

TERMS AND CONDITIONS

GENERAL AND OTHER TERMS AND CONDITIONS

Architects of Wealth

CRÉDIT AGRICOLE GROUP

CA Indosuez (Switzerland) SA
Incorporated in Switzerland with members' limited liability

Each natural person or legal entity that is an account holder with the Bank or (in each of their capacity as account holder, trustee or fund manager) that otherwise uses its services (hereinafter, the “**Client**”) is subject to the application of the relevant parts of this booklet in relation to the products and services that particular Client has applied for and/or the Bank consents to extend to that Client and which the Client may apply for, be offered, trade in or utilise from time to time. This booklet is divided into the following parts:

Section I

1. Application to Establish Relations - Legal Entity
2. Application to Establish Relations - Private Persons
3. Declaration of Identity of the Beneficial Owner
4. Establishing of the Controlling Person of Operating Legal Entities and Partnerships both not quoted on the stock exchange
5. Foundations (as well as similar constructs)
6. Declaration for Trusts
7. Information on Life Insurance Policies with separately managed accounts / securities accounts (so-called insurance wrappers)
8. Client Contact Form
9. Right of Inspection
10. Mandate Limited to the Transmission of the Client's Information and Instructions
11. Application for Access to Online Services

Section II

- A. General Terms and Conditions
- B. Explanation of effect of being treated as an accredited investor under the consent provisions
- C. General Risk Disclosure Statement for Transactions
- D. General Conditions for the Granting of Credit
- E. Specific Conditions for Foreign Exchange, Precious Metals, and Derivatives Transactions (Over the counter)
- F. Specific Conditions for Forward Contracts and Quoted Options on Exchanges
- G. General Conditions for the Issue of Guarantees
- H. Terms and Conditions for Renminbi Services
- I. Shanghai-Hong Kong Stock Connect and Shenzhen-Hong Kong Stock Connect Terms and Conditions
- J. Special Terms and Conditions – Online Services

Parts 1 (Application to Establish Relations - Legal Entity), 2 (Application to Establish Relations - Private Persons), 3 (Declaration of Identity of the Beneficial Owner), 4 (Establishing of the Controlling Person of Operating Legal Entities and Partnerships both not quoted on the stock exchange), 5 (Foundations (as well as similar constructs)), 6 (Declaration for Trusts), 7 (Information on Life Insurance Policies with separately managed accounts / securities accounts (so-called insurance wrappers)), 8 (Client Contact Form), 9 (Right of Inspection), 10 (Mandate Limited to the Transmission of the Client's Information and Instructions) and 11 (Application for Access to Online Services) are account opening documents and should be filled in (and executed) as relevant.

Parts A (General Terms and Conditions), B (Explanation of effect of being treated as an accredited investor under the consent provisions) and C (General Risk Disclosure Statement for Transactions) applies to the business relationship between the Bank and the Client and applies at all times regardless of the accounts, products and/or services a Client has with the Bank.

Parts D (General Conditions for the Granting of Credit), E (Specific Conditions for Foreign Exchange, Precious Metals, and Derivatives Transactions (Over the counter)), F (Specific Conditions for Forward Contracts and Quoted Options on Exchanges), G (General Conditions for the Issue of Guarantees), H (Terms and Conditions for Renminbi Services) ~~and~~, I (Shanghai-Hong Kong Stock Connect and Shenzhen-Hong Kong Stock Connect Terms and Conditions) and J (Special Terms and Conditions – Online Services) set out additional terms and conditions which apply to various financial instruments, products and services which the Client may apply for, be offered, trades in or utilizes from time to time.

For additional financial instruments, products or services which the Client may apply for, be offered, trades in or utilises from time to time which are not covered by the terms and conditions contained in this booklet, the Client will have to acknowledge such additional terms and conditions governing such financial instruments, products or services and, where relevant, also acknowledge in the relevant application form, facility letter, master agreement or such other document that that Client has read and agreed to the relevant part of this booklet. Any such terms and conditions shall take effect when the Client applies for, is offered, or trades in the relevant product and/or service, or utilises the relevant facility or service, and should be read together with all terms and conditions contained in this booklet and any other document signed by the client in favour of the Bank, where relevant.

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APPLICATION TO ESTABLISH RELATIONS - LEGAL ENTITY

A. INFORMATION ABOUT THE ACCOUNT HOLDER(S) (HEREAFTER THE "CLIENT")

Registered name: _____

Legal form: _____

Date of incorporation: _____ Place of incorporation: _____

Address of registered office: _____

Address of principal place of business¹: _____

Business Activity: _____

B. REFERENCE CURRENCY OF THE ACCOUNT _____

C. INSTRUCTIONS FOR CORRESPONDENCE

1) Language for automated accounting communications:

- | | | | | |
|------------------------------------|----------------------------------|---------------------------------|-------------------------------------|----------------------------------|
| <input type="checkbox"/> English | <input type="checkbox"/> French | <input type="checkbox"/> German | <input type="checkbox"/> Italian | <input type="checkbox"/> Spanish |
| <input type="checkbox"/> Norwegian | <input type="checkbox"/> Swedish | <input type="checkbox"/> Dutch | <input type="checkbox"/> Portuguese | |

2) Language for other communications:

The Client is informed that the language available with the Bank for any and all other communications is, as a matter of principle, English only.

- ☐ The Client hereby represents and warrants that he understands English
- ☐ The Client declares that he is not comfortable with English and, as a consequence, hereby renounces to open an account with the Bank.

- #### 3) Intervals
- | | | | | |
|-------------------------|----------------------------------|------------------------------------|--------------------------------------|---------------------------------|
| - Account Statements: | <input type="checkbox"/> Monthly | <input type="checkbox"/> Quarterly | <input type="checkbox"/> Half-yearly | <input type="checkbox"/> Annual |
| - Portfolio Valuations: | <input type="checkbox"/> Monthly | <input type="checkbox"/> Quarterly | <input type="checkbox"/> Half-yearly | <input type="checkbox"/> Annual |

4) Means of dispatch

☐ To be sent to the following address (name and address):

☐ By electronic transmission via eS2i according to a separate form

☐ Other method of dispatch according to a separate form: _____

☐ With copies to the following address³:

¹ Applicable if different from the registered office

² Mark a cross in the appropriate box

³ Applicable only to automated accounting communications

D. METHOD OF TRANSMISSION OF INSTRUCTIONS AND COMMUNICATIONS

Save where other written indication has been specifically given to the Bank, either below or by separate mail, the Bank may accept any instruction forwarded otherwise than by an original document, regardless of the form and the type of signature used (wet-ink, electronic or otherwise), at the risk of the Client. This (these) method(s) of transmission shall likewise apply to all other communications between the parties.

By marking a cross in the adjacent box, the Client: ☐⁴ accepts ☐ refuses

any transmission of instructions and communications otherwise than in an original written document, regardless of the form and type of signature used. If the Client accepts as aforesaid such method of transmission, he undertakes to fully indemnify the Bank against any claims, liabilities, damages, costs and expenses arising from the Bank's acting or refusing to act on any such communications received.

E. INITIAL AUTHORISED SIGNATORIES

☐ In accordance with the attached list of signatures dated _____ ☐ As listed below
(date of list)

Names (please indicate as Last name, First name(s))	Specimen Signature	Signing Mandate ⁵
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____

The persons named above validly represent the Client towards the Bank in all their present or future relations, with no restrictions other than those that may be set out below, if any. In particular, they are duly authorised to extend or modify the scope of existing relationships (as for example the nature and scope of the services, the type of transactions, the means of transmission of instructions and communications), to execute and deliver any documents on behalf of and to bind the Client, to commit the Client in all its present and future dealings, transactions and correspondence with the Bank, to provide instructions to the Bank in respect of any matter relating to the account with the account number set out in the acknowledgement to the General and Other Terms and Conditions Booklet, to undertake, without regard to the nature and scale of the transactions, all acts of administration or disposal, to pledge and charge the assets, to grant guarantees, to contract commitments, to subscribe to exchange undertakings, to appoint and cancel the appointments of any representatives, to sign on behalf of the Client any document defining the conditions of or relating to transactions and all releases and acknowledgements of debt, etc.,.

Restrictions to the above authority:

The undersigned hereby confirm(s) the authenticity of the signatures appearing above and the validity of the authority thus granted.

F. PREVENTION OF CASES OF DORMANT ACCOUNTS

The Client acknowledges that he has been specifically informed by the Bank of the consequences of an unclaimed balance in an account which has been inactive for an extended period of time.

Where appropriate, he authorises the Bank to contact the Client or any authorised signatory of the account and declares that he accepts full responsibility for the consequences that may arise from such contact.

G. COMPLIANCE WITH RULES AND OBLIGATIONS

The Client acknowledges to be personally subject to legal, regulatory, tax and other obligations, as well as to markets and products restrictions, pursuant to, in particular, rules in force at or in connection with its place of residence, place of business, nationality, legal capacity, financial and tax status, and/or those of the beneficial owner, relevant exchanges, markets, places of issue or custody, documentations and agreements. The Client undertakes to personally comply with all such rules when entrusting assets to the Bank, giving it information or instructions or carrying out any transactions of any kind. It is the Client's personal duty to comply with all provisions applicable to it, in particular to obtain all requisite authorisations, observe all restrictions, make all required declarations or reports and ensure that all transactions requested from the Bank are in compliance with all rules applicable to the Client.

The Client understands that, when acting, the Bank complies with legal, regulatory and customs in force in Singapore and in/on such other countries, exchanges, markets, or other relevant places, as applicable to it. The Client undertakes to personally comply with all such rules when entrusting assets to the Bank or giving it information or instructions of any kind. The Client understands and hereby irrevocably agrees that, when acting on its behalf or as its counterparty, the Bank might be obliged to take or refrain to take certain actions in accordance with such rules, that the Bank is hereby irrevocably authorised to do so, including where and to the extent necessary, to disclose confidential information.

⁴ Mark a cross in the appropriate box

⁵ Specify if individual, joint signature of any 2 or other

The Client acknowledges that the Bank acts as US Qualified Intermediary with respect to US tax authorities, for the purpose of a withholding tax on withholdable payments and relevant proceeds and/or reporting requirements, as applicable and as may be amended from time to time. If it appears that, contrary to the declarations under section A above or to that on the non-US Person status of the Client or to information on the beneficial owner provided separately, the Client or the beneficial owner is or subsequently becomes a US Person for US tax purposes, the Client undertakes to present to the Bank such duly completed and signed US tax form as the Bank shall require, such banking secrecy waiver towards US authorities and such other form as the Bank might require. Failing this, the Client hereby irrevocably authorises the Bank, without any notice, formality and liability for any possible resulting losses and other prejudices whatsoever, to dispose of all its US securities and to sell all such other assets and close all such outstanding positions as may then be required under the Bank's US Qualified Intermediary Agreement, as may be amended from time to time, or under any other relevant agreement or rule, to withhold the US backup withholding tax on the full sale price and to take any other actions as may be required, including the termination of the business relationship.

More generally, the Client hereby agrees and undertakes to indemnify the Bank from and against any prejudice, claims, liabilities, damages, costs and expenses resulting from an inaccurate or outdated statement relating to the information under section A above or to that on the beneficial owner provided separately, as may have been updated by it from time to time. Any such inaccurate or outdated statement hereby carries irrevocable authorisation to the Bank, without any notice, formality and liability for any possible resulting losses and other prejudices whatsoever, to sell all or part of the Client's assets and to close all its outstanding positions, and may lead to the termination of the prevailing business relationship maintained with the Bank.

The above authorizations shall not be terminated by the liquidation or bankruptcy of the Client or any similar causes.

CLIENT INFORMATION REGARDING DORMANT ACCOUNTS

Dear Client(s),

From time to time, contact between certain clients and their bank may be interrupted and their assets held at the bank may then become dormant.

This can lead to difficulties and an undesirable situation for all concerned, especially when the assets are totally forgotten about by the clients and, upon their death, their heirs or executors.

To help prevent the problem of dormant assets from arising, we hereby produce this information and advice for our clients.

ADVICE TO AVOID DORMANCY

Change of name and address

Please inform our Bank immediately if you change your address, or if you use a different name, e.g. following marriage. This will enable the necessary changes to be made.

Special instructions

Please inform our Bank if you go away for an extended period of time and arrange for correspondence from our Bank to be sent to a third party or handled in prescribed method at our Bank during your absence.

Designating a proxy

It is generally advisable to designate a proxy or representative with full power of attorney who can be contacted by our Bank should your assets become dormant.

Informing trusted persons/your will

Another possible way of avoiding dormant assets is to inform a trusted person about our Bank details. However, our Bank can only give information to such a person if you have first authorised him or her in writing to act on your behalf. You could also list your assets and the name of the respective bank(s) where they are deposited in your will.

Individual advice

Our Bank would be pleased to advise you individually and to help where possible.

CONSEQUENCES IN CASE OF DORMANCY

Please refer to the relevant provisions of our Bank's General Terms and Conditions.

Notwithstanding the above, our Bank will, on its side, make its best efforts to avoid such situations to arise, notably by making appropriate investigations to re-establish the contact, should it be interrupted for an extended period of time.

CA Indosuez (Switzerland) SA,
Singapore Branch

APPLICATION TO ESTABLISH RELATIONS - PRIVATE PERSONS

A. INFORMATION ABOUT THE ACCOUNT HOLDER(S) (HEREAFTER THE "CLIENT")

Contact Details

1. Name: _____
(Please underline surname)

Residential address: _____

Home No. : _____
(country code) (area code)

Fax No.
☐ Personal ☐ Office : _____
(country code) (area code)

Mobile No.
☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Mobile No.
☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Email
☐ Personal ☐ Office : _____

Date of birth: _____ Nationality: _____ Residence for tax purposes¹: _____

2. Name: _____
(Please underline surname)

Residential address: _____

Home No. : _____
(country code) (area code)

Fax No.
☐ Personal ☐ Office : _____
(country code) (area code)

Mobile No.
☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Mobile No.
☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Email
☐ Personal ☐ Office : _____

Date of birth: _____ Nationality: _____ Residence for tax purposes¹: _____

3. Name: _____
(Please underline surname)

Residential address: _____

Home No. : _____
(country code) (area code)

Fax No.
☐ Personal ☐ Office : _____
(country code) (area code)

Mobile No.
☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Mobile No.
☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Email
☐ Personal ☐ Office : _____

Date of birth: _____ Nationality: _____ Residence for tax purposes¹: _____

4. Name: _____
(Please underline surname)

Residential address: _____

Home No. : _____ Fax No. _____
(country code) (area code) ☐ Personal ☐ Office : _____
(country code) (area code)

Mobile No. _____ Office Fixed Line No. : _____
☐ Personal ☐ Office : _____
(country code) (area code) (country code) (area code)

Mobile No. _____ Office Fixed Line No. : _____
☐ Personal ☐ Office : _____
(country code) (area code) (country code) (area code)

Email _____

☐ Personal ☐ Office : _____

Date of birth: _____ Nationality: _____ Residence for tax purposes¹: _____

US citizenship (including by reason of US place of birth), exclusive or not: ☐ ² Yes ☐ No
Benefit from a double taxation treaty with the USA³ ☐ ⁴ Yes ☐ No

B. TYPE OF ACCOUNT
☐ ^{5, 6} Individual ☐ ⁶ Joint ☐ ⁶ Collective

Names, forenames

Specimen Signature

Signing Mandate

1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____

C. REFERENCE CURRENCY OF THE ACCOUNT _____**D. INSTRUCTIONS FOR CORRESPONDENCE****1) Language for automated accounting communications:**
☐ ⁵ English ☐ French ☐ German ☐ Italian ☐ Spanish
☐ Norwegian ☐ Swedish ☐ Dutch ☐ Portuguese
2) Language for other communications:

The Client is informed that the language available with the Bank for any and all other communications is, as a matter of principle, English only.

☐ ⁵ The Client hereby represents and warrants that he understands English

☐ The Client declares that he is not comfortable with English and, as a consequence, hereby renounces to open an account with the Bank.

3) Intervals - Account Statements: ☐ ⁵ Monthly ☐ Quarterly ☐ Half-yearly ☐ Annual
 - Portfolio Valuations: ☐ ⁵ Monthly ☐ Quarterly ☐ Half-yearly ☐ Annual

4) Means of dispatch

☐ ⁵ To be sent to the following address (name and address): _____
(Name)

(Address)

☐ By electronic transmission via eS2i according to a separate form

☐ Other method of dispatch according to a separate form: _____

☐ With copies to the following address⁷: _____

¹ If a "Green Card" double nationality including US or American tax payer for any other reason : indicate US

² Mark a cross in the appropriate box

³ Applicable if tax residence other than US

⁴ Mark **ONLY** if applicable

⁵ Mark a cross in the appropriate box

⁶ If this option is chosen, please fill in the table below on how the account in question is to be operated

⁷ Applicable only to automated accounting communication

E. METHOD OF TRANSMISSION OF INSTRUCTIONS AND COMMUNICATIONS

Save where other written indication has been specifically given to the Bank, either below or by separate mail, the Bank may accept any instruction forwarded otherwise than by an original document, regardless of the form and the type of signature used (wet-ink, electronic or otherwise), at the risk of the Client. This (these) method(s) of transmission shall likewise apply to all other communications between the parties.

By marking a cross in the adjacent box, the Client: ☐ accepts ☐ refuses

any transmission of instructions and communications otherwise than in an original written document, regardless of the form and type of signature used. If the Client accepts as aforesaid such method of transmission, he undertakes to fully indemnify the Bank against any claims, liabilities, damages, costs and expenses arising from the Bank's acting or refusing to act on any such communications received.

F. PREVENTION OF CASES OF DORMANT ACCOUNTS

The Client recognises that he has been specifically informed by the Bank of the consequences of an unclaimed balance in an account which has been inactive for an extended period of time.

Where appropriate, he authorises the Bank to contact the Client or any authorised signatory of the account and declares that he accepts full responsibility for the consequences that may arise from such contact.

G. COMPLIANCE WITH RULES AND OBLIGATIONS

The Client acknowledges to be personally subject to legal, regulatory, tax and other obligations, as well as to markets and products restrictions, pursuant to, in particular, rules in force at or in connection with his place of residence, place of business, nationality, legal capacity, financial and tax status, relevant exchanges, markets, places of issue or custody, documentations and agreements. He undertakes to personally comply with all such rules when entrusting assets to the Bank, giving it information or instructions or carrying out any transactions of any kind. It is his personal duty to comply with all provisions applicable to him in particular to obtain all requisite authorisations, observe all restrictions, make all required declarations or reports and ensure that all transactions requested from the Bank are in compliance with all rules applicable to him.

The Client understands that, when acting, the Bank complies with legal, regulatory and customs in force in Singapore and in/on such other countries, exchanges, markets, or other relevant places, as applicable to it. He undertakes to personally comply with all such rules when entrusting assets to the Bank or giving it information or instructions of any kind. He understands and hereby irrevocably agrees that, when acting on his behalf or as his counterparty, the Bank might be obliged to take or refrain to take certain actions in accordance with such rules, that it is hereby irrevocably authorised to do so, including where and to the extent necessary, to disclose confidential information.

The Client acknowledges that the Bank acts as US Qualified Intermediary with respect to US tax authorities, for the purpose of a withholding tax on withholdable payments and relevant proceeds and/or reporting requirements, as applicable and as may be amended from time to time. If it appears that, contrary to the declarations under section A above or to that on the beneficial owner provided separately, any Client or the beneficial owner is or subsequently becomes a US Person for US tax purposes, the Client undertakes to present to the Bank a duly completed and signed W9 form, such banking secrecy waiver towards US authorities and such other form as the Bank might require. Failing this, the Client hereby irrevocably authorises the Bank, without any notice, formality and liability for any possible resulting losses and other prejudices whatsoever, to dispose of all his US securities and to sell all such other assets and close all such outstanding positions as may then be required under the Bank's US Qualified Intermediary Agreement, as may be amended from time to time, or under any other relevant agreement or rule, to withhold the US backup withholding tax on the full sale price and to take any other actions as may be required, including the termination of the business relationship.

More generally, the Client hereby agrees and undertakes to indemnify the Bank from and against any prejudice, claims, liabilities, damages, costs and expenses resulting from an inaccurate or outdated statement relating to the information under section A above or to that on the beneficial owner provided separately, as may have been updated by him from time to time. Any such inaccurate or outdated statement hereby carries irrevocable authorisation to the Bank, without any notice, formality and liability for any possible resulting losses and other prejudices whatsoever, to sell all or part of the Client's assets and to close all his outstanding positions, and may lead to the termination of the prevailing business relationship maintained with the Bank.

The above authorizations shall not be terminated by the death, mental incapacity, bankruptcy of any Client or any similar causes.

CLIENT INFORMATION REGARDING DORMANT ACCOUNTS

Dear Client(s),

From time to time, contact between certain clients and their bank may be interrupted and their assets held at the bank may then become dormant.

This can lead to difficulties and an undesirable situation for all concerned, especially when the assets are totally forgotten about by the clients and, upon their death, their heirs or executors.

To help prevent the problem of dormant assets from arising, we hereby produce this information and advice for our clients.

ADVICE TO AVOID DORMANCY

Change of name and address

Please inform our Bank immediately if you change your address, or if you use a different name, e.g. following marriage. This will enable the necessary changes to be made.

Special instructions

Please inform our Bank if you go away for an extended period of time and arrange for correspondence from our Bank to be sent to a third party or handled in prescribed method at our Bank during your absence.

Designating a proxy

It is generally advisable to designate a proxy or representative with full power of attorney who can be contacted by our Bank should your assets become dormant.

Informing trusted persons/your will

Another possible way of avoiding dormant assets is to inform a trusted person about our Bank details. However, our Bank can only give information to such a person if you have first authorised him or her in writing to act on your behalf. You could also list your assets and the name of the respective bank(s) where they are deposited in your will.

Individual advice

Our Bank would be pleased to advise you individually and to help where possible.

CONSEQUENCES IN CASE OF DORMANCY

Please refer to the relevant provisions of our Bank's General Terms and Conditions.

Notwithstanding the above, our Bank will, on its side, make its best efforts to avoid such situations to arise, notably by making appropriate investigations to re-establish the contact, should it be interrupted for an extended period of time.

CA Indosuez (Switzerland) SA,
Singapore Branch

DECLARATION OF IDENTITY OF THE BENEFICIAL OWNER

A

The Client (hereinafter also referred to as the “contracting partner”) hereby declares that the person(s) listed below is/are the beneficial owner(s) of the assets deposited under the Account with the account number set out in the acknowledgement to the General and Other Terms and Conditions Booklet. If the contracting partner is also the sole beneficial owner of the assets, the contracting partner’s details must be set out below:

Last name(s)/entity, first name(s), date(s) of birth, nationality/-ies, actual address(es) of domicile/registered office and country/-ies:

1)	<hr/>	<hr/>	<hr/>
	<i>(last name/entity & first name)</i>	<i>(date(s) of birth)</i>	<i>(nationality/-ies)</i>
	<hr/>	<hr/>	<hr/>
	<i>(no. street)</i>	<i>(postal code, city)</i>	<i>(country)</i>
2)	<hr/>	<hr/>	<hr/>
	<i>(last name/entity & first name)</i>	<i>(date(s) of birth)</i>	<i>(nationality/-ies)</i>
	<hr/>	<hr/>	<hr/>
	<i>(no. street)</i>	<i>(postal code, city)</i>	<i>(country)</i>
3)	<hr/>	<hr/>	<hr/>
	<i>(last name/entity & first name)</i>	<i>(date(s) of birth)</i>	<i>(nationality/-ies)</i>
	<hr/>	<hr/>	<hr/>
	<i>(no. street)</i>	<i>(postal code, city)</i>	<i>(country)</i>
4)	<hr/>	<hr/>	<hr/>
	<i>(last name/entity & first name)</i>	<i>(date(s) of birth)</i>	<i>(nationality/-ies)</i>
	<hr/>	<hr/>	<hr/>
	<i>(no. street)</i>	<i>(postal code, city)</i>	<i>(country)</i>

ESTABLISHING OF THE CONTROLLING PERSON OF OPERATING LEGAL ENTITIES AND PARTNERSHIPS BOTH NOT QUOTED ON THE STOCK EXCHANGE

(for operating legal entities and partnerships that are contracting partner as well as analogously for operating legal entities and partnerships that are beneficial owners)

The Client (hereinafter also referred to as the "contracting partner") hereby declares that (tick the appropriate box):

- ☐ the person(s) listed below is/are **holding 25% or more of the contracting partner's shares (capital shares or voting rights)**; or
- ☐ if the capital shares or voting rights cannot be determined or in case there are no capital shares or voting rights of 25% or more, the contracting partner hereby declares that the person(s) listed below is/are controlling the **contracting partner in other ways**; or
- ☐ in case this/these person(s) cannot be determined or this/these person(s) does/do not exist, the contracting partner hereby declares that the person(s) listed below is/are the **managing director(s)**.

Last name(s)/entity, first name(s), date(s) of birth, nationality/-ies, actual address(es) of domicile/registered office and **country/-ies**:

(name) (date(s) of birth) (nationality/-ies)

(no, street) (postal code, city) (country)

(name) (date(s) of birth) (nationality/-ies)

(no, street) (postal code, city) (country)

(name) (date(s) of birth) (nationality/-ies)

(no, street) (postal code, city) (country)

(name) (date(s) of birth) (nationality/-ies)

(no, street) (postal code, city) (country)

FIDUCIARY HOLDING OF ASSETS:

Is a third person the beneficial owner of the assets held in the Account/Deposit?

- ☐ No
- ☐ Yes → The relevant information regarding the beneficial owner(s) has to be obtained by filling in a separate Form A.

The contracting partner(s) confirm(s) that he / she is / they are entitled to open an account with the Bank for the abovementioned company/partnership.

FOUNDATIONS (AS WELL AS SIMILAR CONSTRUCTS)

S

Pursuant to the Monetary Authority of Singapore's Notice 626 with regard to the exercise of due diligence, the undersigned hereby declare(s) that as board member of the foundation, or of the highest supervisory body of an underlying company of a foundation, known as:

and, in such capacity, provide(s) to the best of his/her/their knowledge the following information to the bank:

1. Name and information pertaining to the Foundation (tick the two boxes applicable):

Type of trust: Discretionary Foundation ☐ or Non-discretionary Foundation ☐
 and
 Revocability: Revocable Foundation ☐ or Irrevocable Foundation ☐

2. Information pertaining to the (ultimate economic, not fiduciary) founder(s) (individual(s) or entity/-ies):

Last name(s)/entity, first name(s), date(s) of birth, date(s) of death (if deceased), nationality/-ies, actual address(es) of domicile/registered office, country/-ies::

_____	_____	_____
(last name & first name)	(date(s) of birth)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)
_____	_____	_____
(last name & first name)	(date(s) of birth)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)
_____	_____	_____
(last name & first name)	(date(s) of birth)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)
_____	_____	_____
(last name & first name)	(date(s) of birth)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)

In case of a revocable foundation: do(es) the founder(s) have the right to revoke the foundation? Yes ☐ No ☐

3. If the foundation results from the restructuring of a pre-existing foundation (re-settlement) or the merger of pre-existing foundations, the following information pertaining to the (actual) founder(s) of the pre-existing foundation(s) has to be given:

Last name(s)/entity, first name(s), date(s) of birth, date(s) of death (if deceased), nationality/-ies, actual address(es) of domicile/registered office, country/-ies:

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

4. Information

a) pertaining to the beneficiary/-ies at the time of the signing of this form:

Last name(s)/entity, first name(s), date(s) of birth, nationality/-ies, actual address(es) of domicile/registered office, country/-ies:

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country))

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country))

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

Has/have the beneficiary/-ies an actual right to claim a distribution?

Yes ☐ No ☐

b) and in addition to certain beneficiaries or if there is/are no defined beneficiary/-ies pertaining to (a) group(s) of beneficiaries (e.g. descendants of the founder) known at the time of the signing of this form:

5. Information pertaining to (a) further person(s) having the right to determine or nominate representatives (e.g. members of the foundation board), if these representatives may dispose over the assets or have the right to change the distribution of the assets or the nomination of beneficiaries:

Last name(s)/entity, first name(s), date(s) of birth, nationality/-ies, actual address(es) of domicile/registered office, country/-ies:

<div><div></div><div>(last name & first name)</div></div>	<div><div></div><div>(date(s) of birth)</div></div>	<div><div></div><div>(nationality/-ies)</div></div>
<div><div></div><div>(no. street)</div></div>	<div><div></div><div>(postal code, city)</div></div>	<div><div></div><div>(country)</div></div>
<div><div></div><div>(last name & first name)</div></div>	<div><div></div><div>(date(s) of birth)</div></div>	<div><div></div><div>(nationality/-ies)</div></div>
<div><div></div><div>(no. street)</div></div>	<div><div></div><div>(postal code, city)</div></div>	<div><div></div><div>(country)</div></div>
<div><div></div><div>(last name & first name)</div></div>	<div><div></div><div>(date(s) of birth)</div></div>	<div><div></div><div>(nationality/-ies)</div></div>
<div><div></div><div>(no. street)</div></div>	<div><div></div><div>(postal code, city)</div></div>	<div><div></div><div>(country)</div></div>
<div><div></div><div>(last name & first name)</div></div>	<div><div></div><div>(date(s) of birth)</div></div>	<div><div></div><div>(nationality/-ies)</div></div>
<div><div></div><div>(no. street)</div></div>	<div><div></div><div>(postal code, city)</div></div>	<div><div></div><div>(country)</div></div>

In case of a revocable foundation: Has/have this/these further person(s) the right to revoke the foundation? Yes ☐ No ☐

The Client confirm(s) that he/she is / they are entitled to open an account with the Bank for the above-mentioned foundation, company underlying the foundation, etc.

DECLARATION FOR TRUSTS

T

Pursuant to the Monetary Authority of Singapore's Notice 626 with regard to the exercise of due diligence, the undersigned hereby declare(s) that as trustee or a member of the highest supervisory body of an underlying company of a trust known as:

and, in such capacity, provide(s) to the best of his/her/their knowledge the following information to the bank

1. Name and information pertaining to the trust (tick the two boxes applicable):

Type of trust: Discretionary trust: ☐ or Non-discretionary Trust: ☐
 and
 Revocability: Revocable trust: ☐ or Irrevocable Trust: ☐

2. Information pertaining to the (ultimate economic, not fiduciary) settlor(s) of the trust (individual(s) or entity/-ies):

Last name(s)/entity, first name(s), date(s) of birth, date(s) of death (if deceased), nationality/-ies, actual address(es) of domicile/registered office, country/-ies:

_____	_____/_____ (date(s) of birth/death)	_____ (nationality/-ies)
(last name & first name)		
_____	_____ (postal code, city)	_____ (country)
(no. street)		
_____	_____/_____ (date(s) of birth/death)	_____ (nationality/-ies)
(last name & first name)		
_____	_____ (postal code, city)	_____ (country)
(no. street)		
_____	_____/_____ (date(s) of birth/death)	_____ (nationality/-ies)
(last name & first name)		
_____	_____ (postal code, city)	_____ (country)
(no. street)		
_____	_____/_____ (date(s) of birth/death)	_____ (nationality/-ies)
(last name & first name)		
_____	_____ (postal code, city)	_____ (country)
(no. street)		

In case of a revocable trust: do(es) the settlor(s) have the right to revoke the trust?

Yes ☐ No ☐

3. If the trust results from a restructuring of a pre-existing trust (re-settlement) or a merger of pre-existing trusts, the following information pertaining to the (actual) settlor(s) of the pre-existing trust(s) has to be given:

Last name(s)/entity, first name(s), date(s) of birth, date(s) of death (if deceased), nationality/-ies, actual address(es) of domicile/registered office, country/-ies:

_____	_____/_____ _____	_____
(last name & first name)	(date(s) of birth/death)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)
_____	_____/_____ _____	_____
(last name & first name)	(date(s) of birth/death)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)
_____	_____/_____ _____	_____
(last name & first name)	(date(s) of birth)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)
_____	_____/_____ _____	_____
(last name & first name)	(date(s) of birth)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)

4. Information:

a) Pertaining to the beneficiary/-ies at the time of the signing of this form:

Last name(s)/entity, first name(s), date(s) of birth, date(s) of death (if deceased), nationality/-ies, actual address(es) of domicile/registered office, country/-ies:

_____	_____/_____ _____	_____
(last name & first name)	(date(s) of birth/death)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)
_____	_____/_____ _____	_____
(last name & first name)	(date(s) of birth/death)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)
_____	_____/_____ _____	_____
(last name & first name)	(date(s) of birth/death)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)
_____	_____/_____ _____	_____
(last name & first name)	(date(s) of birth/death)	(nationality/-ies)
_____	_____	_____
(no. street)	(postal code, city)	(country)

Has/Have the beneficiary/beneficiaries an actual right to claim a distribution?

Yes ☐ No ☐

b) And in addition to certain beneficiaries or if no beneficiary/-ies has/have been determined, pertaining to (a) group(s) of beneficiaries (e.g. descendants of the settlor) known at the time of the signing of this form:

5. Information pertaining to the protector(s) as well as (a) further person(s) having a right to revoke the trust (in case of revocable trust) or to appoint the trustee of the trust:

a) Information pertaining to the protector(s)

Last name(s)/entity, first name(s), date(s) of birth, nationality/-ies, actual address(es) of domicile/registered office, country/-ies:

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

In case of a revocable trust: do(es) the protector(s) have the right to revoke the trust?

Yes ☐ No ☐

b) Information pertaining to (a) further person(s)

Last name(s)/entity, first name(s), date(s) of birth, nationality/-ies, actual address(es) of domicile/registered office, country/-ies:

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

(last name & first name)

(date(s) of birth)

(nationality/-ies)

(no. street)

(postal code, city)

(country)

In case of a revocable trust: Has/have this/these further person(s) the right to revoke the trust?

Yes ☐ No ☐

The Client hereby declare(s) to be entitled to open a bank account for the trust above.

INFORMATION ON LIFE INSURANCE POLICIES WITH SEPARATELY MANAGED ACCOUNTS/SECURITIES ACCOUNTS (SO-CALLED INSURANCE WRAPPERS)

Pursuant to the Monetary Authority of Singapore's Notice 626 with regard to the exercise of due diligence, the Client (hereinafter also referred to as the "contracting partner" (hereby declares to be a certified and regulated insurance company and that the assets under the Account with the account number set out in the acknowledgement to the General and Other Terms and Conditions Booklet are held under the terms of a specific life insurance policy.

In relation with the above insurance policy, the contracting partner gives the following further details:

A. Policy holder(s)

Last name(s)/entity, first name(s), date(s) of birth, nationality/-ies, actual address(es) of domicile/registered office and country/-ies:

1)	<hr/>	<hr/>	<hr/>
	<i>(last name/entity & first name)</i>	<i>(date(s) of birth)</i>	<i>(nationality/-ies)</i>
	<hr/>	<hr/>	<hr/>
	<i>(address(es) of domicile/registered office)</i>	<i>(postal code, city)</i>	<i>(country)</i>
2)	<hr/>	<hr/>	<hr/>
	<i>(last name/entity & first name)</i>	<i>(date(s) of birth)</i>	<i>(nationality/-ies)</i>
	<hr/>	<hr/>	<hr/>
	<i>(address(es) of domicile/registered office)</i>	<i>(postal code, city)</i>	<i>(country)</i>
3)	<hr/>	<hr/>	<hr/>
	<i>(last name/entity & first name)</i>	<i>(date(s) of birth)</i>	<i>(nationality/-ies)</i>
	<hr/>	<hr/>	<hr/>
	<i>(address(es) of domicile/registered office)</i>	<i>(postal code, city)</i>	<i>(country)</i>
4)	<hr/>	<hr/>	<hr/>
	<i>(last name/entity & first name)</i>	<i>(date(s) of birth)</i>	<i>(nationality/-ies)</i>
	<hr/>	<hr/>	<hr/>
	<i>(address(es) of domicile/registered office)</i>	<i>(postal code, city)</i>	<i>(country)</i>

B. Person(s) actually (not in a fiduciary capacity) paying the premiums (to be filled in if not identical with point A above)

Last name(s)/entity, first name(s), date(s) of birth, nationality/-ies, actual address(s) of domicile/registered office and country/-ies:

1)	<div><div></div><div>(last name/entity & first name)</div></div>	<div><div></div><div>(date(s) of birth)</div></div>	<div><div></div><div>(nationality/-ies)</div></div>
	<div><div></div><div>(address(es) of domicile/registered office)</div></div>	<div><div></div><div>(postal code, city)</div></div>	<div><div></div><div>(country)</div></div>
2)	<div><div></div><div>(last name/entity & first name)</div></div>	<div><div></div><div>(date(s) of birth)</div></div>	<div><div></div><div>(nationality/-ies)</div></div>
	<div><div></div><div>(address(es) of domicile/registered office)</div></div>	<div><div></div><div>(postal code, city)</div></div>	<div><div></div><div>(country)</div></div>
3)	<div><div></div><div>(last name/entity & first name)</div></div>	<div><div></div><div>(date(s) of birth)</div></div>	<div><div></div><div>(nationality/-ies)</div></div>
	<div><div></div><div>(address(es) of domicile/registered office)</div></div>	<div><div></div><div>(postal code, city)</div></div>	<div><div></div><div>(country)</div></div>
4)	<div><div></div><div>(last name/entity & first name)</div></div>	<div><div></div><div>(date(s) of birth)</div></div>	<div><div></div><div>(nationality/-ies)</div></div>
	<div><div></div><div>(address(es) of domicile/registered office)</div></div>	<div><div></div><div>(postal code, city)</div></div>	<div><div></div><div>(country)</div></div>

The contracting partner hereby also declares having been given permission by the above individuals to transmit their data to the bank.

CLIENT CONTACT FORM

This is to confirm contact details for the following :

- 1) Connection with the relationship : ☐ Beneficial Owner ☐ Power of Attorney ☐ Director ☐ Signatory
☐ Power of Attorney for Asset Management ☐ Others: _____

(please tick accordingly)

Name : _____
 (Last name(s)/First name(s))

Home No. : _____
 (country code) (area code)

Fax No. ☐ Personal ☐ Office : _____
 (country code) (area code)

Mobile No. ☐ Personal ☐ Office : _____
 (country code) (area code)

Office Fixed Line No. : _____
 (country code) (area code)

Mobile No. ☐ Personal ☐ Office : _____
 (country code) (area code)

Office Fixed Line No. : _____
 (country code) (area code)

Email ☐ Personal ☐ Office : _____

- 2) Connection with the relationship : ☐ Beneficial Owner ☐ Power of Attorney ☐ Director ☐ Signatory
☐ Power of Attorney for Asset Management ☐ Others: _____

(please tick accordingly)

Name : _____
 (Last name(s)/First name(s))

Home No. : _____
 (country code) (area code)

Fax No. ☐ Personal ☐ Office : _____
 (country code) (area code)

Mobile No. ☐ Personal ☐ Office : _____
 (country code) (area code)

Office Fixed Line No. : _____
 (country code) (area code)

Mobile No. ☐ Personal ☐ Office : _____
 (country code) (area code)

Office Fixed Line No. : _____
 (country code) (area code)

Email ☐ Personal ☐ Office : _____

- 3) Connection with the relationship : ☐ Beneficial Owner ☐ Power of Attorney ☐ Director ☐ Signatory
☐ Power of Attorney for Asset Management ☐ Others: _____

(please tick accordingly)

Name : _____
 (Last name(s)/First name(s))

Home No. : _____
 (country code) (area code)

Fax No. ☐ Personal ☐ Office : _____
 (country code) (area code)

Mobile No. ☐ Personal ☐ Office : _____
 (country code) (area code)

Office Fixed Line No. : _____
 (country code) (area code)

Mobile No. ☐ Personal ☐ Office : _____
 (country code) (area code)

Office Fixed Line No. : _____
 (country code) (area code)

Email ☐ Personal ☐ Office : _____

4) Connection with the relationship : ☐ Beneficial Owner ☐ Power of Attorney ☐ Director ☐ Signatory
☐ Power of Attorney for Asset Management ☐ Others: _____

(please tick accordingly)

Name : _____
(Last name(s)/First name(s))

Home No. : _____
(country code) (area code)

Fax No. ☐ Personal ☐ Office : _____
(country code) (area code)

Mobile No. ☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Mobile No. ☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Email ☐ Personal ☐ Office : _____

RIGHT OF INSPECTION

The Client hereby grant(s) a Right of inspection in respect of the above-mentioned relationship with CA INDOSUEZ (SWITZERLAND) S.A., Singapore Branch (hereafter the **"Bank"**) in favour of (hereafter the **"Beneficiary"**):

(Last name(s), first name(s)/Registered name)

(Address)

(Nationality)¹

(Date of birth)¹

Home No. : _____
(country code) (area code)

Fax No.

☐ Personal ☐ Office : _____
(country code) (area code)

Mobile No.
☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Mobile No.
☐ Personal ☐ Office : _____
(country code) (area code)

Office Fixed Line No. : _____
(country code) (area code)

Email

☐ Personal ☐ Office : _____

This Right of Inspection authorises the Beneficiary to request and receive all documents, correspondence, information and data regarding the above-mentioned relationship, of any nature whatsoever (hereafter the **"Information"**). It does not, however, in any way authorise the Beneficiary to give instructions for the administration or disposal of the assets nor to be substituted for a third party.

The Client hereby irrevocably authorises the Bank to provide, furnish, disclose, divulge and reveal any and all Information to the Beneficiary and agrees that the disclosure of any of the Information to the Beneficiary shall not constitute a breach of any of the Bank's obligations of confidentiality.

The Information may be requested and provided by any means of communication and transmission (telephone, telex, fax, postal or electronic mail, computer connection, etc). The Client shall assume all risks and damages which may result from the use of such means, in particular in the event of misunderstandings, transmission errors, mutilations, duplications and fraudulent use by third parties and fully releases the Bank from any liability in that regard.

The Bank shall have no obligation other than that of determining to its reasonable satisfaction that the person who seeks information is indeed the Beneficiary or, if it is a legal entity, a person authorised to represent such entity. The Bank shall, in particular, incur no liability by refusing to act on a request for Information, notably if there is any doubt as to the identity or powers of the author of the request.

This Right of Inspection shall terminate upon written notice being received by the Bank of its termination or of the death, mental incapacity or bankruptcy of the Client. However, if this Right of Inspection is conferred by a person who benefits from representation authority, it shall automatically terminate upon revocation of the powers of such person.

The Client shall indemnify the Bank, its officers and employees, any other person appointed by it and their respective officers and employees against all liabilities, claims, costs and damages of any kind which may be incurred by it or any of them and all actions or proceedings which may be brought by or against them in connection with the exercise of the powers and rights of the Bank under this Right of Inspection unless due to the wilful default or gross negligence of the Bank, its officers or employees (the **"Indemnity Clause"**).

A person who is not a party to this Right of inspection shall have no right under the Contracts (Rights of Third Parties) Act 2001, to enforce or enjoy the benefit of any term of this Right of Inspection. Nothing in this paragraph shall affect the rights of the persons specified in the Indemnity Clause to enforce or enjoy the benefit of the Indemnity Clause.

The Client hereby acknowledges and confirms that the Client is aware that the Beneficiary is subject to the laws and regulations applicable in the place where such Beneficiary conducts its business and that such Beneficiary may be required to disclose Information in accordance with the legal and regulatory requirements to which it is subject. The Client hereby irrevocably consents to such disclosure.

This Right of Inspection shall be subject to the Bank's General Terms and Conditions which are incorporated and equally apply to this Right of Inspection in respect of relationship between the Client and the Bank. In the event of any inconsistency between this Right of Inspection and the terms and conditions set out in the General Terms and Conditions, this Right of Inspection shall prevail.

This Right of Inspection is governed by and will be construed in accordance with Singapore law. Singapore shall be the exclusive place of jurisdiction for legal proceedings provided always that the Bank may at its discretion proceed before any other court of competent jurisdiction in which case Singapore law will also apply.

¹ Applicable only if the Beneficiary is a private person

MANDATE LIMITED TO THE TRANSMISSION OF THE CLIENT'S INFORMATION AND INSTRUCTIONS

Natural person(s)

1. _____
(Last name(s)/First name(s))
2. _____
(Last name(s)/First name(s))
3. _____
(Last name(s)/First name(s))
4. _____
(Last name(s)/First name(s))

OR

Legal entity

(Company name) (hereinafter the "Client")

The Client hereby irrevocably and unconditionally mandates and authorises:

(approved establishment of the Bank's Group) (hereinafter the "Mandatory"),

for the benefit of both the Mandatory and the Bank:

- a) to transmit to the Bank the Client's instructions concerning the above-mentioned relationship;
- b) to request from, provide and disclose to the Bank and the Bank to request from, provide and disclose to the Mandatory, documents, correspondence, information and other data concerning or required in connection with the above-mentioned relationship and the Client relationship with the Mandatory (hereinafter the "Information");
- c) to the Bank to disclose or transmit to the Mandatory and vice versa, any or all Information in its possession or under its control whether or not requested for by the party receiving the Information; and
- d) more generally, to act as the Client's point of contact in his relation with the Bank.

The Client confirms that the Bank shall be entitled to execute any instruction received from the Mandatory without prior approval of or prior notice given to the Client, and without any liability on the part of the Bank.

The Client understands and accepts that given the status and location of the Mandatory and the Bank and depending on the circumstances, restrictions may apply to the services described above, in which case direct communications between the Client and the Bank will be needed.

The Client agrees that the disclosure and transmission of any of the Information by the Bank and the Mandatory shall not constitute a breach of banking or professional secrecy nor of data protection or other confidentiality laws, and the Client hereby releases the Bank and the Mandatory from all duties and obligations of confidentiality, banking secrecy and personal data protection under Singapore and any other applicable laws. The Client acknowledges and agrees that the disclosure of the Information may entail the transfer of the Information outside of Singapore.

The Client's instructions may be transmitted and the Information may be requested and provided by any means of communication and transmission (telephone, fax, postal or electronic mail, computer connection, etc.). The Client is fully aware of all risks associated with the use of such means of communication.

All persons authorised to represent the Client towards the Bank shall also be authorised, within the scope of their authority, to represent the Client towards the Mandatory for the purposes described herein.

The Bank shall have no obligation other than that of determining to its reasonable satisfaction that the person who transmits the instructions to or requests Information from it is duly authorised to represent the Mandatory. In particular, the Bank shall incur no liability by refusing to perform the instructions transmitted or to act on a request for Information, especially with transactions falling under possible credit facilities granted by it to the Client or in case of doubt as to the identity or powers of the person acting for the Mandatory.

The Client agrees that the Bank, the Mandatory, each of their head office or other branches, related corporations or affiliates and their respective employees, representatives and agents (collectively referred to as the "Bank or its affiliates") shall not be responsible for or liable for any loss, liabilities, claims, judgments, costs, expenses or damages suffered by it that may arise from action or inaction on the part of the Bank or its affiliates, or in any way arising from or in connection with this Mandate. The Client further agrees to indemnify the Bank, the Mandatory, the Bank or its affiliates, any other person appointed by them and their respective officers and employees against all loss, liabilities, claims, judgments, costs, expenses or damages of any kind which may be incurred by them or any of them and all actions or proceedings which may be brought by or against them or any of them in connection with this Mandate unless due to the wilful default or gross negligence of the Mandatory, the Bank, their officers or employees (the "Indemnity Clause").

The Client hereby acknowledges and confirms that he is aware that Information transmitted and/or made available to the Mandatory becomes governed by, and that the Mandatory is subject to, the laws and regulations applicable in the place where the Mandatory conducts its business and that the Mandatory may be required to disclose Information in accordance with the legal and regulatory requirements to which it is subject. The Client hereby irrevocably consents to and authorises any and all such disclosures.

A person who is not named in or a party to this Mandate shall have no right under the Contracts (Rights of Third Parties) Act 2001, to enforce or enjoy the benefit of any term of this Mandate. Nothing in this paragraph shall affect the rights of the persons specified in the Indemnity Clause to enforce or enjoy the benefit of the Indemnity Clause.

This Mandate shall be valid and all its terms, conditions, authorisations and releases shall have full force and effect, even if the Mandatory is an establishment of the same entity to which the Bank belongs (e.g. head office, branch, representative office, agency, etc).

Except as regards disclosure of Information (as set out above), this Mandate shall terminate upon the Client's written notice of its termination being received by the Bank or of the death, mental incapacity or bankruptcy of the Client, following which the Bank shall be released from all obligations in connection with this Mandate. The termination of this Mandate shall not however disrupt or affect any ongoing transactions, nor affect rights and obligations acquired before such termination becoming effective.

The signature by or on behalf of the Client at the bottom of this Mandate carries his agreement with all its contents, on all its pages.

This Mandate shall be governed exclusively by Singapore law. Singapore shall be the exclusive place of jurisdiction for legal proceedings provided always that the Bank may at its discretion proceed before any other court of competent jurisdiction in which case Singapore law will also apply.

Furthermore, the Bank's General Terms and Conditions and other provisions of the Bank governing transactions carried out by it are incorporated into this Mandate and shall apply to the relationship between the Client and the Bank, in particular in respect to the applicable law and place of jurisdiction.

APPLICATION FOR ACCESS TO ONLINE SERVICES

A. SCOPE OF CONNECTION

This application for access to online services (hereinafter the “**Application**”) relates to any current or future account/deposit opened with CA Indosuez (Switzerland) SA, Singapore Branch (hereinafter the “**Bank**”) by the Client named above as part of the above-mentioned principal relationship and any sub-account/deposit relating thereto.

☐ eBanking portal (new or existing) **AND** My Indosuez¹ Mobile Application

B. INFORMATION ABOUT THE APPLICANT (hereinafter the “**Applicant**”) AND INFORMATION ABOUT THE BENEFICIARY OF ACCESS (hereinafter the “**User**”)

The Applicant is the **natural person or legal entity** who, as Client or beneficiary of powers over any relevant account/ deposit, requests access to Online Services, such as defined and described in the Online Services Special Terms and Conditions that were issued to the undersigned and that are an integral part of this Application, without necessarily requesting access for itself/himself/herself.

- ☐ The Applicant is the Client itself/himself/herself (including the signatory(ies)/authorised representative(s) of a legal entity)
- ☐ The Applicant is beneficiary of powers granted by the Client²

(Last name(s), first name(s) /Company name)

The User is the **natural person** for whom the Applicant is requesting access, who acts as Client or on behalf of the Client or the Applicant, and who may exercise such powers individually, except in the case of orders approval or limitation to the “**view**” functions.

- ☐ Itself/himself/herself³
- ☐ The User is an authorised representative of the Applicant⁴

(Last name(s), first name(s))

(Date of birth (dd.mm.yyyy))

(Nationality(ies))

(Home address)

(postal code, city)

(country)

Powers⁵

This Application grants the User the right to validly represent the Applicant in the context defined herein, without other restrictions, if this right does not already result from an entry in the commercial register, a list or a signature card previously provided to the Bank (which it/he/she completes where applicable). In this case, its/his/her powers are:

- ☐ Individual ☐ Collective

C. ACCESS

Basic profile

- ☐ Viewing

Options

- ☐ The User already has access (as part of the above-mentioned relationship or any other relationship with the Bank) and would like to add this application⁶:

User 's Connection ID⁷ :

CE _____

¹ Fewer functionalities may be available in the mobile application

² General Power of Attorney, Power of Attorney for Asset Management, Right of Inspection or equivalent

³ The Client (including signatory(ies)/authorised representatives of a legal entity) or the personal beneficiary of powers granted by the Client

⁴ The Bank must have identified the User in advance using an identity document appended to this Application

⁵ Choose one only

⁶ Applicable only if all access profiles are identical

⁷ To be completed by the Account Manager

D. ACCESS TRANSMISSION**Transmission of access**

- ☐ To be hand-delivered directly to the User by a bank officer (with acknowledgement of receipt)
- ☐ To be sent to the address below; the Bank reserves the right to send via express mail (DHL or other) and is released from all liability. In this case, the first name, last name and telephone number of a person specified as the recipient must be provided:

(Last name(s), first name(s))

(Mailing address)

(Telephone number)

(Email)

Unless otherwise expressly specified, this access supplements any other existing access that any other User may already have.

E. TRANSMISSION METHOD FOR INSTRUCTIONS, INFORMATION AND OTHER COMMUNICATIONS

If this Application is not signed by the Client, it is valid only if the Client has accepted transmission of instructions, information and other communications to/with the Bank other than by an original in writing. If it is signed by the Client, it revokes, within the limits of the transmission methods applicable to Online Services, any refusal or restriction from the Client regarding the transmission of instructions, information and other communications other than by an original in writing.

F. RECEPTION OF ELECTRONIC DOCUMENTS AND ELECTRONIC MESSAGES

The User (if granted with the Online Services) will receive Electronic Documents and Electronic Messages (Including statements, advices, portfolio valuation and other electronic documentation) as defined in clause 15 of the Special Terms and Conditions – Online Services. Should the User want to additionally receive hard copies of such Electronic Documents and/or Electronic Messages, please contact the User's Relationship Manager to fill up a separate form to give effect to the preference for such additional hard copies.

When receiving an Electronic Document or an Electronic Message through Online Services, the User will receive a notification of such receipt via his email address or by SMS on his mobile phone. The user would like to receive the said notifications through the following means:

(Telephone number)

(Email)

G. DOCUMENTS THAT ARE AN INTEGRAL PART OF THE APPLICATION – APPLICABLE LAW AND JURISDICTION

The Bank's General Terms and Conditions and Online Services Special Terms and Conditions, as well as any other additional terms and conditions, are an integral part of this Application. By signing this Application, the Applicant and the User certify that they have received a copy of said documents, have read and approved all of the provisions therein, in particular those relating to the risks associated with this type of Online Services, the place of performance, applicable law and jurisdiction, and undertake to bring them to the Client's attention if the Client is neither the Applicant nor the User.

Date: _____

SIGNATURE

The signature below for this Application, by or on behalf of the Applicant and the User, conveys their agreement with all the provisions contained herein, on every page and in every appendix. If the Applicant is also the User itself/himself/herself, the signature applies to both roles.

(Applicant's signature)

(User's signature (only if the User is other than the Applicant))

- Appendices:**
1. General Terms and Conditions (Refer to Part A of the Bank's General and Other Terms and Conditions booklet)
 2. Online Services Special Terms and Conditions (Refer to Part J of the Bank's General and Other Terms and Conditions booklet)

1. SCOPE

1.1. INFORMATION CONCERNING THE BANK

CA Indosuez (Switzerland) SA, Singapore Branch (hereinafter the "Bank") is the Singapore branch of CA Indosuez (Switzerland) SA, a stock corporation incorporated in Switzerland, and is registered as a foreign company under the Companies Act 1967. The Bank's registered office and principal place of business is at 168 Robinson Road, #23-03 Capital Tower, Singapore 068912. The Bank's main telephone number is +65 6423 0325 and the address of its website is <https://singapore.ca-indosuez.com/>. Its Unique Entity Number is T05FC6652L.

The Bank is supervised by the Monetary Authority of Singapore (hereinafter "MAS") and holds a wholesale banking licence issued by the MAS under the Banking Act 1970 (hereinafter the "Banking Act"). Further information is available on the MAS website (<http://www.mas.gov.sg/>).

1.2. NEW BUSINESS RELATIONSHIPS AND TRANSACTIONS

These general terms and conditions (hereinafter, the "General Terms and Conditions") govern the business relationship between the Bank and each natural person or legal entity that is a Client or that is authorised to act as agent or representative of the Client. The General Terms and Conditions and all other agreements between the Client and the Bank also apply to all heirs and other legal successors, assignees and beneficiaries of the Client. To the extent necessary, the Client undertakes to transmit this booklet containing these General Terms and Conditions, all other terms and conditions as set out in Parts B to I of this booklet and all other agreements between the Client and the Bank to the beneficial owner(s) and/or beneficiary(ies) and/or controlling person(s) (hereinafter the "Beneficial Owner") of the deposited assets.

The masculine form used in the present General Terms and Conditions and all other agreements or documents between the Client and the Bank incorporates the feminine form and applies similarly to multiple persons.

Any new business relation such as the opening of an account or custody account, rental of a safe-deposit box and any other kind of transaction, including the acceptance of incoming assets, is subject to the prior acceptance of the Bank, at its sole discretion. In the case the Bank refuses to accept a new business relation, it is not required to state its reasons. In this connection, the Bank is subject to applicable laws, regulations and its internal policy on anti-money laundering and is obliged to carry out "Know Your Customer" procedures in accordance with its policies and regulatory requirements with respect to verification of each Client's identity and, accordingly, the Client shall provide any information requested by the Bank for the purposes of complying with any such laws, regulations and policies. Unless otherwise expressly agreed, the delivery of any documents by the Bank does not constitute an offer. The Bank may in any case suspend its consent until all the necessary documents and forms have been duly completed, signed, sealed (if necessary) delivered and lodged therewith and until it has received all the information it deems necessary in an acceptable form, at its sole discretion.

1.3. INFORMATION CONCERNING THE CLIENT

1.3.1. Legal status, personal situation and capacity

Upon opening the account, and during the account relationship, the Client is required to prove at any time his status, personal situation, including tax situation, and legal capacity and, where applicable, those of the Beneficial Owner, according to the prevailing rules, regulations or legal principles and the Bank's own requirements and to notify the Bank immediately in writing of any change relating thereto (name, corporate name, marital status, nationality, address of domicile, tax residence, registered office, tax status, address used for correspondence etc.). The Client has the same duties with respect to those of his governing bodies, representatives, directors, officers and agents, if any, even if these changes have already been officially published and/or appear in public registers. The Client undertakes in particular to inform the Bank immediately in writing of revocation of a power of attorney or signing rights.

In this regard, the Client undertakes to provide the Bank with all documents and information that the Bank considers useful and necessary, at its sole discretion, to ensure the account relationship runs smoothly and enabling the Bank to meet its legal and regulatory obligations. The Client undertakes in particular to supply the Bank, upon simple request, with all documents providing proof of his tax status and, where applicable, that of the Beneficial Owner, and certifying that all obligations have been properly met in this regard.

The Bank may refuse or suspend execution of any transaction until the documents, official supporting documentation and/or vouchers have been submitted to it at its request.

1.3.2. Profile, investment strategy and Client classification

To enable the Bank to offer its financial products and services, the Client takes note of the fact that he must provide it with all useful and necessary information on his financial situation, his investment objectives, his knowledge and experience in investment matters in relation with the type of products or services offered or requested. All this information is recorded in a Bank's form, which the Client must in principle sign.

For regulatory purposes in Singapore, the Client may be classified into one of the following categories: "accredited investors", "expert investors" and "institutional investors" or if the Client does not meet the criteria in order to be classified as aforementioned, the Client shall be deemed to be a retail client. In the event the Client is assessed by the Bank to fulfil the criteria for it to be an "accredited investors", the regime for accredited investors pursuant to the Securities and Futures Act 2001 (hereinafter the "SFA") which involves an opt-in/opt-out process shall apply.

The Client undertakes to provide at any time, on request of the Bank, any information related to his investment profile and strategy and, where applicable, his classification, to ensure that the data provided to the Bank is complete and accurate, and to inform the Bank immediately without prompting of any change that may affect the contents of the form mentioned above.

The Client also takes note that the failure or refusal to communicate information to the Bank with respect to this article 1.3.2 of the General Terms and Conditions may be an obstacle to the provision of financial services by the Bank or even to the maintenance of the banking relationship. In case of failure or refusal to communicate the information mentioned above, the Bank shall not be liable for any damage that the Client could incur as a result of suspending or ceasing to provide financial services. The Client shall also be fully liable for any damage caused to the Bank due to such failure or refusal.

1.3.3. Death

As soon as it is ~~aware~~ notified (whether in writing or otherwise) of a Client's death, the Bank reserves the right to reject any act of disposal not ordered by the testamentary executor or the body of heirs that have proven their status by submitting the official documents required in connection with the legal formalities for succession, without however engaging its liability if it does not obtain such documentary evidence.

The Bank reserves the right to take any action resulting from it becoming aware of a Client's death, including but not limited to seeking legal advice on documentary evidence or legal formalities required in that Client's country of residence or Singapore, and seeking a court order or equivalent in Singapore or that Client's country of residence. Any such additional costs and expenses resulting from such action shall be borne by the Client or (where relevant) his successors. The Client agrees that the Bank is authorised to debit such costs and expenses from the Client's account.

1.3.4. Mental incapacity

As soon as it is notified (whether in writing or otherwise) of a Client's mental incapacity, the Bank reserves the right to reject any act of disposal not ordered by the donee or court-appointed deputy that have proven their status by submitting the official documents required in connection with the legal formalities for such appointment, without however engaging its liability if it does not obtain such documentary evidence.

The Bank reserves the right to take any action resulting from it becoming aware of a Client's mental incapacity, including but not limited to seeking legal advice on documentary evidence or legal formalities required in that Client's country of residence or Singapore, and seeking a court order or equivalent in Singapore or that Client's country of residence. Any such additional costs and expenses resulting from such action shall be borne by the Client. The Client agrees that the Bank is authorised to debit such costs and expenses from the Client's account.

1.3.45. Client's liability

Any loss resulting from incapacity or death of the Client or a third party shall be borne by the Client or his heirs, unless previously notified to the Bank in writing. The Bank shall not be liable for the authenticity, validity, the absence of legalisation and interpretation of documentary evidence submitted to it. Furthermore, the Bank may not be held liable for any damages which might arise from the legal or tax status of the Client.

The Client agrees that he shall be held liable towards the Bank for any damage the Bank might incur as a result of inaccurate information the Bank receives about the Client's personal situation and, where applicable, that of the Beneficial Owner, or any delay by the Client in updating any information submitted to the Bank, in particular, with regard to his tax situation and, where applicable, that of the Beneficial Owner.

1.4. AGREED DESIGNATION AND SIGNATURE

Should the Client ask the Bank not to mention his name in their interactions, except in the event of any special mailing arrangements, he will use an agreed number or pseudonym instead of his name and, if requested, an agreed signature instead of his ordinary signature. In such cases, the Client acknowledges in advance that all orders, instructions, commitments, declarations, receipts, releases, correspondence and agreements, and all documents generally bearing the said number or pseudonym with his ordinary signature or, if requested, his agreed signature, shall be valid and enforceable against him without restriction. The Client shall bear all risks and consequences resulting from the use of such a designation, number, pseudonym and signature, including their use by third parties.

1.5. CLIENT'S TAX LIABILITY

1.5.1. Client's tax obligations

The Client represents that he is aware that holding assets deposited with the Bank is liable to entail tax consequences, particularly with regard to income, wealth or estate taxes associated with his domicile, his registered office, his residence or his nationality or due to the nature of the assets deposited in his account.

The Client confirms that he is responsible for his own tax affairs, that his business relation with the Bank will not be used as a conduit for funds that are proceeds from serious tax crimes and that the source of funds in relation to the business relation which he holds with the Bank is legitimate.

The Client also declares to have duly complied with and undertakes to continue to comply with the tax laws and/or tax reporting obligations of the countries where he is resident and/or of which he is subject to, in respect of any funds or assets that he has placed and/or will place with the Bank from time to time and any profits and/or gains derived therefrom. In the event the Client is not the Beneficial Owner of the aforesaid assets, he undertakes to inform the latter of such obligation and shall ensure that the Beneficial Owner meets the same obligations.

The Client was made aware of the fact and understands that failure to comply with his tax obligations may be subject to financial penalties and criminal sanctions according to the applicable legislation of the country or countries in which the Client must pay taxes.

The Bank assumes no liability for legal or tax advice. Consequently, the Bank asks the Client, and through him, the Beneficial Owner, to consult an attorney, a tax expert or any other competent specialist as needed and to take any measure that could result therefrom.

1.5.2. US withholding tax and obligation to inform

The Client undertakes to immediately inform the Bank if he is or is going to become a US Person pursuant to the regulations of the United States of America.

Under the rules governing US withholding tax, the Bank undertook with regard to the US tax administration or the IRS (Internal Revenue Service) to act as a Qualified Intermediary in view of collecting withholding tax on income from capital.

The Bank furthermore undertook to act in compliance with the Foreign Account Tax Compliance Act of the United States of America ("FATCA") regulations such as in force at the time of their implementation and transposed in Singapore.

Accordingly, in connection with its commitments and obligations arising therefrom, the Bank is required to identify any business relationship opened by or on behalf of any US taxpayer. Furthermore, if a Client declares himself a "US Person" or if he is identified as such by the Bank with regard to applicable US regulations, the Bank may be required to transmit certain information to the IRS concerning him and his assets held and/or income collected at the Bank. Given this, a Client who is a "US Person" is expressly made aware of the fact that the Bank is required to obtain his consent to disclose the abovementioned data in the timeframes set forth by US FATCA regulations such as in force at the time of their implementation and transposed in Singapore.

In this regard, the Client acknowledges and accepts that he is required to carefully comply with all of the Bank's administrative provisions and procedures, particularly to promptly sign any of the Bank's forms or submit any documentary evidence or supporting documentation to it, if there are any indications that he could have tax obligations with regard to the United States of America because of his US nationality or his status as a resident on US territory.

The Client acknowledges and accepts that if he does not satisfy or is late in satisfying any of these provisions, the Bank is entitled – in connection with the obligations required of it regarding deducting the withholding tax mentioned in this article 1.5.2 of the General Terms and Conditions – to consider him, simply on the basis of indications which it could have at its disposal, a US taxpayer. The Client is aware that he shall incur all the tax and financial consequences that could result therefrom. In this regard, the Bank may be required, among other measures, to deduct withholding tax, alienate the assets held, on behalf and at the risks of the Client, regardless of the result arising therefrom, and/or terminate its business relationship with the Client without further notice.

In any case, the Bank may not under any circumstances be held liable for any damage or consequences resulting from a failure to declare or a false or erroneous declaration by the Client as to his status as a "US Person" or "non US Person" or in the case of delay in transmitting the information requested by the Bank in this regard.

Lastly, the Client is aware that federal US estate taxes may, in certain cases, be collected in the case of succession of a deceased person domiciled outside the United States and qualified as a "non-US person", because at the time of his death, such person held US securities (ie equities or bonds issued by US companies or shares of US investment funds) or real estate assets located in the United States. The Client's heirs also have an obligation to declare in this case.

1.5.3. Automatic exchange of information on tax matters

As a Singapore financial institution, the Bank is required to perform certain due diligence procedures in order to identify the financial accounts and the persons that must be reported under international agreements signed by Singapore on the automatic exchange of information on tax matters. In this regard, upon entering into the business relationship and on request of the Bank, the Client is required to provide the Bank's self-certification form for tax purposes intended to collect the information required under Singapore law on this exchange of information. He is also required to submit, upon first request, all additional documents that the Bank could deem useful to properly perform its due diligence obligations.

As from 2018, the Bank may have to transmit the information described below to the Inland Revenue Authority of Singapore for transmission to the competent authorities of Singapore's partner jurisdictions with regard to which the Client and, where applicable, the Beneficial Owner have been identified as reportable. This information includes data relating to reportable financial accounts, in particular the account number, balance or value at the end of the calendar year in question (or when closed if closed during the year), interest, dividends and other gross income generated by the financial assets held during the year, and gross proceeds from the sale or redemption of such assets. This information also includes the identification data of the persons concerned, in particular their name(s), address, tax residence jurisdiction(s), date of birth (for natural persons), type of account holder (for legal entities) and tax identification numbers (TIN).

The Client is required to inform the Bank as soon as possible of any change in the information contained in the self-certification form. The Client is also required to transmit to the Bank as soon as possible a new self-certification form for tax purposes or any additional document following a change of circumstances. Otherwise, the Bank shall be required to consider him a resident of both the jurisdiction in which he declared himself a resident in the original self-certification form and the jurisdiction in which he may be resident due to the change of circumstances. These provisions also apply to changes concerning the Beneficial Owner.

1.6. INTERNATIONAL SANCTIONS

1.6.1. Definitions

"International Sanctions" means all mandatory, restrictive measures laying down economic, financial or commercial sanctions (in particular all sanctions or measures relating to an embargo, a freezing of funds and economic resources, to restrictions on transactions with natural persons or legal entities (hereinafter "Persons" and, individually, a "Person") or relating to specified goods or territories) issued, administered or enforced by the United Nations Security Council, the European Union, France and/or any Member State of the European Union, Switzerland, the United States of America (including the US Department of Treasury's Office of Foreign Assets Control (OFAC) and the US Department of State), the United Kingdom or by any other competent authority, including other States, having the power to lay down such sanctions.

"Sanctioned Person" means any Person who is either directly or indirectly subject to or the target either directly or indirectly of International Sanctions.

"Sanctioned Territory" means any country or territory that is subject to or whose government is subject to a regime of International Sanctions forbidding or restricting relationships with such country, territory or government.

1.6.2. Client's representations

Neither the Client, nor to its knowledge, if it is a legal entity, any of its subsidiaries, any of their respective legal representatives, directors, senior managers or employees:

- (a) is a Sanctioned Person;
- (b) is a Person:
 - (i) held or controlled by a Sanctioned Person;
 - (ii) located, incorporated or resident in a Sanctioned Territory;
 - (iii) engaged in an activity with a Sanctioned Person;
 - (iv) having received funds or any other asset from a Sanctioned Person;
 - (v) engaged either directly or indirectly in an activity for or with a Person located, incorporated or resident in a Sanctioned Territory.

To the extent applicable, the Client has established and maintains policies and procedures that aim to comply with International Sanctions. These representations shall be deemed to be reiterated until the end of the business relationship

with the Bank (including without limitation when any amount outstanding under the Credit (as defined in article 1(a) of the General Conditions for the Granting of Credit below) has yet to be totally and definitively repaid).

1.6.3. Client's commitments

The Client undertakes to inform the Bank immediately of any fact he may be aware of that would cause any of his representations relating to International Sanctions provided in these General Terms and Conditions to be inaccurate.

The Client undertakes not to use directly or indirectly assets deposited with the Bank or funds lent or proceeds of the Credit (as defined in article 1(a) of the General Conditions for the Granting of Credit below) and not to lend, contribute or otherwise make these assets or lent funds available to any Person, including, if it is a legal entity, any of its subsidiaries or joint ventures, for any transaction that may finance or facilitate, in purpose or effect, any activities or business relationships:

- (a) with a Sanctioned Person or with a Person located in a Sanctioned Territory or,
- (b) likely to constitute in any manner whatsoever a violation of International Sanctions by any Person, including any Person concerned by a credit facility extended by the Bank.

The Client undertakes not to use any income, funds or profit originating from any activity or transaction conducted with a Sanctioned Person or with any Person located in a Sanctioned Territory for the purpose of repaying, prepaying or otherwise paying amounts due to the Bank in connection with his business relationship with the Bank (including where the Client took up Credit (as defined in article 1(a) of the General Conditions for the Granting of Credit) in Part D below with the Bank).

The Client acknowledges and agrees that the Bank shall be entitled, and authorizes the Bank, to take any and all such action as the Bank in its sole and absolute discretion considers necessary or appropriate and in such manner as it deems fit for the purposes of complying with any International Sanctions, including without limitation such rights and actions as may be exercised and taken by the Bank in accordance with the terms of article 7.5.2 of the General Terms and Conditions.

1.6.4. Application by the Bank with International Sanctions

In general, the Bank is authorised to take any measure aimed at preventing legal, regulatory or reputational risk in connection with International Sanctions.

1.7. JOINT RELATIONSHIPS

When the Client requests the Bank open for the Client and any other joint account holder(s) a joint account and, where applicable, a joint securities deposit, all joint account holders agree and understand that they can exercise all rights jointly and severally and that they shall be liable jointly and severally for all obligations arising out of such relationships and consequently the following terms and conditions shall apply:

Each joint account holder shall be entitled at all times and without any restriction with individual signature authority to carry out any act of management and disposal relating to the deposited funds and assets, including in favour of himself or herself and/or any third party, such individual signature of any joint account holder being sufficient to discharge the Bank from any liability towards the other joint account holders and to bind all the other joint account holders. Any signature powers granted by any joint account holder shall be binding upon all the other joint account holders and any such attorney-in-fact shall be presumed to act as the attorney-in-fact on behalf of all the joint account holders.

All acts of disposal shall include the exchange, conversion, withdrawal and transfer of all or part of the funds and assets, and shall extend also to any pledge thereof, any subscription of commitments and credit facilities of any nature, the granting and revocation of any powers of attorney, all forms of approvals, discharges and instructions, including correspondence, closure of the joint account and of any securities deposit, and more generally to act as an individual owner in respect of any funds and assets.

Each joint account holder shall be liable jointly and severally for all obligations in connection with the said joint account and securities deposit and bound by all acts of management and disposal and all operations undertaken in the framework of the agreement between the Client and the Bank, notably by all present and future contractual obligations and debts, including those contracted by any one joint account holder.

The Bank shall be entitled to credit the joint account and/or the joint securities account with any funds and assets received by and/or for any one of the joint account holders without any obligation to give any special advice thereof to any such joint account holder.

The Bank shall also be authorised to address to any one of the joint account holders any communications relating to the joint account and/or the securities deposit. Any communication addressed by the Bank to any one of the joint account holders shall bind all the other joint account holders and shall be valid with regard to all of them without any restriction. The addressee of such communications shall in such case have the exclusive and personal responsibility to address them to the other joint account holders but the Bank shall have no obligation to check that such addressee does so and shall not be under any liability if such addressee does not do so.

It is expressly agreed that in case of death ~~or incapacity~~ of any one of the joint account holders, due to joint tenancy rules under Singapore law, the right of survivorship shall apply to pass the entire property of funds and assets in the joint account directly to the surviving joint account holder(s). Transferability due to death ~~or incapacity~~ of the rights arising from such relationships is excluded for all the joint account holders, such rights becoming null and void upon their death ~~or upon the advent of any such causes of incapacity~~. The estate of a deceased joint account holder and/or its heirs (as relevant under applicable inheritance laws) shall, however, be jointly and severally liable for any joint and several obligations and debts of the deceased. The Bank shall be entitled to communicate to the personal representative of such deceased joint account holder and/or its heirs (as relevant under the applicable inheritance laws) information related to the joint account and securities deposit and the name of each surviving joint account holder and of any eventual attorneys-in-fact. For the avoidance of doubt, the surviving joint account holder(s) shall retain the sole rights vis-à-vis the Bank to use the funds and assets in the joint account, to the exclusion of any heirs or other beneficiaries of the deceased joint account holder and independently of the ownership rights pertaining to the funds and assets in the joint account. Consequently, the surviving joint account holder(s) shall be able to continue disposing freely of the funds and assets, any conferred powers shall remain unchanged and the joint account and the securities deposit shall continue to function normally. A payment by the Bank of the outstanding funds and assets in the joint account to the remaining joint account holders shall fully discharge the Bank of its liability under the joint account.

Notwithstanding the foregoing, the Bank may in its sole discretion ~~freeze~~ take any action it deems appropriate including without limitation freezing any funds or assets in the joint account without notice and retaining such funds or assets in the joint account until the executor or administrator of the deceased joint account holders provides to the Bank a grant of probate or letters of administration which are to the satisfaction of the Bank, paying the credit balance of the cash in the joint account into a court or seeking a court order or directions from the court as to the non-cash assets. The Bank shall not, however, bear any liability in case of a full or partial exercise or a lack of exercise of such right to freeze the funds or assets in the joint account.

These terms govern the legal relationships between the joint account holders and the Bank but does not affect in any way the internal relationships between joint account holders, especially as regards their rights of title to funds and assets or such rights of heirs. All references in all other agreements or documents between the Client and the Bank to the document titled "Joint Relationships" shall be deemed to refer to this article 1.7 of the General Terms and Conditions.

In the event of any inconsistency between this article 1.7 of the General Terms and Conditions and any other article(s) of the General Terms and Conditions, this article 1.7 of the General Terms and Conditions shall prevail.

1.8. COLLECTIVE RELATIONSHIPS

When the Client requests the Bank to open for the Client and any other collective account holder(s) a collective account and, where applicable, a collective securities deposit, all collective account holder(s) agree and understand that they shall be obliged to exercise all rights jointly and collectively and that they shall be liable jointly and severally for all obligations arising out of such relationships and consequently the following terms and conditions shall apply:

Unless otherwise expressly agreed or unless operated by any commonly designated attorneys-in-fact, the account and the securities deposit shall only be operated with the joint and collective signatures of all the collective account holders. The signature powers granted by any one of the collective account holders shall only bind that account holder and the attorney-in-fact designated by any one of the collective account holders shall be presumed to act only on behalf of that account holder. In case of the appointment of any attorney-in-fact in common for certain or all of the account holders, each such account holder shall maintain the right to revoke individually any powers conferred.

The authorised signatories shall be entitled at all times and without any restriction, in accordance with the applicable signature powers, to carry out any act of management and disposal relating to the deposited funds and assets, including in favour of themselves and/or any third party. All acts of disposal shall include the exchange, conversion, withdrawal and transfer of all or part of the funds and assets, and shall extend also to the creation of any security or rights over such funds and assets in favour of the Bank, any subscription of commitments and credit facilities of any nature, the granting and revocation of any powers of attorney, all forms of approvals, discharges and instructions, including correspondence, closure of the account and of any securities deposit, and more generally for all of the undersigned to collectively act as an individual owner in respect of any funds and assets.

Each collective account holder shall be liable jointly and severally for all obligations in connection with the said account and securities deposit and bound by all acts of management and disposal and all operations undertaken in the framework of the agreement between the Client and the Bank, notably by all present and future contractual obligations and debts, including, in accordance with the applicable signature powers, those contracted by any one of them or by any common attorney-in-fact.

The Bank shall be entitled to credit the collective account and/or the collective securities deposit with any funds and assets received by and/or for any one of the collective account holders without any obligation to give any special advice thereof to any such account holder.

Any communication concerning the account and/or the securities deposit addressed to the collective account holders at the address notified by them to the Bank shall validly bind all the collective account holders and shall be valid with regard to them without any restriction. The addressee of such communications shall in such case have the exclusive and personal responsibility to address them to the other collective account holders, but the Bank shall have no obligation to check that such addressee does so and shall not be under any liability if such addressee does not do so.

The freezing of any funds and assets to the detriment of any one or more collective account holders, at the request of any other collective account holder or any heir of any such collective account holder, is excluded, unless ordered judicially. However, in case of opposition by any collective account holder or dispute relating to the applicable signature powers, the Bank shall be entitled to rely upon the joint and collective signature powers of all the collective account holders, for so long as they shall not have communicated to the Bank their written agreement as to a new set of signature powers.

In case of death ~~or incapacity~~ of any one of the collective account holders, due to joint tenancy rules under Singapore law, the right of survivorship shall apply to pass the entire property of funds and assets in the collective account directly to the surviving collective account holder(s). Transferability due to death ~~or incapacity~~ of the rights arising from such relationships is excluded for all the collective account holders, such rights becoming null and void upon their death ~~or upon the advent of any such causes of incapacity~~. The estate of a deceased collective account holder and/or its heirs (as relevant under applicable inheritance laws) shall, however, be jointly and severally liable for any joint and several obligations and debts of the deceased. The Bank shall be entitled to communicate to the personal representative of such deceased collective account holder and/or its heirs (as relevant under the applicable inheritance laws) information related to the collective account and securities deposit and the name of each surviving collective account holder and of any eventual attorneys-in-fact. For the avoidance of doubt, the surviving collective account holder(s) shall retain the sole rights vis-à-vis the Bank to use the funds and assets in the collective account, to the exclusion of any heirs or other beneficiaries of the deceased collective account holder and independently of the ownership rights pertaining to the funds and assets in the collective account. Consequently, the surviving collective account holder(s) shall be able to continue disposing freely of the funds and assets, any conferred powers shall remain unchanged and the collective account and the securities deposit shall continue to function normally. A payment by the Bank of the outstanding funds and assets in the collective account to the remaining collective account holders shall fully discharge the Bank of its liability under the collective account.

Notwithstanding the foregoing, the Bank may in its sole discretion ~~freeze~~ take any action it deems appropriate including without limitation freezing any funds or assets in the collective account without notice and retaining such funds or assets in the collective account until the executor or administrator of the deceased collective account holder provides to the Bank a grant of probate or letters of administration which are to the satisfaction of the Bank, paying the credit balance of the cash in the joint account into a court or seeking a court order or directions from the court as to the non-cash assets. The Bank shall not, however, bear any liability in case of a full or partial exercise or a lack of exercise of such right to freeze the funds or assets the collective account.

These terms govern the legal relationships between the collective account holders and the Bank but does not affect in any way the internal relationships between collective account holders, especially as regards their rights of title to funds and assets or such rights of heirs. All references in all other agreements or documents between the Client and the Bank to the document titled "Collective Relationships" shall be deemed to refer to this article 1.8 of the General Terms and Conditions.

In the event of any inconsistency between this article 1.8 of the General Terms and Conditions and any other article(s) of the General Terms and Conditions, this article 1.8 of the General Terms and Conditions shall prevail.

2. ACCOUNT KEEPING

2.1. ENTRIES

2.1.1. Principles

The Bank shall account for transactions undertaken and claims and debts bearing on assets liable to be accounted, like currencies and metals insofar as they are not physically deposited by the Client. Its bookkeeping entries will in principle give rise to advices and breakdowns and will be summarised in the form of periodic statements. The accounts will be drawn up as the Bank sees fit at the end of each month, quarter, half-year or year. The Bank shall issue and send a statement of account to the Client at monthly intervals unless the Client and the Bank have agreed otherwise. The accounting of assets on an account is always made subject to collection and the Bank is not held to make such accounting before having received the corresponding cover.

2.1.2. Refusal to credit an amount or an asset

The Bank nevertheless reserves the right to refuse to credit an amount or an asset to the Client's account, in particular because of the identity, nationality or domicile of the ordering party or of the counterparties involved in the transfer, in particular if there is a risk of violating any International Sanctions or rules to combat money laundering, the financing of terrorism and corruption or if the SWIFT message received is incomplete or imprecise. The Bank is authorized to return the funds and the assets to the bank that is its counterparty in such a situation, subject to a freezing of funds ordered by law or by a competent authority.

2.1.3. Credit subject to final payment

The crediting of assets to the Client's account is always subject to final payment. Accordingly, the Bank is authorized by the Client to debit his account for the amounts or assets that are credited to him in error, or if the Bank has not definitively acquired the corresponding funds or if the funds are debited subsequently, even if the balance of the Client's account was subject to express or implied acknowledgement. The Client undertakes to immediately notify the Bank of the fact that an amount or an asset has been credited to him in error. Lastly, the Client takes note and accepts that he may not object to the Bank's claim for return by asserting the fact that he already disposed of the asset or amount credited to his account.

2.2. INTEREST

No interest will be paid on current or other accounts, whatever their currency, unless otherwise agreed between the Client and the Bank. The Bank shall have the right to modify at any time any applicable interest rate, in particular according to the money market situation, subject to appropriate notice being given to the Client. Notwithstanding the foregoing, the Bank reserves the right to apply a negative interest rate to liquid assets held in accounts. Such negative interest rate shall be determined by the Bank on the basis of financial market conditions, which include conditions imposed by central banks. The Bank may amend the applicable rate at any time. Such rate is communicated to the Client upon request.

Interest on any debit balance shall be payable automatically and without notice and may be increased on the basis of a default interest as described in article 6.4 of the General Terms and Conditions unless paid when due.

2.3. SUFFICIENT FUNDS

The Bank shall not be obliged to execute instructions received if the Client keeps insufficient funds or assets freely available in his account for that purpose, including through corresponding credit facilities, or if the total exceeds the credit limit authorised to execute the Client's instructions. If several orders in excess of the total amount available are given, the Bank may execute them at its discretion, in whole or in part and in any order, irrespective of their amount, currency, date of issue or of receipt.

2.4. CORRESPONDENTS

The Client acknowledges and agrees that the Bank can place all assets corresponding to claims of the Client in accounts with Singapore or foreign third parties of its choice, in its own name and at the Client's exclusive risk. For assets in foreign currencies, the provisions of article 5.1 of the General Terms and Conditions are applicable.

3. SAFEKEEPING OF ASSETS

3.1. GENERAL PROVISIONS

The Bank shall account for, safe-keep, and administer the assets deposited with it by the Client with the same care as it does for its own assets of a similar nature. Assets will be listed in periodic portfolio valuations. They will be valued purely for information's sake on the basis of the particulars and information at the Bank's disposal without liability on the Bank's part as to their actual value.

The Client shall pay the Bank all fees in accordance with the ~~Booklet of Fees & Charges~~ Schedule provided to the Client or otherwise as the Bank may prescribe from time to time in relation to the custody services provided under these General Terms and Conditions.

3.2. OPEN SAFE CUSTODY

3.2.1. Principles

The Bank shall have the right in its absolute discretion to prohibit certain assets from being deposited with the Bank for open safe custody, including but not limited to any liquid contraband or anything of hazardous explosive or offensive nature or which may become a nuisance to the Bank or any of its other Clients or for any other purposes than for the deposit of valuables or other assets which are negotiable on the market in Singapore or as the case may be at their place of custody, such as securities of all types (stocks, bonds, mortgage certificates, similar rights (book-entry securities), intermediated securities, etc.), precious metals (such as gold, silver, platinum, in any form, ingots, bars and coins), investments in money and capital markets, negotiable rights not incorporated in securities, insurance policies, documents of proof, and other chattels and moveable assets. The Client shall on demand permit the Bank to inspect the contents of the safe for the purpose of ensuring that this condition is complied with. If the Bank suffers any damage or loss or incurs any liability as a result of the Client's breach of this condition, the Client shall fully indemnify the Bank against such damage loss or liability.

The Bank shall be entitled to deal with the assets as it deems fit for the purpose of providing the safe custody thereof.

The Client acknowledges and agrees that the Bank may have the assets transferred to, kept and administered by local or foreign professional third-party custodians of its choice (hereinafter the "Third-Party Custodian"), according to the laws and customs prevailing at the place of safe-keeping, in its own name, or in the name of such third parties, of their nominees or of the Client (segregated account), but always on behalf of the Client and at his exclusive risk. Provided that the Bank has acted in good faith and used reasonable care in the selection and continued appointment of such Third-Party Custodian, the Client agrees that the Bank shall not be responsible for any act, omission or default or for the insolvency of such Third-Party Custodian.

Unless otherwise instructed or if there are obstacles, due notably to the non-fungible nature of the assets or to rules in force at their place of conservation prescribing a segregated deposit, the assets may be held, by the Bank or the Third-Party Custodian, on a fungible basis, pooled with the Bank's own assets or those belonging to other persons and kept according to their kind in a collective deposit, to which the Client has a right of co-ownership proportional to the amount of assets that have been deposited by the Client, without being able to demand the return of specific assets. The Client's interest in his assets which have been pooled may not be identifiable by separate certificates, other physical documents or equivalent electronic records but the Bank will maintain records of the Client's interest in such assets.

The Third-Party Custodians may have a claim, lien or right of retention or sale over the Client's assets in its custody and the Client hereby agrees and consents to such claim, lien or right of retention or sale of the assets.

The Client undertakes not to give any instruction to the Third-Party Custodian and not to carry out any act of disposal (including establishing security interests or appointment of guarantors) with the latter on the assets concerned. In the event of violation of this commitment, the Bank is discharged from any liability in relation with these assets and the Client is required to indemnify the Bank for any prejudicial consequence.

3.2.2. Disclosure of information about the Client

The assets deposited will under all circumstances be subject to the laws and customs of the place of safekeeping, as well as the Third-Party Custodian's general terms and conditions.

In this context:

- (a) if the Client intends to purchase or sell US certificates or securities (stocks, bonds, investment funds, derivatives and any other assets having a connection with the United States) or transfer cash or assets denominated in US dollars, he is hereby informed that the Bank may be required to supply any information to the US Third-Party Custodian, at its request, with any document and

information, including Client Data (as defined in article 7.26.1 of the General Terms and Conditions) concerning the circumstances and background of a particular transaction or concerning the Client or Beneficial Owner/controlling person; and

- (b) in addition to article 3.2.2(a) of the General Terms and Conditions, if the Client intends to buy or sell certificates or ~~securities~~ other financial instruments (equities, bonds, investment funds, derivatives, etc.) issued, listed, traded or held in Singapore or abroad) or to execute transfers of cash or assets, he is made aware of the fact that the Bank may be required to provide the Third-Party Custodian, at its request, with any document and information, including Client Data (as defined in article 7.26.1 of the General Terms and Conditions) concerning the Client or the Beneficial Owner/controlling person (in particular, identity, contact information, registered office, residence, address, nationality, tax status, etc.), or even concerning the circumstances and background of a particular transaction (including historical data, other transactions conducted in connection with the business relationship concerned, etc.).

In doing so, the Client hereby expressly waives the benefit of banking professional secrecy (or "banking secrecy") provided for in Section 47 of the Banking Act, the protection of the Personal Data Protection Act 2012 on Data Protection (hereinafter "PDPA") or any other law that may be applicable to data protection (for example, the European General Data Protection Regulation, hereinafter the "GDPR"), and authorises the Bank to transmit to the Third-Party Custodian the documents and information requested in connection with the execution of his instructions, including if such information does not originate from the Client but from an authorised signatory. The Client expressly releases the Bank from its confidentiality obligations, arising especially from banking secrecy according to article 7.26.1 of the General Terms and Conditions.

The Client also understands and accepts that in addition to a duty to disclose confidential information, the Bank may be required in accordance with local regulations to open an account segregated by the Third-Party Custodian or a local broker on behalf of each Client investing in the country in question. In such a case, the Client undertakes, where applicable, to sign and submit to the Bank all required documentation or hereby authorizes it to do so on his behalf, keeping in mind that such administrative measures related to opening such an account may delay the execution of orders. The Client alone assumes, without restriction and fully releasing the Bank, all risks and all damages that could result from the transmission of documents or information under this article 3.2.2 of the General Terms and Conditions.

3.2.3. Risks associated with asset safekeeping

If according to such laws and customs, the remittance of assets or proceeds from their sale or redemption should prove difficult or impossible, the Bank will only be obliged to procure a claim for its Client to attempt to obtain the proportional return of the assets entrusted to it at their place of safe-keeping, but only to the extent that such claim is transferable.

The Client shall bear any and all risks and consequences which might influence directly or indirectly its assets, as a result of any legal, economic, political, tax, administrative or factual measures, Event of Force Majeure (as such term is defined in article 7.35 of the General Terms and Conditions), uprising or wars in the countries from which such assets depend or in which they are deposited, as well as any risk of default of any correspondent. For the avoidance of doubt, the Bank shall not be responsible for insuring any assets. The Bank shall also not be responsible or liable for any deductions (by way of taxation or otherwise) from any funds received by the Bank as dividend, interest or proceeds of sale of the assets. The Client shall be solely responsible for all filings, tax returns and reports on any transactions in respect of the assets or relating to the assets, as may be required by any relevant authority, whether governmental or otherwise. Upon the Bank's request, the Client shall promptly provide the Bank with any and all documentation necessary for the proper tax treatment in respect of all assets.

Nominative assets are registered in the relevant registry (such as the shareholder's registry) in the Client's name if the Bank has been authorised to do so or considers it appropriate. The Bank may also register such assets in its own name or in the name of a third party, but on the Client's behalf and at his risk. The Client acknowledges that in the two last situations, he might not be able to exercise his corporate rights in relation to such assets, in particular with respect to those of Swiss issuers.

3.2.4. Customary administration of the Bank

Unless specially instructed in good time, the Bank shall only undertake the customary administration of the securities entrusted to it, such as the collection of interest, dividends, proceeds, capital payment and other distributions paid, the renewal of coupons, the exchange of intermediate certificates against final titles, the monitoring by the means of information usual in the industry of drawings, lots, terminations, liquidations, redemptions, conversion and subscription rights, etc. It does not, however, have any obligation to undertake this type of acts in relation to mortgage titles.

The Bank shall be authorised, on the Client's behalf, to have existing securities converted by the issuer into dematerialised rights-values and, as regards securities to be printed at a later stage, to demand the printing, issue and delivery of certificates and the cancellation of the existing ones. In case the securities deposited are the subject of a drawing by random lot, the Bank holds such values in a collective custody account and allots the drawn values proportionally amongst the relevant Clients.

3.2.5. Measures required of the Client

In the absence of specific instructions, all acts of disposal and other necessary steps for the safeguarding of the rights attached to the securities deposited, such as the exercise, purchase or sale of subscription, conversion or option rights, the payment of amounts due on values not fully paid, the acceptance of public takeover, exchange or other reorganisations of capital bids shall be vested in the Client, but the Bank may at any time act at its own discretion and at the Client's risk, without however being obliged to do so. Unless instructions to the contrary received at the latest within the time fixed by it or, failing this, within two (2) business days (as defined in article 7.28 of the General Terms and Conditions) before the last day of quotation of subscription rights, the Bank can in particular proceed to the sale of such rights.

The Bank shall neither be obligated to file or defend for the account of its Client any claim on behalf of its Client arising from the assets deposited, in any judicial, arbitration, liquidation, restructuring or bankruptcy proceedings, nor to take part in any other proceedings, whether contentious or not, in particular in collective tort actions ("class actions"), nor to obtain any necessary information in that respect. Such steps, if required, are to be undertaken by the Client. The Bank shall however, under the following reservations, transmit to the Client information received from its relevant correspondents in that respect.

The Bank is not obligated to remit to the Client the information it receives or which have been made available to it through the usual sources in the sector, when it has not received such information on time or if their utilisation would mean some research or other investigatory steps would be required. The Bank is neither obligated to remit to the depositary any information received by it regarding shareholders meetings or class actions failing a specific Client's request.

The Bank does not acquire the right to exercise voting rights at its discretion, even if securities have been deposited and registered in its name. The Bank exercises voting rights on securities entrusted to it only if it receives specific written instructions and, if such securities are not registered in its name, upon receipt of a written proxy from the Client. In the absence of such instructions or proxy, the Bank shall have no obligation whatsoever to represent the Client at shareholders' meetings. As a derogation to the above, the Client grants to the Bank the special power to represent him at any general meeting of

shareholders or of unit holders of collective investment schemes promoted or created by the Bank and, in the absence of specific instructions to the contrary, instructs the Bank to vote as per the proposals of the Bank's board of directors, management or constitution.

The Bank shall not be responsible for the omission of or failure to execute in good time a transaction to be undertaken in connection with securities deposited, unless it is proved that the transaction and the time limit for it were sufficiently notified to the Bank and that the Bank was grossly negligent.

3.3. CLOSED SAFE CUSTODY

Only assets, documents and other appropriate precious objects can be accepted for closed safe custody, provided they are not illegal, inflammable, dangerous, fragile or unsuitable for safe-keeping by a bank. The Client shall be responsible for all consequences and damage resulting from a breach of this requirement. The Bank reserves the right for security reasons either to demand proof from the Client of the nature of the objects deposited or to verify, in the Client's presence, the nature of the objects entrusted to it. For reasons of security or if other imperatives so require, the Bank is also entitled to open a closed custody account in the Client's absence and at his expense.

Any closed safe custody must in principle be accompanied by a declaration of its value and of its contents, signed by the Client. The packaging must clearly identify the Client and be so sealed that it cannot be opened without damaging the seals. The Client shall be responsible for insuring the assets deposited. The Bank shall be responsible only for damage caused through its gross negligence and proved by the Client, in which case the Bank's maximum liability shall be limited to the amount equal to their insured value, as indicated to the Bank.

The Bank shall not administer any assets in closed safe custody. On the return of the deposit, the Client must immediately notify the Bank of any alterations to the seals, packaging or contents of the deposit. An unconditional confirmation of receipt by the Client of the objects deposited with the Bank releases the Bank from any liability.

4. FUNDASSET MANAGEMENT SERVICES

4.1. INVESTMENT ADVICE ON AN AD HOC BASIS

~~The Client hereby grants to expressly authorize the Bank to a non-discretionary fund management mandate according to which the Bank may provide him advice, recommendations and propose to him with investment advice strategies (written or oral) ("Advice in relation to the management"), which may concern both the choice and allocation of his assets deposited with the Bank asset classes, offered on all regulated markets but also off-market, with any counterparty it may see fit to recommend, and geographical areas and investments sectors, exchange rate strategies, currencies and currencies hedging, as well as portfolio hedging. However, based on the information provided by the client, the Bank can refuse to provide any advice for any reason including without limitation in accordance with the regulation regarding financial services and products applicable at the place of domicile and or localization of the client.~~

Whenever the Bank recommends a specific investment to the Client, it will use reasonable endeavours to ensure that its Advice is suitable with his investment objectives and investment profile as set out in the latest Client Suitability and Risk Profile Assessment form ("Client Suitability Form") duly completed and signed by him and with this article 4.1 of the General Terms and Conditions. The Advice will be provided only where expressly requested by the Client and as required in the circumstances, and shall apply only to the account or sub-account. Any Advice of this type provided by the Bank to the Client is personal and for the Client's sole use. The Client agrees that he shall be solely responsible and liable for the accuracy, correctness and completeness of the information in the Client Suitability Form and further agrees to notify the Bank immediately of any changes relating thereto. For the avoidance of doubt, the Client agrees that the Bank shall be entitled to assume that the information in the Client Suitability Form is accurate, correct, complete and up-to-date, and may rely or act on such information without further inquiry or investigation or without verifying it.

Taking into account the Client's Suitability Form, the Bank may also propose advice to the Client concerning various type of financial instruments, in compliance with the relevant distribution rules when applicable, including without limitation:

- i) Collective investment instruments
- ii) Structured products
- iii) Alternative investments ; and/or
- iv) All other types of financial instruments

(hereinafter collectively referred to as the "Financial Instruments").

The Bank may select Financial Instruments marketed, issued, recommended, managed, listed, evaluated or controlled by it or by its affiliate companies or partners, either directly or indirectly, or in which the Bank or partners may have a direct or indirect interest, without any diversification constraint for the issuers of such products.

The Bank's Advice may also take the form of an opinion on the Financial Instruments held by the Client in the relevant account or sub-account. The Advice shall apply only to the account(s) or sub account(s) (as relevant) of the Client to which the Advice relates and not to any other account (or sub-account) which the Client or a related party may maintain at the Bank or elsewhere.

The Advice will only relate to Financial Instruments which are being monitored by its relevant departments at the time and which may change from time to time at the sole discretion of the Bank. For the avoidance of doubt, the Bank is not obliged to provide such advice or opinion and may do so in its sole discretion. In the event the Bank does not respond to the Client's request for such advice or opinion on the Financial Instruments held by the Client, such failure to respond shall not be construed as the Bank's agreement, acceptance or acquiescence of any view relating to a financial instrument.

Moreover, the Client is fully aware of the fact that the Bank's Advice is only valid only at the time when it is provided, given, because that its relevance may be strongly impacted by the volatility and uncertainty that are specific to the financial markets. The Bank shall provide the Advice to the Client using any channels deemed appropriate by the Bank relying on the most recent contact details the Client has provided to the Bank. The Bank may consider the latest contact details provided by the Client as those to be used in order to validly contact the Client.

However, if the Bank is unable to reach the Client or does not manage to reach him in a timely manner in order to provide the Advice requested by the Client, or if the Client does not manage to contact the Bank in a timely manner to request the Advice, the Bank shall not be held liable for this reason, except in case of gross negligence by the Bank. failed to act in a timely manner in response to any advice given, the Bank will not accept any liability for losses or losses in value that might affect the relevant account (or sub-account). Final decisions in respect of investments or divestments shall be expressly communicated by the Client to the Bank in a timely manner for execution.

For the avoidance of doubt notwithstanding any provision in these General and Other Terms and Conditions booklet, the Bank has no obligation to provide to the client proactive advice and no obligation to manage or monitor any individual investment or portfolio of investments maintained with the Bank. The Client agrees that he shall be solely responsible and liable for the accuracy, correctness and completeness of the information in the Client Suitability Form and further agrees to notify the Bank immediately of any changes relating thereto. For the avoidance of doubt, the Client agrees that the Bank shall be entitled to assume that the information in the Client Suitability Form is accurate, correct, complete and up-to-date, may rely or act on such information without further inquiry or investigation or without verifying it.

The Client shall be under no obligation to follow the Advice provided by the Bank. The Bank shall have no obligation to manage the assets of the Client on a discretionary basis. Unless expressly communicated by the Bank, an Advice would not take into account the investment objectives, investment profile, fi

financial situation or particular needs of the Client. A financial instrument may not be appropriate and suitable at all times for the Client. In such cases, the Client fully accepts that such advice will relate to investments or divestments in financial instruments with an unpredictable outcome. The Bank does not guarantee that any investment or divestment will result in a capital gain, and the Client may lose more than the entire investment amount in any investment or divestment. Consequently, the Client is fully aware of the capital and other risks entailed in making the Client's own investment decisions in relation to his portfolio of investments. The Client shall be under no obligation to follow the Advice provided by the Bank and should choose, using its own judgment and under its sole responsibility, whether or not to follow such Advice. The Bank shall have no obligation to manage the assets of the Client on a discretionary basis. The Client shall be solely responsible for considering and assessing the Advice as to whether any transaction is suitable or appropriate for him.

The Client should also may obtain independent financial advice from relevant professional advisors based on his own particular circumstances before making an investment decision on the basis of the Advice. Final decisions in respect of investments shall be taken exclusively by the Client, at his own and exclusive responsibility, and shall be expressly communicated by the latter to the Bank in a timely manner for execution. Client therefore agrees to bear all consequences resulting from the same.

The information contained in any Advice is based on sources believed to be reliable, but the information may not have been independently verified. No guaranty, representation or warranty (express or implied) and no assurance can be given that such information is current, accurate or complete. An Advice shall not be construed as an offer, invitation or solicitation to enter in any particular transaction or trading strategy. An Advice may contain information on relevant financial instruments in a summarized form only and may not describe all features thereof. Full information about the issuer and the terms and conditions of the financial instruments is available upon request and without charge at the Bank and should be carefully reviewed before any investment decision.

Notwithstanding the foregoing provisions, the Client confirms, understands and agrees that all communication (written or oral) received from the Bank should not be deemed or considered as an Advice unless expressly held out by the Bank as constituting an Advice.

The Bank may, but is not obliged to provide to the Client reports or market materials or information which it issues or which are issued by third parties (collectively "Reports" and individually a "Report"). The Client agrees that such Reports are provided to him for general information only and should not be inferred as an Advice. The relevant date for the information contained in a Report is, unless otherwise specified, the one indicated on its first page. The Bank makes no representation and the information, projections, estimates, objectives and opinions expressed in the Report reflect a judgment at its original date of publication and are subject to change without notice and without any obligation on the Bank to update them. The Bank may have issued or distributed other reports or documents that are inconsistent with, and reach different conclusions from, the information presented in a Report. The Bank may at any time stop producing or updating a Report. The Bank is not under any obligations to ensure that such inconsistent conflicting or updated documents are brought to the Client's attention. The Bank may, but is under no obligation to, furnish upon request all investment information available to it supporting any recommendations made in a Report.

Opinions and references to prices, performances and yields expressed in a Report are subject to change at any time without notice. Past performance should not be taken as an indication or guarantee of future performance and no representation or warranty, express or implied, is made by the Bank regarding future performance. Fluctuations in foreign currency rates of exchange may adversely affect the value, price or income of the financial instruments mentioned in a Report in particular if the reference currency of such financial instruments differs from the Client's reference currency. The market value of the financial

~~instruments may be affected by, amongst other things, changes in economic, financial, political factors, time to maturity, market conditions and volatility, and the credit quality of any issuer or reference issuer. Financial instruments may involve a high level of risks which increases when the investments are made in emerging markets. To the extent permitted by applicable securities laws and regulations, the Bank accepts no liability whatsoever for any direct or consequential loss arising from the use of a Report or its content.~~

The Client agrees that the advisory services described above which are provided by the Bank to the Client may give rise to payment by the Client of remuneration as separately agreed between the Client and the Bank.

Should the Client validly grant to the Bank and the latter accept a discretionary management mandate or ~~any specific investment advisory mandate (the "Mandate")~~ for all or any part of his assets deposited with the Bank, in any case according to the then relevant form of the Bank, the ~~non-discretionary fund management mandate~~ activity undertaken in this clause will terminate for such part of his assets which are subject to the Mandate and only for such time as the relevant assets are subject to the Mandate. If the Mandate is for any reason terminated, the ~~non-discretionary fund management mandate~~ activity undertaken in this clause shall automatically apply to the Client's assets deposited with the Bank.

4.2. PUBLICATION AND MARKETING MATERIAL

The Client is authorized to receive from the Bank promotional material and/or publications prepared by the Bank and/or any member of the Crédit Agricole Group, by any means of communication chosen by the Bank at its sole discretion, which may include without limitation, information, references or advice relating to markets, economical sectors/areas, asset classes, asset allocation, financial instruments (specific or otherwise), with or without recommendations. The Bank shall provide access to publications and/or brochures taking into account the Client's profile.

The Bank shall have sole discretion as to whether to send the Client any type of publications and/or brochures that may include information, references or advice and/or recommendations relating to markets, economic sectors/areas, asset classes and allocations, financial instrument (specific or otherwise), with or without recommendations.

4.23. SERVICES BY THIRD PARTIES AND EXECUTION ONLY

Should the Client (i) grant to an external asset manager discretionary management powers over the assets in his account, (ii) opt for an execution only account (including without limitation where he has appointed an attorney to be responsible for all investment decisions on the account or an external advisor who provides him advisory services) or (iii) does not complete and sign a Client Suitability Form, the Bank does not assume any fiduciary or other duty or responsibility to the Client including without limitation in respect of suitability of any investments made through it, and the Bank shall not be responsible for any follow up, monitoring or review of the Client's investments or investments made on the Client's behalf. The Bank shall only execute orders placed by the Client (or his authorised representatives) and not provide any advisory services, meaning the Client agrees that any Report provided to the Client or any communication (written or oral) between the Bank and the Client (or his authorised representatives) shall not be relied upon or construed by him (or them) as a recommendation or advice from the Bank (whether financial or otherwise). The Bank shall provide only custody, execution and dealing services to the Client which may include custody of the assets of the Client with the Bank, dealing, placement, reception and transmission of the instructions from the Client (or his authorised representatives).

4.4. LIABILITY

The Client agrees that the Bank, its head office, representative offices or other branches, related corporations or affiliates and their respective employees, representatives and agents (collectively the "Bank or its affiliates") shall not be responsible for or liable for any loss, claims, judgments, costs, expenses or damages suffered by him that may arise from action or inaction

on the part of the Bank or its affiliates, or in any way arising from or in connection with any Advice, Report or otherwise in connection with any services performed by the Bank, these General Terms and Conditions or any other agreements between the Client and the Bank. The Client further agrees to indemnify and hold harmless the Bank or its affiliates from and against any and all actions, proceedings, claims, liabilities, obligations, penalties, judgments, suits, losses, costs, damages, fees and expenses (including legal expenses on a full indemnity basis) arising from and in connection with any Advice, Report, any services performed by the Bank, these General Terms and Conditions or any other agreements between the Client and the Bank. This indemnification obligation applies regardless of any fault or negligence of the Client.

5. SPECIAL TRANSACTIONS

5.1. TRANSACTIONS IN FOREIGN CURRENCY

All transactions in a foreign currency are subject to the applicable laws, regulations and customs of Singapore and those of the countries from which such currencies depend. If their execution proves impossible or unlawful, the Client alone will bear any losses and consequences relating thereto.

The Bank reserves the right, without obligation to do so, to execute any transaction in foreign currency by crediting or debiting any account of the Client at the rate of exchange applicable on the date of the transaction or, as regards transactions on ~~securities-financial instruments~~, at the date on which the Bank receives notices from its correspondents, if the Client has no account in that currency or if cover in the appropriate currency is insufficient, if the currency is unavailable, or if the Bank exercises its rights arising from any charge, pledge, mortgage, security interest, assignment or claim of any kind (collectively the "Charges") and any lien, right of set-off, to combine accounts or any other rights, whether in law, pursuant to special arrangements or otherwise. Any losses on exchange or the like shall, as the case may be, be borne by the Client.

The Client acknowledges and agrees that assets in foreign currencies may be placed in the Bank's name, on behalf of and at the exclusive risk of the Client, with a correspondent of the Bank in the monetary areas concerned or elsewhere. The Client shall bear his proportional share of all risks and consequences that may directly or indirectly affect these assets as a result of any legal, economic, political, tax, administrative or de facto measures, Events of Force Majeure (as such term is defined in article 7.35 of the General Terms and Conditions), acts of uprising or war in the countries issuing these currencies or in which the accounts are held or assets are lodged, as well as the default risk of any correspondent. If owing to such measures, it should prove difficult or impossible to return the assets, the Bank shall only be obliged to procure a claim for its Client to attempt to obtain the proportional return of the assets deposited with the Bank at the place where they are deposited, to the extent that such claim is transferable. The Bank shall effectively relieve itself of any commitments expressed in foreign currencies notably by proceeding solely to make book entries at the place where the account(s) is(are) kept with its correspondents, by handing to the Client cheques drawn on its correspondents or on the institutions in the countries where these currencies are legal tender, or by arranging for the latter to hold the funds at the Client's disposal.

The Bank reserves the right to convert the Client's assets in foreign currencies into the reference currency of the Client's account if it considers that the Client's assets in foreign currencies may expose the Bank to legal risks (in particular in connection with International Sanctions) or reputational risks. In such a case, the Bank will inform the Client of the planned conversion by means of a written communication and will proceed with the conversion, unless within a period specified by the Bank since the communication was sent, the Client gives instructions, considered acceptable by the Bank, either to transfer the assets in foreign currencies concerned to another bank or to convert them into another currency. The Client alone shall bear any losses or consequences resulting from such conversion.

5.2. TRANSACTIONS ON ~~SECURITIES~~ FINANCIAL INSTRUMENTS

5.2.1. Principles

The laws, regulations and customs in effect inter alia in Singapore and on the exchanges, markets, places of issuing and custody, as well as the by-laws, terms and conditions or prospectuses of the issuers, are applicable to the transactions on ~~securities~~ financial instruments. When giving the Bank instructions relating to such transactions, the Client accepts the application of such laws, regulations and customs as mentioned without any reservation.

5.2.2. Transmission of information about the Client

Pursuant to the rules deriving therefrom, concerning notably the transparency and the supervision of the markets, the levying, exemption or reduction of withholding taxes, the Bank may be under the obligation and is authorised, if necessary, to provide the intervening parties and authorities concerned (authorized Singapore or foreign authorities, securities issuers, local Third-Party Custodians, central banks, brokers, stock exchanges, Singaporean or foreign transaction registers, trade repositories, companies or entities whose equities or shares are acquired by the Client or any other third party designated by applicable legislation or by the Bank) with documents and information relating to such transactions and relating to the account in question, as well as personal information (such as name, address, date of birth, nationality(ies), LEI, Unique Entity Number, client classification, nature of his activities) of the Client, the ordering party, the principal, the beneficiary and/or the Beneficial Owner/controlling person, even when it is acting in its own name.

In this regard, the Client acknowledges and agrees that if he wishes to hold US securities, he is required to sign the appropriate form of the Bank in advance in which he must declare his status as a US person or a non-US person. The Client undertakes to immediately inform the Bank if his status changes from a “non-US person” to a “US person”.

5.2.3. Execution of the Client's orders

Unless instructions to the contrary are received by the Bank, orders may be executed, at the Bank's discretion, on any stock exchange, market or trading platform through brokers or market makers or over the counter.

The Bank selects the brokers and market makers used to execute orders. Such brokers and market makers act at the Client's sole risk.

The Bank may freely execute orders in the capacity of intermediary or counterparty, or between its Clients, in the two last mentioned cases insofar as this means of action is not detrimental to the Client. In particular, pursuant to Regulation 47B of the Securities and Futures (Licensing and Conduct of Business) Regulations, the Client hereby acknowledges that the Bank may execute such orders as counterparty ie as principal and not as agent. For all stock exchange orders or orders on all other markets or trading platforms, the Bank acts as a rule in the capacity of intermediary, in its own name but on the Client's behalf and risk. When the Bank acts as intermediary, the Bank's expenses (correspondent brokerage fees, carriage costs, insurance, etc.) and the Bank's handling commission are payable in addition to the price of the transactions.

5.2.4. Obligations required of the Client and duty to report

The Client undertakes to comply with the limits of positions imposed by the exchanges, markets and trading platforms with respect to his aggregate position, taking into account if applicable any other positions he holds with other depositaries.

Unless specially agreed, all orders must be fully covered. In case of a short position, the Bank is in any event authorised to reverse the transaction and to post the result of both transactions on the Client's account.

The Client is solely responsible for monitoring its positions and complying with its obligations to disclose the crossing of substantial shareholding disclosure thresholds, taking into account other positions which he holds as the case may be with other depositaries. The Bank is not held to inform the Client of its disclosure obligations. The Bank may itself be under the obligation and is hereby authorised by the Client if necessary to provide to relevant authorities, stock exchanges, trade repositories and/or issuers information regarding the Client, his positions and transactions or even the Beneficial Owner, if such thresholds are crossed in its books. The Bank itself may be required to disclose the identity of the Client and his position(s) if such thresholds are exceeded in its books (ie in Singapore, its head office, the other branches of its head office, and its related companies).

The Bank may refuse, in whole or in part, to manage certain ~~values~~ financial instruments if such management might trigger for it a disclosure duty, provided it informs the Client of such refusal. The Bank may also register ~~values~~ financial instruments in the name of the Client when registration in its own name might trigger for it a disclosure duty or when the Client's position, considered on an individual or consolidated basis with those of any other Client acting (or appearing to be acting) in concert, crosses a disclosure threshold.

Furthermore, the Client is solely responsible for complying with any disclosure obligations applicable to transactions made by companies' directors and chief executives. The Bank is not responsible to draw the Client's attention to such obligations.

5.2.5. Documentation relating to the Client's investments

When investments are being made in collective investment schemes and in financial products which are not being promoted or distributed by the Bank, the Client is responsible for obtaining any explanatory and contractual documentation relating to such investments and releases the Bank from any liability in that respect. Especially when it is acting in its own name, the Bank reserves the right, under exclusion of any liability, to refuse any investment instructions in such ~~assets~~ financial instruments, if an underwriting form is not provided, and any explanatory and contractual documentation, is not duly signed and accepted by the Client and provided to the Bank.

By addressing to the Bank instructions relating to any ~~security~~ financial instrument, the Client represents and warrants, in addition to all other points contained in the provisions of article 5.4 of the General Terms and Conditions, the below:

- that the Client has reviewed all relevant documents and has asked every possible question on their content, and has read and understood all possible subscription documents;
- that the Client meets all the conditions of eligibility set out in the subscription documents (nationality, residence, registered office, profession, statute, etc.);
- the accuracy of all information relating to himself in the possible subscription forms and admits being bound by their terms as if he had subscribed himself directly; and
- that he is aware that holding foreign securities, including but not limited to US or UK securities, may at times have tax consequences, in particular with respect to estate taxes, regardless of the nationality and domicile of the deceased holder.

The Client undertakes to indemnify the Bank and hold the Bank harmless for any consequence arising from any incorrect eligibility confirmation, even if such confirmation contradicts some information which might be in the Bank's possession. In such a case, the Bank may sell the ~~securities~~ financial instruments, without notice and formality, and may not be held liable for any damage arising therefrom.

5.3. FOREIGN EXCHANGE AND PRECIOUS METALS TRANSACTIONS

Within the framework of the prevailing laws, regulations and customs, the Bank sells and purchases at market currencies spot and forward, foreign bank notes and precious metals on a best efforts basis. If the Client fails to honour his commitments for forward transactions by the due date, the Bank may, at the Client's expense, either cancel the contract outright or execute the transaction in accordance with the terms of the contract. The burden is on the Client to prove that the transactions conform to the legal and regulatory requirements concerning foreign exchange transactions. The Client alone shall bear any losses and consequences resulting therefrom, releasing the Bank from all liability.

5.4. RISK DISCLOSURE STATEMENT

Any investment or transaction involves risks, irrespective of the market, the issuer and/or the underlying concerned.

Usual risks notably include, among others, rates risks, which can be related to fluctuations of interest rates, exchange rates, other general factors influencing the market or specific factors relating to the issuer, as well as creditors' and shareholders' risk related to the issuer's solvency and default. Past performance of investments is not an indication of their future performance. The absence of diversification of placements is a source of risk. The value of a portfolio can vary at any time, independently of the general fluctuation of the markets or strategy adopted in terms of risk and in spite of the diligence with which it is managed.

Certain types of transactions and/or investments involve additional special risks, like a higher level of risk or a complex risk profile, such as options, forwards and futures, structured products, products used for financing or risk transfer (credit and catastrophe derivatives), alternative or non-traditional investments (hedge funds, private equity, real estate, precious metals or other commodities), or investments in emerging markets.

The Client receives from the Bank standardised information regarding the nature and risks of such financial instruments transactions, which is not in any way tailored to the specific needs of any Client. Such information is similarly applicable, insofar as relevant, to transactions on foreign currencies and other markets or underlying assets.

Moreover, the Bank refers the Client to the prospectuses, announcements, contractual selling documentation, subscription documents and all other similar information documents publicly available on the issue or placement of instruments in which the Client wishes to invest, insofar as these documents provide information on the risks associated with such transactions. The provisions of article 5.2 of the General Terms and Conditions are in addition applicable in this respect.

Depending on the instruments or transactions, the Client can lose all or part of the invested sums and, in certain cases, be held to pay a higher amount than that initially paid.

The Client can at any time request for additional information from the Bank. In the absence of any such specific request, the Client renounces any right to any complementary information in this respect. By addressing to the Bank instructions relating to any transaction, the Client represents and warrants, in addition to all other points contained in the provisions of article 5.2 of the General Terms and Conditions, that the Client has :

- reviewed all relevant documents and has asked every possible question on their content, and that he has read and understood all possible subscription documents;
- received from the Bank all useful and necessary information regarding this matter;
- sufficient knowledge and experience in financial matters to assess the related advantages and risks (solely or with the assistance of his own financial, legal and tax advisers), taking into account his objectives and his personal, financial and tax situation; and

- carried out such an evaluation, even if the transaction was the subject of a preliminary advice from the Bank, understood the nature and scope of the related risks and is prepared to fully assume such risks.

These General Terms and Conditions shall be read together with further risk disclosures contained in the General Risk Disclosure Statement for Transactions that is set out in Part C of this booklet.

5.5. TRANSFERS OF MONEY AND OF SECURITIES

5.5.1. Providing information to third parties

The execution of instructions to transfer money and ~~securities~~ financial instruments, on a domestic and cross-border basis, is subject to the laws, rules and customs and practices in effect in Singapore and in the countries concerned, inter alia in relation with rules against money laundering, the financing of terrorism and corruption, including risks related to International Sanctions.

Under those laws, rules and customs, the Bank may be required to provide to third parties involved in electronic payment traffic, such as beneficiaries, bank of beneficiaries, correspondents, and all contributors and operators in the chain and execution systems, such as in particular the company SWIFT (Society for Worldwide Interbank Financial Telecommunication), documents, information and data, including personal data as defined in the PDPA ("Personal Data"), regarding both the Client (considered as ordering party even if he is not personally the author of the transfer instruction), the Beneficial Owner(s)/controlling person(s) of the assets transferred and the intended recipient of the payment to be credited, including but not limited to first names and last names/company name, account number, and, at the request of certain payment systems, the IBAN (International Bank Account Number) code, residential/registered office address, and the BIC code (Bank Identifier Code). These rules are also mandatory for agreed-designation accounts (accounts under numbers or pseudonyms) and may also apply to transfers of securities, the execution and receipt of national and cross-border transfers in euros on order of the Client or his representative in accordance with the standards governing SEPA (Single Euro Payments Area) payment transactions. Furthermore, the Client understands and accepts that certain foreign banks request documents and/or information on the beneficial owner(s) of the transferred assets, and that if he does not provide such documents, information or data required, the instructions shall not be executed or the assets shall be blocked by such recipient banks. Consequently, the Client authorizes such submission.

In addition, the Client accepts and agrees that under foreign laws and regulations, all parties involved in a transaction may, from their side, in turn transmit such documents, information and data to the relevant authorities and official organisations to whom they are accountable and to third parties (in particular, for processing or archiving purposes) located in other countries, such as the United States of America. It is recommended that the Client, as necessary, obtain information about the precise scope of these rules, and to appropriately instruct any potential authorised signatory.

The Client expressly authorizes the Bank to disclose such information and data (including but not limited to Client Data (as defined in article 7.26.1 of the General Terms and Conditions) and customer information, as defined in Section 40A of the Banking Act) as are required in the execution of the Client's orders to transfer funds and ~~securities~~ financial instruments, including when such orders are not issued directly by the Client but rather by an authorized signatory, insofar as required by the above-mentioned applicable laws and regulations. The Client expressly releases the Bank from its confidentiality obligations, arising especially from banking secrecy according to article 7.26.1 of the General Terms and Conditions.

In this regard, the Client is informed that when his information and Personal Data reaches a foreign country, they are no longer protected by Singapore laws and they are subject to the applicable foreign rules and measures. The Client is also aware that certain foreign countries might not have regulations similar to Singapore regulations regarding the protection and the security of Personal Data, documents and information. For the rest, reference is made to article 7.26 of the General Terms and Conditions.

5.5.2. Filtering of transfer flows

In order to be able to effectively combat money laundering, the financing of terrorism and corruption in accordance with international rules and relevant laws and in order to comply with International Sanctions as defined in article 1.6 of the General Terms and Conditions, the Bank reserves the right to filter all the Client's incoming and outgoing transfers of funds and ~~securities financial instruments~~ via an electronic filtering platform of the Cr dit Agricole Group SA, Paris. In other words, all Singaporean or international incoming and outgoing payment messages associated with transfers for the Bank's Clients will be filtered in real time, regardless of the interbank network used (SIC, SWIFT, SEPA or any other similar processing system) through an automated electronic filtering and payment flow analysis system (hereinafter "Filtering") located in France at Cr dit Agricole SA, Paris, or one of its dedicated subsidiaries (hereinafter "Cr dit Agricole SA, Paris").

The content of filtered messages including all or part of the data shall be confidentially and securely used and electronically stored with the utmost care at Cr dit Agricole SA, Paris, solely for Filtering purposes. Consequently, only a limited number of duly authorized individuals shall have access to this data.

~~The Client takes note that the Bank has implemented this Filtering solution as from 1 January 2019.~~

5.5.3. Rejection or suspension of instructions – Request for information

The Bank reserves the right to suspend or reject a payment or transfer transaction issued or received, or to block funds and the Client's accounts if, based on its analysis, the execution of such transaction is likely to constitute a violation of a rule relating to International Sanctions or combating money laundering, the financing of terrorism and corruption. The Bank has the same rights if it considers that a transaction breaches its internal regulations, or that a transaction may expose it to legal, regulatory or reputational risks.

The Bank may ask the Client to provide it with information concerning the circumstances and background of a transaction, such as the nature, destination and source of the funds, as well as any supporting documentation, particularly in the case of an unusual transaction in relation to the transactions routinely recorded in his account.

The Client is bound to transmit the information and supporting documentation required. As long as the Client has not provided the Bank with enough information to enable it to conclude that there is no risk of violating International Sanctions or rules combating money laundering, the financing of terrorism and corruption, the Bank reserves the right to refrain from executing his instructions and to block the Client's funds and accounts.

The Client is informed of the fact that the Bank may also conduct research and investigations in connection with any transaction that it assesses could be likely to constitute a violation of the aforementioned rules leading it, as the case may be, to delay execution of the Client's instructions.

The Client releases the Bank from liability in case of non-execution or delayed execution of an instruction, rejection of a transaction or blocking of funds or account(s) under these circumstances. Likewise, no penalty or contractual compensation shall be due to the Client in such circumstances.

5.6. BILLS OF EXCHANGE AND OTHER MEANS OF PAYMENT

The Bank may on request and under certain conditions issue cheque-books to be safeguarded with the greatest care and the loss, theft or misuse of which must be notified to it immediately during its business hours. The Client and holder of such cheque-books shall bear all losses and consequences resulting therefrom, releasing the Bank from all liability.

In the event of a written objection from the Client to the payment of a cheque issued by him which has been lost or stolen, the Bank may, in refusing payment, freeze the amount of the cheque until the dispute between the issuer and beneficiary has been settled amicably or at law.

The Bank reserves the right to pay a cheque even after expiry of the time limit for presentation, to refuse payment of any cheque not fully covered by funds, and to withdraw the authorisation to issue cheques at any time with immediate effect and without stating its reasons, whereupon unused cheques must be returned to it immediately. Should it refuse to honour a cheque, the Bank shall not be liable for the consequences resulting from particulars which it has had to communicate to its beneficiary.

The collection of bills of exchange and other similar instruments is subject to the provisions below, on the understanding that the Bank shall in no circumstance be obliged to protest these on failure of acceptance or payment, nor to give notice thereof, nor to observe the legal time limits concerning the securities it holds as owner, beneficiary, bearer or agent for collection thereof, and, should it nonetheless discharge these formalities, it shall do so without assuming any liability therefore. The Bank is authorised to debit the Client's account for any amount collected, in case the drawee should challenge his payment, at any point in time.

The Client releases the Bank from all liability in respect of all commitments that the Bank may have assumed on its behalf in connection with bills of exchange and other similar instruments.

The Bank may also issue to the Client (or to his representative), at his request and at his expense, a bank card that is governed by the provisions detailed in the application for the card and by the general terms and conditions relating to the bank card issued. If the Client decides to order a bank card, he consents and authorises the Bank to disclose his identity and other personal information, including Personal Data, to the issuing company of the bank card, which may be located in a country other than Singapore. In using a bank card, the Client is aware and accepts that third parties may become aware of his relationship with the Bank.

The Client takes note and accepts that the Bank may at any time, and without having to specify its reasons, ask the issuing company to block or terminate the card with immediate effect, particularly if the relationship between the Bank and the Client should be terminated by either of the parties. Such termination renders all sums still due under the bank card payable without further formality.

The Client is aware and accepts that the Bank shall not return the credit balance of the account available to him until he actually returns any bank card(s), unused cheques and confirmation that no cheques are still outstanding.

5.7. COLLECTION

The collection of any documents permitting payment such as bills of exchange, bills of lading, letters of credit, invoices, receipts and debt certificates is subject to the latest version in force of the Uniform Rules for Collections of the International Chamber of Commerce in Paris and, to the extent not inconsistent therewith, the prevailing practice of banks in Singapore and applicable laws in Singapore.

As a rule, the Bank does not accept for collection on behalf of the Client any cheques, bills of exchange or documents made out directly to the order of the Bank for which the Client is the creditor or Beneficial Owner.

The Bank may regularise documents, in particular complete blanks, at the presenter's risk. The Bank assumes no liability for the form, correctness and authenticity of documents which it accepts for collection nor for the statements, references and signatures appearing thereon.

The Bank shall not be obliged to observe the statutory forms and time limits beyond the usual means of the Bank for the safeguarding of rights attached to the said documents and repudiates any liability for failure to observe them.

The Bank may accept all instruments in payment of any documents to be collected without incurring liability should such instruments not be honored.

If the documents are not paid at maturity, the Bank may debit the Client's account for the amount previously credited or discounted, without this implying any novation, and may retain the documents until the repayment of the balance (if any) on the account and exercise for its own benefit all rights attaching thereto against any person obliged in consequence thereof.

In the case of bills of exchange, the Client must refund to the Bank, and the Bank may debit from his account to this effect, any sum credited for which a right of recourse has been exercised against the Bank under foreign laws and regulations (in particular those of the United States of America) that give the drawee a right of recourse against the endorser for the reimbursement of the amount paid, particularly in the event that the formal validity or endorsement is contested.

5.8. PAYMENT AGENT

Any specification of the Bank as the payment agent of documents and bills drawn on the Client is subject to the Bank's prior acceptance and entails a mandate to the Bank to pay such instruments by debiting the Client's account, subject to there being sufficient funds. In the absence of any instructions by the Client as to applicable payment arrangements, the Client must advise the Bank of any specific payment instructions well before the due date. Unless instructed otherwise, the Bank shall not pay documents, promissory notes and bills of exchange presented after the due date, those whose references differ from those on the payment instructions or those for which the instructions are imprecise or ambiguous. The Bank shall not be responsible for the authenticity or validity or the late arrival of payment instructions concerning payment documents, promissory notes and bills of exchange paid on the Client's instructions.

6. CREDIT TRANSACTIONS

6.1. APPLICABLE PROVISIONS

All credit transactions in any form whatsoever are governed by these General Terms and Conditions, supplemented where applicable by the General Conditions for the Granting of Credit, by a credit confirmation letter, by the Specific Conditions concerning certain types of transactions and any particular conditions agreed in writing.

Any disclosure from the Bank in relation with a credit facility extended to the Client may be sent to him by registered letter, ordinary letter, fax, electronic messaging (hereinafter, "email"), or any other means of communication that the Bank deems appropriate.

All credit transactions shall be subject to the Client granting such security interests in such manner, of such form and over such assets as the Bank may in its discretion determine and shall be governed by the terms and conditions of the relevant security document(s) creating such security interests.

6.2. TERMS AND CONDITIONS

Any credit facility may be used in accordance with the borrowing Client's needs, for such amounts and in such various forms as consented to by the Bank, in particular, current account overdrafts or fixed-term advances, issuance of guarantees or documentary credits (by order and under the responsibility of the Client), entry into market transactions such as foreign exchange or precious metals contracts, purchases and sales of options, etc. The Bank has the right, at its sole discretion, to refuse any transaction whose terms are not acceptable to it.

In particular, if the Bank agrees to issue, at the request and for the account of the Client, certain irrevocable documentary or stand-by Letters of Credit (hereinafter, "L/C"), the text of any such L/C shall be finalised and agreed between the Client and the Bank, the Client's agreement being confirmed as provided for in article 7.2 of the General Terms and Conditions hereunder. In accordance with normal banking practice in Singapore, applicable laws in Singapore and the latest edition of the Uniform Customs and Practice for Documentary Credits of the International Chamber of Commerce, the Bank shall be obliged to pay under the L/C, without unreasonable delay or protest, upon presentation by the beneficiary of all strictly conforming documents as required by such L/C. The Bank shall be under no obligation to take into consideration any possible objection or contest, legitimate or not, that the Client may raise, nor shall the Bank be obliged to solicit the Client's agreement for performance, under such L/C. The Client undertakes full responsibility for all the consequences of any payment made under any L/C and shall have no right of recourse against the Bank. The Bank shall be fully entitled to debit the Client's account for any amount that the Bank shall disburse under any L/C. In

the event that the balance of the account is insufficient to cover such amounts, the Client shall be obliged to pay the uncovered amount at the first written request of the Bank. In order to secure the Bank's undertaking, the Bank shall have a pledge and charge, as a first-priority security interest, over the Client's legal right and title to the specific goods financed by each and any L/C, and an absolute and unconditional assignment of the Client's claim to the receivables from their onward sale of such goods.

6.3. DURATION AND REIMBURSEMENT

~~Unless specially agreed, the Client and the Bank shall each have the right to terminate the credit facility by the giving of 30 days' prior written notice to the other party. In such case, the commitment shall become repayable at the expiry of 30 days for any current account overdrafts and at the respective maturity dates for fixed term renewable advances. Any other commitments, contingent liabilities or market transactions shall be liquidated at their initially agreed maturity date. As from the delivery of the termination notice, no additional utilisation of the credit facility shall be permitted. Without prejudice to other rights the Bank may have pursuant to the General Conditions for the Granting of Credit (Part D of this booklet), the Bank reserves the right to terminate the credit immediately upon notice if any event arises which worsens the Client's financial situation, which undermines the confidence placed in the Client or which diminishes the value of the collateral furnished for such credit, if the Client fails to perform or breaches any of his obligations, including against third party creditors, as well as in case of death or in the case of any event where the law or general legal principles permit the Bank to so act. In the event that the Bank terminates the credit with immediate effect, all the debts, including those not yet due, such as any unexpired fixed term advances, and those conditional, shall become immediately due and repayable without any notice. In such a case, the Bank shall have the right to proceed with all anticipated and accelerated liquidation of any capital markets transaction as well as any contingent liabilities, in the latter case by crediting any cash amounts to or for the beneficiary's account.~~

In the event of accelerated maturity of a fixed term advance, an early termination penalty, which amount will be determined by the Bank according to the prevailing market conditions, can be charged to the Client if the interest rate of such advance is higher than the then prevailing money market rate for the residual duration of such advance.

If the Client does not, or does not appear to, perform its obligations towards any third party creditor, in particular if its assets are seized or attached, the Bank may cancel the Client's right to draw the undrawn part of credit facilities.

6.4. REMUNERATION

The terms and conditions, rates of debit interest (reference debit interest rates plus margin) and commissions payable for the credit facility shall be fixed on a case-by-case basis in particular based on conditions in the financial markets and the Bank's refinancing and liquidity cost. The reference debit interest rate determined by the Bank shall under no circumstances be less than zero. A commission of 1/4 % shall be specifically calculated at the end of each quarter on the highest amount of each current account overdraft during such lapsed quarterly period.

Subject to the provisions of article 6.3 of the General Terms and Conditions, interest on current account overdrafts shall be payable at the end of each quarter. Interest on fixed term advances shall be payable at the maturity of the agreed period.

In the event of any failure to pay at any maturity, the Bank shall have the right to increase the interest due until actual repayment by an additional default interest amounting to 3 % per annum on all unpaid principal. Unpaid interest at an agreed maturity shall bear interest itself at the rates applicable to current account overdrafts.

The Bank reserves the right to charge to the Client any increase in credit costs resulting from changes in the rules applicable to the Bank and/or originating from measures taken by the Monetary Authority of Singapore or other authorities, such as compulsory minimum reserves, increased capital adequacy requirements, loan or liquidity ratios.

6.5. JOINT AND SEVERAL LIABILITY

Each and any credit facility provided pursuant to these General Terms and Conditions and supplemented by the General Conditions for the Granting of Credit set out in Part D of this booklet entails the joint and several liability as much of each borrower, when there are more than one, in particular in the case of joint and collective accounts, as of the heirs, successors and assigns thereof. Consequently, the Bank shall be entitled to claim the amount due from any one of the borrowers or from their heirs, successors or assigns in the event of death of any one of them, where an individual person is concerned, and in the event of dissolution, where an entity is concerned.

7. GENERAL PROVISIONS

7.1. RIGHTS OF DISPOSAL, TELLER TRANSACTIONS AND WITHDRAWALS, VERIFICATION OF SIGNATURES AND VALID IDENTIFICATION

The Client may dispose of the assets held with the Bank at any time, subject to legal or regulatory restrictions, any written agreement to the contrary, any Charges or any lien, right of retention or set-off, to combine accounts or any other rights in favour of the Bank, whether in law, pursuant to special arrangements, to judicial or administrative decisions, or to the customary terms and period of time for delivery and their return to the Bank by its correspondents, as well as specific contractual provisions, such as termination periods, transfer restrictions applicable to certain assets, in particular certain hedge funds, private equity investment vehicles and real estate.

Furthermore, the Client is aware and accepts that pursuant to the regulations requiring all banking institutions to obtain information and documentary evidence from their Clients regarding their personal status, and in particular their tax status, and the economic background of all transactions, the source or destination of the funds, the purpose of the transaction or of the person, the Bank may be required to refuse any inflow and/or outflow of funds, including cash, in the form of shares or securities, or to refuse or delay the execution of any transaction, as long as the documents and supporting evidence that it considers necessary, at its sole discretion, have not been provided to it, or for any other reason whatsoever. The Bank thus remains entitled to refrain from following the Client's transfer instructions if it deems, at its sole discretion, that such instructions represent a legal and/or reputation risk for the Bank.

This provision applies in particular to cash transactions that the Bank might consider unusual or atypical. The Client accepts that teller transactions in the form of withdrawals and/or payments in cash may be completed only within the limits set by the Bank, which reserves the right to limit them for reasons of transactional risk related thereto and/or its legal obligations with regard to combating money laundering, the financing of terrorism and corruption, including risks associated with International Sanctions, or for any other reason that appears legitimate to the Bank given the circumstances.

The Bank only considers signatures and powers communicated to it in writing, in such form and manner as the Bank may specify, as valid until written notification of changes or revocations are received by the Bank, notwithstanding any official registrations or publications which may differ, particularly in public registers and/or official valid identification documents. The Bank compares the signatures presented with the specimens deposited with all reasonable care without being bound to make any further identity checks.

In the case of communications via open communications lines and networks (telephone, telefax, email, computer connection, etc.), as soon as the valid identification criteria used for that type of communication, if applicable together with any code, test or telegraphic key specifically agreed in writing with the Bank or provided by it, appear to be met, the Bank is entitled to consider all instructions as originating from a duly authorised person and to proceed according to the instruction, with no obligation to make any further checks of whatever kind. In the event of communications by ordinary email (ie non-secured), the Bank only verifies the electronic address of the sender and does not make any further checks with regard to valid identification of the sender. The provisions of articles 7.2 and 7.3 of the General Terms and Conditions are also applicable in this case.

All damages resulting from any kind of abuse, forgery, defects in authenticity, alterations or modifications not notified to the Bank, of powers and authorisations exercised by the Client, its directors, officers, management, agents and representatives or from undiscovered deficiency of valid identification shall be borne by the Client, except in the event of the Bank's gross negligence, wilful misconduct or fraud.

Each person having collective signature rights over assets may individually at any time exercise his/her rights to information and revoke such powers conferred to a common representative.

7.2. FORM AND MEANS OF TRANSMISSION OF INSTRUCTIONS AND OTHER COMMUNICATIONS

In the absence of contrary express written instructions to the Bank, the latter may, at its full discretion, accept to execute instructions transmitted otherwise than in original written form, at its sole discretion, whatever their form and mode of transmission, such as verbal, by telephone, by telefax, sent by email, instant messaging or computer connection or by any other means of communication. Such instructions may in no event be disputed by the Client, even if their form does not permit the Bank to show effective proof thereof, the Bank's book entries being considered sufficient proof that such instructions have been given as executed, subject to obvious error. The Bank may, without the obligation to do so, suspend execution thereof until more precise indications, original confirmation in writing or valid identification of their author by other means, particularly if it considers that they are incomplete, confused or lack sufficient authenticity, and shall incur no liability by doing so. Whether the Bank receives original confirmation in writing or not and/or additional information from the Client, the Client hereby discharges the Bank from any liability and without restrictions regarding any negative consequences that may result from the use of such means of transmission, including in the case of abuse, imitation or use by unauthorised third parties.

These provisions also apply, insofar as relevant, to all other communications between the parties, like to all those emanating from or addressed to any authorised representative or agent of the Client and the Bank is free, unless expressly indicated otherwise in writing, to accept or refuse the transmission and communication method chosen by the Client.

Moreover, the Client accepts in all cases that the Bank communicates with any correspondent or any other authorised third party by any mode of transmission and communication of its choice, at the Client's risks.

The Bank may, from time to time and at its discretion, provide the Client information and/or updates on products, services or investment opportunities via telephone, facsimile, electronic mail, post and other modes of communication. In this connection, the Client requests, authorises and consents to the Bank, its employees and representatives contacting the Client via these modes of communication to provide such information and/or updates.

7.3. RISKS RELATED TO MEANS, ERRORS AND PROBLEMS OF COMMUNICATION AND TRANSMISSION

The use of any remote means of communication, such as in particular mail, telephone, telefax, email, telephone, fax, unencrypted email, instant messaging system, computer connection and any other non-secure electronic communication channel, whether it is operated by a private or public company, involves risks which are not under the control of the Bank. These means of communication use infrastructures (open lines and public networks, letter-boxes, etc.) without particular protection, easily accessible to unauthorised third parties and therefore involve significant risks. The main risks arising therefrom are described below, and the Client acknowledges that the modes using the Internet network without adequate protection, such as ordinary email (without sufficient encoding or electronic signature), instant messaging (without sufficient encryption) and non-protected computer connection, present increased risks of integrity, virus, intrusions and hacking and of imitation or falsification of the means of valid identification. As emails and instant messages exchanged between the Bank and the Client may use the unprotected internet, the Client

takes note of the fact that neither his identity and that of the Bank, nor the content of the messages can be kept confidential. Furthermore, data shared with the communications service provider (for example, the Client's phone number in the case of instant messaging) and the flow of data exchanged, encrypted or not, between the Client and the Bank may enable third parties, including foreign authorities, to deduce the existence of a business relationship between the Client and the Bank.

Each of such means of communication may suffer from disturbances. Exchange of information may be slowed down or interrupted in particular as a result of transmission errors, technical faults, interruptions, being out of order, over-utilisation of the network, inadequacies of the provider, deliberate blocking of access by third parties or illegal interventions.

The confidentiality of information and data remotely transmitted, using communications lines and networks, in particular if it is effected without encryption or using inappropriate encryption, may be subject to attacks, thus allowing unauthorised third parties to intercept, to read, draw conclusions as to the existence of a banking relationship, to disclose such information or date and even make improper use thereof. The Bank advises the Client not to use such unprotected means of communications in the absence of need for quick communications and recommends in case of such need to prioritise the more traditional modes, such as the telefax and the telephone, over those with increased risks if the Client wishes to keep his relationship with the Bank confidential (especially in the event of a relationship with an agreed designation/ pseudonym).

The integrity of the information and data transmitted may also be subject to attacks, as these may be modified, garbled, changed, manipulated, shortened or falsified, including in respect of the identity or contact details (ie email address) of their author. Risks from viruses, hacking or any other kind of computer piracy (in particular "phishing"), intended to force access, gather, copy, destroy or modify information or data, contaminate files, software or hardware of the Client also exist in the event of electronic communication (as well as in the event of use of data transport mediums, such as USB keys, CD-ROMs and disks, or in the event of connection to a computer network). It is the duty of the Client to take all appropriate steps in order to prevent such risks and to protect his data, software and computer hardware.

Means of identification specific to these means of transmission present a risk of imitation, forgery or manipulation. In addition to communications via the Internet network without adequate protection, communications by public or private postal services with certain countries involve an increased risk in this respect. The provisions of articles 7.1 and 7.2 of the General Terms and Conditions are applicable to the Bank's control of valid identification and the Bank's possible refusal or postponement of executing instructions.

In the event of communication by ordinary email or instant messaging, the Bank does not warrant that the received mail will be read and dealt with. It is the Client's duty to check, using another communication means, that the Bank has read his communications and possible instructions. Furthermore, as a matter of principle, the Bank only checks the origin of electronic messages by checking the email address of the sender for emails and their phone number for instant messages respectively. The Bank shall be entitled to consider any instructions contained in emails as authentic and rely and act on any instructions therein, so long as the email address matches the Client's email address in the Bank's records. The Client understands and acknowledges that the use of such email addresses and phone numbers respectively is associated with an important risk of forgery or manipulation and that it is the Client's duty to advise the Bank immediately if there is a risk that unauthorised third parties might have knowledge of the Client's email address or utilise these means of communication abusively. The sending by the Bank via email or instant messaging, on request, of information relating to the Client's assets, such as statements of accounts and portfolio valuations, if applicable, supplements the conditions for dispatch of correspondence or for hold mail custody in force that are governed by the provisions of article 7.10 of the General Terms and Conditions, of which it does not modify the effects.

In view of the foregoing, the Bank recommends that the Client use other communication channels, such as the Bank's e-Banking services and mobile applications, telephone, etc.

By communicating with the Bank by ordinary email, instant messaging or any other non-secure electronic communication channel, the Client expressly waives his right to banking secrecy. The Client expressly acknowledges that in such a case, his Personal Data may be processed by third parties (for example, instant messaging operators) acting as independent processors, in accordance with their own terms and conditions of use as well as data protection rules and policies. The Bank recommends that the Client reviews the terms and conditions of use, rules and policies of said third parties before using their services. Given that the Bank has no influence over the processing of Personal Data carried out by said third parties, it assumes no responsibility associated with said processing.

To the maximum extent permitted by applicable law, the Client is exclusively responsible for any risk and damage of any nature which either the Client or the Bank may sustain, originating from the use of these various abovementioned means of communication and transmission, notably among other things for error, loss, delay, misunderstandings, alterations, garbled messages, multiple dispatches, breakdowns, defects or technical problems, overload, virus, hacking, illegal or fraudulent interventions (including in the computer systems of the Client, through hacking), interruption or other failure. In case of dispute, the Client bears the burden of proof.

7.4. RECORDING OF TELEPHONE CONVERSATIONS

The Bank may (but is not obligated), at its sole discretion and without any further notice to the Client, record any instructions, orders or communications made by phone, or more generally any telephone conversation ~~with~~ conversations held via any other electronic communication channel with the Client, his authorised representatives or any other third parties, notably for the purpose of quality, authenticity and content checks, and the Client consents to such recording. The Client represents and warrants that he has accordingly informed all his signatories or other authorised representatives and obtained their consents thereto. The Bank is not obligated to give the Client or any other party access to such recordings (to the maximum extent permitted by applicable law) and determines freely, subject to its possible regulatory obligations, their retention period, if any. The Client accepts that any such recordings shall be admissible in evidence against him and against all his signatories or other authorised representatives, particularly in any dispute or proceedings, even if such conversations are recorded without informing the interlocutor at the beginning of each call. For avoidance of doubt, the Bank is not obligated to retain any records of recordings made.

7.5. EXECUTION OF INSTRUCTIONS IN GENERAL

7.5.1. Principles

The Bank shall endeavour to process as soon as possible instructions received regarding transactions to be carried out, taking into account the opening hours of its services and the laws, regulations and customs applicable in Singapore and at the place of business of the Bank's counterparts, brokers, market makers and of the exchanges, markets and trading platforms concerned, inter alia particularly with regard to combating money laundering, the financing of terrorism, fraud, market abuse and insider dealing.

Any order must indicate the direction of the transaction (purchase or sale), the amount or, depending on the case, the designation, characteristics and number of securities to which it relates and all other information required for its proper execution. The Bank reserves the right not to execute imprecise or ambiguous orders and the Client shall bear any loss resulting from the Bank's execution or failure of execution.

For technical reasons (eg maintenance, overload etc.) or for reasons beyond the control of the Bank, a certain lapse of time may occur between the giving of an instruction and its registration by the Bank's systems. The prices and the quotes transmitted to the Client may vary substantially in volatile markets and shall not necessarily be applicable at the time when the Client's instructions are being carried out. The Bank shall not be liable if, in view of the circumstances, the deadline set by the Client is too short.

Conditional orders that the Bank is unable to pass on as such to exchanges, markets or trading platforms, such as limited orders on bonds and other over-the-counter traded instruments, are taken on a best effort basis only. The Bank may not be held liable for not executing such orders, nor for their execution under different conditions. When the Client does not want to bear these risks, he has to make sure that the Bank can indeed place such orders as received. Likewise, the Client alone bears all damages and consequences resulting from orders which execution proves to be impossible or unlawful.

The Bank notes the instructions received in chronological sequence. An order undergoing execution shall be recorded as a new order if confirmed or amended without further indications. In order to avoid unwanted duplication of instructions, it is the Client's duty, in case of doubt, to make sure, if necessary by using means of communication other than those used for the communication of the instructions, that those instructions were indeed received by the Bank. The cancellation of instructions is only possible for as long as such instructions were not partially processed, which the Client has to ascertain, if necessary, by employing other means of communication other than those used for the transmission of such instructions. When pending instructions cannot be processed according to the instructions received, the Bank is authorised to cancel them after a duration in conformity with banking customs (usually one (1) month) provided it informs the Client accordingly through any useful means, even if the Client did not set a deadline.

The Bank is not obligated to verify the reasons for which an authorised representative is willing to effect any transaction. The Client shall be exclusively responsible for the risk of abuse or potential damages which might result from such transactions.

Upon instruction or request by the Client, the Bank may (but however without having any obligation whatsoever to do so) provide advice, opinions and/or warnings and carry out quality and/or relevance verifications in relation with instructions which are transmitted to it. The Client is responsible for all consequences from its decisions or from instructions that he or his authorised representatives give.

7.5.2. Refusal to execute or request for additional information, and other rights

The Client acknowledges and agrees that the Bank must act in accordance with the laws and regulations in effect in various jurisdictions, in particular, with regard to preventing money laundering and the financing of terrorism and corruption, and with regard to financial services and other matters, and that it must also comply with the laws and regulations on International Sanctions. Accordingly, with regard to International Sanctions, the Client acknowledges and agrees that the Bank may be required to refrain from carrying out any payment or transfer that could be sanctioned by the OFAC (American Office of Foreign Assets Control) or by any foreign authority or to block or reject a transaction or even freeze the Client's assets, and further acknowledges and agrees that the Bank may take such action as it considers necessary or appropriate in its sole and absolute discretion and in such manner as it deems fit. In general, the Bank is entitled to refuse to execute any instruction that it considers, in good faith, is likely to expose the Bank to a legal, regulatory or reputational risk, particularly from the point of view of International Sanctions.

Moreover, the Client acknowledges and agrees that the Bank may take any action considered appropriate, in its sole and absolute discretion, to prevent any risk of legal or reputational exposure for the Bank as well as to comply with its internal policies / procedures and those of the Crédit Agricole Group relating to all applicable legal and regulatory provisions including without limitation the aforementioned legal and regulatory provisions. These policies / procedures may, in particular, require compliance with the more stringent standard of laws / regulations of other jurisdictions which would otherwise not apply to the Bank, with agreements between a member of the Crédit Agricole Group and an authority, with agreements between authorities which are applicable to any member of the Crédit Agricole Group, with sanctions regimes and/or with risk management or personal data practices.

Furthermore, pursuant to the aforementioned applicable legal and regulatory provisions, as well as upon request from any Singapore or foreign financial intermediary (for example, a correspondent bank, custodian, broker or clearing institution) that the Bank uses / has used to execute the Client's instructions, the Bank is authorized to ask the Client to provide it with information concerning the circumstances and background of a particular transaction.

In such a case, the Client is bound to immediately provide the required information. As long as the Client has not provided the information requested by the Bank, the Bank is authorized to refrain from executing the instructions received from the Client and, in particular, to refrain from following its instructions requesting the transfer of assets. If the Bank considers the information provided to be unsatisfactory or insufficient, it is entitled, at its full discretion, to terminate its business relationship(s) with the Client immediately and/or to prohibit the Client from withdrawing any assets. In accordance with applicable legislation on the banking sector, the Bank may alert the appropriate governmental authorities and take the measures required of it to suspend its business relationship(s) with the Client and freeze the Client's assets, until the aforesaid authorities are able to rule on the case in question.

~~Insofar as the Bank has acted in good faith in accordance with any international Sanctions or with the provisions and prescriptions established under applicable legislation,~~ the Client is required to bear the losses and other damages resulting from non-execution or delayed execution of his instructions.

The Client further agrees that, to the extent permissible by law, the Bank shall not be liable for any such losses and other damages, expenses, costs, claims and proceedings, whether direct, indirect or consequential, which the Client or any other person may suffer as a result of the Bank exercising any of its rights under this article 7.5.2.

7.6. ERRORS AND DELAY IN EXECUTING INSTRUCTIONS

If any instruction given by the Client is time sensitive, including but not limited to where such instruction has to be executed on a certain day, within a certain period, or by a specific time, the Client shall give such instructions only by calling the Bank to specifically inform the Bank of his instruction and to request as to timing for the execution of such instruction, upon which the Bank shall further advise him if it is able to execute his instructions within the timeframe / deadline requested for. The Client is to anticipate (and take all relevant measures to cater for) possible delays in giving such instructions to the Bank, including but not limited to when the Bank is temporarily unavailable by telephone for any reason. It is the Client's duty to ensure that the Bank has received such instructions by telephone, the Client acknowledges that such receipt by the Bank is only established when the Bank confirms the Client's telephone instructions. For the avoidance of doubt, any time sensitive instruction given to the Bank via any other mode of communication other than by telephone may not be read or dealt with within the relevant timeframe and/or before the relevant deadline. If the Bank is not informed of any time sensitive instruction by telephone or if the Bank has not agreed to execute such instructions within the timeframe / deadline, the Bank shall not be liable for any damage arising from and/or connected with non-observance with the relevant timeframe / deadline.

When the Client has to meet certain payment deadlines with third parties, he is to anticipate possible delays in the execution of his instructions. The Bank shall not be liable for a possible non-observance of the deadlines imposed on the Client by third parties, when the Bank was not informed with sufficient advance notice and in writing at the time when the Bank proceeded with the transfer or the payment with the diligence usually due.

Notwithstanding any provisions in the foregoing Article 7.5, the Bank shall not be liable for any damage arising from any error and/or delay in executing instructions not due to the Bank's gross negligence, wilful misconduct or fraud. In the event that it is proved that a damage due to the Bank's gross negligence, wilful misconduct or fraud resulting from failure to execute or from defective or late execution of instructions other than stock exchange orders, the Bank shall, where a due date has

been fixed, be liable only for the loss of interest, unless it has been informed in writing in a particular case of the urgency and warned against a risk of more extensive damage, and the Bank had guaranteed in writing the execution of the instruction within the stated period. The Client therefore expressly undertakes to inform the Bank in writing each time the delayed or incorrect execution of an instruction may result in damages in excess of the loss of interest. Except in the event of gross negligence, wilful misconduct or fraud, the Bank's liability is limited in all cases to the amount corresponding to the loss directly incurred by the Client in connection with the transaction in question, excluding any liability for any other loss or any other consequential or incidental damage. If, for reasons beyond the Bank's control, the Bank is not able to execute a transaction in strict accordance with the Client's instruction, it shall inform the Client thereof. The Bank assumes no risks resulting from being unable to reach the Client.

The Bank may at any time automatically correct material errors it has made, whether or not as the result of executing instructions, and in particular debit the Client's account or securities deposit, at such relevant value date, for sums or assets (or realisation proceeds or their countervalue) credited in error and for which the Bank has not received cover, without the latter being able to oppose by arguing that he has already disposed thereof or that he believes in good faith that they were meant for him.

7.7. RISKS RESULTING FROM AN ATTACK TO THE OPERATING SYSTEMS OR FROM AN OVERLOAD THEREOF

In the absence of proof of the Bank's gross negligence, wilful misconduct or fraud, the Bank is not liable for any damage arising from any disturbances and/or attacks on its operating systems.

7.8. INFORMATION PROVIDED BY THE OPERATING SYSTEMS

The information supplied by the Bank originating from its own systems (such as statements of accounts and portfolio valuations) or from systems of third parties (such as rates and estimates of assets) is neither guaranteed by the Bank nor by the relevant third parties. They must always be considered as provisional and provided for information purposes only, irrespective of the means of communication and of transmission used between the Bank and the Client (including by computer connection).

Any intellectual property rights, in particular copyright and trademarks, concerning all documents and information of any kind provided by the Bank, originating from its own systems or from those of third parties, are the exclusive property of the Bank or of those third parties unless otherwise stated. These documents and information can accordingly only be used by the Client for strictly personal purposes limited to the activity falling within the scope of his business relationship with the Bank.

7.9. CONFIDENTIAL INFORMATION

The Bank shall have no obligation to provide information to a Client, if such information is covered by the Bank's confidentiality obligations due to an authority, another Client or any third party.

7.10. CORRESPONDENCE AND COMMUNICATIONS TO THE ATTENTION OF THE CLIENT

7.10.1. Dispatch by postal mail

The Client is required to inform the Bank in writing of the postal address to which his correspondence, in principle by ordinary mail, including correspondence received by third parties for his attention, shall be sent until further notice. When such information is missing or no longer appears valid or if the Client has asked the Bank to hold his mail at the Bank, the Bank may, at its discretion, send correspondence by any means of communication that it shall deem appropriate at any place it deems possible to reach the Client. Within this framework, any notification will be deemed to have been validly served, with the Bank being fully discharged in this respect, when served by phone, by email or by any other means of communication. The Bank may also, at its discretion, keep the mail on file at the Client's disposal (see article 7.10.3 of the General Terms and Conditions) for three (3) years from the date appearing thereon, or as the case may be the date of the Bank's receipt thereof, beyond which period it may destroy such mail.

Communications sent to or kept at the last address described above are deemed to be effected at the end of a period of five (5) business days as from the date appearing on the correspondence and are made at the expense, risk and peril of the Client. The Client bears full liability and bears all damages that may result therefrom. The date indicated on the Bank's copy is deemed to be the date of dispatch. The Bank nonetheless remains entitled, without being bound to do so, to inform the Client by any means it considers appropriate at any other address where it deems it can reach him. The provisions of articles 7.2 and 7.3 of the General Terms and Conditions are applicable by analogy in that respect.

7.10.2. Dispatch via the Bank's Online Services

Any communication received by the Client through the e-Banking online services established by the Bank at his request is deemed to have been validly delivered to him on the date appearing thereon.

When banking correspondence is made available to the Client exclusively via online services, the Bank remains entitled, but is not required, to inform the Client and/or any authorized representative of the Client by any other means that it deems appropriate and to any location where the Bank believes it will be able to reach him. Similarly, whenever it no longer seems possible for the Client to access the online services (e.g. in case of the suspension or suppression of such access), the Bank may, at its discretion, send correspondence by any means of communication that it shall deem appropriate or retain it as mail held (see article 7.10.3 of the General Terms and Conditions below) available to the Client for three (3) years as from the date appearing thereon. After this time, the Bank is authorized to destroy the correspondence.

7.10.3. Hold mail

When the Bank agrees, at the Client's request and by way of exception, to retain correspondence ("hold mail" service), such correspondence is deemed to be validly delivered on the date appearing thereon.

If the Client has instructed the Bank to retain his correspondence as hold mail, the Client agrees to collect it and read it at least once during the calendar year. Otherwise, the Bank reserves the right to send said correspondence by postal mail or by any electronic means of communication deemed appropriate, at its sole discretion.

The dispatch of such information has no effect on the Client's ordinary correspondence sent or held at the Bank, but supplements it.

The arrangement to hold the Client's correspondence at the Bank may be terminated at any time in writing, either by the Client, in which case such termination is only effective two (2) business days after receipt of such written notice by the Bank, or by the Bank, with immediate effect and without any special formality. Such termination shall consequently entail sending all correspondence and all other documents related to the operation of the account to the last address transmitted to the Bank by the Client or, where applicable, to any other address mentioned by the Client at the time such arrangement is terminated. For the purposes hereof, a business day means a day on which banking institutions are open all day in Singapore.

7.10.4. Risks associated with use of e-Banking Services and hold mail

When the Client has opted for the Bank's e-Banking and/or hold mail services, the Bank recommends that the Client read his correspondence available online and/or collect his mail held at the Bank on a very regular basis. In any case, the Client understands and accepts the risk that he may be irrevocably unable to exercise certain rights, in particular, to appeal a binding decision issued by an authority (such as an order for attachment or transmission of documents) or to dispute a document having legal effect in the timeframe required, as a result of its delivery according to the contact instructions chosen.

In any case, the Bank is released from all liability resulting from holding correspondence at the Bank or sending the Client's correspondence via e-Banking services.

7.10.5. Other means of communication

Any document produced or any reproduction made using a computer process, photograph or any other technical process generally recognised as reliable will be deemed binding in the relationship between the Bank and the Client.

Any document exchanged between the Bank and the Client (such as instructions, contractual documents, correspondence of any kind) shall be binding in the relationship between the parties, whether or not it is in the form of an original paper document. This applies in particular to legal documents signed by the Bank and/or the Client in manuscript, sent in a digitised version by e-mail or via an online service in the section provided for communications.

Any document signed by the Bank and/or the Client by means of an electronic signature (such as instructions, contractual documents, miscellaneous correspondence) shall be binding between the parties and shall produce the same legal effects as if it had been signed by hand in its original form, unless otherwise provided by law or regulation.

The Bank may also digitise documents in paper format, in particular those bearing a handwritten signature, and then destroy them in order to keep them only in electronic form. The Bank accepts no liability for the destruction of originals and the Client accepts the probative value of documents digitized by the Bank, particularly in civil or criminal proceedings. The Client agrees that the digitized documents described in the preceding paragraphs and this paragraph in this Article 7.10.5 should be considered as original documents and further agrees that it will not challenge the admissibility in evidence of any such digitized documents on grounds that they are in electronic format.

Without prejudice to the preceding paragraphs in this Article 7.10.5, the Bank has the right (in its sole discretion) to require the Client to provide to it any of the digitized documents described above, in original, and the Client hereby agrees to do so without delay. Whether the Bank receives the original or such documents or not, the Client hereby discharges the Bank from any liability and without restrictions regarding any negative consequences that may result from its reliance on any such digitized documents.

In addition to such conditions for dispatch of correspondence for hold mail custody, the Client may also indicate to the Bank other forms of communication (fax, email address, etc.) for sending certain documents or specific information. Such sending shall have no influence over the effects of sending or keeping hold mail ordinary correspondence, but shall supplement such effects.

Regardless of the means of contact chosen by the Client (including hold mail), the Client accepts that the Bank retains the right to send him any correspondence and to contact him by any method that it shall deem appropriate, at the Bank's discretion and with no obligation in this regard, in particular by postal mail or by telephone, and via electronic channels (for example, email, fax, text, e-Banking services, mobile applications or any other electronic means).

The Client understands and accepts that the Bank may also make information and documents with legal content available to him by publishing them on the Bank's website (<https://singapore.ca-indosuez.com/pages/terms-conditions>) and thereby fulfil its obligations to inform, explain and publish (eg with regard to protection of Personal Data). Subject to legal or regulatory requirements to the contrary, the Bank is not required to inform the Client by any other method.

The Bank shall not be liable for risks and damages of any nature, such as loss, misunderstandings, errors, forgery, multiple sendings due to the use, interruption or failure of all transport or mail companies or of means of communications or systems of communications used. The provisions of articles 7.2 and 7.3 of the General Terms and Conditions are also applicable in that respect.

7.11. NOTIFICATIONS SENT TO THE BANK

Events of any nature, such as changes in or withdrawals/loss of capacity, status, signing powers, termination, death, etc. must be notified to the Bank in writing and shall only be opposable to it and/or binding on the Bank ~~two (2)~~ seven (7) business days following receipt thereof, insofar as implementing the change is not contingent on the delivery of additional documents required by the Bank. For example, the notification of a change of address of domicile shall not be binding on the Bank until two (2) business days after the Bank receives the documents required.

7.12. DISPATCH, TRANSPORTATION AND INSURANCE OF ASSETS AND DOCUMENTS

Assets and documents of any type sent to the Bank or by the Bank, particularly by special or express courier, are dispatched at the expense, risk and perils of the Client who sends them or to whom they are sent or on behalf of whom they are sent. If items are sent by special or express courier, the Client authorises the Bank to specify the contact information of the intended recipient, including his telephone number, and the name of the Bank. Assets or documents picked up from or delivered to a person's home are also sent at the expense, risk and perils of the Client.

The Bank may but is not obligated to purchase any insurance, at the Client's expense, that it deems necessary when sending such items to the Client or picking up or delivering assets.

The dispatch may also be insured upon express request of the Client and at his expense. The Bank enters into the insurance policy with the insurer of its choice. It shall not incur any liability in this regard. In the event of loss, the Client shall be entitled only to the insurance compensation that shall be paid to the Bank

7.13. INTEREST, EXPENSES, COMMISSIONS, RIGHTS, DISBURSEMENTS, INDEMNITIES, FEES, TAXES AND DUTIES

The Bank shall debit the Client's account for all debit interest, expenses, commissions, set price for securities administration, disbursements, taxes, duties and drawings of any kind owed to it by the Client as remuneration for any activity undertaken on his behalf such as keeping the accounts and safe custody deposits, correspondence, postage, communications, dispatch, transport, insurance, safe-keeping, administration and asset management.

Furthermore, any taxes associated with or arising from the Client's relationship with the Bank such as defined by Singapore law, international treaties or agreements entered into with foreign authorities (ie withholding tax such as provided for in US regulations under FATCA - Foreign Account Tax Compliance Act - transposed in Singapore) are payable by the Client.

The Client undertakes to inform the Bank on his own initiative and in a timely manner of any modifications to his tax residence and his tax status and, where applicable, to those of the Beneficial Owner, and of any other circumstance that may affect the levying, exemption or reduction of withholding tax and to provide all documentation required by the Bank to implement such changes. Where there is more than one account holder or beneficiary of income the Bank will apply the least favourable applicable withholding tax rate.

Debit interest, expenses, commissions, set price or fees for securities administration and other amounts payable to the Bank for its activities apply without deductions of any kind whatsoever for the Bank and shall be charged according to its prevailing tariffs, subject to any agreement to the contrary or to work undertaken where extraordinary services require supervision or a special activity. The Bank is authorised to debit the account of the Client concerned with additional charges in accordance with its current fees and charges, when it carries out complex clarifications in relation to this account in order to combat money laundering, the financing of terrorism and corruption in application of international rules and relevant laws and in order to comply with International Sanctions. Except for interest and the provision of extraordinary services, these amounts shall be payable in advance for the year or for the full period, even if the relationship is terminated prematurely. The Bank's tariffs may be amended at any time, the Client being notified thereof by any appropriate means, such as an advice, circular or display on a notice board.

All charges for carriage, dispatch, transport, communication and research incurred by the Bank, including fees of lawyers or of other mandated parties, following requests for information and documents, arising from proceedings or legal or administrative measures directed against a Client, and all those undertaken by the Bank on behalf and in the interests of a Client or his successors, or undertaken to clarify their legal status, capacity and contact details, including in the event of death (passing of an estate to heirs) or loss of contact, shall be borne by the Client or his successors respectively.

Any expenses and legal and other fees that the Bank may incur as a result of setting up transactions of any kind on the Client's behalf, especially credit transactions, recovery of its claims, constitution and realisation of its collateral, investigation regarding the existence of security over the Client's assets, disputes, proceedings or legal or administrative measures directed against the Client or objections, including with the aim to prevent or defer the execution of commitments issued by the Bank in favor of third parties on the Client's behalf, shall be borne by the Client.

The Client undertakes to indemnify the Bank, its directors and officers, executives and employees, as well as those of its correspondents, in full for any damages, costs, actions, suits, proceedings, claims, demands which may be taken or made against or suffered by any of them or other reasonable expenses incurred or which they are liable or might be liable towards the Bank or any correspondent, authority (Singapore or foreign), third party, as a result or due to acts effected on behalf of the Client, including in the event of acts undertaken on instructions of representatives or agents of the Client, or forgery or abuse made by persons other than the Bank's directors and officers, executives or employees. The Bank is authorised to debit the Client's account for any such amounts.

The Client shall remain liable for all such amounts, even if such amounts have not been assessed or if their payment is requested after termination of the business relationship with the Bank.

7.14. CONFLICTS OF INTERESTS, REMUNERATION AND OTHER PAYMENTS RECEIVED FROM OR PAID TO THIRD PARTIES

7.14.1. Conflicts of interest

The Bank is part of a large international banking and financial group. It acts simultaneously for a large number of clients, as well as for its own account. Furthermore, the Bank offers its Clients a broad choice of financial instruments, particularly collective investment schemes and structured products, that it creates, structures, manages, selects, promotes and/or distributes. This service involves the use of a wide network of correspondents, such as distributors, issuers, representatives, arrangers, managers, financial analysts and agents for such instruments, with which the Bank enters into agreements.

In view of the nature of its activities (such as investment advisory services, asset management, securities trading, the creation and promotion of collective investment schemes, issuing investment products, extending credit facilities, etc.), the Bank may be called on to provide services to other clients whose interests may directly or indirectly conflict with the interests of the Client.

It may have a personal interest in certain transactions which could conflict with those of the Client. This is especially if the Bank acts as the Client's counterparty in a transaction. A conflict between the interests of the Bank and those of the Client may also arise from proceeds and benefits that the Bank may have occasion to receive or to pay to entities of the Crédit Agricole Group or third parties. Reference is made to articles 7.14.2 and 7.14.3 of the General Terms and Conditions.

The Bank makes every effort, through appropriate organizational measures, to avoid conflicts of interest between itself and the Client or between its employees and the Client. When such conflicts cannot be avoided, the Bank takes care in all cases to preserve or take equitably into account the Client's interests.

The Bank and its subsidiaries, related corporations (being corporations which are deemed to be related to each other pursuant to Section 6 of the Companies Act 1967, parent companies, offices (including but not limited to the head office in Switzerland and branch offices), representative offices, and associated companies in any jurisdiction ("Affiliates") can in particular:

- issue any financial instruments;
- combine the Client's orders with its own orders or the orders of other Clients, to the extent permitted by applicable laws;
- make investments or effect transactions through the agency of and/or with a counterparty, belonging to the same group;
- have positions or a direct or indirect interest in any financial instrument or transaction, and pursuant to Regulation 47C of the Securities and Futures (Licensing and Conduct of Business) Regulations, the Client hereby consents that the Bank may trade in futures contracts against the Client's account;
- buy or sell any investments or enter into any transaction as principal or on behalf of other Clients, and pursuant to Regulation 47B of the Securities and Futures (Licensing and Conduct of Business) Regulations, the Client hereby acknowledges that the Bank may as principal enter into sale or purchase transactions involving specified products (as defined in the SFA) with the Client;
- have other banking, advisory or business relationships with issuers whose instruments are held, purchased or sold on behalf of the Client, or with third parties wishing to get the control of such issuers; and/or
- have as directors and employees persons who may also be directors and employees of such issuers.

To the extent permitted by applicable laws, when the Bank acts as principal with the Client, it is not required to protect the Client's interest. Any transaction or engagement with the Bank as a counterparty could in particular result in a loss for the Client and a profit for the Bank. The Bank however ensures that this means of action is not detrimental to the Client.

7.14.2. Indirect fees received by the Bank

In connection with the financial services that the Bank provides to the Client, the Bank may receive commissions, retrocessions, bonuses, other types of fees or monetary benefits or other forms of remuneration or advantages from third parties (including from affiliated entities of the Bank), whether financial or not, for the services it provides them within the framework of such agreements, in particular for its activity of providing business, structuring, management, distribution and securities offering activities, including in connection with the distribution of collective investment schemes or other financial products. The nature and amount of such indirect fees vary according to the type and categories of financial instruments in which the Client's assets are invested and the financial service provided. Such amounts and other advantages serve as remuneration for the services provided by the Bank to such third parties and have no intrinsic link with the Client's transactions. If the Bank has introduced the Client to another Crédit Agricole Group entity or a third party for the deposit of new assets, to enter into a new business relationship or the conclusion of business deals, it may be compensated in the form of new business commissions, retrocessions of income or indirect fees arising therefrom from that entity or that third party. Such compensation is paid in consideration for and depends on, as the case may be, the services provided by the Bank.

Important information about such indirect fees (including calculation parameters and ranges) is featured in the document "Fees and Charges Schedule" or any equivalent document that the Bank may provide to the Client and update at its discretion. The Client confirms having reviewed such information.

The Client understands and accepts the contents thereof and expressly agrees that the Bank may retain the amounts received in such circumstances as additional compensation.

The Bank agrees to provide to the Client, at his request, more information as to such amounts or advantages and ensures to preserve the Client's interest in the event of a conflict of interest. The nature and amount of these benefits or proceeds depend on the third party and the activity in question, in particular, the type, volume and frequency of the investments or transactions conducted.

The Client understands and accepts the fact that the Bank's receipt of such indirect fees may result in conflicts of interest insofar since such fees may encourage the Bank to select or recommend certain types of financial instruments for the sale of which it receives compensation (ie collective investment schemes or structured products rather than direct investments) or higher compensation (for certain types of collective investments or structured products) than for other investments. Such conflicts of interest may also encourage the Bank to select or recommend certain service providers with which it has entered into a fee agreement that is autonomous and independent of the Bank's relations with its Client. The Bank has set up procedures for the purpose of acting in the Client's best interest. To avoid potential conflicts of interests, the Bank shall ensure, in particular, that the investment decisions made on behalf of its Clients are independent of any fees related to the financial instruments in question.

The Client hereby expressly consents to the Bank retaining the entirety of the above-described indirect fees, compensation, proceeds and benefits as supplementary compensation in addition to the commissions set out in the Bank's "~~Fees and~~ Charges Schedule" or any equivalent document that the Bank may provide to the Client and update at its discretion and expressly waives any right to restitution of such supplementary compensation. The Client agrees that such supplementary compensation fully remains the property of the Bank as compensation that is due to the Bank for services provided to the Client and that such compensation shall entirely be retained by the Bank as additional compensation and waives any claim in this regard. The Client also irrevocably waives his right to the repayment of such compensation already received by the Bank prior to the effective date of these General Terms and Conditions which supplementary compensation may be retained by the Bank as additional compensation. The Bank shall inform the Client, upon request, of the amount of indirect fees it received from third parties, provided that it is reasonably possible to provide such a customer-specific breakdown. The Bank reserves the right to charge the Client for any related research fees, where applicable.

7.14.3. Fees paid by the Bank

The Bank may also have occasion to pay financial benefits in the form of retrocessions, finder's fees or other proceeds and benefits to other third party financial service providers with which the Client has a relationship, especially if the Client is introduced to the Bank by a business introducer, if the Client entrusts a third-party manager with an investment management mandate relating to his assets deposited with the Bank (whether on an individual or collective account basis), or if the Client receives advice from a financial advisor relating to the investments to be made for his account with the Bank (hereinafter, together the "Third Party").

This compensation paid to a third party may consist of a payment to the relevant Third Party of retrocessions on the bank fees or a percentage of the annual net returns received by the Bank and charged to the Client, such as brokerage fees and safekeeping fees and may particularly include any or all of the income mentioned in the Bank's "~~Fees and~~ Charges Schedule" or any equivalent document that the Bank may provide to the Client and update at its discretion, as well as on the compensation paid to the Bank by suppliers of products for the distribution activity that it operates in accordance with article 7.14.1 of the General Terms and Conditions. The amount of these retrocessions directly depends on the number and value of the transactions executed or recommended by the Third Party, as well as the

value of the assets in the Client's account. In addition to or instead of such retrocessions, the compensation may consist of a new business commission paid to the Third Party in the form of finder's fees, corresponding to a percentage of the net balance of the new assets deposited during a specified period, in consideration for the introduction of the Client to the Bank by the Third Party or for the deposit of new assets in the account of an existing Client and/or a flat fee.

In this context, irrespective of whether the Client has authorized the Bank to disclose to the Third Party information relating to the account or the Client, the Client expressly authorizes the Bank to communicate to the Third Party the amount of the compensation paid or to be paid to the Third Party in connection with the account of the Client opened/to be opened with the Bank by the Client as the accountholder pursuant to the Third Party's referral of the Client to the Bank.

The Client is aware and understands that the Third Party may be able to deduce information relating to the Client, in particular the amount of the Client's assets maintained with the Bank, the operations carried out, etc. and the Client expressly agrees to the aforementioned communication of compensation to the Third Party.

To this end, the Client hereby releases the Bank from all duties and obligations of confidentiality, banking secrecy and personal data protection under Singapore and any other applicable laws including without limitation duties and obligations under the Banking Act, Personal Data Protection Act 2012 and under common law. The Bank is relieved and released of all liability in this respect. The Client agrees that the abovementioned communication of compensation to the Third Party may entail the transfer of such information outside of Singapore.

The Client acknowledges that any transmission referred to herein may be made by any means of communication (postal or electronic mail, fax, telephone, etc.) and the Bank does not assume any responsibility for the risks and damages that may result from the use of such means including without limitation the risks and damages set out in article 7.5 herein. The Client accepts and agrees to bear all these risks.

The Client understands and accepts the fact that the Bank's payment of this compensation to the Third Party may result in potential conflicts of interest between the Client, on the one hand, and the Third Party, on the other hand.

The Client understands that this compensation relates to his relationship with the Third Party and accepts that information relating thereto must be obtained from the Third Party. In such cases, it is the responsibility of the Third Party in question to inform the Client of any retrocessions and/or fees agreed upon and paid to it by the Bank and how they are calculated. The Client accepts the principle of such payments and waives the right to make any monetary or other claim whatsoever in this regard against the Bank. However, if such Third Party should not or should be unable to carry out its obligation to inform the Client, the Bank shall provide such information to the Client upon his written request.

7.15. COMPLAINTS BY THE CLIENT

The Client shall verify immediately the contents of documents, excerpts, communications or notifications by the Bank and he shall advise the Bank immediately of any error, including errors in its favour, that they may contain.

Any complaint or objection by the Client concerning the execution of or failure to execute orders or other communications, notifications or measures taken by the Bank must be submitted immediately upon receipt of the appropriate notice or, at the latest, within the time limit set by the Bank, failing which the particulars that they contain will be deemed correct and approved by the Client, except in the case of obvious material error. Specific cases in which circumstances require an immediate reply from the Client are reserved. In the event he does not receive any mail, communication or notification that he might have expected to, the Client is required to advise the Bank immediately and to present his complaint as soon as he should normally have received it.

Complaints concerning periodic statements of account and portfolio valuations should be submitted within thirty (30) days, and those concerning advices or notices within five (5) days from their dispatch. Express or implied approval of statements of account and of deposit and of portfolio valuations entails approval of all items and references appearing therein and of any reservations made by the Bank and, in the case of debit balances, acknowledgement of the debt in accordance with legal provisions. Entries on a statement or a portfolio valuation may not be contested, if they correspond to advices, following the execution of transactions, which have not been contested in due course. Any loss resulting from a late complaint shall be borne by the Client.

If the Client is an eligible complainant, the Client may refer a complaint against the Bank to the separate body tasked with handling complaints with respect to financial services in Singapore, namely, the Financial Industry Disputes Resolution Centre Ltd, subject to its terms and conditions governing complaints (address: 112 Robinson Road #08-01, Singapore 068902, telephone: +65 63278878, email: info@fidrec.com.sg, website: www.fidrec.com.sg).

The Bank reserves the right to freeze all the assets of the Client maintained in the account(s) which are the subject of a complaint or a legal proceeding. The Bank further reserves the right to freeze the assets maintained in any accounts maintained by a party who is related to such Client including without limitation (where the complainant is the holder of an entity account) accounts belonging to the beneficial owner of such entity or (where the complainant is an individual) accounts belonging to entities or trusts where such individual is a beneficial owner or settlor.

7.16. INTER-CONNECTIVITY OF TRANSACTIONS

All transactions by a Client dealing with the Bank are inter-connected. The Bank may, therefore, refuse notably to execute its obligations if the Client fails to execute any one of his commitments.

7.17. UNITY OF ACCOUNTS, RIGHTS OF PLEDGE, CHARGE, RETENTION AND COMPENSATION

Without limiting any general or banker's lien, right of set-off or other right to which the Bank may be entitled, if the Client directly or indirectly (co-)holds several accounts at one or more offices and/or entities of the Bank, such accounts shall form a single unit, whatever their holder, title, nature or currency. The Bank may assert its claim to the balances therein individually or at any time, without notice to the Client, combine, consolidate or merge all or any of such accounts with any amounts then owing whether actually or contingently or jointly or severally to the Bank and/or offset them in whole or in part after having made the necessary conversions into the currency of its choice.

As security for all its claims against the Client (in principal, interest and fees), regardless of their due date or basis, resulting from their current or future business relationships, conditional or otherwise and including secured or unsecured credit facilities or all claims of or receivables from third parties, irrespective of their due dates or currencies or nature, the Bank shall possess a right of set-off, combination of accounts, lien and all other rights available to it or to which it may at any time be entitled (whether by transaction of law, contract or otherwise) relating to all present and future assets or securities (including cash, account balances, receivables, book-entry securities, securities evidenced by share certificates, as well as all future rights relating thereto, precious metals, rights relating to securities evidenced otherwise than by share certificates, an rights relating to securities lending) of the Client as well as those of third parties belonging to the same group as the Client, which the Bank holds and/or keeps currently, or will hold and/or keep at a later time, directly or indirectly whatever their name, nature and currency in its premises or with its correspondents or elsewhere on behalf of the Client or of third-party members of the same group as the Client ie (where the Client is the holder of an entity account) accounts belonging to the beneficial owner of such entity or (where the Client is an individual) accounts belonging to

entities or trusts where such individual is a beneficial owner or settlor, including those in closed safe custody (collectively known as the "Assets"), including for the avoidance of doubt, all credit balances in all accounts of the Client or of third party members of the same group as the Client as described above. The Bank also has (without in any way affecting any such aforementioned rights), to the maximum extent possible and permissible under all applicable laws, a pledge, charge, mortgage, assignment of and security interest in and to the Assets, with power to sell, realise or liquidate any or all of such accounts, assets or securities and to apply the net proceeds thereof against any of the Client's liabilities and obligations to the Bank. The Bank's claims may also arise from the breach of any of the Client's obligations resulting from unrealized claims, such as actions and rights of redress or claims of unlawful enrichment or for damages or for breach of statutory or contractual obligations by the Client, including those arising from the General Terms and Conditions and/or all other agreements between the Client and the Bank. In the event of debts due, the Bank may without any other formality or warning realise such collateral in any order it sees fit, by private treaty or by enforced sale at its discretion, and liquidate uncovered forward positions of any kind by appropriate purchases and sales. The Bank may, as the case may be, purchase assets pledged and charged in its favour provided that the purchase price is equivalent to the market price of such assets. The rights granted to an entity of the Bank shall similarly cover claims that any other entity may have against the Client.

The Client may only set off his claims against the Bank against his debts towards it, where his claims are undisputed or result from a final, enforceable judgment.

7.18. LEGAL AND OTHER ATTACHMENTS

Unless specially provided otherwise, the Bank may take account of all extrajudicial attachments notified to it on the Client's assets and freeze his assets as a result. It need not consider their formal regularity nor the basis of such attachments or judicial attachments and shall not be held liable for conservatory measures that it may undertake in this connection.

7.19. COMMERCIAL INFORMATION

All commercial and financial information of any kind provided by the Bank at the Client's request is given in accordance with prevailing customs and with due regard to banking secrecy, without guarantee or liability, in strict confidence and may in no way be communicated to third parties.

7.20. RIGHTS OF THE BANK

The exercise of all rights vested in it is left to the Bank's sole discretion and in no way amounts to an obligation on its part. The Bank consequently assumes no liability in respect of the exercise of such rights or of the use or non-use of all or part thereof. Furthermore, any delay or omission in exercising all or part of its rights does not imply that it has waived any of its rights thereunder.

7.21. RESTRICTIONS TO THE BANK'S AND ITS EMPLOYEES' LIABILITY

Apart from the other agreed or customary restrictions to its liability, the Bank shall not be responsible for the consequences and losses resulting from actions, omissions or the insolvency of third parties instructed to execute the Client's orders if the third party has been chosen by the Client or, if chosen by the Bank, it has chosen it in good faith and given its instructions with customary care. The Bank shall also not be responsible for the consequences and losses resulting from events, circumstances or disorganisation of its services or those of its correspondents or auxiliaries that are beyond its control such as Events of Force Majeure (as such term is defined in article 7.35 of the General Terms and Conditions) or other similar circumstances. Otherwise and in general, the Bank shall only be liable for its own gross negligence, wilful misconduct and fraud and the Client has the burden to prove any such gross negligence, wilful misconduct and fraud. This restriction of liability also applies to acts committed by the Bank's employees and auxiliary persons.

7.22. DORMANT ACCOUNTS

If the Bank determines that there have been no transactions conducted by the Client in connection with an account for an extended period, the duration of such period to be determined by the Bank from time to time at its sole discretion, the Bank may designate such account as a dormant account ("Dormant Account"). Upon the designation by the Bank of any account as a Dormant Account, the Client acknowledges and accepts that the Bank shall (a) not be obliged to send any further statement on such Dormant Account to the Client, (b) be entitled to impose charges on such Dormant Account in accordance with article 7.13 of the General Terms and Conditions and (c) be entitled to close such Dormant Account.

The Bank may, at any time and from time to time, close and discharge the Bank's entire liability with respect to that Dormant Account by notice in writing to the Client (at the address of the Client for correspondence last known to the Bank) giving, together with such notice a draft or cheque in the currency of that Dormant Account without recourse to the Bank as drawer, payable to the Client's order, in the amount of the credit balance in that Dormant Account as at the date of such notice together with such other documents (if any) as may be necessary to transfer to the Client such claims as the Bank may have on such funds. The Bank shall thereafter be released from any further obligations in relation to that Dormant Account. Notwithstanding the foregoing, closure of any account shall not affect the provisions relating to indemnities and the powers of the Bank set out in these General Terms and Conditions and/or all other agreements between the Client and the Bank. No interest will be paid on unclaimed balances from a closed account.

The Client acknowledges having been informed of the consequences of dormant assets.

7.23. PROOF AND ARCHIVES

The Bank's books and documents, as well as all data registered in electronic, numeric, magnetic form or in any other similar form, particularly in relation with the Bank's online services such as e-Banking services, even if such books, documents, data exist only in such forms, shall be regarded as conclusive evidence until proved otherwise.

The Bank is expressly authorised to archive on data processing equipment all original documents and data originating from communications between the Bank and the Client with any means of communication, including computer connections in particular in connection with the Bank's e-Banking online services. Contrary proof to microfilm reproductions and computerised data made by the Bank from original documents may be submitted by the Client only on the basis of a similar document or in writing.

The Bank may destroy all original documents and instruments in its archives that are older than ~~ten (10)~~ seven (7) years, starting from the last day of the calendar year in which the document in question was issued, and more than one (1) year old in the case of microfilm reproductions or computerised data.

If the Client asks the Bank to transmit to him ~~all archived documents before the expiration of the period of ten (10) years any document, record, data or where information whether in relation to his account or otherwise, the Bank reserves the right not to accede to such request, without providing any reason, subject only to applicable laws. Should the Bank accede to, still archived after such period request, the Client must shall pay all expenses related to the research done such fees and photocopies of documents requested costs of the Bank in respect of the administrative and other work undertaken to address the request~~ in accordance with the Bank's applicable rates and conditions.

7.24. INTRA-GROUP DISCLOSURES

The Client acknowledges that this article is without prejudice to and in addition to the general consent to disclose contained in the acknowledgement to the General and Other Terms and Conditions booklet.

The Bank belongs to the Crédit Agricole Group, an international banking and financial group. As such, a certain amount of information, including Client Data (as defined in article 7.26.1 of the General Terms and Conditions), needs to be shared within the Crédit Agricole Group in order to ensure access to certain financial services and products, effective management of the banking relationship and proper global risk management.

The disclosures mentioned in this article are made in accordance with the "need to know" principle and are subject to provisions ensuring the confidentiality, security and integrity of the relevant data within the Group.

Such disclosures are in particular necessary for purposes of:

- a) control and management of the risks of the Bank and of the Crédit Agricole Group, including the management of risks related to International Sanctions, credit risks, legal risks, risks to compliance and reputation as well as for purposes of the fight against money laundering, terrorist financing and corruption.

In this context, information may especially be shared with the regional or global control functions of the Crédit Agricole Group, such as Compliance, Risk, Legal functions or other units or competence centres related to internal control, management and follow-up of disputes and investigations or to the oversight and assessment of business relationships, transactions and payments pertaining to International Sanctions and risk criteria in matters of money laundering and terrorist financing.

- b) administration, follow-up and oversight of banking relationships

In this context, information may particularly be shared with the Crédit Agricole Group's central cross-divisional functions that may need to become involved for the purposes of administration and monitoring of the relationship; information may also be shared with employees, executives and directors of the Crédit Agricole Group (who may happen to work remotely outside the country in which the Crédit Agricole Group entity is established) who may be called on to access such information by reason of their functional or geographical areas of authority or expertise (country, region, world).

- c) offering or supplying certain services or products required by the Client

Access to certain promoted products or services offered and/or distributed within the Crédit Agricole Group may make it necessary for the Bank to disclose certain information to affiliated entities. Whenever clients apply for such products or services, their consent to the transfer of the information required for the relevant offer or distribution shall be documented on a case-by-case basis.

The Bank's communications of Client Data outside Singapore shall be made exclusively to members of the Crédit Agricole Group located in an EU Member State or in a third country whose legislation reputedly ensures an adequate level of data protection. Unless the Client specifically consents thereto, any disclosure to a third country that does not reputedly ensure an adequate level of protection may only occur subject to the conditions established by the applicable legislation and in compliance therewith.

7.25. INTERNAL SUPPORT SERVICES/OUTSOURCING OF ACTIVITIES

The Bank may and shall be entitled to outsource, temporarily or over a long period, to (i) Crédit Agricole SA, Paris, to other banks and legal entities of Crédit Agricole Group and/or (ii) other third parties of its choice, namely external service providers in Singapore or abroad (hereinafter the "Service Provider(s)"), a portion of its activities and/or certain tasks related to its activities, such as the execution of securities or foreign-exchange transactions, processing of certain securities or foreign-exchange transactions, in particular when such delegation appears more favorable from the point of view of

execution deadlines, compliance controls to prevent fraud, to combat the financing of terrorism and money laundering, to combat the financing of corruption, computerised data processing, the management of administrative and other tasks with regard to credit risk management, processing client data, as well as data hosting, archiving and storage on computer servers and/or cloud servers (including electronic correspondence exchanged between clients and the Bank and between the Bank's employees themselves), the development and implementation of computer programs and applications, and back office activities of any type (administration of banking transactions, sending mail, payment and clearing transactions, filtering of transfer flows as described in article 5.5.2 of the General Terms and Conditions, archiving, etc.). The Bank may also outsource tasks to Service Providers for which particular expertise is required, including the preparation of any tax documents or valuations of certain assets.

The Bank must take care to do so in compliance with the framework and conditions provided for by applicable laws and regulations. Service Providers are carefully chosen, instructed, and supervised by the Bank and are required to comply with confidentiality provisions.

The Client acknowledges that this article is without prejudice to and in addition to the general consent to disclose contained in the acknowledgement to the General and Other Terms and Conditions booklet.

Whenever deemed necessary or useful for the performance of their tasks, the Bank may transmit Client Data (as defined in article 7.26.1 of the General Terms and Conditions) to the Service Providers so that they may perform their assigned activities, carry out the instructions received and/or meet their statutory, regulatory or contractual obligations.

The Bank may make disclosures of Client Data outside Singapore including without limitation to Service Providers located in an EU Member State or in a third country whose legislation reputedly ensures an adequate level of data protection (it should be noted that employees of Service Providers may happen to work remotely outside the country in which the Service Provider is established). Unless the Client specifically consents thereto, any disclosure to a third country that does not reputedly ensure an adequate level of protection may only occur subject to the conditions established by the applicable legislation and in compliance therewith.

The Client consents to the disclosure by the Bank of any information relating to him, any particulars of his account with the Bank and/or any of his deposit information (including information on deposits with the Bank, funds under management by the Bank and any safe deposit box maintained by, or any safe custody arrangements made by, the Bank) pursuant to such outsourcing. In addition to the parties identified in the Personal Data Privacy Policy, the Client consents to the disclosure by the Bank of any Personal Data to such third parties whether located in Singapore or overseas pursuant to such outsourcing. The Client understands that where Personal Data is transferred overseas, applicable local legislation may offer a standard of protection in relation thereto which differs from that which may be applicable under local laws in the country from which such Personal Data was transferred.

7.26. DATA PROTECTION AND BANKING SECRECY

7.26.1. Principles

The Bank is required by law to treat any data about its business relationship with the Client ("Client Data") in a confidential manner. Client Data includes any document or information concerning the Client, the business relationship, the persons connected with the relationship and/or the transactions concluded or pending execution. Client Data may include sensitive and/or personal data (such as the name, address, contact information, nationality, date of birth, marital status, profession, origin of the funds, identification numbers or indicators, etc.) concerning the Client or persons connected with the relationship (including beneficial owners, controlling persons, beneficiaries, officers, representatives, guarantors, holders of power of attorney).

The Bank is indeed required, and the Client authorizes the Bank, to collect, record, retain, process, disclose and use (digitally or by any other means) these Client Data concerning the Client and the third parties mentioned above, including in the case of potential business relationships and transactions, for its business needs, its statutory and regulatory obligations, to comply with industry standards (for example, to meet KYC - Know Your Customer requirements or to establish an investor profile, etc.), to manage legal and operational risks, and to assess creditworthiness and solvency and for statistical analysis. The Bank may also collect and process Client Data for commercial, advertising or marketing purposes, in particular in order to be able to adapt, improve and provide the Bank's products and services for the Client in accordance with applicable standards.

The Client expressly releases the Bank from its confidentiality obligations, arising especially from banking secrecy, and consents to the transfer and disclosure of Client Data:

- (a) whenever disclosure of Client Data is provided for by these General Terms and Conditions, particularly:
 - (i) for the purposes of disclosures within the Group, such as those provided for by article 7.24 of the General Terms and Conditions;
 - (ii) for the purposes of outsourcing as provided for by article 7.25 of the General Terms and Conditions;
 - (iii) with regard to ~~securities~~ financial instruments transactions in financial markets or exchanges and the safekeeping thereof with Third-Party Custodians (article 3.2 and 5.2 of the General Terms and Conditions), transfers (article 5.5 of the General Terms and Conditions), tax matters (article 1.5 of the General Terms and Conditions) and in case of termination of business relationships (article 7.27 of the General Terms and Conditions).
- (b) when Bank employees happen to work remotely outside Singapore;
- (~~b~~c) whenever the Client has given consent to the transfer and/or disclosure of Client Data separately;
- (~~e~~d) whenever the Client or any other person connected with the relationship publicly makes allegations against the Bank, particularly in the media, or threatens or decides to initiate legal proceedings, to make a complaint or make other disclosures against the Bank (including as a third party) with government authorities in Singapore or abroad;
- (~~d~~e) whenever it is necessary to do so in defense of the Bank's legitimate interests, particularly in order to safeguard or assert the Bank's rights with regard to the Client and to realise the security interests of the Client or third parties (in the case where third-party security interests have been established as collateral for the Bank's claims with regard to the Client) or in the case of recovery of the Bank's claims against the Client, attachment or legal proceedings relating to assets, brought against the Client or the Bank, both in Singapore and abroad;
- (~~e~~f) whenever required or authorized by applicable Singapore laws or regulations, particularly if required by an authority (a court, supervisory body or other government authority or agency), e.g., in order to comply with international judicial or administrative mutual assistance procedures.

The Client acknowledges and accepts that Client Data transferred or communicated abroad is no longer governed by Singapore law but rather by the relevant foreign law, which may, where appropriate, require the Client Data to be disclosed or made available to authorities, regulatory bodies or other third parties.

The Client confirms having informed, to the required extent, the persons connected with the relationship and obtained their authorization for the Bank to process and disclose their data as provided for by the present General Terms and Conditions, especially under the present article 7.26.1.

7.26.2. Client's consent to transmit information

As part of its activities, the Bank is called upon to collect, record, store, use and process Client Data, including data of a personal and/or sensitive nature, in particular to be able to offer and provide its services, to meet its statutory and regulatory obligations, and to comply with industry standards, its internal policies and those of the Crédit Agricole Group (cf. particularly the transfers referred to in article 7.24 and 7.25 of the General Terms and Conditions).

- (a) The Client agrees that to the maximum extent permitted by applicable law, the Bank, its directors and officers, employees and agents are released from their duty of professional/ banking secrecy by the Client who waives his rights thereto and authorises the Bank, its directors and officers, employees and agents to disclose and/or transfer any and all information and data (including customer information as defined in Section 40A of the Banking Act) relating to the Client to any person, as the Bank, its directors and officers, employees and agents shall consider appropriate or necessary to comply with applicable Singapore or foreign regulations with regard to transactions on shares or securities on stock exchanges or financial markets located abroad and their safekeeping with Third-Party Custodians abroad (article 3.2 of the General Terms and Conditions), transfers of funds or securities (article 5.5 of the General Terms and Conditions), outsourcing, including hosting, maintenance and support of email servers (article 7.25 of the General Terms and Conditions) and in the case of termination of the business relationship (article 7.27 of the General Terms and Conditions), in tax matters (article 1.5.2 and 7.13 of the General Terms and Conditions), in case of deposit of the Client's assets at the location designated by a judge or with a public consignment office (article 7.26 of the General Terms and Conditions), in the case where the Client threatens or decides to initiate legal proceedings, to make a complaint or make other disclosures against the Bank with government authorities (including as a third party) in Singapore or abroad, and to the extent necessary to defend the Bank's legitimate interests, particularly in view of safeguarding or asserting its rights with regard to the Client and realizing the security interests of the Client or third parties (in the case where third-party security interests have been established as collateral for the Bank's claims with regard to the Client) or in the case of recovery of the Bank's claim against the Client, in Singapore and abroad.
- (b) The Bank, its directors and officers, employees and agents are also released from their obligation to maintain banking secrecy and the Client waives such right thereto and authorises the Bank, its directors and officers, employees and agents to disclose and/or transfer any and all information and data (including customer information as defined in Section 40A of the Banking Act) relating to the Client to any person, as the Bank, its directors and officers, employees and agents shall consider appropriate or necessary when (i) the Client or any other person or entity linked to the Client's account(s) or banking relationship publicly makes allegations against the Bank, particularly in the media, (ii) when the Client or any other person or entity linked to the Client's account(s) or banking relationship threatens or decides to initiate legal proceedings, to make a complaint or make other disclosures against the Bank (including as a third party) with government authorities in Singapore or abroad or (iii) to the extent necessary to defend the Bank's legitimate interests, particularly in view of safeguarding or asserting its rights with regard to the Client and realising the security interests of the Client or third parties (in the case where third-party security interests have been established as collateral for the Bank's claims with regard to the Client) or in the case of recovery of the Bank's claims against the Client, attachment or legal proceedings relating to assets, brought against the Client or the Bank, both in Singapore and abroad.

- (c) In connection with the global fight against money laundering, the financing of terrorism and corruption, including risks associated with International Sanctions, and the global management of the legal and reputation risks of the Bank and Crédit Agricole Group as required by applicable banking regulations, the Bank is required in certain specified cases to exchange within Crédit Agricole Group Personal Data that it has collected concerning the Client, the relationship between the Client and the Bank, and the Beneficial Owners, controlling persons, beneficiaries, agents, representatives, guarantors or relating to transactions it has entered into or to be executed. These Personal Data shall be transmitted within Crédit Agricole Group only for the specific purpose mentioned in this article 7.26.2(c) of the General Terms and Conditions and processed with care and confidentiality by the recipients.

The Client consents to the transmission of such Personal Data and in this regard releases the Bank, its directors and officers, employees and agents of the obligation to comply with banking secrecy in connection with the business relationship.

The Client takes note of the fact that since the Bank and Crédit Agricole Group must comply with their statutory and regulatory obligations, this consent may not be revoked and transmission may even occur after the account is closed.

- (d) Furthermore, when the Client is also the client of another legal entity of Crédit Agricole Group, he authorises the Bank to transmit to the latter any important information that may have an impact on the risk analysis with regard to combating money laundering, the financing of terrorism and corruption. In doing so, the Client releases the Bank, its directors and officers, employees and agents from the obligation to comply with banking secrecy. This information covers in particular the Personal Data mentioned above.
- (e) The Client furthermore authorises the transfer or transmission of any or all information and data concerning him (including customer information as defined in Section 40A of the Banking Act) to third parties as the Bank considers appropriate or necessary for the proper execution of the transactions requested and services.
- (f) The Client also authorizes the disclosure of any information falling within the definition of "customer information" under Section 40A of the Banking Act, including the Client's accredited investor status, to (i) any other account holder of any joint and/or collective account maintained or to be opened by the Client and/or (ii) any other person, entity or trust that relies on the Client's accredited investor status to be qualified as an accredited investor.
- (g) The Client acknowledges that the Banking Act provides for exceptions to banking secrecy requirements. Accordingly, under Singaporean legislation applicable to the Bank, the Bank may have to transmit Personal Data to Singapore authorities (courts, supervisory bodies and other government authorities), especially to comply with legal and administrative international assistance procedures, even without the Client's knowledge or against his will.
- (h) Lastly, the Client consents to the Bank's collection, use and disclosure of the Personal Data provided by the Client or otherwise collected by the Bank from any other sources or in the course of the Client's interactions with the Bank or any of its Affiliates, in accordance with and for the purposes listed in its Personal Data Privacy Policy.

In view of the foregoing, the Client also waives his right to assert any applicable data protection regulations (for example PDPA or GDPR) for any information transmitted accordingly under this article 7.26.2 of the General Terms and Conditions. In this regard, where the Client provides Personal Data about any other third parties to the Bank and/or in order for the Bank to collect, record, retain, process, disclose and use Personal Data of the third parties mentioned in article 7.26.1 of the General Terms and Conditions, the Client confirms and represents that he has obtained from said third parties the right to share their Personal Data in accordance with these General Terms and Conditions, and further confirms and represents that he has obtained the relevant informed consents from such third parties for the collection, use and disclosure of his/her Personal Data by the Bank in accordance with the Bank's Personal Data Privacy Policy.

The Bank describes how it collects and processes Personal Data in its Personal Data Privacy Policy. More detailed information about how the Bank processes such data, the purposes of the processing and the data subjects' rights is available online on the Bank's website at <https://singapore.ca-indosuez.com/indosuez-in-singapore/compliance>. Such information is periodically updated. The Client is asked to consult the website on a regular basis in order to obtain additional and up-to-date information on this subject.

For the purposes of these General Terms and Conditions and all other agreements between the Client and the Bank, any capitalised terms used in these General Terms and Conditions and all other agreements between the Client and the Bank which are not defined herein but are defined in the PDPA shall bear the same meaning as set forth in the PDPA.

7.27. RESTRICTION OF SERVICES AND END OF THE BUSINESS RELATIONSHIP

The Bank may restrict its services in whole or in part, impose additional conditions or limitations on its services, refuse to accept assets or reject any instruction, order or request which, in its opinion, may expose it or any Group entity to legal (in particular in connection with International Sanctions), regulatory or reputational risks. In addition, the Bank reserves the right to sell an investment that it holds in its own name but for the account and at the risk of the Client, or to force the Client to transfer or liquidate an investment if it considers that this investment may expose the Bank to legal (in particular in connection with International Sanctions), regulatory or reputational risks. The Client alone shall bear all losses or consequences resulting from such sale, transfer or liquidation.

The Bank and the Client may terminate their business relationship at any time in writing with immediate effect and without specifying any reasons.

If either of the parties terminates the business relationship, the Client undertakes to no longer give instructions to carry out new transactions and the Bank is also no longer bound to accept instructions to carry out new transactions. In addition, all potential obligations of the Client, including credit facilities extended by the Bank, become immediately due and payable by operation of law, even if they have a term (like fixed-term advances), are subject to a condition or are subject to special agreements, and the Bank shall also be entitled to exercise all Charges and any pledge, rights of retention, lien, rights of set-off and/or combination of accounts or any other rights whether in law or pursuant to special arrangements without prior notice, unless otherwise stipulated by law or contract. For purposes of exercising any of the Bank's rights in such a situation, the Client irrevocably authorises the Bank to convert any credit balances in any account of the Client from the currency it is denominated in to another currency at the Bank's spot rate based on market rates then prevailing for such conversion, each as determined by the Bank in its sole and absolute discretion, where such conversion is carried out at a time and date determined by the Bank in its sole and absolute discretion and without the Bank (a) providing prior notification to the Client or (b) carrying out an additional call back to the Client.

From this perspective, pending market transactions may be liquidated as soon as possible, subject to mandatory terms or maturities provided by contract, law or applicable regulations and that could not be broken off or amended, and subject to meeting any commitments that the Bank may have undertaken toward third parties. Furthermore, investments by the Client that, for any reason whatsoever, cannot be redeemed or liquidated, would be redeemed or liquidated as soon as practicable, and the Bank determines the timing of such redemption and/or liquidation in the Bank's sole discretion.

Moreover, the Client undertakes to return to the Bank (i) all payment instruments that it has issued to him or that are in the possession of a representative, such as cheque books or bank cards, and (ii) all components of the start-up kit provided to the Client in connection with the Client's use of the Bank's e-Banking online services (if any). The Client remains liable for any use thereof if such instruments and/or components of such start-up kit are not returned to the Bank.

The Client agrees that the provisions of these General Terms and Conditions and all other agreements between the Client and the Bank governing financial instruments, products and services which the Client trades in or utilizes on and from the time termination of the business relationship is communicated to it moreover remain applicable until all transactions and all commitments are fully wound up. Notwithstanding the foregoing, termination of the business relationship results in termination of all discretionary management mandates, advisory mandates (including, but not limited to, investment advisory mandates, hedge funds advisory mandates and private equity advisory mandates), e-Banking online services and any other services or performance on the Bank's part not falling within the scope of the preceding sentence. In this regard, the Client hereby assigns to the Bank any financial assets (including, but not limited to, ~~securities~~ financial instruments) which might then be worthless, and which as a result of this would not be realisable or transferable to a third party custodian.

The Client also undertakes to take any useful and necessary measure to settle his account and transmit his bank account information with another banking institution to the Bank in order to enable the transfer of his assets as soon as possible. The Bank nevertheless remains entitled to refrain from following the Client's transfer instructions if it deems, at its sole discretion, that such instructions represent a legal and/or reputation risk for the Bank.

If the Client does not provide the necessary instructions in a reasonable timeframe or in the timeframe allotted by the Bank to transfer his assets and settle his account, or if the Bank determines that it is not required to follow the Client's transfer instructions in accordance with the preceding paragraph, or if the Bank is unable to reach the Client, the Bank may place all the assets in deposit at the Client's disposal in the manner the Bank deems appropriate, at the expense and risks of the Client. The Bank is in particular authorised, at its sole discretion, to physically deliver the Client's assets or sell them and convert the proceeds from the sale into a single currency chosen by the Bank. Before proceeding with closing the Client's account, the Bank is entitled to be released from all its obligations, particularly in the form of bank transfer, or by sending a cheque to his order to the last address of domicile transmitted to the Bank by the Client in writing (even if the Client's correspondence is held by the Bank) or, where applicable, by depositing the proceeds and the Client's available assets at the location designated by a judge or a public consignment office. The Client expressly releases the Bank regarding its confidentiality obligations, especially those arising from banking secrecy and authorises the Bank, its directors and officers, employees and agents to disclose and/or transfer any and all information and data (including customer information as defined in Section 40A of the Banking Act) relating to the Client to any party, as the Bank shall consider appropriate or necessary in relation with the process of depositing the proceeds and the Client's available assets at the location designated by a judge or a public consignment office. The Client agrees that the Bank is released from any liability and shall not be liable for any damage loss or expenses suffered or incurred by the Client arising from any

one of the measures described in this article 7.27 of the General Terms and Conditions. For the rest, reference is made to article 7.26 of the General Terms and Conditions.

Unless required by law or specially provided otherwise, the business relationship between the Bank and Client shall not end because of the Client's death, declaration of absence, loss of civil capacity or bankruptcy or the occurrence of any other similar cause.

7.28. PUBLIC HOLIDAYS

Saturdays, Sundays and other days gazetted as public holidays in Singapore or otherwise fixed from time to time by the banking establishments where the Bank operates (headquarters or branch) and at any other place concerning any of its transactions, under any law or local customs, shall be regarded as official public holidays. "Business days" as referred to in these General Terms and Conditions and all other agreements between the Client and the Bank shall refer to days which are not official public holidays.

The Bank assumes no liability for any potential damages that could arise from closing the Bank during these official public holidays.

7.29. LANGUAGE

In case of a difference of interpretation between the English version and other versions of (i) any documents or forms of the Bank or (ii) any other documents (including without limitation presentations) issued or prepared by the Bank, the English version shall prevail over any version written in other languages.

7.30. ASSIGNMENT AND TRANSFER

The Bank may at any time assign, transfer, sell or otherwise dispose of any of its rights and obligations towards the Client to any other entity, in particular in case of consolidation, amalgamation, merger, reorganisation, transfer of all or part of its business or similar events. In such a case, the Client shall execute and deliver all documents or instruments which may be required to give full force and effect to such dispositions.

7.31. PARTIAL NULLITY

The ineffectiveness, invalidity or nullity of any one of the provisions of the General Terms and Conditions, as well as any other agreements and conditions between the Bank and the Client shall not affect the other provisions.

7.32. LOST CONTACT

In order to maintain contact with the Bank, the Client undertakes to immediately inform the Bank of any change in his personal situation that could result in a loss of contact (in particular, an address or name change following a marriage, for example) and to take all measures necessary (in particular, by appointing an authorised agent or a trusted third party) to re-establish contact if need be.

As soon as the Bank notices that correspondence sent by postal mail to a Client does not reach the Client, for example, in the event of an address change, or that the contact with the Client is broken off, the Bank is authorised, at its sole discretion and based on the amount of the Client's assets, in the interests of the Client or, where applicable, his heirs, to conduct any research that may prove useful and necessary, in Singapore or abroad, to re-establish contact in compliance with banking secrecy requirements. In the interim, the Client hereby authorizes the Bank to retain his correspondence as hold mail in accordance with article 7.10 of the General Terms and Conditions.

If the Bank's research is fruitless or if the Bank is unable to contact the Client for other reasons, the Bank is required to report the business relationship to a central reporting office in Switzerland, which is subject to banking secrecy requirements and the role of which is to centralize data relating to lost contact and dormant assets.

The Bank invoices the Client for expenses incurred as a result of its research in order to maintain or re-establish contact, regardless of the amount thereof, as well as all costs associated with the particular handling and supervision of lost contact and dormant assets.

7.33. SPECIAL CONDITIONS

In addition to the present General Terms and Conditions, specific or special terms and conditions, including the General Conditions for the Granting of Credit, laid down by the Bank govern certain types of relationships and transactions between the Bank and the Client. In addition, stock exchange transactions are subject to the laws, rules and customs of the stock exchanges and markets concerned, documentary credits and collections and discounting transactions are governed by the latest version of the Uniform Rules for Collection or, as the case may be, the Uniform Customs and Practice for Documentary Credits of the International Chamber of Commerce. Any agreements, regulation or directives of the Association of Banks in Singapore adhered to by the Bank shall also apply.

7.34. AMENDMENTS

Any amendments to the agreements between the Bank and the Client are valid only if set out in writing.

The Bank may at any time amend these General Terms and Conditions and any other applicable specific or special terms and conditions whether or not such specific or special terms and conditions are set out in this booklet), or other agreements or documents agreed or entered into by the Client with the Bank. The Client will be informed thereof in advance by any appropriate means, at the Bank's sole discretion. Changes shall be deemed accepted by the Client unless challenged in writing by the latter within thirty (30) days after such Client is notified. The Client will be deemed to accept the changes to these General Terms and Conditions and such abovementioned conditions, agreements or documents in the absence of such written challenge or if the Client continues using any services of the Bank.

If the Client lodges objections only against certain changes, the other changes shall go into effect at the end of the thirty (30) day period. If the Client has not obtained satisfaction at the outcome of the negotiations with the Bank with regard to the points raised, it is the Client's responsibility to draw conclusions therefrom by terminating, if he so chooses, his business relationship with the Bank.

These General Terms and Conditions supersede all prior versions of the Bank's general terms and conditions.

7.35. FORCE MAJEURE

An "Event of Force Majeure" includes any one or more of the following:

- (a) any act of God;
- (b) any act of any sovereign;
- (c) any act of foreign law, judgment, order, decree, embargo, blockade, labour dispute;
- (d) acts, restrictions, rules, directions, regulations, edicts, mandates, by-laws, governmental or regulatory orders, refusals to grant any licenses or permissions, changes in policy or prohibitions or measures of any kind on the part of any government or regulatory authority;
- (e) interruptions, calamity, war, invasion, acts of a foreign enemy, hostilities, terrorism, natural disasters or events, aircraft or aerial objects, fire, explosions, floods, lightning, haze, earthquake or other adverse weather conditions, radiation, strikes, industrial actions, civil war or strife, rebellion, revolution, insurrection, riots, demonstrations, attacks by armed persons, failure of utility service or protests by any individual and/or group of individuals;
- (f) breakdown or failure of transmission or communication of data or computer facilities, cybersecurity attacks or incidents involving our Bank or the Singapore banking system, breakdown or failure of any equipment, systems or materials required by the Bank for the performance of any contractual and/or non-contractual obligation owed to any Client;
- (g) actual, probable or suspected occurrence of infections from coronavirus, avian or other flu or other infectious or transmittable diseases;

- (h) sabotage;
- (i) a material adverse change in the monetary, political, financial (including conditions in any financial market), economic or other conditions or exchange or capital controls or other restrictions, whether in Singapore or elsewhere; and
- (j) any other matter or cause beyond the Bank's reasonable control,

to be determined by the Bank in its absolute discretion.

Upon the occurrence of any Event of Force Majeure, all our contractual and non-contractual obligations owed to any Client, whether under these General Terms and Conditions or any other agreement between the parties, and the performance thereof shall be excused and/or suspended to the extent that the discharge and fulfilment of such obligations are prevented, frustrated, hindered or impeded as a consequence of any such Event of Force Majeure. For the avoidance of doubt, any failure to discharge such obligations that are a result of any such Event of Force Majeure shall not be a breach of these General Terms and Conditions or any other agreement between the parties. The occurrence of any Event of Force Majeure shall not affect any right and obligation that have accrued or are accruing, whether under these General Terms and Conditions or any other agreement between the parties.

7.36. CONTRACTS (RIGHTS OF THIRD PARTIES) ACT

A person who is not a party to these General Terms and Conditions and any other agreements between the Bank and the Client shall have no right under the Contracts (Rights of Third Parties) Act 2001, to enforce or enjoy the benefit of any term of these General Terms and Conditions and that contained in any other agreements between the Bank and the Client.

7.37. GOVERNING LAW, PLACE OF PERFORMANCE AND JURISDICTION

These General Terms and Conditions, all other contractual and non-contractual obligations of and all other legal interactions regardless of their basis between the Client and the Bank shall be governed by and construed in accordance with the laws of Singapore.

The place of performance of all obligations and the place of jurisdiction for debt collection proceedings for Clients domiciled abroad, is Singapore. Singapore shall be the exclusive place of jurisdiction for legal proceedings, and the Client submits thereto, provided always that the Bank remains entitled to and may at its discretion proceed before any other court of competent jurisdiction and/or any other competent authority for debt collection in the location of the Client's place of residence or registered office, in which case Singapore law shall also apply exclusively.

The following sets out the effect under the consent provisions of the Client being treated by the Bank as an accredited investor. Where the Bank deals with the Client as an accredited investor, the Bank would be exempt from complying with certain requirements under the Financial Advisers Act 2001, (the “FAA”) and certain regulations, notices and guidelines issued thereunder, as well as certain requirements under the Securities and Futures Act 2001, (the “SFA”) and certain regulations and notices issued thereunder.

Please note that the regulatory requirements that the Bank is exempted from when dealing with the Client as an accredited investor may be amended and updated from time to time due to regulatory changes or otherwise.

General Warning: Accredited investors are assumed to be better informed, and better able to access resources to protect their own interests, and therefore require less regulatory protection. Investors who agree to be treated as accredited investors therefore forgo the benefit of certain regulatory safeguards. For example, issuers of securities are exempted from issuing a full prospectus registered with the Monetary Authority of Singapore (the “MAS”) in respect of offers that are made only to accredited investors, and intermediaries are exempted from a number of business conduct requirements when dealing with accredited investors. Investors should consult a professional adviser if they do not understand any consequence of being treated as an accredited investor.

Under the SFA and the regulations and notices issued thereunder:

- 1. Compensation from fidelity fund under Section 186(1) of the SFA.** The fidelity fund is established by an approved exchange (such as and including Singapore Exchange Securities Trading Limited, Singapore Exchange Derivatives Trading Limited, ICE Futures Singapore Pte. Ltd. and Asia Pacific Exchange Pte. Ltd.). Section 186(1) of the SFA provides for a fidelity fund to be held and applied for the purposes of compensating persons who suffer pecuniary loss because of certain defaults. Compensation may be made where there is a defalcation committed by a member of the approved exchange or its agent in the course of, or in connection with, a dealing in capital markets products done on the approved exchange or through a trading linkage of the approved exchange with an overseas exchange, where the defalcation is committed in relation to any money or other property which (after the establishment of the fidelity fund) was entrusted to or received by, inter alia, that member or by any of its agents for or on behalf of any other person or as trustee.

When the Bank deals with the Client as an accredited investor, the Client would not be entitled to be compensated from the fidelity fund, even if the Client has suffered pecuniary loss in the manner contemplated under Section 186(1) of the SFA. The Client is therefore not protected by the requirements of Section 186(1) of the SFA.

- 2. Prospectus Exemptions under Sections 275 and 305 of the SFA.** Under Part 13 of the SFA, all offers of securities and securities-based derivatives contracts, and units of collective investment schemes are required to be made in or accompanied by a prospectus in respect of the offer that is lodged and registered with the MAS and which complies with the prescribed content requirements, unless exempted. The SFA further provides for criminal liability for false and misleading statements contained in the prospectus, omissions to state any information required to be included in the prospectus or omissions to state new circumstances that have arisen since the prospectus was lodged with the MAS which would have been required to be included in the prospectus if it had arisen before the prospectus was lodged with the MAS. In addition, certain persons, including the person making the offer, the issuer, the issue manager and the underwriter (the “Persons”) may be liable to compensate

any person who suffers loss or damage as a result of the false or misleading statement in or omission from the prospectus, even if such persons were not involved in the making of the false or misleading statement or the omission.

Sections 275 and 305 of the SFA are exemptions from the prospectus registration requirement under the SFA, and exempt the offeror from registering a prospectus when the offer of securities and securities-based derivatives contracts, and units of collective investment schemes is made to relevant persons. Relevant persons include accredited investors. In addition, secondary sales made to institutional investors and relevant persons, which include accredited investors, remain exempt from the prospectus registration requirement provided that certain requirements are met.

Subsequent Sales: Subsequent sales of securities, securities-based derivatives contracts and collective investment schemes are subject to restrictions under Sections 276(1) and 276(2) or, as the case may be, Section 305A(1)(b) such that subsequent sales to relevant persons (including accredited investors) will continue to be exempt from prospectus requirements.

Where securities, securities-based derivatives contracts and collective investment schemes are subscribed or purchased under Section 275 or 305 of the SFA by a relevant person which is:

- a corporation (which is not an accredited investor) the sole business of which is to hold investments and the entire share capital of which is owned by one or more individuals, each of whom is an accredited investor (the “Corporation”); or
- a trust (where the trustee is not an accredited investor) whose sole purpose is to hold investments and each beneficiary of the trust is an individual who is an accredited investor (the “Trust”),

inter alia, securities of that corporation or the beneficiaries’ rights and interest (howsoever described) in that trust shall not be transferred within six months after that corporation or that trust has acquired the securities, securities-based derivatives contracts and collective investment schemes pursuant to an offer made under Section 275 or 305 of the SFA except, inter alia, to an institutional investor or to a relevant person.

If the Client opts to be treated as an accredited investor, the above restrictions will not apply and the Client will not be prohibited from being a transferee of the securities of the Corporation or interests in the Trust in the circumstances specified.

When the Bank deals with the Client as an accredited investor, the issuer and/or offeror is exempt from the prospectus requirements under Part 13 of the SFA pursuant to the exemptions under Sections 275 and 305 of the SFA. As a result of this, the issuer and/or offeror is not under any statutory obligation to ensure that all offers of the relevant products to the Client are made in or accompanied by a prospectus that is lodged and registered with the MAS and which complies with the prescribed content requirements. Consequently, the issuer and/or offeror is not subject to the statutory prospectus liability under the SFA and the Client would not be able to seek compensation from the Persons under the civil liability regime for prospectuses even if the Client suffers loss or damage as a result of any false or misleading statement in or omissions in the offering document. Subsequent sales of securities, securities-based derivative contracts and collective investment schemes first sold under inter alia Sections 275 and 305 can also be made to the Client, as well as transfers of securities of Corporations and interests in Trusts. The Client is therefore not protected by the prospectus registration requirements of the SFA.

3. **Restrictions on Advertisements under Sections 251 and 300 of the SFA.** Sections 251 and 300 of the SFA prohibit any advertisement or publication referring to an offer or intended offer of securities and securities-based derivatives contracts, and units of collective investment schemes from being made, except in certain circumstances. In this regard, where a preliminary document has been lodged with the MAS, certain communications may be made. These include the dissemination of, and presentation of oral or written material on matters contained in, the preliminary document which has been lodged with the MAS to institutional investors and relevant persons under Sections 251(3), 251(4)(a), 300(2A) and 300(2B)(a) of the SFA. Relevant persons include accredited investors.

When the Bank deals with the Client as an accredited investor, the Client may receive communications relating to a preliminary document which has been lodged with the MAS. The Client is therefore not protected by the requirements of Sections 251 and 300 of the SFA.

4. **Part III of the Securities and Futures (Licensing and Conduct of Business) Regulations ("SFR").**

Part III of the SFR stipulates the requirements imposed on the Bank in relation to the treatment of customers' assets. While the Bank remains under the statutory obligation to deposit all assets received on the Client's account in a custody account maintained in accordance with Regulation 27 of the SFR or any other account into which the Client directs the assets be deposited, as an accredited investor, the enhanced safeguards in relation to the assets that the Bank receives on the Client's account will not apply.

The Bank is also exempt from the following statutory obligations: (a) the disclosure requirements pertaining to the manner in which the Client's assets are held (whether locally or in a foreign jurisdiction), as specified under Regulation 27A of the SFR; (b) the prohibition against transferring title in the Client's assets to the Bank or any other person except in certain prescribed circumstances relating to the borrowing or lending of the Client's specified products and using the Client's assets to meet the Bank's own obligations under Regulations 34A and 35 of the SFR; and (c) the obligation to inform the Client that the Bank may use the Client's assets for a sum not exceeding the amount owed by the Client to us, disclose the risks of such use to the Client and obtain the Client's consent before using the Client's assets, including mortgaging, charging, pledging or hypothecating the Client's assets under Regulation 34 of the SFR.

The requirements are summarised below.

Bank	Retail customer	Accredited investor
Disclosure requirement¹	<ul style="list-style-type: none"> Bank to make certain disclosures (such as whether the assets will be commingled with other customers and the risks of commingling, consequences if the institution which maintains the custody account becomes insolvent) in writing prior to depositing assets in custody account 	<ul style="list-style-type: none"> No such requirement

Bank	Retail customer	Accredited investor
Prohibition on transferring title of assets received from customer to bank or any other person²	<ul style="list-style-type: none"> Prohibited unless transferred in connection with borrowing or lending of specified products in accordance with Regulation 45 of the SFR 	<ul style="list-style-type: none"> No such requirement
Withdrawals from custody account to transfer the asset to any other person or account in accordance with the written direction of the customer³	<ul style="list-style-type: none"> Not permitted to transfer retail customer's assets, to meet any obligation of the bank in relation to any transaction entered into by the bank for the benefit of the bank 	<ul style="list-style-type: none"> No such prohibition
Customer Assets⁴	<ul style="list-style-type: none"> Deposit into a custody account maintained in accordance with Regulation 27 of the SFR (requires the custody account to be maintained with certain specified institutions only); or Deposit into account directed by retail customer to which retail customer has legal and beneficial title and maintained with, inter alia, licensed banks, merchant banks or finance companies or banks established and regulated as banks outside Singapore 	<ul style="list-style-type: none"> Deposit into a custody account maintained in accordance with Regulation 27 of the SFR (requires the custody account to be maintained with certain specified institutions only); or Deposit into account directed by accredited investor
Mortgage of customer's assets – bank may mortgage, charge, pledge or hypothecate customer's assets for a sum not exceeding the amount owed by the customer to the bank⁵	<ul style="list-style-type: none"> Prior to doing so, bank must inform the retail customer of this right, explain the risks and obtain written consent of the retail customer 	<ul style="list-style-type: none"> No equivalent requirement to inform, explain risks or obtain written consent of accredited investor

¹ Regulation 27A

² Regulation 34A

³ Regulation 35(2)

⁴ Regulation 26(1)(a)

⁵ Regulation 34(2)

When the Bank deals with the Client as an accredited investor, the Bank is exempt from treating the Client as a “retail investor” in relation to certain requirements stipulated under Part III of the SFR pertaining to the treatment of a retail customer’s assets. The Client is therefore not protected by those requirements under Part III of the SFR.

5. **Regulation 47BA of the SFR.** Regulation 47BA of the SFR provides that a bank must not deal with a retail customer as an agent when dealing in capital markets products that are over-the-counter derivatives contracts and/or spot foreign exchange contracts for the purposes of leveraged foreign exchange trading.

When the Bank deals with the Client as an accredited investor, the Bank is exempt from treating the Client as a “retail investor” and may therefore deal with the Client as an agent in relation to over-the-counter derivatives contracts and/or spot foreign exchange contracts for the purposes of leveraged foreign exchange trading.

6. **Regulation 47E of the SFR.** Regulations 47E(1) and (2) of the SFR provide for certain risk disclosure requirements that a bank that deals in capital markets products and provides fund management services respectively must comply with in relation to trading in futures contracts, spot foreign exchange contracts for the purposes of leveraged foreign exchange trading, and foreign exchange over-the-counter derivatives contracts for retail customers that are not related corporations of the bank.

A bank that deals in capital markets products must not open a trading account for a retail customer who is not its related corporation for the purpose of entering into transactions of sale and purchase of the abovementioned capital markets products unless it has furnished the customer with a written risk disclosure document disclosing the material risks of the specified capital markets products in a prescribed form (Form 13), and receives an acknowledgement signed and dated by the customer that he has received and understood the nature and contents of the Form 13.

A bank that provides fund management services shall not solicit or enter into an agreement with a prospective retail customer who is not its related corporation for the purpose of managing or guiding the retail customer’s trading account for the purposes of futures contracts, spot foreign exchange contracts for the purposes of leveraged foreign exchange trading, and foreign exchange over-the-counter derivatives contracts by means of a systematic programme that recommends specific transactions unless it has delivered the prospective retail customer with a written risk disclosure document in a prescribed form (Form 14), and received an acknowledgement signed and dated by the prospective retail customer that he has received and understood the nature and contents of the Form 14.

Regulation 47E also specifies that copies of Forms 13 and 14 are kept in Singapore.

When the Bank deals with the Client as an accredited investor, the Bank is not under any statutory obligation to provide the Client with the risk disclosures in the manner contemplated under Regulation 47E of the SFR. The Client is therefore not protected by the risk disclosure requirements under Regulation 47E of the SFR.

7. **Section 99H(1)(c) of the SFA read with Regulations 3A(5)(c), (d), (e) and (7) of the SFR.** Section 99H(1)(c) of the SFA read with Regulations 3A(5)(c), (d) and (e) of the SFR provide that where a principal wishes to appoint an individual as a provisional representative or temporary representative in respect of any SFA regulated activity, the principal is required to lodge with the MAS an undertaking to ensure that (a) the provisional representative or temporary representative is accompanied at all times by an authorised person

when meeting any client or member of the public in the course of carrying on business in any SFA regulated activity, (b) the provisional representative or temporary representative sends concurrently to an authorised person all electronic mail that he sends to any client or member of the public in the course of carrying on business in any SFA regulated activity and (c) the provisional representative or temporary representative does not communicate by telephone with any client or member of the public in the course of carrying on business in any SFA regulated activity, other than by telephone conference in the presence of an authorised person. An “authorised person” for these purposes refers to an appointed representative or a director of the principal, an officer of the principal whose primary function is to ensure that the carrying on of business in the SFA regulated activity in question complies with the applicable laws and requirements of the MAS or an officer of the principal appointed to supervise the representative in carrying on of business in the SFA regulated activity.

When the Bank deals with the Client as an accredited investor, the Bank is not under any statutory obligation to restrict the interactions with the Client that may be undertaken by the Bank’s provisional representatives or temporary representatives in the course of carrying on business in any SFA regulated activity in the manner set out in Regulations 3A(5)(c), (d) and (e) of the SFR. The Client is therefore not protected by the requirements of Section 99H(1)(c) of the SFA read with Regulations 3A(5)(c), (d) and (e) of the SFR.

8. **Regulation 33 of the SFR.** Regulation 33(2) of the SFR provides that a bank shall not lend or arrange for a custodian to lend the specified products of the customer unless it has explained the risks involved to the customer (Regulation 33(2)(a)) and obtained the customer’s written consent to do so (Regulation 33(2)(b)). The requirement to explain the risks involved to the customer does not apply where the customer is an accredited investor, expert investor or institutional investor. However, regardless of whether the customer is a retail investor or an accredited investor, the bank shall nevertheless enter into an agreement with the customer to set out the terms and conditions for such lending, or as the case may be, enter into an agreement with the custodian setting out the terms and conditions for the lending and disclose these terms and conditions to the customer.

When the Bank deals with the Client as an accredited investor, the Bank is not under any statutory obligation to explain the risks involved to the Client prior to the Bank lending or arranging for a custodian to lend the Client’s specified products. The Client is therefore not protected by the requirements of Regulation 33(2)(a) of the SFR.

9. **Regulation 40 of the SFR.** Regulation 40(1) of the SFR provides that a bank is required to furnish to each customer on a monthly basis a statement of account containing certain particulars prescribed under Regulation 40(2) of the SFR. In addition, Regulation 40(3) of the SFR provides that a bank is required to furnish to each customer, at the end of every quarter of a calendar year, a statement of account containing, where applicable, the assets, derivatives contracts of the customer and spot foreign exchange contracts for the purposes of leveraged foreign exchange trading of the customer that are outstanding and have not been liquidated and cash balances (if any) of the customer at the end of that quarter.

When the Bank deals with the Client as an accredited investor and provided the Bank has made available to the Client (on a real-time basis) the prescribed particulars in the form of electronic records stored on an electronic facility and the Client has consented to those particulars being made available in this manner or the Client has requested in writing not to receive the statement of

account, the Bank is not under any statutory obligation to furnish a monthly or quarterly statement of account to the Client. The Client is therefore not protected by the requirements of Regulations 40(1) and (3) of the SFR.

10. **Regulation 45 of the SFR.** Regulation 45 of the SFR provides that borrowing and lending of specified products by a bank (a) must be recorded in a prior written agreement between the bank and the lender or borrower or their duly authorised agent where such agreement includes certain prescribed details; and (b) must be collateralised. In particular, the bank is required to ensure that the collateral provided must, throughout the period that the specified products are borrowed or lent, have a value of not less than 100% of the market value of the specified products borrowed or lent. Regulation 45 of the SFR further sets out the acceptable forms of collateral for these purposes.

When the Bank deals with the Client as an accredited investor, the Bank is not under any statutory obligation to provide collateral to the Client under Regulation 45 of the SFR when the Bank borrows specified products from the Client. Where the Bank provides assets to the Client as collateral for the borrowing, the agreement shall specify whether the specified products borrowed and the assets provided comprising specified products (if any) are marked to market and if so, the procedures for calculating the margin. However (unlike for retail investors), the agreement does not have to include the requirement to mark-to-market on every business day the specified products that are borrowed nor the minimum collateral comprising specified products nor procedures for calculating the margins.

11. **Regulation 47DA of the SFR.** Regulations 47DA(1) and (2) of the SFR provide for certain general risk disclosure requirements that a bank dealing in specified capital markets products must comply with. For this purpose, “specified capital markets products” means capital markets products other than futures contracts, spot foreign exchange contracts for the purposes of leveraged foreign exchange trading and foreign exchange over-the-counter derivatives contracts. In particular, the bank must not open a trading account for a customer for the purpose of entering into transactions of sale and purchase of any specified capital markets products unless it has furnished the customer with a written risk disclosure document disclosing the material risks of the specified capital markets products, and receives an acknowledgement signed and dated by the customer that he has received and understood the nature and contents of the risk disclosure document. Further, the bank must not enter any transaction of sale or purchase of any specified capital markets products unless it has informed the customer whether it is acting in that transaction as a principal or agent and/or its intention to do so.

When the Bank deals with the Client as an accredited investor, the Bank is not under any statutory obligation to provide the Client with the risk disclosures, and the capacity in which the Bank acts, in the manner contemplated under Regulation 47DA of the SFR. The Client is therefore not protected by the requirements under Regulation 47DA of the SFR.

Under the FAA and the regulations, notices and guidelines issued thereunder:

12. **Section 26(1)(c) of the FAA read with Regulations 4A(4)(c), (d), (e) and (6) of the Financial Advisers Regulations (“FAR”).** Section 26(1)(c) of the FAA read with Regulation 4A(4)(c), (d) and (e) of the FAR provides that where a principal wishes to appoint an individual as a provisional representative in respect of any financial advisory service, a principal is required to lodge with the MAS an undertaking to ensure that (a) the provisional representative is accompanied at all times by an authorised person when meeting any client or member of the public in the course of providing any financial

advisory service, (b) the provisional representative sends concurrently to an authorised person all electronic mail that he sends to any client or member of the public in the course of providing any financial advisory service and (c) the provisional representative does not communicate by telephone with any client or member of the public when providing any financial advisory service, other than by telephone conference in the presence of an authorised person. An “authorised person” for these purposes refers to an appointed representative or a director of the principal, an officer of the principal whose primary function is to ensure that the provision of financial advisory service in question complies with the applicable laws and requirements of the MAS or an officer of the principal appointed to supervise the representative in providing the financial advisory service.

When the Bank deals with the Client as an “accredited investor”, the Bank is not under any statutory obligation to restrict the interactions with clients or members of public that may be undertaken by the Bank’s provisional representatives in the course of providing any financial advisory service in the manner set out in Regulations 4A(4)(c), (d) and (e) of the FAR. The Client is therefore not protected by the requirements of Section 26(1)(c) of the FAA read with Regulations 4A(4)(c), (d) and (e) of the FAR.

13. **Regulation 28 of the FAR.** Regulation 28 of the FAR exempts certain exempt financial advisers from having to comply with requirements set out in Sections 35 to 38 and 45 of the FAA in respect of advising, or issuing or distributing research, on bonds to an expert investor or accredited investor. Briefly, these requirements are as follows. Section 35 of the FAA imposes an obligation on a financial adviser not to make any false or misleading statement or to employ any device, scheme or artifice to defraud. Section 36 of the FAA requires a financial adviser to have a reasonable basis for any recommendation on an investment product that is made to a client. Section 37 of the FAA provides that the MAS may by regulations determine the manner in which a financial adviser may receive or deal with client’s money or property or prohibit a financial adviser from receiving or dealing with client’s money or property in specified circumstances or in relation to specified activities. Section 38 imposes an obligation on a financial adviser to furnish information about any matter related to its business to the MAS if required by MAS for the discharge of its functions under the FAA. Section 45 of the FAA provides for certain disclosure of interest requirements when a financial adviser sends a circular or other written communication in which a recommendation is made in respect of specified products (i.e. securities, specified securities-based derivatives contracts or units in a collective investment scheme).

When the Bank deals with the Client as an accredited investor, in the course of the Bank providing advice or analyses on bonds, the Bank will not be required to comply with the requirements set out in Sections 35 to 38 and 45 of the FAA. The Client is therefore not protected by these requirements.

14. **Regulation 32C of the FAR.** Regulation 32C of the FAR exempts a foreign research house from having to hold a financial adviser’s licence in respect of advising others by issuing or promulgating any research analyses or research reports concerning any investment product to any investor under an arrangement between the foreign research house and a financial adviser in Singapore, subject to certain conditions. These include a condition that where the research analysis or research report is issued or promulgated to a person who is not an accredited investor, expert investor or institutional investor, the analysis or report must contain a statement to the effect that the financial adviser in Singapore accepts legal responsibility for the contents of the analysis or report without any disclaimer limiting or otherwise curtailing such responsibility.

When the Bank deals with the Client as an accredited investor, the Bank need not expressly accept legal responsibility for the contents of any research analysis or research report issued or promulgated to the Client pursuant to an arrangement between the Bank and a foreign research house. The Bank is also not limited by the requirement to not include a disclaimer limiting or otherwise curtailing such legal responsibility. The Client is therefore not protected by these requirements under Regulation 32C of the FAR.

15. **Section 34 of the FAA, MAS Notice on Information to Clients and Product Information Disclosure [Notice No. FAA-N03] and MAS Practice Note on the Disclosure of Remuneration by Financial Advisers [Practice Note No. FAA-PN01].** Section 34 of the FAA imposes an obligation on a financial adviser to disclose to its clients and prospective clients all material information relating to any designated investment product recommended by the financial adviser, and provides that MAS may prescribe the form and manner in which the information shall be disclosed. "Material information" includes the terms and conditions of the designated investment product and the benefits and risks that may arise from the designated investment product.

The MAS Notice on Information to Clients and Product Information Disclosure [Notice No. FAA-N03] sets out the standards to be maintained by a financial adviser and its representatives with respect to the information they disclose to clients. The Notice also sets out the general principles that apply to all disclosures by a financial adviser to its clients and the specific requirements as to the form and manner of disclosure that the financial adviser has to comply with in relation to, among others, Section 34 of the FAA. This is supplemented by the MAS Practice Note on the Disclosure of Remuneration by Financial Advisers, which provides guidance on the requirements imposed on a financial adviser in relation to disclosing the remuneration that it receives or will receive for making any recommendations in respect of an investment product, or executing a purchase or sale contract relating to a designated investment product on their clients' behalf.

As a result of the Bank's exemption from compliance with these requirements when the Bank deals with the Client as an accredited investor, the Bank is not under any statutory obligation to provide the Client with all material information on any designated investment product in the prescribed form and manner, e.g. the benefits and risks of the designated investment product and the illustration of past and future performance of the designated investment product. The Client is therefore not protected by the disclosure requirements in Section 34 of the FAA and MAS Notice on Information to Clients and Product Information Disclosure [Notice No. FAA-N03] and the MAS Practice Note on the Disclosure of Remuneration by Financial Advisers [Practice Note No. FAA-PN01].

16. **Section 36 of the FAA and MAS Notice on Recommendations on Investment Products [Notice No. FAA-N16].** Section 36 of the FAA requires a financial adviser to have a reasonable basis for any recommendation on an investment product that is made to a client. The financial adviser is required to give consideration to the investment objectives, financial situation and particular needs of the client, and to conduct investigation on the investment product that is the subject matter of the recommendation, as is reasonable in all the circumstances. Failure to do so could, if certain conditions are satisfied, give the client a statutory cause of action to file a civil claim against the financial adviser for investment losses suffered by the client. The conditions are that the client suffers loss or damage as a result of doing a particular act (or refraining from doing a particular act) in reliance on the

recommendation, where it is reasonable (having regard to the recommendation and all other circumstances) for the client to have done so in reliance on the recommendation.

The MAS Notice on Recommendations on Investment Products [Notice No. FAA-N16] sets out requirements which apply to a financial adviser when it makes recommendations on investment products to its clients (unless such recommendations fall within paragraphs 4A or 4B of the MAS Notice on Recommendations on Investment Products [Notice No. FAA-N16]). In particular, the Notice sets out: (a) the type of information the financial adviser needs to gather from its client as part of the "know your client" process; (b) the manner in which the financial adviser should conduct its analysis of the client's financial needs and how it should present its investment recommendations; and (c) documentation and record keeping requirements relating to this process. In this connection, a financial adviser is required to ensure that, before it makes any recommendation on an investment product which is neither listed nor quoted on an organised market, it has been informed by the product manufacturer of the investment product as to whether the investment product is a "Specified Investment Product" ("SIP"). The financial adviser is required to keep proper records of such information and accordingly convey this information to a client who intends to transact in the investment product. SIPs include collective investment schemes and structured notes. A financial adviser is required to conduct a review of a client's knowledge and experience in derivatives for the purpose of making a recommendation to the client on, or allowing the client to transact in, a SIP which is approved in-principle for listing and quotation on, or listed for quotation or quoted on, an organised market ("Listed SIP"), before making a recommendation on any Listed SIP ("Customer Account Review"). Alternatively, if an investment product is an unlisted or unquoted SIP, prior to making a recommendation on such investment product, a financial adviser is required to conduct an assessment of the client's knowledge and experience in unlisted and unquoted SIPs ("Customer Knowledge Assessment"). In both cases, the financial adviser must take into account information on the client's educational qualifications, investment experience and work experience, where the client is a natural person. The financial adviser is required to comply with various procedures ("Procedures") depending on whether the client has the requisite knowledge and experience in the Listed SIP or the unlisted or unquoted SIP (as the case may be), including the provision of financial advice and/or obtaining senior management approvals.

A financial adviser is also required to furnish a client with certain prescribed risk warning statements before making a recommendation on any overseas-listed investment product ("Overseas-Listed Investment Product") for the first time on or after 8 October 2018, and obtain the customer's acknowledgement in respect of such risk warning statement.

As a result of the Bank's exemption from compliance with these requirements when the Bank deals with the Client as an accredited investor, the Bank is not under any statutory obligation to ensure that the Bank has regard to the information possessed by the Bank concerning the Client's investment objectives, financial situation and particular needs and have given consideration to and conducted investigation of the subject matter of any recommendation, and that the recommendation is based on such consideration and investigation. The Bank is also not statutorily required to conduct a Customer Account Review or Customer Knowledge Assessment to determine the Client's investment experience and knowledge (which the Bank would otherwise have been required to conduct if the Client is a natural person), nor is the Bank required to comply with the Procedures or provide the Client with

the prescribed risk warning statement for Overseas-Listed Investment Products. Further, the Client will not be able to rely on Section 36 of the FAA in any claim against the Bank for losses that may be suffered in respect of any investment that the Bank may have recommended to the Client. The Client is therefore not protected by the requirements of Section 36 of the FAA and MAS Notice on Recommendations on Investment Products [Notice No. FAA-N16].

17. **Section 45 of the FAA.** Section 45 of the FAA provides that when sending a circular or other written communication in which a recommendation is made in respect of specified products (i.e. securities, specified securities-based derivatives contracts or units in a collective investment scheme), a financial adviser is required to include a concise statement, in equally legible type, of the nature of any interest in, or any interest in the acquisition or disposal of, those specified products that it or any associated or connected person has at the date on which the circular or other communication is sent. Such circular or written communication must be retained by the financial adviser for five years.

As a result of the Bank's exemption from compliance with Section 45 of the FAA when the Bank deals with the Client as an accredited investor, the Bank is not under any statutory obligation to include such a statement of interest in specified products in any written recommendation or document that the Bank may send to the Client. The Client is therefore not protected by the requirements of Section 45 of the FAA if no disclosure is made of any interest that the Bank or any associated or connected person may have in the specified products that the Bank may recommend in such document.

18. **Sections 47 and 48 of the FAA, and MAS Notice on Requirements for the Remuneration Framework for Representatives and Supervisors ("Balanced Scorecard Framework") and Independent Sales Audit Unit [Notice No. FAA-N20] ("BSC Notice") and MAS Guidelines on the Remuneration Framework for Representatives and Supervisors ("Balanced Scorecard Framework"), Reference Checks and Pre-Transaction Checks [Guideline No. FAA-G14] ("BSC Guidelines").** Section 47 of the FAA provides that a financial adviser must establish and maintain a remuneration framework that contains terms consistent with the requirements prescribed by MAS for the purpose of (a) reviewing and assessing the performance of its representatives and supervisors; and (b) determining the remuneration of its representatives and supervisors. The financial adviser must review and assess the performance, and determine and pay the remuneration, of its representatives and supervisors in accordance with such remuneration framework.

Section 48 of the FAA provides that a financial adviser must have an independent sales audit unit that reports to the board of directors and chief executive officer of the financial adviser or such unit determined by the board of directors or chief executive officer which is independent from all units of the financial adviser which provide financial advisory services. Such independent sales audit unit is required to audit the quality of the financial advisory services provided by the representatives of the financial adviser and to carry out the functions and duties prescribed by MAS, in the prescribed manner.

The BSC Notice sets out the requirements in relation to the design and operation of the balanced scorecard framework which a financial adviser is required to put in place in their remuneration structures for their representatives and supervisors, and the independent sales audit unit. The BSC Guidelines provide general guidance on some of the requirements of the BSC Notice, such as the post-transaction checks and classification of infractions by the independent sales audit unit. In addition, the BSC Guidelines set out the measures to be applied to all existing and newly recruited representatives who have been assigned a balanced

scorecard grade of "E" and all supervisors who have been assigned a balanced scorecard grade of "Unsatisfactory" under the balanced scorecard framework, as well as obtaining and sharing of information on the representatives' and supervisors' balanced scorecard grades during reference checks. The BSC Guidelines also set out the MAS' expectation for a financial adviser to conduct pre-transaction checks to minimise the impact of the balanced scorecard framework on its representatives and supervisors.

As a result of the Bank's exemption from compliance with these requirements when the Bank deals with the Client (if the Client is a natural person) as an accredited investor, the Bank is not under any statutory obligation to either (a) establish or maintain such a remuneration framework, or to review and assess the performance, and determine and pay the remuneration, of the Bank's representatives and supervisors in accordance with such a remuneration framework, or (b) to have an independent sales audit unit to audit the quality of the financial advisory services provided by the Bank's representatives. The Client is therefore not protected by the requirements of sections 47 and 48 of the FAA, the BSC Notice and the BSC Guidelines.

19. **Regulation 18B of the FAR.** Regulation 18B of the FAR provides that before selling or marketing certain new products, a financial adviser is required to carry out a due diligence exercise to ascertain whether such new product is suitable for the targeted client. The due diligence exercise must include an assessment of several areas, including (a) an assessment of the type of targeted client the new product is suitable for and whether the new product matches the client base of the financial adviser; (b) the key risks that a targeted client who invests in the new product potentially faces; and (c) the processes in place for a representative of the financial adviser to determine whether the new product is suitable for the targeted client, taking into consideration the nature, key risks and features of the new product. The financial adviser is prohibited from selling or marketing any new product to any targeted client unless every member of its senior management has, on the basis of the result of the due diligence exercise, personally satisfied himself that the new product is suitable for the targeted client and personally approved the sale or marketing of the new product to the targeted client. "Targeted client" excludes accredited investors.

As a result of the Bank's exemption from compliance with Regulation 18B of the FAR when the Bank deals with the Client as an accredited investor, the Bank is not under any statutory obligation to carry out a due diligence exercise to ascertain whether any new product the Bank wishes to sell or market to the Client is suitable for the Client. The Client is therefore not protected by the requirements of Regulation 18B of the FAR.

20. **Regulation 3(2)(a)(ii) of the Financial Advisers (Complaints Handling and Resolution) Regulations 2021 ("CHR Regulations").** Regulation 3(2)(a)(ii) of the CHR Regulations provides that the CHR Regulations apply to any complaint that is made on or after 3 January 2022 by any client or prospective client of a financial adviser (whether licensed or exempt) who, at the time when the complaint is made, is not an accredited investor, expert investor or institutional investor⁶. The CHR Regulations set out the requirements for a financial adviser in relation to the handling and resolution of complaints made by retail clients and prospective retail clients who are natural persons (including, for the avoidance of doubt, trustees and individual proprietors of sole proprietorships). For this purpose, a complaint refers to a

⁶ Transactions entered into before the Client opts out of the Client's accredited investor status will not be affected by the change in status. The Bank will continue to deal with the Client as if the Client were an accredited investor in respect of any transaction entered into with the Client prior to the Client's change in status

complaint made by a named client or named prospective client containing an allegation of any conduct which, if true, may constitute a contravention of a business conduct requirement or an unfair practice in relation to the provision of a financial advisory service.

Where the CHR Regulations are applicable, a financial adviser must: (a) establish a unit for handling and resolving complaints, comprising of officers and employees who are not directly involved in providing any financial advisory service (the "CHR Unit"), and ensure that any complaint received by it is handled or resolved by the CHR Unit or a person under the supervision of the CHR Unit; and (b) establish and comply with a process for handling and resolving complaints (the "CHR Process"). A financial adviser must ensure that the CHR Process provides for: (i) the assessment of the merits of each complaint; (ii) the criteria for determining whether a complaint should be referred to its senior management for them to decide on the response to the complaint; and (iii) a reasonable timeframe for handling and resolving complaints.

The CHR Process must include procedures for the following matters: (a) acknowledging receipt of the complaint and providing the complainant with a written notice summarising the financial adviser's CHR Process within two business days; (b) interviewing of the complainant; (c) reviewing of the complaint and completion of such review; (d) ensuring that the complainant is kept informed of the complaints handling status; (e) sending the complainant its final response to the complaint or a written response setting out certain matters within 20 business days - where a complaint is rejected, the financial adviser must provide the complainant with written reasons for the rejection; and (f) where the complainant accepts an offer of redress or remedial action, paying the money offered as redress or carrying out of remedial action.

A financial adviser is also required to appoint member(s) of its senior management who are not directly involved in the provision of any financial advisory service to be responsible for the oversight of compliance with the CHR Regulations, and to ensure that information on its CHR Process, including information on how to make a complaint and the contact details of the CHR Unit, is available to and can be easily accessed by members of the public.

A financial adviser must establish a system to record, track and manage complaints, and keep a record of each complaint received for at least five years after the date on which the complaint is deemed to be resolved. It also has to prepare half-yearly reports setting out the complaints received and the actions undertaken to resolve each complaint and submit the reports to MAS.

When the Bank deals with the Client (if the Client is a natural person) as an accredited investor, the CHR Regulations will not apply to any complaints the Bank receives from the Client ("Client Complaints"). As a result, the Bank is not statutorily obliged to handle and resolve Client Complaints according to the requirements under the CHR Regulations. In particular, the Bank is not under any statutory obligation to: (a) establish a CHR Unit, or ensure that Client Complaints are resolved by the CHR Unit or a person under the supervision of the CHR Unit; (b) establish or maintain a CHR Process for handling and resolving complaints in the prescribed manner, or ensure that Client Complaints are handled and resolved in accordance with the CHR Process; (c) provide reasons for rejecting Client Complaints; or (d) keep a record of, track or manage Client Complaints. Further, the Bank is not statutorily obliged to (i) appoint member(s) of the Bank's senior management to be responsible for compliance with the CHR Regulations; (ii) ensure that the prescribed information on the Bank's complaints handling and

resolution process is available to and easily accessible by members of the public; or (iii) include Client Complaints in any reports submitted to the MAS for the purposes of the CHR Regulations. The Client is therefore not protected by the requirements of the CHR Regulations.

1. **Introduction:** The objective of this General Risk Disclosure Statement for Transactions (this "Statement") is to explain to the Client, briefly, certain risks relating to investments or transactions of which the Client should be aware in respect of the Client's undertaking or, as the case may be, in respect of any discretionary Mandate (the "**Discretionary Mandate**") wherein the Client may be authorising the Bank to undertake, such investments or transactions, whether involving equities, foreign exchange, precious metals, bonds, commodities, interest rates, securities, market indices and any combination of these, and any spot, forward contracts, swaps, options and other derivatives transactions thereof including any structured products incorporating any or any combination of the same or otherwise, which may be made or entered into by the Client from time to time. In particular, **the Client must be aware that the risk of loss in respect of some investments or transactions, and especially trading treasury and financial derivatives transactions or contracts, can be substantial.**

However, this Statement does not purport to disclose all of the risks or other significant aspects of any investment or transaction. It is important for the Client to ensure that the Client fully understands the precise nature of the investment or transaction, how it actually works, the extent of the Client's exposure to risks and the potential losses that the Client could incur. The Client should also read the relevant product-specific literature and carefully consider and determine whether any investment or transaction is suitable for the Client's operation, business and organisation, in light of the Client's experience in financial matters, objectives and financial resources and other relevant circumstances and the Client should be aware that this is the Client's sole responsibility.

2. **General Conditions:** The Bank is part of a large international financial group and acts simultaneously for a large number of clients, as well as for its own account. Accordingly, conflicts of interest cannot be completely avoided. Accordingly, the Client acknowledges that the Bank and its affiliates may (subject to applicable law): (a) be the issuer of any investments, (b) combine the Client's orders with its/their own orders or the orders of other clients, (c) make investments or effect transactions for the Client through the agency of and/or with a counterparty which is a related organisation or a person otherwise associated with it/them; (d) have a position or a direct or indirect interest in any investments or transactions, (e) have bought or sold any investments or entered into any transactions as principal or for its/ their other clients; or (f) have other banking, advisory or any other corporate relationships with companies whose investments are held for the Client's account or are purchased and sold for the Client and its/their officers and directors may be officers and directors of such companies. The Bank and its affiliates shall not be liable to account or specifically disclose to the Client any profit, charge or remuneration made or received from any such transaction or other connected transactions.

Where the Client's counterparty is the Bank, the Client acknowledges that the Bank deals with the Client at arm's length as the Client's counterparty. In such a case, the Bank is not the Client's fiduciary, nor does it accept any fiduciary obligations to the Client. The Client should be aware that any dealing, trading or engagement or transaction with the Bank by the Client could result in a loss to the Client and a gain to the Bank. The Bank does not and will not give the Client any advice or recommendation, whether written or oral, other than the representations which will be expressly set forth in the relevant agreement, and any confirmation which may be signed or executed by the Client after negotiations with the Bank as the Client's counterparty.

3. **Terms and conditions and associated obligations of investments and transactions:** The Client has the responsibility to fully understand the terms and conditions of the investments and transactions which may be undertaken from time to time for the Client's account, including the circumstances under which the Client may become obligated to make or take delivery of the underlying financial instrument, including but not limited to securities, futures contracts, foreign exchange transactions, leveraged foreign exchange transactions, or commodities.

The Client should therefore carefully review all materials provided by the Bank and familiarise himself/herself/itself with the terms and conditions of any agreement, contract or confirmation that the Client may enter into with the Bank. The Client must fully understand the Client's rights and obligations under that agreement, contract or confirmation.

4. **Market risk and potential losses**

Payments or receipts under a transaction may be linked to changes in the particular financial market or markets to which the transaction is linked, and the Client will be exposed to price volatility in that market or markets.

A transaction may be structured such that it is made up of a combination of several instruments or components. The Client should be aware that there is risk associated with each instrument or component evaluated separately and the risk of the transaction evaluated as a whole.

The Client may sustain substantial losses on the contract, trade, product or financial investment if the market conditions move against the Client's position(s). It is important that the Client fully understands the impact of market movements, in particular the extent of profit/loss the Client would be exposed to when there is an upward or downward movement in the relevant rates, and the extent of loss in order to liquidate a position if market conditions move against the Client. The Client's position on investments or transactions may be liquidated at a loss, and the Client will be liable for any resulting deficit in the Client's account with the Bank.

5. **Liquidation of position**

Under certain market conditions it may be difficult or impossible to liquidate a position. These circumstances include suspension of trading, extreme market conditions, failure of telecommunications or electronic systems, and events commonly known as "force majeure". The ability in such circumstances to make a value or risk assessment, or to make a calculation of a fair price, would also be adversely affected. Placing contingent orders, such as "stop-loss" or "stop-limit" orders, will not necessarily limit the Client's losses to the intended amounts, as it may be impossible to execute such orders under certain market conditions.

6. **Leverage**

The high degree of leverage that is often obtainable in trading futures contracts, treasury and financial derivatives trading and trading other investments and transactions can work against the Client as well as for the Client due to fluctuating market conditions. Trading in such transactions can lead to large losses as well as gains in response to a small market movement. The Bank would like to explain to the Client that while the amount of the initial margin deposit may be small relative to the value of the transactions, a relatively small market movement would have a proportionately larger impact on the funds deposited with the Bank as margin. This could work for or against the Client. If the market moves against the Client, the Client may not only sustain a total loss of the Client's initial margin deposit and any additional funds deposited with the Bank to maintain the Client's position, the Client may also incur further liability

to the Bank or sustain further or additional losses. The Client may be called upon to “top-up” the Client’s margin by substantial amounts at short notice to maintain the Client’s position, failing which the Bank may have to liquidate the Client’s position at a loss and the Client would be liable for any resulting loss.

7. Risks on option trading

Transactions in options involve a high degree of risk. Option transactions are not suitable for many members of the public. Such transactions should be entered into only by persons who have read, understood and have familiarised themselves with the type of options, style of exercise, the nature and extent of rights and obligations and the associated risks. If the option is exercised, the obligations of the purchaser and the grantor will be settled in cash or through accounts with banks. The Bank would like to highlight to the Client that exercising any option results either in a cash settlement, or in the acquisition or delivery of the underlying contract or asset.

In purchasing any option, the Client may sustain a total loss of the premium and transaction costs of purchasing the option. Under certain adverse market conditions when the market moves against an option position, the loss can be very large and the purchased option can expire worthless. In such circumstances, the purchaser of the option would suffer a total loss of the investment which would consist of the option premium and the transaction costs. A person who purchases an option should be aware that in order to realise any value from the option, it will be necessary either to offset the option position or to exercise the option. The purchaser of an option should be aware that some option contracts may provide only a limited period of time for exercise of the option, and some option contracts may provide for the exercise of the option on a specified or stipulated date.

The risks associated with selling (“writing” or “granting”) an option may be generally greater than purchasing an option. It is important for the Client to understand the risks that the Client, as an options seller, would be exposed to if the purchaser exercises the option, and the Client’s obligations to either settle the option in cash, or acquire or deliver the underlying contract or asset. If the option is “covered” by a corresponding position in the underlying contract or asset or another option, the risk may be reduced. Conversely, if the option is not covered, then the possible loss will be unlimited.

The grantor of a call option who does not have a long position in the underlying contract or asset is subject to risk of loss should the price of the underlying contract or asset be higher than the strike price upon exercise or expiration of the option by an amount greater than the premium received for granting the call option. The grantor of a call option who has a long position in the underlying contract or asset is subject to the full risk of a decline in the price of the underlying position reduced by the premium received for granting the call.

In exchange for the premium received for granting a call option, the option grantor gives up all of the potential gain resulting from an increase in the price of the underlying contract or asset above the option strike price upon exercise or expiration of the option.

The grantor of a put option who does not have a short position in the underlying contract or asset is subject to risk of loss should the price of the underlying contract or asset decrease below the strike price upon exercise or expiration of the option by an amount in excess of the premium received for granting the put option. The grantor of a put option who has a short position in the underlying contract or asset is subject to the full risk of a rise in the price of the underlying position reduced by the premium received for granting the put option.

In exchange for the premium received for granting a put option, the grantor gives up all of the potential gain resulting from a decrease in the price of the underlying contract or asset below the option strike price upon exercise or expiration of the option.

An option customer should carefully calculate the price which underlying contract would have to reach for the option position to become profitable. This price would include the amount by which the underlying contract would have to rise above or fall below the strike price to cover the sum of the premium and all other costs incurred in entering into and exercising or closing the option position.

8. Currency risks

The fluctuations in foreign currency rates have an impact on the profit/ loss and the financial investment where the securities, futures contract, financial contract or the treasury or financial derivatives transaction is denominated in a foreign currency or in a currency different from the original financial investment. Currency fluctuations will pose an additional risk where the Client carries on the Client’s ordinary business or keep the Client’s accounts in a currency other than the base currency or currencies in which the transaction is denominated.

9. Pricing relationships

The normal pricing relationships between the underlying investments and the financial investments may not exist in certain circumstances. The absence of an underlying reference price may make it difficult to assess “fair” value. Such additional risks will have an impact on the financial investment and be reflected in the profit/loss computation.

Because the prices and characteristics of over-the-counter transactions are individually negotiated and there may be no central source for obtaining prices, there may be inefficiencies in transaction pricing. The Bank consequently cannot and does not warrant that the prices it secures for the Client are or will at any time be the best price available to the Client. The Bank may make a profit from a transaction with the Client no matter what result the transaction has from the Client’s point of view.

10. Credit risk

The Client should ensure that the Client is aware of the identity of the contractual counterparty the Client is or may be matched with. Often, the Client will be purchasing an unsecured obligation of such counterparty (as opposed to an obligation of a central clearing corporation as would be the case with exchange traded futures and options) and the Client should evaluate the comparative credit risk.

Where the Client purchases a debt instrument, the Client should be aware that the Client would be taking the credit risk of both the Client’s contractual counterparty and the issuer of the debt instrument.

11. Transaction costs

The Client’s net returns from a transaction will be affected by the transaction costs (i.e. commission, fees and other charges) charged by the Bank.

12. Tax risks

The Client should understand the tax implications of entering into any investments or transactions, e.g. income tax. Different transactions may have different tax implications. In particular, the tax implications of using derivatives are dependent upon the nature of the Client’s business activities and the transactions in question. The Client should, therefore, consult the Client’s tax adviser to understand the relevant tax considerations.

13. Non-Transferability and Non-Marketability

A transaction generally cannot be assigned or transferred without the consent of the other party. The Bank is not obliged to repurchase a transaction from the Client. Because transactions may be customised and infungible, engaging in a transaction with another bank or dealer to offset a transaction the Client has entered into will not automatically close out those positions (as would be true in the case of equivalent exchange-traded futures or options) and will not necessarily function as a perfect hedge.

14. Risks of FRAs: A Client entering into a Forward Rate Agreement contracts to pay or receive interest at an agreed rate over a period commencing at a future date regardless of the level of interest rates prevailing at that future date. For uncovered contracts, there is an unlimited interest rate risk, computed on the full amount(s) contracted.**15. Risks of Interest Rate Swaps:** An Interest Rate Swap is an agreement between two parties to make reciprocal payments over a specific period of time. The payments are determined by reference to a notional principal amount and fixed or floating rate(s) of interest. Floating rates are typically based on some published index of market rates.

The Client may be a receiver of fixed rate and payer of floating rate, or vice versa. In either case, movements in the referenced rates could have a significant impact on the Client's cash flow as well as on the cost of unwinding the swap position.

For uncovered contracts, there is an unlimited interest rate risk, computed on the full amount(s) contracted.

16. Risks of Swaps: Different instruments may be swapped, resulting in an exchange of future payment streams, and occasionally also an exchange of principal on commencement and/or maturity date (more frequently if the transaction is an amortising swap). The risk that one of the parties to the swap will default or otherwise fail to perform its obligations is typically greater in swaps where both principal and income streams are exchanged.

For an uncovered contract, there is a risk which is directly related to the risks of the different instruments swapped. It is important to note that these risks may not be offsetting in effect, and should be viewed instead in aggregate.

17. Other transactions and Combinations: Combinations are referred to when at least two different instruments – either in identical or different classes – are bought and/or sold (written) at the same time. By closing or exercising individual parts of a combination transaction, the risks involved can materially change.**18. Price Indications in statements for Derivative transactions and non-listed Instruments in general:** For financial derivative transactions and non-listed financial instruments, in particular in “combined” or “structured” transactions, the absence of a “market” or “common” reference price may make it impossible for the Bank to provide the precise value of the transaction.

Therefore the Client should be aware that price indications by the Bank are always based on the latest available market prices of the underlying or have arrived from sources believed to be reliable. Consequently, price indications might only reflect historic prices and may not reflect the final proceedings were the transaction to be terminated or assigned immediately, if this is possible at all. The Bank does not make any representation as to the accuracy or completeness of price indications for transactions and does not accept liability for any loss arising from the use thereof. Because the prices and characteristics of over-the-counter transactions are individually negotiated and as there is no central source for obtaining prices, there are inefficiencies in

transaction pricing. The Bank consequently cannot and does not warrant that the Bank's prices or the prices the Bank secures for the Client are or will at any time be the best price available to the Client.

19. Transactions in Other Jurisdictions: Transactions on markets in other jurisdictions, including markets formally linked to the Client's domestic market, may expose the Client to additional risk. Such markets may be subject to a rule which may offer different or diminished investor protection. Before entering into any transaction or investment, the Client should enquire about any rules relevant to the Client's particular transaction or investment. The Client's local regulatory authority will be unable to compel the enforcement of rules of the regulatory authorities or markets in other jurisdictions where the Client's transactions have been effected. The Client should enquire about the types of redress available in both the Client's home jurisdiction and other relevant jurisdictions before the Client enters into a transaction or investment.**20. Emerging markets financial instruments:** Emerging markets are defined as markets in countries with moderate to low per capita national income. While investments in emerging markets can yield large gains, they can also be highly risky as they could be unpredictable and there may be inadequate regulation and safeguards available to investors. For instance, investments may not be readily saleable and information to determine their current value may not be available in emerging markets. Besides the risks inherent in all investments, those associated with emerging markets include, but are not limited to, country risk where government intervention in markets, perhaps in the form of exchange control laws or restrictions in the repatriation of profits, may affect the value of an investment or the Client's ability to enjoy its benefits. In addition, events (for instance, natural disasters, fluctuations in commodity prices and/or exchange rates and political upheavals) which may have a minor or limited effect in more mature markets could affect emerging markets profoundly.

In the circumstances, investments by the Client in emerging markets financial instruments (for instance bank certificates of deposit, debt or equity securities issued by public or private sector institutions available in emerging markets) need careful and independent assessment of each investment and the risks (including, without limitation, sovereign risk, issuer risk, price risk political risk and liquidity risk).

The Client should make the Client's own independent appraisal of, and investigations into, and should, from time to time, review the financial condition and creditworthiness of the relevant issuer of the emerging markets financial instrument. The Client should be aware of and be able to weigh the diverse risks, some of which are identified above, before investing in emerging markets financial instruments.

21. Non-traditional Funds (Hedge Funds and Offshore Funds): Non-traditional funds are investment companies which differ from traditional equity and bond investments on account of their investment style. The most common form of a non-traditional fund is the hedge fund, which, despite its name, does not necessarily have anything to do with hedging. Many hedge funds aim to make a profit and sometimes take on very high levels of risk. Hedge funds include all types of investment funds, investment companies and partnerships which use derivatives for investment rather than hedging purposes, which can carry out short sales or which can attain significant leverage from the investment of borrowed capital. Additional features of hedge funds are their free choice of investment categories, markets (including emerging markets) and trading methods. Hedge funds generally demand high minimum investments. They offer no

more than limited subscription and redemption rights with lengthy notice periods. Portfolio managers of hedge funds receive performance-linked bonuses and often have a personal stake in the fund. The Client acknowledges that performance fees may be charged in relation to an investment in a non-traditional Fund, and this may be effected by way of deduction of securities held by the Bank on the Client's behalf, which will reduce the Client's holdings accordingly.

Investment strategies are often high-risk. Due to leverage, a small movement in the market can lead to a major gain, but any losses will also be magnified sharply. The entire amount of the Client's investment can, under certain circumstances, be lost. It is not uncommon for there to be little information available concerning a non-traditional investment. Moreover, many investment strategies are highly complex and very difficult to understand. The Client should be aware that changes in strategy which can lead to a substantial increase in the level of risk are often overlooked, accorded too little attention or noticed too late. The liquidity and tradability of non-traditional investments can vary a great deal. Hedge fund issues and redemptions are often only monthly, quarterly or annually. Fixed holding periods lasting many years are not unusual. Provisions regarding trading frequency and holding periods may change frequently and rapidly. Liquidations can stretch over many years. Many funds in this category have an offshore domicile which earns them the name offshore funds. They are subject to less stringent legislation and supervision, which in turn offers poorer investor protection. Problems or delays may also arise in the settlement of buy and sell orders for units in such funds. There is no guarantee that an investor's legal rights will be enforceable.

Non-traditional investments can take countless different forms and involve a high degree of risk. Before making any such investments, the Client should carefully study the Information Memorandum and Subscription Agreement and other information on the relevant investments. The Client should fully understand and be willing to assume the risks involved and the exposure to potential loss (which could involve the complete loss of the investments).

22. Structured Products: Structured products are formed by combining two or more financial instruments, including one or more derivatives. **Structured products may carry a high degree of risk and may not be suitable for many members of the public,** as the risks associated with the financial instruments may be interconnected. As such, the extent of loss due to market movements can be substantial. Prior to engaging in structured product transactions, the Client should understand the inherent risks involved. In particular, the various risks associated with each financial instrument should be evaluated separately as well as taking the structured product as a whole. Each structured product has its own risk profile and given the unlimited number of possible combinations, it is not possible to detail in this Part C all the risks which may arise in any particular case. Nonetheless, this Part C attempts to provide a general description of the features and some of the risks applicable to a few common types of structured products. The Client should note that with structured products, buyers can only assert their rights against the issuer. Hence, particular attention needs to be paid to issuer risk. The Client should therefore be aware that a total loss of the Client's investment is possible if the issuer should default.

(a) Capital protected products: Structured products with a capital protection component often consist of an option combined with a fixed income instrument (eg. a bond). The capital protection component is provided by the bond and determines how much is

paid out as a fixed sum when the structured product matures. The Client should note that the capital protection can be well under 100 per cent. of the capital invested, depending on the product. The capital protection is also linked to the nominal value rather than the issue price or the secondary market price. Capital protection does not therefore mean 100 per cent. repayment of the purchase price for all products. The option component determines how and to what extent the buyer benefits from price movements in the underlying asset. In other words, it establishes the buyer's potential return above the capital protection component. The risks this component entails corresponds to those of other options or option combinations. Depending on the underlying asset's market value, it can expire without value. The market value of a structured product can fall below the level of its capital protection, which can increase the potential loss on a sale before maturity. In other words, capital protection is only available if the buyer holds the structured product until maturity.

(b) Dual currency deposits: Dual currency deposits (or "DCDs") are exchange-rate-related instruments that enable the buyer to obtain a higher return than on a money market instrument. When a DCD matures, the buyer will receive payment of principal and interest either in the primary or the alternative currency. If payment is in the alternative currency, the strike rate will be used for conversion. A DCD can be viewed as a bond combined with grant of a short call option on the reference currency. If on maturity, the option is out-of-the-money, the buyer will receive the principal plus interest in the primary currency. On the other hand, if the option is in-the-money, the issuer of the DCD will exercise the call option and pay the holder of the DCD in the alternative currency. DCDs are suitable for buyers who wish to see a high return on their investments and accept the risk of repayment in the alternative currency at the strike rate. The higher the potential earnings, the greater the risk that payment will be made in the alternative currency at the strike price.

(c) Equity-linked notes: Equity-linked notes (or "ELNs") may be viewed as combining a debt instrument with an option that allows a bull (rising), bear (falling) or range bet. The return on an ELN is usually determined by the performance of a single security, a basket of securities or an index. A bull ELN combines a traditional deposit with the premium received from writing a put option on the chosen securities. If the value of these securities falls to a level less than the strike price minus the premium received, the buyer will suffer a loss. The maximum potential loss could be the entire capital sum. A bear ELN combines a deposit with the premium received by selling a call option on the chosen securities. Upon maturity, the amount that the issuer of a bear ELN will repay the investor depends on the strike price and the market value of the securities at maturity. Buyers of a bear ELN must feel comfortable with the risk of losing the entire capital invested, in the event that the market value of the securities is above the strike price

A range ELN combines a traditional deposit with the premium received by selling both a put option and a call option on the chosen securities. You should also note that the return on investment of an ELN is predetermined, so that even if your view of the direction of the underlying market is correct, you will not gain more than the specified amount. You should also note that there is no guarantee that you will derive any return on your investment in an ELN. In addition, there is a limited secondary market for outstanding ELN issues.

23. **Growth Enterprise Market:** The Growth Enterprise Market has been established in Hong Kong as a market designed to accommodate companies to which a high investment risk may be attached. In particular, companies may list on the Growth Enterprise Market with neither a track record of profitability nor any obligation to forecast future profitability. There may be risks arising out of the emerging nature of companies listed on the Growth Enterprise Market and the business sectors or countries in which the companies operate.

There are intrinsic risks of investing in such companies and the Client should make the decision to invest only after due and careful consideration. The greater risk profile and other characteristics of the Growth Enterprise Market mean that it is a market more suited to professional and other sophisticated investors.

Given the emerging nature of companies listed on the Growth Enterprise Market, there is a risk that securities traded on the Growth Enterprise Market may be susceptible to higher market volatility compared to securities traded on the Main Board and no assurance is given that there will be a liquid market in the securities traded on the Growth Enterprise Market.

The principal means of information dissemination on the Growth Enterprise Market is publication on the internet website operated by the Stock Exchange of Hong Kong. Companies listed on the Growth Enterprise Market are not generally required to issue paid announcements in gazetted newspapers. Accordingly, the Client needs to have access to up-to-date information on the Growth Enterprise Market-listed companies as published on the Growth Enterprise Market website.

24. This Part C does not purport to advise the Client of the suitability of any particular transaction for the Client's purpose or disclose all the risks and other significant aspects of any particular transaction. **The Client should therefore carefully study the trading mechanism and the nature of the transaction, and understand the potential risks involved before the Client trades. The Client should not sign or execute any agreement, contract or confirmation unless the Client is familiar with the contents or effects.** The Bank is not obliged to give advice or make recommendations and notwithstanding that it may do so on the Client's request or otherwise, such advice or recommendations are given or made (and the Client acknowledges and agrees that such advice or recommendation is so given or made) without any responsibility on the part of the Bank and on the basis that the Client will nevertheless make the Client's own assessment and rely on the Client's own judgment.

25. **Exemption from certain provisions of the Financial Advisers Act 2001 (the "FAA"):** The Bank hereby discloses to the Client that in the event that the Bank provides any financial advisory service to the Client, it is exempt under Section 130(2) of the FAA from MAS Notice on Minimum Entry and Examination Requirements for Representatives of Licensed Financial Advisers and Exempt Financial Advisers, in respect of the provision of financial advisory services to the Client. Please refer to this Addendum to the General Risk Disclosure Statement for Transactions for further details.

For the avoidance of doubt, please note that when the Client is treated by the Bank as an accredited investor, the Bank is also exempt from complying with certain requirements under the FAA and certain regulations and notices issued thereunder. For these, please refer to Part B of this booklet (Explanation of effect of being treated as an accredited investor under the consent provisions) for further details.

ADDENDUM TO THE GENERAL RISK DISCLOSURE STATEMENT FOR TRANSACTIONS

Exemption from requirements of the Financial Advisers Act 2001

The Bank's business activities are subject to the regulation of the Monetary Authority of Singapore ("MAS").

MAS requires the Bank to notify the Client, as a client of the Bank, that the Bank when acting as a financial adviser is exempt from certain requirements of the Financial Advisers Act 2001 ("FAA"), and to explain to the Client the implications of such exemption. Accordingly, the Bank sets out below a short description of the relevant requirements for which the Bank has been granted exemptions from and its impact to the Client as a valued client:

(1) MAS Notice FAA-N13

This notice issued by MAS stipulates, among other things, the minimum education and competency requirements of advisory staff employed by financial advisers. The exemption granted by MAS means that the Bank's professional staff are not subject to the requirements set out in this notice.

1. PREAMBLE

- a) These General Conditions for the Granting of Credit, all advices and other related documentation (hereinafter the "GCGC") will govern the credit facilities (hereinafter collectively referred to as the "Credit") that the Bank may grant the Client in the form of current account overdrafts, fixed term advances, obligations to cover margins relating to ongoing market transactions, contingent or indirect liabilities resulting principally from sureties, guarantees, bill guarantees, endorsements of bill of exchange, documentary credits, and/or other commitments, within the limits and currencies acceptable to the Bank on a case-by-case basis and at its full discretion.
- b) The GCGC will supplement the Bank's General Terms and Conditions. In the event of any inconsistency, the terms and conditions of the GCGC shall prevail over the General Terms and Conditions.

2. UNCOMMITTED NATURE OF CREDIT AND RIGHT OF REVIEW

- (a) The Credit shall, unless otherwise stated in an agreement signed between the Bank and the Client, comprise of credit facilities that are uncommitted. Therefore, it is agreed that the Client shall, for each Credit, present to the Bank a specific request to obtain approval by the Bank of the drawdown or rollover of such Credit in the form of a drawdown or rollover request.
- (b) The Bank shall have the sole discretion to accept or refuse any request for drawdown/utilisation or rollover of all or any part of the Credit made by the Client, and may not be liable in any way whatsoever in the event of a refusal. The Bank may in particular (without limitation) refuse any request for drawdown/utilisation or rollover of all or any part of the Credit should the Client have failed to comply with any of the Client's obligations towards the Bank contained in any agreement or instrument to which the Client is a party to or by which the Client is bound.
- (c) The Bank may review the credit facilities or any Credit from time to time at its sole and absolute discretion. Notwithstanding any other provisions of these GCGC, the Bank's General Terms and Conditions and/or any other documents signed by the Client, the Bank may at its sole and absolute discretion and without prior notice to the Client, any third party security provider(s) or guarantor(s), immediately vary, terminate, reduce, revise, suspend, cancel or withdraw the credit facilities, or any Credit and/or demand immediate repayment of all sums owing to the Bank under the credit facilities or any Credit (whether due or not). Amounts owing under the credit facilities including accrued interest, shall be payable by the Client on demand.

23. COLLATERAL

- a) In principle, the Credit will only be granted once the Bank has been provided with collateral that it considers, at its own discretion, to be sufficient, appropriate and diversified.
- b) The collateral held by the Bank will be formed on the basis of a Security Agreement signed by the Client, or any third party, and may be comprised of on- demand, term or fiduciary investments, guarantees, first-class securities quoted on the principal global stock exchanges and easily negotiable, as well as any other financial assets denominated in the major currencies and duly accepted by the Bank, whereas other collateral pledged in the Bank's favor (such as mortgages or the assignment of rights under life insurance policies, etc.) must form the subject of specific contractual documentation (hereinafter collectively referred to as the "Collateral"). The Client agrees, and represents to the Bank that the

relevant third party security provider has agreed, that the Collateral shall be granted to the Bank as security against the Credit and all monies, obligations and liabilities of any kind now and at any time in the future due, owing, incurred or payable (whether actually or contingently) by the Client (whether singly or jointly with other borrower(s)) to the Bank (whether on account of principal, interest, fees, commissions, bank and discount charges, expenses, indemnity payments, losses, damages or otherwise).

- c) The Bank, at its entire discretion, will attribute a value to the Collateral, the amount of which may depend in particular on the nature of each of the assets comprising the Collateral, the currency in which each of them is denominated, the Borrower's personal situation, and the diversification of any assets comprising the Collateral (hereinafter the "Collateral Value"). The Bank shall be entitled at any time, at its own discretion, to change the attributed Collateral Value, without first notifying the Client or third party pledging the collateral, particularly in order to reflect movements in the financial markets, fluctuations of the value of the assets concerned and/or, where applicable, the situation of their issuers, or for any other reason. Thus, for example, the Bank may not attribute any Collateral Value to certain assets.
- d) The Collateral shall be in addition to any other collateral or security given by the Client, third party security provider(s) or guarantor(s) and now or hereafter held by the Bank from time to time in respect of any monies and liabilities which may be or become owing by the Client (whether singly or jointly with other borrower(s)) to the Bank. The Collateral shall not merge in or prejudice or affect such other collateral or security and vice versa. The Bank may enforce any collateral or security in any order as it may deem fit in its sole and absolute discretion without discharging any of them.
- e) The Client confirms that it, each third party security provider and each guarantor are aware of the risks resulting from the fluctuations of the value of the Collateral as compared to the amount outstanding under the Credit.
- f) All expenses, duties and fees relating to the setting up, modification and/or cancellation of the Collateral and additional collateral and, in general, any acts which will result therefrom, shall be at the exclusive expense of the Client and the Client hereby authorizes the Bank to deduct the amount of such expenses from any of its accounts maintained with the Bank.

34. MARGINS

- a) Until such time as the sum owed under the Credit has been repaid definitively and in full, the Client will be required to maintain Collateral with the Bank, or have the same maintained by third parties, that is deemed acceptable to the Bank, is diversified, and has a Collateral Value that is at least equivalent to the outstanding Credit amount at all times.
- b) The outstanding Credit amount will correspond at all times to the sum of the following items:
 - the amount of any outstanding drawings,
 - the amount of any contingent or indirect liabilities resulting in particular from guarantees, including liens for third parties, and documentary credits,
 - the amount of all margins required for ongoing market transactions, determined in accordance with the applicable specific conditions,
 - any other sum owed under the Credit, including debit interest, commission and other resulting fees.

- c) In the event of, throughout the term of the Credit and for any reason whatsoever, the Collateral Value attributed by the Bank no longer covering the Credit amount outstanding determined in accordance with article 34(b) of the GCGC above or being, in the Bank's opinion, likely to no longer cover the same, the Bank will be entitled (but not obliged), at its own discretion, to require the Client, or any third party pledging the collateral, to provide additional Collateral with a Collateral Value capable of restoring coverage of the Credit by the Collateral (hereinafter a "Margin Call") within 24 hours of the Margin Call or such other period as the Bank may notify the Client when making the Margin Call. The Bank will notify the Client of the Margin Call by any practical means which it shall determine in its sole discretion, with notice, where applicable, to the third party pledging the collateral. The Client undertakes to provide the additional assets required by the Bank as additional Collateral, or have the same provided, and/or to reduce the Credit, within the time stipulated in the Margin Call in order to restore coverage of the Credit by the Collateral.
- d) In the absence of a satisfactory response to the Margin Call within the specified deadline, the Bank may, at its own discretion and even if its liabilities or receivables under the Credit are not yet payable, immediately realize, at its own discretion and without further notice other than that given in the Margin Call, all or part of the Collateral and/or liquidate all or part of any forward positions not covered by corresponding purchases or sales in order to restore coverage of the Credit by the Collateral.
- e) The Bank will also have the rights set out in article 34(d) of the GCGC above if, for any legal or factual reason or due to exceptional circumstances, the Collateral Value of all or part of the Collateral drops such that it represents a level of cover that the Bank believes, at its sole discretion, requires the immediate liquidation of all or part of the Collateral and/or the liquidation of all or part of any forward positions not covered by corresponding transactions (hereinafter the "Liquidation Value"), in particular (but not exclusively) where the Liquidation Value determined by the Bank, at its own discretion, has been reached prior to expiry of the deadline stipulated to the Client in a Margin Call. The Bank shall have the right, at its sole discretion, to change the Liquidation Value for each asset at any time and without notifying the Client ~~or~~, the third party pledging the Collateral or the guarantor beforehand.
- f) The Bank will also have the rights set out in article 34(d) of the GCGC above, subject to notifying the Client and, where applicable, the third party ~~pledge or security provider(s) or guarantor(s)~~, if the Client is in default with the payment of the Client's debts, or in fulfilling any of the Client's obligations, or is in a situation which, in the Bank's opinion, could compromise the Client's solvency, and following the occurrence of an event of default as defined in article 6.12 of the GCGC below, or any case of ~~acceleration right~~ maturity review as specified in article ~~6.3 (Duration and Reimbursement)~~ 2(c) of the Bank's General Terms and Conditions GCGC above or acceleration of maturity specified in article 6.3 (Duration and Reimbursement) of the Bank's General Terms and Conditions.

5. CURRENCIES

Provided that the then current market conditions enable the Bank to obtain corresponding funding and subject to the provisions of these GCGC, the Client may select the currency in which each Credit will be denominated from the currencies which the Bank, in its sole discretion, allows drawdown in. Such currency selection shall be made in the drawdown request relating to such Credit. If the Bank shall not have so received notice of any such currency selection in respect of any Credit, then for such Credit, the relevant Credit (including all subsequent rollovers) shall be denominated in US Dollars (and the Client shall be deemed to have selected accordingly).

If the Client has so selected a currency other than US Dollar in respect of a Credit or an Interest Period (as defined in Article 6 of the GCGC below) (as applicable) but the Bank notifies the Client that it is unable to obtain matching deposits in that currency to fund the relevant Credit or any part thereof for the corresponding Interest Period, then the relevant Credit (or part thereof) shall for that Interest Period (as defined in Article 6 of the GCGC below) be denominated in US Dollars, being the US Dollar amount of what would have been so made available in that other currency; provided that, the Client may elect then to cancel the proposed Credit or repay the Credit then outstanding with no less than 3 Business Days' (as defined in Article 6 of the GCGC below) prior notice to the Bank. If any Credit is to be utilised in another currency other than US Dollar, the Bank will on the relevant drawdown or rollover date advance to the Client in accordance with these GCGC, the Equivalent Amount in such alternative currency of the US Dollar amount specified in the relevant drawdown request. "Equivalent Amount" means, as at the first day after utilization or the first day of the next Interest Period (as defined in Article 6 of the GCGC below), an amount in the other currency which could be purchased with the relevant amount of US Dollar at the Bank's spot rate based on market rates then prevailing for such other currency against US Dollar.

In respect of any calculations under these GCGC which requires the Bank to convert any amount in a currency other than US Dollars to US Dollars, the Bank shall be entitled to effect such conversion at the Bank's spot rate based on market rates then prevailing for such other currency against US Dollar at a time and date determined by the Bank in its sole and absolute discretion.

In the event that any Credit or rollover of any Credit or any part thereof has been confirmed to the Client by a written transaction confirmation from the Bank, then such confirmation shall be considered as conclusive evidence of the date on which the Credit was drawn down or rolled over and of the amount, tenor, interest period and, as the case may be, interest rate of such Credit, rollover or part thereof or other terms and conditions of such Credit, rollover or part thereof.

6. INTEREST

The Client shall pay to the Bank interest on each Credit in respect of each Interest Period (as defined below) relating to such Credit the rate of which shall be as agreed between the Client and the Bank. The terms of Article 6.4 (Remuneration) of the Bank's General Terms and Conditions shall also apply, subject to this Article.

Interest on each Credit is calculated on the basis of the actual number of days in each Interest Period (as defined below) and on 360 days/year or 365 days/year for the relevant currency which the Bank has permitted drawdown in, and is payable in arrears on the last day of the Interest Period (as defined below).

- (i) Drawdown of new Credit(s) - The Client may select the duration (being interest periods of up to a maximum of 12 months at the Client's choice) of the interest period for any Credit ("Interest Period"). Such selection shall be made in the drawdown request relating to such Credit, which shall be provided to the Bank no less than 3 Business Days (as defined below) before the drawdown of such Credit. If the Bank shall not have received notice of any such selection in respect of any Interest Period, then such Interest Period shall be of a period which the Bank may choose in its sole discretion.
- (ii) Rollover of previously drawn down Credit(s) - In the event the Client intends to rollover a Credit, the Client shall request for such rollover and provide to the Bank instructions on the next applicable Interest Period for such Credit no less than 3 Business Days (as defined below) before the proposed rollover date of such Credit. The Bank may in its sole discretion refuse any request to rollover a Credit. Without prejudice to the foregoing, if the Bank fails to receive instructions as to the next applicable Interest Period for any Credit, the Bank may in its sole discretion, but is not under any obligation to, proceed to rollover that Credit without further prior notice to the Client for an Interest Period for a period which the Bank may choose in its sole discretion.

For the purpose of determining the duration of any Interest Period:

- (a) each Interest Period relative to a Credit shall commence on the date on which the Credit is made ("Drawdown Date") or, as the case may be, forthwith on the expiry of the preceding Interest Period in relation to such Credit;
- (b) if any Interest Period would end on a day which is not a Business Day (as defined below), such Interest Period shall be extended to the next Business Day (as defined below) unless that would extend that Interest Period into the next following calendar month, in which event that Interest Period shall be shortened so as to end on the immediately preceding Business Day (as defined below). For the purposes of this Facility Letter, "Business Day" shall mean a day (not being Saturday or Sunday) on which banks are open for business in New York City and in Singapore; and
- (c) If any Interest Period commences on the last Business Day in a calendar month or if there is no corresponding date in the calendar month in which an Interest Period is due to end, then such Interest Period shall end on the last Business Day in the relevant later month, in which event that Interest Period shall be shortened so as to end on the immediately preceding Business Day.

7. UNPAID INTEREST AND DEFAULT INTEREST

The Client shall, on demand by the Bank, pay to the Bank interest on sums (including but without limitation default interest) not paid on their respective due dates under these GCGC from the due date up to the date of actual payment (after as well as before judgment) at a rate determined by the Bank in its absolute discretion.

The Bank may, but is not obliged to, convert any interest due but unpaid ("Unpaid Interest") into principal drawn under the credit facilities. In the event the Bank does exercise its right to convert the Unpaid Interest as aforementioned, such Unpaid Interest shall be conclusively deemed to be principal drawn under the credit facilities for all purposes of these GCGC, from the calendar day immediately following the aforementioned due date provided that

- (a) the Unpaid Interest (or any part thereof) may be converted into principal only to the extent the aggregate amount of the outstanding principal and such converted Unpaid Interest (or part thereof) does not exceed the prevailing principal amount of the credit facilities or the Collateral Value (as defined in Article 3 of the GCGC), whichever is lower; and
- (b) for any part of the Unpaid Interest which cannot be converted into principal because of paragraph (a) above (the "Unconverted Unpaid Interest"), overdue interest shall accrue on the Unconverted Unpaid Interest in accordance with this Article.

If for any reason whatsoever an amount due to the Bank is paid or repaid after the date on which such amount has become due and payable, interest shall continue to be payable on the said amount until the date of the actual receipt of the payment by the Bank in the Bank's books, and this without specific request of the Bank. Notwithstanding the default interest rates set out in Article 6.4 (Remuneration) of the Bank's General Terms and Conditions, the interest rate applicable on such overdue amount shall be the Bank's overdraft rate on a current account in force, plus the Bank's margin as determined by the Bank in its sole and absolute discretion, increased by 3%. The imposition of such default interest shall not be construed as the Bank's acceptance or agreement to such delay in payment or repayment. This obligation of the Client to pay interest on late payments on the amounts due under these GCGC shall continue to exist even in case of termination of the credit facilities.

8. REPAYMENT

For the overdraft facilities, the Client may repay all or part of any amount outstanding under the overdraft facilities, together with any accrued interest and costs, on any Business Day.

For the fixed term advance facilities, the Client shall repay each Credit under the fixed term advance Facilities (together with any interest thereon) in full on the last day of the term in respect of that Credit without any set-off or counterclaim whatsoever and free and clear of any deductions or withholdings, in immediately available, freely transferable, cleared funds in the currency of the relevant Credit not later than 11am in Singapore on the due date to the account of the Bank or such other account of the Bank as it may from time to time notify to the Client. When a fixed term advance is due for repayment, the Bank may, in the absence of any instruction to the contrary from the client, repay it by debiting the Client's account. (i) In the event there are multiple Credits outstanding under the fixed term advance facilities, the amount to be repaid exceeds the amount of the maturing Credit, or (ii) should the date of repayment indicated by the Client in its drawdown request to the Bank not match that of a Credit, the Client shall pay a processing fee to the Bank. The amount of such processing fee shall be fixed by the Bank in its absolute discretion based upon prevailing market conditions.

For other types of facilities, the Client shall repay each Credit (together with any interest and costs) on such Business Day as they shall fall due or as the Bank shall request.

If on any day the Bank certifies that the aggregate of all amounts of (i) Credits exceed or, (ii) in the case of any amount of Credit denominated in a currency other than US Dollar, would exceed if converted into US Dollars at the Bank's spot rate of exchange for the purchase of US Dollar with that other currency on that day, the principal amount or any relevant limit of the relevant facility, the Client shall promptly prepay the amounts of Credits in whole or in part sufficient to reduce such aggregate to an amount not exceeding the principal amount or the relevant limit of the relevant facility. If the Client does not select the Credit(s) or part thereof to be prepaid under this Article within 2 Business Days after the date of the Bank's certificate, the Bank may do so and its selection shall be final and binding on the Client.

For the avoidance of doubt, the provisions of Article 5 (Currencies) of the GCGC above apply should any conversion of currency be required by the Bank in its sole discretion.

9. PREPAYMENT OF PRINCIPAL UNDER A FIXED TERM ADVANCE FACILITY

The Client may prepay all or part of any Credit under a fixed term advance facility before the end of the term of such Credit provided that the Client shall pay to the Bank an amount determined by the Bank in its sole discretion, as necessary for compensating it for any break costs, loss and/or other expense resulting from such prepayment and as notified to the Client by the Bank. Such amount shall be fixed by the Bank in its absolute discretion based on prevailing market conditions.

Any amount prepaid may not be borrowed again.

10. OTHER OBLIGATIONS ON THE PART OF THE CLIENT

Until such time as the amount owed under the Credit is repaid definitively and in full, the Client undertakes as follows:

- a) to provide, at the Bank's request and without delay, the Bank with all information that the Bank deems necessary or advisable to have, including but not limited to any financial information concerning the Client, ~~and/or, where applicable, concerning the~~ third party ~~pledge~~ security provider(s) and guarantor(s), and the Client undertakes that it shall provide, within 14 calendar days of such request from the Bank, any information and/or documents as the Bank may request from time to time for the purposes of confirming the Client's, ~~third party~~ security provider(s) and guarantor(s) compliance with its representations, warranties and undertakings under any document to which it is a party, or to assess or monitor the Credit;

- b) To notify the Bank immediately of any event of event of default (as set out in article 12 of the GCGC below) or any event which, with the giving of notice or any certificate or the lapse of time or the making of any determination or the satisfaction of any other condition (or any combination thereof), might/would constitute an event of default;
- b.c) to notify the Bank immediately of any incident which may, either immediately or over time, constitute a case of acceleration of maturity;
- e.d) where the Credit is being used to fund a project, notify the Bank immediately of any technical or financial change made to said project;
- e) to promptly inform the Bank forthwith upon becoming aware of any occurrence or circumstance of which the Client becomes aware which might or would be likely to adversely affect its, the third party security provider(s) and guarantor(s) ability to perform its obligations under these GCGC, any security document, guarantee and any other document;
- d.f) to promptly inform the Bank of any material adverse change which may affect the Client's, third party security provider(s) and guarantor(s) financial position;
- e.g) to immediately inform the Bank with respect to any change in the structure or relationship between itself, ~~and any~~ third party ~~pledgor~~ security provider(s) or guarantor(s), or any change affecting the third party ~~pledgor~~ security provider(s) or guarantor(s) and/or the assets held by the third party ~~pledgor~~ security provider(s);
- f.h) to keep the Bank at least pari passu with all its other creditors and, should the Client be willing to grant some privileges or securities to other creditors, then the Client shall grant similar additional securities to the Bank as well;
- g.i) to immediately inform the Bank if it becomes aware of any litigation or governmental proceeding pending or threatened against it ~~or, any third party ~~pledgor~~ security provider(s) or guarantor(s),~~ the adverse determination of which might involve any substantial risk or have a material adverse effect on (i) the Client's ability to perform its obligations under any document or on its condition or activities, or (ii) any third party ~~pledgor's~~ provider(s) or guarantor(s) ability to perform its obligations under any Collateral, guarantee or on its condition, activities or assets;
- h.j) to not create or permit to subsist, and procure that any third party ~~pledgor~~ security provider(s) shall not create or permit to subsist, any security interest, i.e. mortgage, charge, pledge, lien or other security interest, or any other agreement or arrangement having a similar effect, except liens which may arise by operation of law, over (i) with respect to the Client, any assets or receivables or rights which are deposited with or have been, or are related to assets, directly or indirectly financed by the Bank; and (ii) with respect to any third party ~~pledgor~~ security provider(s), over the assets secured by any Collateral;
- i.k) to execute and deliver, and to procure that the third party security provider(s) and guarantor(s) execute and deliver, to the Bank or such party or parties as the Bank may designate any and all documents or instruments required in the Bank's sole opinion to give full force and effect to these GCGC, the Credit, any security agreement, guarantee or any other contractual document; and
- l) to provide promptly to the Bank, at the request of the Bank, all information that the Bank deems necessary, including but not limited to the event of a change of tax laws and/or regulations in any relevant jurisdiction;
- m) to execute and deliver to the Bank or such party or parties as the Bank may designate any and all documents or instruments required in the Bank's sole opinion to give full force and effect to any security document or guarantee executed for the benefit of the Bank;

- j.n) to furnish, and to procure that the third party security provider(s) furnish, additional Collateral at any time if the Bank so requires.

611. REPRESENTATIONS AND WARRANTIES

As long as a Credit hereby granted shall remain available and outstanding, and until the full and final payment of all indebtedness incurred hereunder, the Client gives the Bank the following representations and warranties:

- a) Valid existence and good standing: The Client ~~is a~~ and third party security provider(s) are duly organized companies duly incorporated and ~~company~~ validly existing and in good standing under the laws of its ~~their~~ place of incorporation;
- b) Powers and capacity to act: the Client has all powers, authority and capacity to assume the debt and all other obligations arising from the Credit, to sign these GCGC, any required security document and any other required document, and to perform all obligations relating thereto. The third party security provider(s) and guarantor(s) have all powers, authority and capacity to assume all obligations arising from the Credit, to sign any required security document, guarantee and any other required document to which it is a party, and to perform all obligations relating thereto.
- c) Authorization ~~to borrow~~: the Client has taken all necessary actions, both internally and externally, including obtaining all relevant consents and authorizations, to authorize the execution and delivery of these GCGC, any security documents and any other document as well as the performance of and adherence to their terms and conditions, to undertake the obligations resulting from the aforementioned documents and to grant any security granted pursuant to any security document. The third party security provider(s) and guarantor(s) taken all necessary actions, both internally and externally, including obtaining all relevant consents and authorizations, to authorize the execution and delivery of any security documents, guarantees and any other document to which it is a party, as well as the performance of and adherence to their terms and conditions, to undertake the obligations resulting from the aforementioned documents and to grant any security granted pursuant to any security document.
- d) Absence of illegality: the execution, delivery and performance of these GCGC, any security document, guarantee and any other documents by the Client, third party security provider(s) and guarantor(s), subscribing to any obligations set out in these GCGC, any security document or guarantee and obtaining a Credit, exercising any rights, performing and adhering to the obligations arising therefrom do not violate (i) any law, regulation, decree, directive, judgment or order to which the Client, third party security provider(s) or guarantor(s), is subject to, (ii) contract to which the Client, third party security provider(s) or guarantor(s), is a party or to which the Client's, third party security provider(s) and guarantor(s) assets are subject, or (iii) the Client's or third party security provider(s) corporate or constitutional documents (including without limitation its Memorandum and Articles of Association).
- e) Effects of the documents: all documents provided to the Bank in the perspective of obtaining the Credit and in connection therewith are truthful, correct and complete and enable a fair and an ~~an~~ accurate picture and analysis of the proposed transactions, their financing and the Client's, third party security provider(s) and guarantor(s) financial situation.
- f) Enforceability of the GCGC, any security documents, guarantees and any other documents: the terms of these GCGC, any security documents, guarantees and any other documents relating thereto are or when executed and delivered will constitute ~~the~~ legal, valid and binding obligations of the Client, third party security provider(s)

and guarantor(s) and enforceable against the Client, third party security provider(s) and guarantor(s) without any restriction and do not violate any law to which the Client, third party security provider(s) or guarantor(s) may be subject.

- g) Absence of default: the Client, third party security provider(s) or guarantor(s) is not in default towards any third party and is not subject to or threatened with any bankruptcy or insolvency proceedings or under judicial management or other similar proceedings; none of the Client, third party security provider(s) or guarantor(s) has neither made nor proposed to be made any arrangement or composition with its creditors.
- h) Understanding of risks associated with Collateral: the Client ~~understands, is~~ and third party security provider(s) understand, are familiar with, and ~~accepts~~accept all risks arising from the fluctuation of the value of the Collateral, and in particular from the purchase of securities by means of borrowed funds as well as from exchange transactions. The Client ~~is~~ and third party security provider(s) are particularly aware of the risk inherent in financing operations in a different currency from that in which the Collateral is denominated. The Client and third party security provider(s) further understand and agree that in the event the Bank terminates or does not renew a facility or Credit, or enforces a security, the Client and third party security provider(s) may be subject to potential financial losses due to its personal financial arrangements and it agrees that the Bank is under no obligation to structure, postpone or avoid its termination, renewal or enforcement of any security in a manner that minimizes the incurrence of such losses. The Client and third party security provider(s) are willing and able to assume such risks, financially and otherwise, and to bear all possible losses deriving therefrom.
- i) Understanding of investment risks: the Client acknowledges that it is able to assess and understand, itself and/or upon the advice of its own legal, tax or other independent advisors, the terms, conditions and risks of investments, and to make its own decision to enter or not to enter into any investments on the basis of its own judgment, taking into account the suitability of such investments with its investment objectives and financial position, without relying on any (written or oral) communication from the Bank.
- j) Consents and approvals: no consent or approval of any trustee or holder of any indebtedness or obligation of the Client, third party security provider(s) or guarantor(s) and no consent, permission, authorization, order or license of any governmental authority, or public body or courts, is necessary in connection with the execution and delivery of these GCGC, any security document, guarantee and any other required document, the performance by the Client, third party security provider(s) or guarantor(s) of its obligations thereunder, or any transaction contemplated thereby.
- k) Pending or threatened litigation: there is no litigation, tax claim, proceeding or dispute pending, nor, to the knowledge of the Client, threatened against the Client, third party security provider(s) or guarantor(s) the adverse determination of which might materially affect the Client's, third party security provider(s) or guarantor(s) financial position and/or impair its ability to perform its obligations under any document to which it is a party;
- l) Event of Default: No event of default or potential event of default has occurred or is continuing.
- m) Regulatory reporting: All regulatory (including but not limited to tax) reportings required by the laws and regulations of any applicable jurisdiction in respect of the Client's, third party security provider(s) and guarantor(s) assets, income and borrowings, these GCGC, any security document, guarantee and the Collateral and the financial flows related thereto, including but not limited to its

country of incorporation or residence, or of its registered office or seat, or seat of effective management, have been made.

- n) Repayments: All repayments and payments by the Client in relation to these GCGC and the Credit will be made from funds for which all applicable taxes will be paid. The Client represents and warrants that it will pay or cause to be paid all applicable taxes in the event of the enforcement of the Collateral hereunder.

The Client shall be deemed to reiterate the representations and warranties given in this article ~~611~~ of the GCGC on a daily basis for as long as any amount shall remain due to the Bank under the Credit.

512. EVENT OF DEFAULT

In addition to the events or instances set out in article 6.3 (Duration and Reimbursement) of the Bank's General Terms and Conditions which shall constitute an event of default for the purposes of the Credit, Each of the following scenarios or circumstances will also constitute an event of default for the purposes of the Credit:

- a) the outstanding Credit amount is no longer covered by the Collateral Value and the Client fails to provide, or arrange for the third party security provider(s) to have provided, additional Collateral to cover the outstanding Credit amount within the stipulated deadline;
- b) the Client fails to pay, for any reason whatsoever, any sum to which the Client is obliged under the Credit by the relevant due date, in the currency and manner provided in these GCGC or any other document and said payment is not made within three (3) business days following receipt by the Client of a reminder sent in this respect by the Bank;
- c) any due but unpaid amount (as set out in (b) above) or pursuant to any security document, guarantee or any other document remains unpaid after 3 business days following the Bank's reminder to the Client of such payment due from the Client, third party security provider(s) and guarantor(s);
- ~~ed)~~ an early termination of a Transaction as set out in article 8 of the Bank's Specific Conditions for Foreign Exchange, Precious Metals, and Derivative Transactions occurs;
- ~~de)~~ the Client, third party security provider(s) or guarantor(s) fails to fulfill one of the Client's third party security provider(s) or guarantor(s) other obligations under the Credit, or breaches any other provision of these GCGC ~~or of the Credit, any security document, guarantee or any other document~~, and said breach or non-fulfillment (providing it is capable of being remedied) is not remedied within ~~ten (10)~~ business days (or any shorter applicable remedy period) from the receipt by the Client, ~~or any third party pledgor (as applicable) security provider(s) or guarantor(s)~~ of a notice to that extent by the Bank;
- ~~ef)~~ one of the representations and warranties provided by the Client, ~~or by any third party pledgor security provider(s) or guarantor(s)~~, within the framework of any Credit, Security Agreement, guarantee, notice, document, statement or declaration appears to have been, or becomes, factually incorrect, incomplete or misleading at the time it was issued or deemed reiterated;
- g) the Client, third party security provider(s) or guarantor(s) fails to comply with any term of any other loan agreement executed in favour of any other lender / financier to which the Client, third party security provider(s) or guarantor(s) is party to;
- ~~fh)~~ a debt owed by the Client to a third party is not paid by the due date (or upon expiry of any applicable grace period) or becomes payable, or capable of being payable, early on the grounds of default;

- i) any action taken or omission by the Client, third party security provider(s) or guarantor(s), which in the Bank's reasonable opinion might materially and adversely affect any of its ability to perform their respective obligations under these GCGC, any security document, guarantee or any other document;
- j) any event occurs which adversely affects the Client, third party security provider(s) or guarantor(s), or affects the prevailing market situation which in the sole determination of the Bank is likely to have a negative effect on the credit facilities or the repayment thereof, or any security document or guarantee, or the enforcement thereof, or any other document;
- gk) the Bank has reasons to believe that all or part of the Collateral has become or is about to become illegal, invalid, or void as against third parties, or is at risk of being seized or realized as part of an enforcement measure, legal proceedings or for some other reason;
- h) the Client does not pay the Client's debts by their due date, suspends payment or admits the Client's inability to pay;
- im) the Client is dissolved, in liquidation, in administration or bankrupt, is the subject of a composition, enforcement proceedings or a similar measure, or is in the process of any of the foregoing, any of the Client, third party security provider(s) or guarantor(s) passes a resolution for winding up, becomes or is declared bankrupt or insolvent or convenes a meeting of or makes or proposes to make any arrangement or composition with its creditors, or if the official assignee, a private trustee, liquidator, receiver, administrator, administrative receiver, manager, trustee or similar officer is appointed over any of the Client's, third party security provider(s) or guarantor(s) assets;
- in) the Client, third party security provider(s) or guarantor(s) dies or is subject to any other grounds of legal incapacity;
- ko) there is a change in the Client's or a third party pledgor's security provider(s)' share ownership or a change in control over the Client or a third party pledgor security provider(s) without the Bank's prior agreement;
- p) there is a change in the Client's, third party security provider(s)' or guarantor(s)' financial position or business or non-business activities, or in external circumstances in which the Bank considers may impair its ability to perform its obligations under these GCGC, any security document, guarantee or any other document, or may affect the validity and enforceability of these GCGC, any security document, guarantee or any other document;
- tg) the auditors issue a reservation or make a comment in their report on the audit of the Client's or third party security provider(s)' accounts that the Bank, at its own discretion, deems significant;
- mr) an adverse change that the Bank deems significant, at its own discretion, occurs in the Client's, third party security provider(s) or guarantor(s)' business, operations, financial situation, assets or prospects;
- ns) circumstances occur that, in the Bank's opinion, undermine the trust placed by it in the Client;
- et) the business relationship between the Bank and the Client is severed, or where some other case of acceleration of maturity as specified in article 6.3 (Duration and Reimbursement) of the Bank's General Terms and Conditions occurs;
- pu) a legal or regulatory provision changes such that it prevents the Client, third party security provider(s) or guarantor(s) from fulfilling the Client's, third party security provider(s) or guarantor(s) obligations in the contractually stipulated manner, or continuation of the Credit is not compatible with a change in an applicable legal or regulatory provision or in the Bank's internal policy;
- qv) it becomes illegal or impossible for the Bank to perform its obligations or exercise its rights under ~~the~~ these GCGC, or under any other contractual security document or any other document entered into with the Client or third party service provider(s), or it is or becomes unlawful, or contrary to any request from or requirement of any central bank of other fiscal monetary or other authority (whether or not having the force of law) for the Bank to make, fund or allow any Credit to remain outstanding;
- fw) these GCGC, any security document, guarantee or any other document is or becomes or is alleged to be unlawful or unenforceable in any respect, or the obligations of the Client or any third party pledgor security provider(s) or guarantor(s) towards the Bank assumed under the GCGC, any security document, guarantee or any ~~contractual~~ other document becomes invalid, illegal, legally unbinding or unenforceable;
- ex) notice has been given by either party for the termination of the business relationship between the Client, third party pledgor security provider(s) or guarantor(s) and the Bank;
- ty) any license, authorization, approval or consent required by any laws and regulations to enable the Client, or any third party pledgor security provider(s) or guarantor(s) to lawfully enter into and perform each of their obligations under the GCGC or, the Credit, any security document, guarantee or any other contractual document entered into with the Bank, or to ensure their legality, validity, enforceability or admissibility in evidence in each of their respective jurisdiction of incorporation/ registration, as the case may be, is revoked or not renewed or ceases to be in full force and effect;
- uz) any of the above events occurs (mutatis mutandis) in relation to any third party pledgor security provider or guarantor or (as the case may be) the Collateral provided by such person; or
- aa) any other event or circumstance which would constitute an event of default under any security document (whether executed by the Client or a third party), any guarantee or any other document, executed in favour of the Bank;
- bb) in the event of any material change whatsoever in the political, economic or regulatory environment of the country of domicile, residence or incorporation of any of the Client, third party security provider(s) or guarantor(s) which has or may, in the future, have, in the Bank's sole opinion, an impact on each of their abilities to comply with the repayment obligations under these GCGC, any security document, guarantee or any other document; or
- cc) any event or circumstance for which the Bank in its sole discretion deems it necessary for its own protection.
- In the event of one of the event of default described above, the Bank will (without prejudice to any of its rights) be entitled, but not obliged, and with ~~written~~ notice (whether verbal or written) to the Client:
- a) To review the Credit and amend all or any of the terms and conditions of these GCGC, any security document, any guarantee or any other documents;
- ab) to declare ~~the~~ any Credit to be in default, and to be due and immediately repayable, in ~~capital~~ principal plus interest and fees, and require coverage in cash of any contingent liability, bills of exchange accepted, endorsed or discounted, and any obligation, guarantee, indemnity or any documentary credit or any other instrument issued, subscribed or confirmed by the Bank on the Client's behalf; and
- bc) to terminate the Credit, such that no additional drawings may be made under it.

In addition, after declaring any Credit to be in default, the Bank shall be entitled, without further notice to the Client, third party security provider(s) or guarantor(s), to enforce all or part of its rights under any security document in accordance with their respective terms.

The Bank may also exercise all or part of the rights conferred upon it by these GCGC, any credit agreement, its General Terms and Conditions, ~~and~~ any Security Agreement or guarantees or applicable law.

713. ENFORCEMENT

- a) Without prejudice to and in addition to the Bank's rights under article 4(d) (Margin) of the GCGC above, as soon as the claim of the Bank under these GCGC is due and payable and in particular in the case of termination of a Credit by the Bank, the Bank shall be expressly entitled to realize the Collateral in any manner the Bank deems appropriate, whether by way of private sale, through one or several realisation(s), assignment or by suitable legal proceedings.
- b) The Bank shall also be entitled to enforce its rights against the Client, third party security provider(s) or guarantor(s) personally, jointly and/or severally, even without taking any action to enforce its rights with respect to the Collateral and the Client, third party security provider(s) and guarantor(s) hereby jointly and severally waive any rights of objection.
- c) Should the Bank deem it necessary to safeguard its rights through legal proceedings of any kind, all charges and costs (on a full indemnity basis) connected to the said legal proceedings, including any costs due to external representatives and legal counsels, shall be borne exclusively, jointly and severally, by the Client, third party security provider(s) and guarantor(s) and the Client hereby agrees that the Bank shall be entitled (but not obliged) to debit all such charges and costs from any account it maintains with the Bank.

814. MISCELLANEOUS

- a) Any Credit in existence upon the date these GCGC enter into force will be subject to them.
- b) The Client may not use any decrease in Collateral Value as a pretext to avoid the Client's repayment obligations.
- c) All payments due hereunder, irrespective of their nature, shall be effected by the Client in the currency of the relevant Credit at such place as the Bank may specify. Each such payment shall be free of all taxes, duties or similar deductions. If there are any present or future taxes or duties, as well as any other deduction of any kind which are or may become applicable to any payments to be made to the Bank during the tenor of a facility, they shall be for the account of the Client and all amounts payable by the Client shall be increased so that the Bank receives an amount equal to what the Bank would have received had no deduction or withholding been made. For the avoidance of doubt, the provisions of article 5 (Currencies) of the GCGC above apply should any conversion of currency be required by the Bank in its sole discretion.
- ~~ed)~~ If a payment falls due on a non-business day, it will be made on the next business day or, where the latter falls in the subsequent calendar month, on the immediately preceding business day. For the purposes hereof, a business day means a day on which banking institutions are open all day in Singapore.
- e) ~~Interest will be calculated based on the exact number of elapsed days and a 360-day year, except for currencies for which usage recommends a different calculation method. The Bank may at any time assign or transfer all or~~ any of its rights and/or obligations under these GCGC, any security document or guarantee to any third party.

The Client, third party security provider(s) and guarantor(s) each hereby irrevocably and unconditionally undertakes to execute and deliver to the Bank or such party or parties as the Bank may designate any and all documents or instruments required in the Bank's sole opinion to give full force and effect to such assignment. None of the Client, third party security provider(s) and guarantor(s) may assign or transfer any of their rights or obligations under these GCGC, any security document, guarantee or any other document.

- f) ~~When a fixed-term advance is due for repayment, the Bank may, at its discretion and in the absence of any instruction to the contrary from the Client, either renew it or repay it by debiting the Client's current account. In~~ connection with the abovementioned assignment, the Bank may provide to such relevant third party or parties all the relevant information and personal data of the Client, third party security provider(s) and guarantor(s), and the Client, third party security provider(s) and guarantor(s) hereby jointly and severally waive any rights to banking secrecy or personal data protection that may be applicable and that each of them may have whether in Singapore or otherwise.
- g) The Bank reserves the right to syndicate in part or totally the outstanding amounts under the Credit, whether with respect to risk or funding, to other banking institutions and/or investors without further notice to the Client, third party security provider(s) or guarantor(s) or legal formality whatsoever.
- ~~gh)~~ Where the Credit is granted to multiple individuals jointly, they become jointly and severally liable as co-debtors.
- ei) The Bank shall be entirely free to choose whether to exercise any rights conferred by these GCGC and shall have no obligation to exercise any rights. Consequently, the Bank shall not incur any liability for the timing and the exercise or lack of exercise of all or any part of such rights. Further, any delay or omission in exercising all or any part of its rights shall not constitute a waiver by the Bank of any such rights.
- j) No delay or omission on the part of the Bank in exercising any right or remedy under these GCGC, any security document, guarantee or any other document shall impair that right or remedy or operate as or be taken to be a waiver of it, nor shall any single, partial or defective exercise by the Bank or any such right or remedy preclude any other or further exercise under these GCGC, any security document, guarantee or any other document of that or any other right or remedy. The remedies provided in these GCGC, any security document, guarantee or any other document are cumulative and are not exclusive of any remedies provided by law.
- ~~fk)~~ All variations, amendments, decisions or determinations to be made by the Bank under these GCGC shall be made in the Bank's absolute discretion, and the Client, third party security provider(s) and guarantor(s) hereby jointly and severally agree that such variations, amendments, decisions and determinations by the Bank shall be final and binding on each of them.
- ~~gl)~~ If at any time any of the provisions of these GCGC is or becomes illegal, invalid or unenforceable in any respect under any law or regulation of any jurisdiction, neither the legality, validity and enforceability of the remaining provisions of these GCGC nor the legality, validity or enforceability of such provision under the law of any other jurisdiction shall be in any way affected or impaired as a result.

- ~~h) Under no circumstances shall the fact that the Bank fails to exercise any of its rights, or exercises said right after expiry of a certain period, constitute a waiver of said right. Moreover, the partial exercising by the Bank of any of its rights shall not prevent the latter from exercising its right in full, or from exhausting all remedies available to it.~~

915. NOTIFICATIONS

- a) Any correspondence between the Client and the Bank regarding the Credit shall be governed by article 7.10 of the Bank's General Terms and Conditions above and sent by the communication method chosen by the Client. The Client shall be liable for any consequence arising from failure to check these documents.
- If no fax number is given to the Bank, the Client accepts that a notification sent by the Bank to the last postal address specified may arrive too late for the Client to take any necessary measures.
- b) Regardless of the method of communication selected by the Client, the Bank will remain entitled, but not obliged, to notify the Client by any means of communication it may deem appropriate, at any place it deems possible to reach the Client. Within this framework, any notification will be deemed to have been validly served, with the Bank being fully discharged in this respect, when served verbally, by phone, by email or by any other means of communication.
- c) Where, for any legal or factual reason or due to exceptional circumstances, the Bank is unable to send its notifications to the Client, they will be deemed validly communicated to the latter by being kept in hold mail, at the Client's sole risk.
- d) Any communication sent by the Client and/or, where applicable, the third party ~~pledgor~~ security provider or guarantor, to the Bank in connection with the Credit must be sent to the Bank by post or fax and shall be binding upon the latter only two (2) business days after actual receipt of the communication by the Bank (as evidenced by its written records).

~~10. INTENTIONALLY LEFT BLANK~~

116. APPLICABLE LAW AND PLACE OF JURISDICTION

In addition to article 7.36 of the Bank's General Terms and Conditions, the Bank remains entitled to bring proceedings before any other Court and/or any other applicable jurisdiction for debt enforcement at the place where the Client or, where applicable, the third party security providers, are domiciled, or where the Collateral is located.

1. SCOPE

These conditions govern the specific terms and conditions ("CSFX Conditions") for over-the-counter spot or forward foreign exchange or precious metals and derivatives transactions, particularly swaps, forward transactions, over-the-counter puts and calls on foreign currencies, precious metals, equities or other underlying securities, as well as combinations of such transactions, entered into between the undersigned client ("Client") and the Bank ("CSFX Contracts" or "CSFX Transactions"). They supplement the General Terms and Conditions and the GCGC that are directly applicable to the CSFX Contracts. In the event of any inconsistency, the terms and conditions of the CSFX Conditions shall prevail over the GCGC and the GCGC shall prevail over the General Terms and Conditions.

2. CLIENT'S CLASSIFICATION

- a) The Client confirms to the Bank that the Client has the classification as defined by the Swiss Federal Act on Financial Market Infrastructures and Market Conduct in Securities and Derivatives Trading of 19 June 2015 ("FMIA") mentioned in the Acknowledgement. This classification is considered renewed at the conclusion of each CSFX Transaction or on the maturity date of any payment or delivery for a CSFX Transaction. If the Client's classification mentioned in the Acknowledgement is no longer accurate, the Client undertakes to inform the Bank without prompting, specifying the Client's new classification and completing and signing a new Acknowledgement.

Filling in the FMIA Classification portion in the Acknowledgement is not required if the Client is a natural person, unless he or she is entered in the commercial register in Switzerland as a sole proprietor or serves as a trustee of a trust under foreign law.

- b) The Client further represents and warrants to the Bank at all times while these CSFX Conditions are in force that the Client is an "accredited investor" or "institutional investor" as defined in the Securities and Futures Act 2001, and shall notify the Bank immediately if this representation ceases to be accurate or changes in any way. The Client shall, on demand, provide the Bank with such evidence as it may require to verify the Client's status as an accredited investor or institutional investor.
- c) The Client acknowledges that where the Client is an accredited investor, the Bank and its representatives will be exempt from complying with certain compliance requirements under the Financial Advisers Act 2001 (the "FAA"), Financial Advisers Regulations and the relevant Notices and Guidelines issued thereunder, in respect of any financial advisory service which the Bank and its representatives may provide to the Customer. In particular, the Bank and its representatives will be exempt from:
- i) Section 34 of the FAA (relating to the disclosure of material information on collective investment schemes and life insurance policies);
 - ii) Section 36 of the FAA (which requires that there must be a reasonable basis for recommendations) when making recommendations on investment products to accredited investors, and capital markets products to expert investors; and
 - iii) Section 45 of the FAA (which requires the disclosure of interests when making recommendations on securities, units in a collective investment scheme and securities-based derivatives contracts that are not futures contracts in a circular or other similar written communication) when sending a circular or other similar written communication in which a recommendation is made in respect of securities, units in a collective investment scheme and securities-based derivatives contracts that are not futures contracts.

3. ORDERS

- a) The Bank shall carry out CSFX Transactions only on the basis of:
- i) orders and specific instructions from the Client or the Client's authorized agent, particularly under an advisory mandate;
 - ii) a third-party management mandate given by the Client on the Client's own initiative by separate agreement, with the understanding in this case that the Bank shall have the right, but not the obligation, to fulfill the obligations with regard to this third-party manager that are required of it under these CSFX Conditions; or
 - iii) a management mandate given to the Bank by the Client on the Client's own initiative by separate agreement, with the understanding that such mandate shall not be limited to the transactions authorized according to the guidelines issued by the Swiss Bankers Association. In this context, the Bank is authorized to enter into any CSFX Transaction on behalf of the Client and to undertake any actions required of it under these CSFX Conditions. In particular, it is authorized to acknowledge receipt of any CSFX Transaction confirmation and to confirm the content thereof expressly or tacitly, according to the procedures set out in article 11 of the CSFX Conditions below.
- b) The Bank and the Client may enter into CSFX Transactions in any form, in particular orally, and a CSFX Transaction confirmation shall then as a rule be prepared by the Bank and sent to the Client according to article 11 of the CSFX Conditions below.
- c) These CSFX Conditions form a single agreement with all the confirmations listing the specific terms and conditions of each CSFX Transaction. Delivery of these CSFX Conditions to the Client shall in no way obligate the Bank to enter into any CSFX Transaction.
- d) The Client agrees that in the absence of an advisory mandate signed with the Bank, the Client shall not rely on the Bank under any circumstances regarding advice on the advisability of entering into the CSFX Transactions. The Client further acknowledges that recommendations and information that the Bank might provide to the Client do not constitute offers to buy or sell any CSFX Contract and that the Bank gives no guarantee that these recommendations and information are accurate and exhaustive.

4. MARGINS

- a) Throughout the term of the CSFX Contracts and in accordance with the GCGC, the Client undertakes to maintain Collateral (such as defined in the GCGC) with the Bank, or have the same maintained by third parties, that is deemed acceptable to the Bank, is diversified, and has a Collateral Value (such as defined in the GCGC) that is at all times at least equivalent to the sum of the following amounts ("Required Margin"):
- (i) the mark-to-market values of the CSFX Transactions that would be payable by the Client in the event of early liquidation of the CSFX Transactions, determined by the Bank based on prevailing market conditions and converted if necessary into the reference currency chosen by the Bank, according to the Bank's applicable exchange rate; and
 - (ii) independent margins in relation to the CSFX Transactions, ~~expressed in each case by a percentage of the nominal of the obligation entered into by the Client for each CSFX Transaction, with each applicable percentage determined by the Bank based on the type of CSFX Transaction in question and its own tables. The Bank is authorized at its discretion and with immediate effect to change the percentages applicable to the determination of calculation methodology of independent margins.~~

b) The provisions of the GCGC relating to Margin Calls (defined in the GCGC), in the case of accelerated maturity, liquidation of unhedged forward positions, and realization of the Collateral, shall be applicable to the CSFX Transactions.

c) If the Client and the Bank are required to exchange collateral according to FMIA and/or any applicable regulations, the procedures for this exchange shall be set out in the VM (variation margin) appendix to these CSFX Conditions ("VM Appendix") and/or in any other document specified by the Bank. In such a case, the provisions of this article 4 of the CSFX Conditions shall not be applicable to the CSFX Transactions covered by the VM Appendix and/or any other document applicable to the exchange of variation margins.

5. COMMUNICATIONS

a) Any communication relating to these CSFX Conditions shall be sent to the Client in accordance with the Client's correspondence instructions in effect or to the Client's duly appointed representative at the address specified by the Client. In view of the distinctive characteristics and risks inherent in the CSFX Transactions, the Bank strongly recommends that the Client specify an electronic communications channel (fax or other) or, where applicable, that of a representative duly appointed for this purpose, in order to transmit all communications between the Bank and the Client pertaining to the CSFX Transactions. If the Client does not specify a fax number, this means that the Client expressly waives the use of a fax by the Bank for the transmission of any communication in relation with the CSFX Transactions. The Bank may, however, make the conclusion or modification of the terms of any CSFX Transaction subject to establishing an electronic communications channel if the Bank considers it necessary so that the Bank or the Client can comply with their legal obligations.

b) Notwithstanding the foregoing, if the Client has given a management mandate to a third party, the Bank may only send to this third party communications relating to the CSFX Transactions concluded by such third party on behalf of the Client under these CSFX Conditions.

6. DELIVERY AND LIQUIDATION OF THE CSFX CONTRACTS

a) Despite the fact that each CSFX Contract creates the obligation to deliver/take delivery of underlying precious metals or other underlying assets for the CSFX Contract ("Underlyings") and to collect/pay the CSFX Contract price on the delivery date ("Value Date"), the parties expressly agree that, unless otherwise expressly agreed in writing, all CSFX Contracts between the Bank and the Client shall be concluded on a non-delivery basis with respect to the Underlying. Consequently, the Bank shall not as a rule have any obligation to the Client to carry out or take physical delivery of an Underlying. ~~Consequently, the Bank shall not as a rule have any obligation to the Client to carry out or take physical delivery of an Underlying.~~

b) The Client undertakes to give the Bank its instructions at least two (2) business days before the Value Date for CSFX Contracts that remain open. In the absence of unambiguous instructions being received from the Client, the Client expressly authorizes the Bank to take any action that it considers appropriate, including renewing the CSFX Contract in the name and on behalf of the Client at the going price for a period of thirty (30) days. Absent instructions from the Client, the Bank shall still remain authorized, but without being obligated, to liquidate the CSFX Contract in cash at maturity and shall be held harmless in this regard.

c) The Client takes note that, at the same time as each CSFX Transaction, the Bank shall conclude an equivalent transaction with a third-party bank or entity of the Crédit Agricole group, on the basis of a framework agreement compliant with market standards ("Equivalent CSFX Transaction") for the purpose of hedging the position taken by the Bank for the CSFX Transaction. The Bank shall take into account the data of the Equivalent CSFX Transactions to carry out the calculations and determinations in connection with the amounts due for the CSFX Transactions. If the terms of an Equivalent CSFX Transaction must be modified in accordance with the procedures applicable to it, the Bank shall be authorized to adjust the terms of the corresponding CSFX Transaction as a result and shall notify the Client by sending a new confirmation thereof or by any other appropriate means.

7. REPRESENTATIONS RELATING TO RISK

a) The Client expressly represents that the Client is familiar with the mechanisms of the CSFX Transactions as well as the higher risk of losses and/or the complex risk profile that these CSFX Transactions may present, and that the Client has carefully assessed whether the Client's financial situation is compatible, given the circumstances, with the obligations undertaken. In particular, the Client is aware that:

- (i) Forward contracts involve the risk that the prices of the assets in question may fluctuate and may be very volatile. Their price volatility may prove to be particularly damaging if the CSFX Transactions involve leverage, for example if the Client pays only a coverage margin or premium equal to a low percentage of the CSFX Transaction value; in such a case, rather small fluctuations in the price of the Underlying may result in considerable fluctuations in the value of the CSFX Contracts. As a result, the Client may be required to answer considerably large margin calls. Consequently, the Client's attention is drawn to the possibility that the value of the Client's positions may fluctuate significantly in an extremely short period of time (including during one and the same day);
- (ii) The premium for a purchased option is paid outright, whether or not the option acquires a realizable value (can be exercised for a profit). If the Client buys an option (call or put), the Client's risk of loss shall be limited to the amount of the premium. However, if the Client is the seller or issuer of the option, the Client's risk of loss is potentially unlimited, unless the Client can reduce it by holding a hedge position in the Underlying. Furthermore, if the option in question is a European option, it can only be exercised on the day of its maturity, and the potentially positive value (in-the-money) of the option cannot be realized before this maturity;
- (iii) When an option is sold, the payment promised may result in a loss that exceeds or even becomes out of proportion with the premium initially received. The Bank in no way guarantees the creditworthiness of the issuers of the Underlyings nor does it guarantee their ability to honor their obligations in this regard and provides no recommendation as to the advisability of investing in the Underlying;
- (iv) Forward contracts and options involve risks inherent in the insolvency of the counterparty to the contract, the loss of the initial margin as well as additional payments, the difficulty of liquidating the positions, and more generally, substantial losses that the Client will be required to incur. In particular, as the Bank enters into CSFX Transactions as counterparty of the Client, the Client's claims with regard to

the Bank for the CSFX Transactions are ranked equally with those of the Bank's other ordinary creditors (other than subordinated debts or secured claims). Furthermore, the Client's claims for the CSFX Transactions shall not be covered by deposit insurance or any other collateral commitment of other Crédit Agricole group entities;

- (v) The CSFX Transactions are contracts between the Client and the Bank that cannot be assigned or transferred by one party without the other party's consent. Early liquidation of certain CSFX Transactions may consequently prove to be impossible or take place under very unfavorable conditions. The loss incurred may be very substantial. Furthermore, insofar as the CSFX Transactions are not standard products, entering into a counter transaction with a third party to offset a position taken for a CSFX Transaction does not close out the CSFX Transaction entered into with the Bank and does not necessarily provide ideal coverage; and/or
- (vi) The terms of the CSFX Transactions shall be negotiated over the counter. No central source for prices is available, such that the participants are free to offer different prices for identical CSFX Transactions. The Bank gives no guarantee as to the fact that the prices that it will offer to the Client will be the most advantageous that the Client may get.
- b) Certain risks associated with the CSFX Transactions are discussed in further detail in the brochure entitled "Special Risks in Securities Trading" which the Client acknowledges to have received and understood. The Client furthermore acknowledges that the Client had the opportunity to ask the Bank any questions relating to the content of this document and these CSFX Conditions.
- c) The Client represents that the Client fully accepts the risks arising from the CSFX Transactions and that the Client is able to assume the risks, particularly from a financial standpoint. It is understood that the list above and the brochure entitled "Special Risks in Securities Trading" only provide an overview of the risks and other characteristics of the CSFX Transactions. The Client nonetheless assures the Bank that the Client has the ability to assess and understand (either personally or with the help of independent legal, tax and/or financial advisors) the terms and conditions, requirements, and risks of the CSFX Transactions, and (unless the CSFX Transactions are concluded as part of a management mandate) to make any decision personally whether or not to enter into any specific CSFX Transaction based on the Client's own assessment of the characteristics, terms, and corresponding risks, and taking into account the suitability of the CSFX Transaction in relation to the Client's investment goals and financial situation, without basing the decision on any communication whatsoever (written or oral) from the Bank.

8. EARLY TERMINATION

- a) If any of the events specified in articles ~~34~~ and ~~512~~ of the GCGC (including those specified in article 6.3 (Duration and Reimbursement) of the Bank's General Terms and Conditions) occur, the Bank shall have the right, but not the obligation, to terminate at its discretion and without the need to notify the Client in advance, one, more or all of the CSFX Transactions governed by these CSFX Conditions.
- b) If the Client (i) is dissolved (including, where the Client is a trustee acting on behalf of a trust, where the trust is dissolved), (ii) makes a general assignment, arrangement or composition with or for the benefit of the Client's creditors, (iii) has a resolution passed for the Client's bankruptcy, winding-up, judicial management or liquidation (other than pursuant to a consolidation,

amalgamation or merger), (iv) institutes or has instituted against it a proceeding seeking a judgment of insolvency, bankruptcy, judicial management or any other relief under any bankruptcy or insolvency law or other similar law affecting creditors' rights, (v) is the subject of a petition or application for its bankruptcy, winding-up, liquidation or judicial management, (vi) seeks or becomes subject to a moratorium or the appointment of an administrator, provisional liquidator, conservator, receiver, trustee, custodian or similar official for itself or for all or substantially all the Client's assets, (vii) causes or is subject to any event with respect to the Client which, under the applicable laws of any jurisdiction, has an analogous effect to any of the foregoing, or takes any action in furtherance of, or indicating its consent to, approval of, or acquiescence in, any of the foregoing, all the CSFX Transactions that they govern shall be deemed immediately terminated before the event in question occurs.

- c) In the event of early termination of the Equivalent CSFX Transaction for an event specific to the Bank's counterparty and that does not result from non-performance of an obligation by the Bank, the Bank, due to the resulting coverage shortfall, shall have the right, but not the obligation, to terminate the corresponding CSFX Transaction with the Client at its discretion prior to maturity.
- d) In the event of early termination of one, more or all of the CSFX Transactions and/or of these CSFX Conditions in their entirety, all obligations that have fallen due and not yet due in connection with the CSFX Transactions in question shall be cancelled and replaced by the obligation of either of the parties to pay a liquidation balance in the currency chosen by the Bank at its discretion.
- e) The liquidation balance shall be calculated by the Bank as follows: (i) the sum of the mark-to-market values of the terminated CSFX Transactions, i.e. the amount of losses or costs of the Bank that are or would be incurred under then prevailing circumstances and payable to the Bank by another counterparty (expressed as a negative number) or gains of the Bank that are or would be realized under then prevailing circumstances and payable by the Bank to such counterparty (expressed as a positive number) in replacing, or in providing for the Bank under an agreement between the Bank and such counterparty the economic equivalent of the material terms and conditions of each terminated CSFX Transaction on the date of early termination (including without limitation any losses or gains incurred by the Bank in unwinding any Equivalent CSFX Transaction), plus (ii) any unpaid amount due and payable to the Bank in connection with the CSFX Transactions governed by these Conditions, less (iii) any unpaid amount due and payable to the Client in connection with these CSFX Transactions. Any amount calculated according to (i), (ii) or (iii) that may be payable in a currency other than that chosen by the Bank per the previous paragraph shall be converted into that currency at the Bank's exchange rate applicable on the date of early termination.
- f) The liquidation balance calculated accordingly shall be paid by the Bank (if it is a negative number) or by the Client (if it is a positive number) within three (3) business days as from the corresponding notice from the Bank. The Bank shall nonetheless be authorized to offset any obligation it may have to settle the liquidation balance with any other claim(s) against the Client, regardless of the origin, maturity date or currency of each of these claims and without taking into account any security interests that might have been specifically agreed in this regard.

- g) In addition, the Bank shall be authorized to terminate any CSFX Transaction if the Bank determines, at its discretion, that the CSFX Transaction in question is or will be subject to the obligations provided for by FMIA, or any applicable regulation, with regard to clearing and/or exchange of collateral (unless, in this latter case, the parties enter into a VM Appendix). In such circumstances, the Bank shall liquidate all the CSFX Transactions concerned simultaneously. The procedures for calculating and paying the liquidation value of these Transactions stipulated in the articles 8(e) and (f) of the CSFX Conditions shall be applicable.

9. CALCULATIONS AND DETERMINATIONS

The Bank shall, in good faith and in accordance with customary practices, conduct all calculations and determinations relevant to the amounts due for the CSFX Transactions, fees relating thereto, assessments or occurrence of events (such as suspension of trading, mergers, etc.) that may require any adjustments to the terms and conditions of the CSFX Transactions entered into under these CSFX Conditions. To do so, the Client acknowledges that the Bank may take into account the calculations and determinations made in connection with the Equivalent CSFX Transaction. All calculations and determinations made accordingly by the Bank shall be binding for both parties.

10. SETTLEMENT OF THE CSFX TRANSACTIONS AND CLEARING/NETTING OF PAYMENTS

- a) If reciprocal payment obligations in one and the same currency between the Bank and the Client fall due on the same day (whether for one or more CSFX Transactions), these obligations shall be, unless otherwise notified by the Bank, netted and replaced by the obligation for the party that owes the higher amount to pay the net amount corresponding to the difference between the reciprocal obligations in question.
- b) Settlement of the CSFX Transactions shall be carried out in the Client's account with the Bank. If the value of the assets carried as a credit to the Client's account (such as determined by the Bank on the Value Date or settlement date of a CSFX Transaction) is not sufficient to satisfy the Client's obligations falling due as of that date, the Bank shall be required to execute its corresponding obligations toward the Client only up to the value determined accordingly. At the same time, the Bank shall be authorized to debit the Client's account for any amount due and/or to transfer from this account any asset to be delivered to the Bank at a maturity date provided for with respect to a CSFX Transaction only if the Bank simultaneously executes its reciprocal payment or delivery obligations arising from said CSFX Transaction that falls due on the same date.

11. CONFIRMATION, RECONCILIATION, PORTFOLIO COMPRESSION, AND DISPUTE RESOLUTION

- a) The Bank shall confirm within the timeframes applicable to the confirmation of over-the-counter derivatives under FMIA all CSFX Transactions that are not subject to a clearing obligation by a central counterparty. CSFX Transaction confirmations shall be sent to the Client according to the procedures set out in article 5 of the CSFX Conditions. The Client shall bear any consequence of the Client's failure to verify these confirmations. A CSFX Transaction confirmation shall be deemed accepted by the Client if the Client does not dispute it in writing in the timeframe prescribed in the confirmation, or if not within two (2) business days, specifying the reason for its opposition (including the CSFX Transaction in question). In the case of a contradiction between these CSFX Conditions and a CSFX Transaction confirmation, the confirmation shall prevail. If the Client does not receive a confirmation after the conclusion of a CSFX Transaction, he or she shall inform the Bank in writing

within two (2) business days. If the Client disputes a CSFX Transaction confirmation in the timeframe provided, the parties shall try to correct the contradictions or discrepancies as quickly as possible, within five (5) business days.

- b) If the Bank deems that a portfolio reconciliation should be carried out as defined in FMIA, it shall deliver to the Client the essential terms and conditions in connection with the relevant outstanding CSFX Transactions so that he or she may identify potential contradictions or discrepancies. The Client may also ask the Bank to send this data to him or her, in particular to comply with a foreign regulation that may be applicable to the Client.

Upon receipt of the data sent by the Bank, the Client shall compare this data with its own accounting records in order to identify potential discrepancies. The Client shall notify the Bank within five (5) business days after the transmission date if he or she discovers any significant discrepancies. In such a case, the Bank and the Client shall consult with one another and try to eliminate the discrepancies as quickly as possible. Absent such notice from the Client in the timeframe mentioned above, the data provided by the Bank shall be deemed accurate and binding.

- c) If under FMIA or any regulation applicable to the Client an analysis of the CSFX Contracts must be carried out at regular intervals to determine the possibility of performing portfolio compression, the Bank and the Client undertake to conduct this analysis in the applicable timeframes.
- d) The parties certify, insofar as required by FMIA or any other applicable regulation (where appropriate) that they have adopted and implemented the procedures necessary to identify any dispute and how long an identified dispute may remain unresolved. These procedures shall track the dispute until it is resolved. In the case of a dispute concerning a CSFX Transaction, the party concerned undertakes to send a written complaint to the counterparty, specifying each CSFX Transaction in question and the reason(s) for the complaint, according to the communication procedures applicable to CSFX Transactions. Upon receipt of the complaint, the parties shall exchange the relevant information and shall consult with each other in good faith and in a timely manner to resolve the dispute as quickly as possible. If the dispute is not resolved within five (5) business days after receipt of the complaint, it shall be submitted to a special and appropriate process. Each of the parties shall refer to their competent governing bodies no later than at that time.

12. REPORTING

The Client acknowledges that the Bank is bound by FMIA or other applicable regulations to a duty to report any CSFX Transactions to an authorized or recognized trade repository. The Bank may use third-party service providers to file the reports. The main terms of each Transaction and the identity of the counterparties for each CSFX Transaction must be reported by the Bank. It is agreed that the Client shall remain solely responsible for fulfilling the Client's own reporting obligations under any applicable regulation.

13. GENERAL PROVISIONS

- a) The Client authorizes the Bank to open one or more special accounts to record the CSFX Transactions if the Bank deems it necessary and acknowledges that all signed documents concerning the Client's main account, including in particular the Security Agreement, shall apply to these special accounts and that these special accounts shall in reality only be sub-accounts of the main account.

- b) The Client and Bank shall each not be authorized to transfer or assign to a third party all or a portion of their rights and obligations arising from these CSFX Conditions and/or any CSFX Transaction without the prior written agreement of the other party. Notwithstanding the foregoing, it is specified that the Bank shall remain free to transfer or assign its rights and obligations to any affiliated company of the Bank.

14. [INTENTIONALLY DELETED]

15. ADDITIONAL PROVISIONS FOR PARTNERSHIPS

Where the Client is a partnership (other than a limited liability partnership as defined in the Limited Liability Partnerships Act 2005, the Client agrees and each of the Client's partners agree that each of the Client's partners is jointly and severally:

- a) entitled to all rights and responsible for all obligations in respect of these CSFX Conditions (including the CSFX Transactions); and
- b) entitled to and liable for all amounts in respect of these CSFX Conditions (including the CSFX Transactions).

16. ADDITIONAL PROVISIONS FOR TRUSTS

Where the Client is a trustee acting on behalf of a trust (the "Trust"):

- a) the Client represents and warrants at all times while these CSFX Conditions are in force that:
- (i) its obligations under these CSFX Conditions constitute its legal, valid and binding obligations and subject to its trust deed or other constitutional document of the Trust (the "Trust Deed") and applicable law, no circumstances are known to it which would or may prevent it from having recourse to the assets of the Trust for the purpose of meeting such obligations;
 - (ii) execution, delivery and performance of these CSFX Conditions do not violate or conflict with any law applicable to it as the trustee of the Trust or the Trust, any provision of the Trust Deed, any order or judgment of any court or other agency of government applicable to it as the trustee of the Trust, the Trust or any assets of the Trust, or any contractual restriction binding on or affecting it as the trustee of the Trust, the Trust or any assets of the Trust; and
- b) the Client undertakes to provide the Bank with a copy of the Trust Deed promptly upon entry into these CSFX Conditions, and promptly after any amendments to the Trust Deed.

APPENDIX TO PART E

A) FINANCIAL COUNTERPARTY»

A «Financial Counterparty» is a party that falls into one of the following categories, or a party incorporated or domiciled outside Switzerland falling into an equivalent category: (i) a bank in the sense of Art. 1(1) of the Swiss Federal Banking Act of 8 November 1934, (ii) a securities dealer or broker in the sense of Art. 2(d) of the Swiss Federal Stock Exchanges and Securities Trading Act of 24 March 1995, (iii) an insurance or reinsurance company in the sense of Art. 2(1)(a) of the Swiss Federal Insurance Supervision Act of 17 December 2004, (iv) a parent company of a financial or insurance group or financial or insurance conglomerate, (v) a fund management company or an asset manager of collective investment schemes in the sense of Art. 13(2)(a) and (f) of the Swiss Federal Collective Investment Schemes Act of 23 June 2006, (vi) a collective investment scheme in the sense of the Swiss Federal Collective Investment Schemes Act of 23 June 2006 or (vii) a retirement benefit institution or an investment foundation in the sense of Art. 48-53k of the Swiss Federal Professional Pensions Act of 25 June 1982.

A «Financial Counterparty» is categorized as:

■ **a «large Financial Counterparty»**

meaning a «Financial Counterparty» with a rolling average gross position in OTC derivatives over 30 business days of CHF 8 billion or more (calculated according to the applicable legal requirements), provided that both the OTC derivatives of the counterparty and those of all fully consolidated entities within the counterparty's group shall be taken into account for the calculation of the position. Where the relevant party's position equals or exceeds this threshold of CHF 8 billion, such party shall only be categorized as a «large Financial Party» four months after it meets or exceeds such threshold;

or

■ **a «small Financial Counterparty»**

meaning a «Financial Counterparty» that is not a «large Financial Counterparty», provided that, where a «large Financial Counterparty» falls below the relevant threshold, it shall immediately be categorized as a «small Financial Counterparty».

B) NON-FINANCIAL COUNTERPARTY»

A «Non-Financial Counterparty» is an undertaking that is not a «Financial Counterparty». A counterparty incorporated or domiciled in Switzerland is deemed to be an undertaking if it is registered with the Swiss Commercial Register. A counterparty incorporated or domiciled abroad is deemed to be an undertaking if it engages in a commercial activity and is a legal entity, trust or similar structure under the applicable law.

A «Non-Financial Counterparty» is categorized as:

■ **a «large Non-Financial Counterparty»**

meaning a «Non-Financial Counterparty» with a rolling average gross position in OTC derivatives over 30 business days for at least one of the following asset classes equaling or exceeding the relevant threshold (calculated according to the applicable legal requirements), provided that both the OTC derivatives of the counterparty and those of all fully consolidated entities within the counterparty's group shall be taken into account for the calculation of the position⁷. Where the relevant party's position equals or exceeds any such threshold, such party shall only be categorized as a large «Non-Financial Counterparty» four months after it meets or exceeds the relevant threshold:

ASSET CLASSES	THRESHOLDS
Equity Derivatives	CHF 1,1 Billion
Credit Derivatives	CHF 1,1 Billion
Interest Rate Derivatives	CHF 3,3 Billion
FX Derivatives	CHF 3,3 Billion
Commodity and other Derivatives	CHF 3,3 Billion

or

■ **a «small Non-Financial Counterparty»**

meaning a «Non-Financial Counterparty» that is not a «large Non-Financial Counterparty», provided that, where a «large Non-Financial Counterparty» falls below all thresholds, it shall immediately be categorized as a «small Non-Financial Counterparty».

⁷ OTC derivatives transactions intended to reduce risks are not factored into the calculation of the average gross position if they are directly associated with the business activity, liquidity management or asset management of the counterparty or group.

1. PREAMBLE

These specific conditions (the “CSMR Conditions”) of the Bank will govern any forward contracts (and futures) and options on commodities, metals and/or financial instruments (including indexes) (the “CSMR Contracts” or “CSMR Transactions”) concluded on regulated exchanges (the “Exchanges”) on behalf of the Client by the Bank. They supplement the Bank's General Terms and Conditions and the GCGC that are directly applicable to the CSMR Contracts. In the event of any inconsistency, the terms and conditions of the CSMR Conditions shall prevail over the GCGC and the GCGC shall prevail over the General Terms and Conditions. The provisions of any Security Agreement(s) signed shall in addition fully apply.

2. INSTRUCTIONS

- (a) The Bank will only perform the CSMR Transactions on the basis of:
 - i. specific instructions from the Client or his or her representative, or
 - ii. a management power or mandate granted to a third party or to the Bank by the Client on his or her own initiative, in accordance with a separate document.
- (b) The Client authorises the Bank to execute any CSMR Contract through brokers selected at the Bank's sole discretion.
- (c) In the absence of an advisory mandate signed with the Bank, the Client acknowledges that any recommendations or information that may be provided by the Bank will not constitute an offer to buy or sell any CSMR Contract whatsoever, and that the Bank does not guarantee that these recommendations or information are accurate or exhaustive except in case of serious fault or fraud.

3. MARGINS

- (a) Throughout the duration of the CSMR Contracts, and in accordance with the terms and conditions of the GCGC, the Client undertakes to maintain sufficient Collateral (as defined in article 23(b) of the GCGC) with the Bank to comply with the margin requirements set by the Exchanges on which the CSMR Contracts are negotiated/processed and to cover the variation risk for such CSMR Contracts.
- (b) If at any time whatsoever the Collateral Value (as defined in article 23(c) of the GCGC) of the Collateral decreased by the estimated result arising from outstanding CSMR Contracts (mark-to-market) is negative or should no longer cover the liquidation margin, the Bank will have the right, but not the obligation, to take all necessary measures to re-establish the required level of Collateral immediately without any prior notice to the Client.

The Bank will be entitled, at its entire discretion, to proceed with the partial or entire liquidation of the CSMR Contracts or with the realization of the Collateral.

4. COMMISSION

The processing of the CSMR Transactions will entitle the Bank to deduct commission at the rates and under the deduction terms and conditions determined according to the nature and number of the CSMR Contracts processed.

5. RULES APPLICABLE TO THE EXCHANGES

Each CSMR Contract will be subject to the rules and practices of the relevant Exchange and to the laws, regulations and instructions of the competent regulatory bodies in the relevant countries.

The client acknowledges and expressly confirms that he or she has full knowledge of the rules which thus apply and that he or she has an obligation to keep up to date with any changes to such rules. He or she expressly declares that he or she will unreservedly abide by said rules. In particular, he or she acknowledges that the required cash margin may be debited from his or her account to be fully or partially deposited with the broker and that it will not bear interest.

6. COMMUNICATIONS

The CSMR Contract confirmations, and periodical account statements, will be sent to the Client or his or her duly appointed representative, or kept on “Hold Mail” in accordance with the permanent instructions given by the Client. The Client will be liable for any consequence arising from failure to check such confirmations or account statements.

The Client agrees and acknowledges that the Bank may record on tape all telephone calls between the Bank and him or her, or his or her representative, in accordance with normal banking practice and that, in the event of disputes regarding the content of any verbal instructions, the recording may be played back to determine precisely what the instructions contained.

7. DELIVERY AND SETTLEMENT OF CSMR CONTRACTS

The Client undertakes to immediately make any payment or delivery of assets owed by him or her in accordance with the CSMR Contracts. Failure to fulfil this obligation will entitle the Bank, at its entire discretion and at the Client's expense, to take any steps that it deems appropriate for the purposes of its own protection and/or that of its Client.

With respect to option CSMR Contracts, where they are not exercised automatically, should the Client fail to notify the Bank of his or her intention to exercise the option before said option expires and fail to provide the Bank with any sum/asset/document required to exercise it, the Bank may consider the Client to have relinquished the option.

8. RISK DISCLOSURE STATEMENTS

The Client hereby expressly represents that he or she is familiar with the mechanisms of forward CSMR Contracts and options CSMR Transactions and confirms the appropriateness and suitability of such CSMR Transactions. In particular, the Client is aware that:

- (a) forward CSMR Contracts involve a risk of currency fluctuations for the assets in question and can be highly volatile;
- (b) the premium paid for the purchase of an option constitutes a final payment, whether or not the option attains a realizable value (which can be exercised with profit);
- (c) in the case of the sale of an option, the service promised may result in a loss which may exceed, or even become out of proportion to the premium initially received;
- (d) forward CSMR Contracts and options involve a risk of insolvency on the part of the CSMR Contract counterparty, loss of the initial margin and any additional payments, difficulties in closing out positions, and substantial losses that the Client will be obliged to bear. Moreover, the Client expressly acknowledges that, in the event of the broker or clearing house defaulting, under no circumstances will the Bank be obliged to fulfil a CSMR Contract nor refund the margins deposited with the broker.

⁸ Effective only if the Client signed, respectively acknowledged to have received, the Bank's relevant forms namely the General Terms and Conditions, the Security Agreement, the General Conditions for the Granting of Credit, the General Risk Disclosure Statement for Transactions and the Form 13 of the Securities and Futures Regulations.

9. WAIVER OF BANKING SECRECY

The Client acknowledges the fact that the Bank may be bound by the laws, regulations, codes, other requirements, customs, and practices of the relevant jurisdictions (the “Applicable Laws”) applicable to the CSMR Transactions. By sending instructions to the Bank to trade in a CSMR Transaction, the Client confirms that he or she is fully and unconditionally subject to such Applicable Laws.

Without prejudice to the generality of the foregoing, the Bank may be bound by the Applicable Laws of a specific country, including without limitation the laws of the United States of America, in respect of the monitoring and disclosure of holdings in Transactions. The Client hereby agrees that the Bank may (spontaneously or otherwise) communicate, report, send or disclose to the competent regulatory bodies (including without limitation the American Commodity Futures Trading Commission), any Third-Party Custodians, brokers, intermediaries or market player / infrastructure (including without limitation Exchanges) (the “Persons”), any details relating to the transactions, particularly the Client’s name, in the event the relevant position limits or transaction volume limits are exceeded or upon the request of such Persons. The Client expressly authorizes and consents to the Bank providing to the Persons any information relating to transactions undertaken under these Conditions, or information relating to the Client and the Client’s account(s) with the Bank, including without limitation the name of the Beneficial Owner, notwithstanding that the Bank may have entered into the transaction in its own name but on the Client’s behalf. The Client hereby releases the Bank from its obligations of confidentiality and therefore expressly waives the Bank’s duty of banking secrecy and Personal Data protection.

In connection with the CSMR Contracts, the Client hereby authorises the Bank to open one or more segregated accounts or sub-accounts (whether within or outside Singapore) in the Client’s name with any sub-custodian or broker chosen by the Bank, if deemed necessary or desirable by the Bank in its sole discretion.

The Client hereby confirms that the Bank is authorised, and has been instructed by the Client, to provide the sub- custodian or broker with any information as required or requested by such sub-custodian or broker, in order for them to open, maintain and hold the segregated accounts or sub-accounts in the Client’s name including without limitation the Client’s name, domicile, address, a copy of his passport, certificate of registration/ incorporation or such similar documents relating to the Beneficial Owner.

10. MISCELLANEOUS

- (a) The Client and the Beneficial Owner shall alone assume, without any restriction and to the entire discharge of the Bank, any risks and prejudices which may result from the disclosure or transmission of any information pursuant to these CSMR Conditions. The Client agrees that he shall be solely responsible for any claims, suits or other actions which may be initiated by any Persons against him or the Beneficial Owner, in respect of the CSMR Transactions.
- (b) The Client hereby authorizes the Bank to open one or more accounts for the specific purpose of accounting for the CSMR Transactions if the Bank considers it necessary and acknowledges that all documents already signed by him for his principal account, including in particular any Security Agreement, shall be fully applicable to such other specific accounts and that such other specific accounts shall in reality only be sub-accounts of the said principal account.

1. PREAMBLE

These General Conditions for the Issue of Guarantees ("GCIG") govern guarantees issued by the Bank by order of the Client in any form whatsoever, including the countersigning of indemnity letters issued by the Client.

They are supplemental to the Bank's General Terms and Conditions and, where appropriate, to the General Conditions for the Granting of Credit. In the event of any inconsistency, the terms and conditions of the GCIG shall prevail over the GCGC and the GCGC shall prevail over the General Terms and Conditions.

2. ISSUE OF GUARANTEES

The text of the guarantees to be issued will be notified by the Client or drafted by the Bank in the light of the possible requirements of the beneficiary and approved by both parties.

Save for gross negligence on its part, the Bank shall not be held liable for the possible consequences arising out of the form of the commitment.

3. RESPONSIBILITIES OF THE CLIENT

- a) Guarantees are issued under the sole responsibility of the Client until the Bank has recovered the commitments bearing its signature or until the beneficiary confirms their release, and the Client undertakes to ensure that the originals of such guarantees are returned to the Bank on their expiry.

The Client likewise undertakes, where appropriate, to take all necessary actions for the Bank to receive in good time documents enabling it to obtain the release of its commitment. In particular in respect of letters of indemnity for missing documents, the Client undertakes to accept all the documents presented and linked to the aforementioned letters of indemnity.

- b) As regards abstract first demand guarantees in general, and despite the possible use of the term "security", the Client who has been previously informed by the Bank of a demand under the guarantee undertakes to refrain from contesting the payment made by the Bank at the request of the beneficiary in accordance with the terms of the commitment for any reason whatsoever, and consequently even if he believes that the demand under the guarantee is unfounded and regardless of the exceptions that he could personally invoke in his relations with the beneficiary.

The Client undertakes likewise to refrain from undertaking any measure having the purpose or consequence of preventing or deferring payment.

- c) The Client accepts furthermore all the consequences that may arise from the application of laws and customs in force in the country of the beneficiary, notwithstanding the possible reference to any other law and/or rules governing the guarantee, in particular in regard to any potential lack of recognition of the expiry clause.
- d) The Client also recognizes the right of the Bank to extend the guarantee if a demand for its performance appears explicitly to be the consequence of a refusal to proceed with such extension.

However, this right does not imply an obligation on the part of the Bank to make such an extension.

4. ISSUE OF GUARANTEES CONCERNING COMMITMENTS RESULTING FROM THE USE OF CREDIT CARDS

The Client hereby certifies that he/she is aware of the risks inherent in the use of credit cards, notably those arising from computer fraud or technical errors which may cause unwarranted debits appearing on the invoices issued by the credit card issuing companies.

The Client accepts sole responsibility for verifying the content of the said invoices, even when he/she receives these invoices via the Bank, and for addressing any objection directly to the issuing company within the deadline established in the credit card terms and conditions of use, to the full discharge of the Bank in this respect.

The Bank shall be deemed to have duly notified the Client of any invoice, and shall be discharged of any liability in this respect, provided that the invoices are either (a) sent to the Client by letter or fax to such address that the Client has provided to the Bank in writing or, (b) kept in hold mail.

If for any factual or legal reason or under any exceptional circumstance, the Bank is unable to deliver the said invoices to the Client at the address referred to above, the Bank shall be deemed to have duly notified the Client of the said invoices if sent to his current general correspondence address, failing such if kept in hold mail, at the Client's own risk.

5. COVER OF COSTS AND DISBURSEMENTS OF THE BANK

- a) All costs, fees, interest and expenses (including legal expenses) incurred or occasioned by such guarantees and their performance and in particular costs and commissions charged to the Bank by its correspondents shall be paid by the Client.
- b) Consequently, the Client irrevocably authorizes the Bank to debit his account for any and all sums claimed from the Bank by the beneficiaries and with the commission for grant of the commitment, fees, costs and ancillary charges. This authorisation is absolute and unconditional notwithstanding any potential dispute between the Client and the beneficiary or that any beneficiary's demand or document attached thereto reveals to be unfounded, abusive, fraudulent, forged, or any circumstance otherwise. The Client undertakes to cover immediately any debit balance that may result therefrom.
- c) Moreover, the Client acknowledges the right of the Bank to establish by the debit of its account any provision felt necessary in view of new circumstances to cover any outstanding guarantees.

The Terms and Conditions for Renminbi Services (“**RMB Terms**”) shall apply to regulate the provision of Renminbi Services (as defined below) made available to its Clients by the Bank (as defined below). The RMB Terms supplement the Bank’s General Terms and Conditions. In the event of any inconsistency, the RMB Terms shall prevail over the General Terms and Conditions.

1. In these terms and conditions, defined terms shall have the following meanings unless the context requires otherwise:

- “**Applicable Regulations**”, for purposes of the RMB Terms, means any law, regulation or order, the Clearing House Rules, or any rule, direction, guideline, code, notice, restriction or the likes (whether or not having the force of law) in relation to Renminbi or Renminbi Services issued by any regulatory authority, government agency, the Renminbi Central Clearing Bank or any other clearing or settlement bank or body exchange or professional body in whatever part of the world (including, without limitation, Singapore, Hong Kong and the Mainland China) applicable from time to time;
- “**Clearing House Rules**” means the rules relating to the clearing and settlement of Renminbi in Hong Kong including, without limitation, the operating procedures issued by Hong Kong Interbank Clearing Limited with the approval of the HKMA and the Renminbi Central Clearing Bank (as the same may be amended, supplemented and/or restated from time to time);
- “**Clients**”, for purposes of the RMB Terms, means any legal entities or persons in whose name a Renminbi Account is opened and held;
- “**Correspondent Bank**” means the correspondent bank in Hong Kong which has a settlement account with the Renminbi Central Clearing Bank;
- “**General Terms and Conditions**” means the general terms and conditions governing the business relations between the Bank and its Clients (as the same may be amended, supplemented and/or restated from time to time);
- “**HKMA**” means the Hong Kong Monetary Authority;
- “**Hong Kong**” means the Hong Kong Special Administrative Region of the People’s Republic of China;
- “**Mainland China**” means the People’s Republic of China (excluding Hong Kong, Macau Special Administrative Region and Taiwan);
- “**MAS**” means the Monetary Authority of Singapore;
- “**Renminbi**” means the lawful currency of the Mainland China for the time being;
- “**Renminbi Account**” means any kind of account denominated in Renminbi opened and held by the Client from time to time with the Bank;
- “**Renminbi Central Clearing Bank**” means Bank of China (Hong Kong) Limited for the time being and includes any other institution appointed by the People’s Bank of China to provide clearing and settlement services for Renminbi in Hong Kong from time to time;
- “**Renminbi Disruption Event**” means any event which prevents or disrupts the timely settlement of Renminbi in the Renminbi Settlement Account or the ability of the Bank to provide Renminbi Services to the Client on a timely basis or at all, including but not limited to:
 - (a) any decision of the Renminbi Central Clearing Bank not to provide Renminbi remittance services or financing to the Bank;

(b) any suspension or termination by the Renminbi Central Clearing Bank of the Renminbi clearing and settlement service in Hong Kong affecting the Bank; or

(c) any refusal or delay by the Renminbi Central Clearing Bank in either acting on any payment instruction with respect to the Renminbi Settlement Account, or accepting any payment into the Renminbi Settlement Account;

- “**Renminbi Losses**” means any claims, losses, liabilities, costs, damages and expenses (including legal fees and expenses) incurred by the Client in relation to any payment or claim denominated in Renminbi;
- “**Renminbi Services**” means any banking services (including, without limitation, opening of a Renminbi Account) or other services provided by the Bank to the Client as permitted by the Applicable Regulations in relation to Renminbi from time to time;
- “**Renminbi Settlement Account**” means the account of the Bank with the Correspondent Bank for the payment of Renminbi; and
- “**Renminbi Settlement Conditions**” means all conditions for the settlement of Renminbi to which participating banks (including the Bank) are subject, including, without limitation, to:
 - (a) any regulations of the MAS and HKMA in force from time to time;
 - (b) any terms of the Renminbi Central Clearing Bank to which the Bank is subject relating to the clearing and settlement of Renminbi;
 - (c) any terms of the Clearing House Rules; and
 - (d) any other regulations in force from time to time relating to the settlement of Renminbi payments to which the Bank is subject.

Words importing the masculine gender shall include the feminine and neuter genders respectively. Words importing the singular shall include the plural and vice versa. Words importing persons or parties shall include such persons or parties’ assigns, transferees or successors, as well as individuals, firms, partnerships, joint ventures, companies, associations or bodies of persons, whether corporate or un-incorporate, states or agencies thereof, and vice versa.

2. The Client may request any Renminbi Service subject to satisfying the procedures and requirements specified by the Bank from time to time (including, without limitation, the means or medium through which the Client shall give instructions or the Bank shall provide the Renminbi Services).
3. In connection with the provision of Renminbi Services, the Bank shall have the sole discretion to determine whether to offer any Renminbi Service, including, without limitation, overdraft facility, advance or loan in Renminbi to the Client from time to time.
4. Subject to the type of Renminbi Account(s) opened and held by the Client, interest may be payable at such rate as determined by the Bank from time to time.
5. The Bank may impose a service charge, margins on traded prices or any other form of remuneration, as determined by the Bank at its absolute discretion on any Renminbi Service. The Bank reserves the right to revise any fees, charges, margins or other forms of remuneration for the provision of Renminbi Services from time to time.

6. The Client may deposit into a Renminbi Account by way of:
- foreign exchange conversion from any non-Renminbi currency to Renminbi at the Bank's prevailing exchange rate subject to all Applicable Regulations and the availability of such conversion services by the Bank; and
 - funds transfer from any account denominated in Renminbi held by the Client with the Bank or any other bank.
- The Bank shall have the sole discretion to determine whether or not to allow the Client to deposit Renminbi cheques and cashier orders into such Renminbi Account as specified by the Bank from time to time. All cheques, cashier orders and any other monetary instruments accepted for deposit are credited subject to final payment. The Bank reserves the right to charge such Renminbi Account with items which are subsequently returned unpaid. No Renminbi banknotes and/or Renminbi coins are accepted for deposit into any Renminbi Account.
7. Subject to all Applicable Regulations and the Bank's acceptance, the Client may:
- transfer Renminbi from a Renminbi Account to any other account denominated in Renminbi held by the Client with the Bank or another bank; or
 - withdraw funds from a Renminbi Account in non- Renminbi currency that are converted from Renminbi at the Bank's prevailing exchange rate and subject to the availability of such conversion services by the Bank; or
 - withdraw funds from a Renminbi Account by written request to the Bank.
- No withdrawal of Renminbi banknotes or Renminbi coins from any Renminbi Account can be made.
8. Without prejudice to any other terms or conditions, the terms and conditions, specifications (including fees, charges and any other form of remuneration) and information applicable to any Renminbi Account and all or any part of the Renminbi Services are to be determined and may be amended by the Bank from time to time according to the Bank's agreement with the Renminbi Central Clearing Bank or any other agent bank and the Applicable Regulations. Such terms and conditions, specifications and information and their revision or addition shall become effective subject to the Bank's notice which may be given by display, advertisement or other means as the Bank thinks fit and shall be binding on the Client.
9. The Bank reserves the right to:
- introduce additional or varied terms, conditions and restrictions applicable to any Renminbi Account and all or any part of the Renminbi Services;
 - vary, suspend, refuse, withdraw or terminate (as applicable) any Renminbi Account and/or the provision, scope and/or extent of all or any part of the Renminbi Services at any time; or
 - transfer or convert any amount in any Renminbi Account,
- in order to comply with the Bank's agreement with the Renminbi Central Clearing Bank or any other agent bank and the Applicable Regulations without prior notice (except as may be otherwise required in the Applicable Regulations) and without giving any reasons.
10. The Client agrees and confirms that the Bank has the right to report all or any transaction data and information relating to the Client, any Renminbi Account and Renminbi Services to the relevant authorities (including, without limitation, the Renminbi Central Clearing Bank, the MAS, the HKMA and the People's Bank of China) as required by the Bank's agreement with the Renminbi Central Clearing Bank or any other agent bank and the Applicable Regulations without prior notice (except as may be otherwise required in the Applicable Regulations) and without giving any reasons.
11. In connection with any banking transactions denominated in Renminbi cleared or settled through the Renminbi clearing and settlement system established in Hong Kong, the Client:
- acknowledges that the operation of the Renminbi clearing and settlement system will be subject to the Clearing House Rules; and
 - agrees that the HKMA shall not owe any duty or incur any liability to the Client or any other person in respect of any claim, loss, damage or expense (including, without limitation, loss of business, loss of business opportunity, loss of profit or special, indirect or consequential loss) (even if the HKMA knew or ought reasonably to have known of their possible existence) of any kind or nature whatsoever arising in whatever manner directly or indirectly from or as a result of:
 - anything done or omitted to be done by the HKMA bona fide or by the settlement institution of the Renminbi clearing and settlement system, Hong Kong Interbank Clearing Limited, any Member or any other person in the management, operation or use (including without limitation, the termination and/or suspension of the settlement institution, the Clearing Facilities or any such Member) of the Clearing House or the Clearing Facilities or any part of any of them (each term as defined in the Clearing House Rules); or
 - without prejudice to article 11(a) of the RMB Terms above, the giving of any consent, notice, advice or approval in relation or pursuant to the Clearing House Rules.
12. The Client acknowledges and agrees that:
- the provision of Renminbi Services by the Bank is subject to the Bank's General Terms and Conditions, the terms and conditions set out in the RMB Terms (as the same may be amended, supplemented and/or restated from time to time), the Applicable Regulations and the Renminbi Settlement Conditions;
 - in case of conflict between the Bank's General Terms and Conditions and the RMB Terms, the latter shall prevail;
 - (if applicable) the Client shall pay all income, withholding and any other taxes imposed on or measured by income which are attributable to any funds held in any Renminbi Account and shall file all tax and information returns applicable to such holding of Renminbi in such Renminbi Account(s) including, without limitation, in compliance with any regulations prescribed by Mainland China;
 - the Bank has no recourse to the Renminbi Central Clearing Bank in respect of any loss or liability suffered as a result of any Renminbi Disruption Event;

- (e) the Bank is not liable for any Renminbi Losses as a result of any Renminbi Disruption Event;
- (f) the Bank is not required to process any Renminbi transaction (including any foreign exchange conversion) relating to any Renminbi Account and/or provide any Renminbi Services which would result in the Renminbi Settlement Account or the Client's any other Renminbi Account becoming overdrawn; and
- (g) in respect of any payment in Renminbi to be made by the Bank which requires the Bank to enter into a currency exchange transaction to purchase the relevant amount of Renminbi, sufficient funds in the applicable non-Renminbi currency must be deposited in the account specified by the Bank no later than three Business Days prior to the relevant due date for payment in Renminbi.

13. The Client further acknowledges that:

- (a) Renminbi is not yet a freely convertible currency and that conversion of Renminbi through banks is subject to certain restrictions; and
- (b) Renminbi Services may be subject to (i) multiple currency conversion costs involved in making investments and liquidating investments, as well as (ii) the Renminbi exchange rate fluctuations which may result in gains or losses and (iii) bid/offer spread when assets are sold to meet redemption requests and other capital requirements (for example, settling operating expenses).

These Shanghai-Hong Kong Stock Connect and Shenzhen-Hong Kong Stock Connect Terms and Conditions ("**Stock Connect Terms**"), including its Special Conditions, apply in respect of the securities trading and clearing services provided by the Bank in connection with the trading of China Connect Securities through Shanghai-Hong Kong Stock Connect and Shenzhen-Hong Kong Stock Connect. The use of the China Connect by the Client to trade China Connect Securities shall constitute the Client's agreement and acceptance of these Stock Connect Terms as amended, updated, and substituted from time to time, including, without limitation, the Risk Disclosures set out in Appendix 1 to the Stock Connect Terms and the China Connect Rules. The Bank is hereby appointed and authorised by the Client on the terms of these Stock Connect Terms which apply in addition and supplemental to the Bank's General Terms and Conditions (the "**General Terms and Conditions**") to perform any and all of the services in respect of any trading of China Connect Securities through China Connect.

In the event of any inconsistency between these Stock Connect Terms and the General Terms and Conditions, the Stock Connect Terms shall prevail insofar as they relate to the trading of China Connect Securities through China Connect services and any necessary fund transfer and currency conversion associated with it.

Notwithstanding any provision in the General Terms and Conditions, these Stock Connect Terms shall apply where the Client informs or indicates to the Bank that the Client wishes to trade China Connect Securities through China Connect. The terms defined in the General Terms and Conditions shall have the same meanings herein unless the context requires otherwise.

VARIATION

Any changes to these Stock Connect Terms are valid only if set out in writing. The Bank may at any time unilaterally cancel, amend, modify, vary or change these Stock Connect Terms in accordance with the provisions of the General Terms and Conditions for such cancellation, amendment, modification, variation or change.

COMPLIANCE WITH APPLICABLE REGULATIONS

These Stock Connect Terms highlight only certain key features, rules and requirements applicable to China Connect as of the date of these Stock Connect Terms. Any trading in China Connect Securities will be subject to all Applicable Regulations, including, without limitation, the China Connect Rules and any applicable requirements and/or restrictions pursuant to China Connect, all of which as amended from time to time, certain of which are referred to in Appendix 1 to the Stock Connect Terms. These Stock Connect Terms do not purport to cover all the rules, requirements and features relating to China Connect. The Client shall be fully responsible for understanding and at all times complying with all Applicable Regulations as amended from time to time and for any consequences, risks, losses or costs of Northbound trading. The Bank shall not be under any obligation, or assume any responsibility, to advise the Client of any of the Applicable Regulations. The Client is advised to refer to the HKEx website and the Securities & Futures Commission of Hong Kong website relating to China Connect as updated from time to time and other relevant sources for detailed information. The Bank is not liable for any inaccuracies or misstatements in the information set out in Appendix 1 to the Stock Connect Terms.

In addition, the Bank shall have the right to apply any procedures or requirements in respect of any trading in China Connect Securities pursuant to China Connect which the Bank determines in its absolute discretion to be necessary or desirable to comply with Applicable Regulations. Neither the Bank nor any Related Person shall have any liability for any losses or risks that the Client may incur or suffer arising out of or resulting from such procedures or requirements.

FOREIGN CURRENCY TRANSACTIONS

Reference to the insufficiency of funds or assets in article 5.1 of the General Terms and Conditions includes insufficient freely available funds in RMB. The Bank may at any time act at its own discretion to convert funds in other currencies into RMB but has no obligation to do so.

EXECUTION OF INSTRUCTIONS IN GENERAL

The laws, regulations and customs referred to in article 7.5 of the General Terms and Conditions shall mean and include all Applicable Regulations.

REPRESENTATIONS AND WARRANTIES

The laws of the jurisdiction and of the place and markets, referred to in article 7.36 of the General Terms and Conditions shall include all Applicable Regulations.

STATUS, PERSONAL SITUATION AND LEGAL CAPACITY

Reference in article 7.1 of the General Terms and Conditions to the applicable legal provisions by which the Client is required to prove his status, personal situation and legal capacity and, where applicable, those of the beneficial owner, shall mean and include all Applicable Regulations, including, without limitation, the Client's eligibility to receive services in relation to any and all China Connect Service and/or China Connect Securities.

TAXES AND DUTIES

Reference to taxes and duties in articles 1.5 and 7.13 of the General Terms and Conditions shall include:

- (a) The Client's liability to any tax authority in connection with the trading of any China Connect Securities;
- (b) All taxes including, without limitation, income tax, business tax, stamp duty, value added tax, tax on gains, transaction tax, levies, imposts, charges, assessments deductions, withholdings, additions to such taxes, penalties, interest imposed by any authority on or in respect of (i) China Connect Securities or Cash, (ii) any transaction effected under these Stock Connect Terms, and/or (iii) the Client, and related liabilities.

COMMERCIAL INFORMATION

To the extent that any information or material referred to in article 7.19 of the General Terms and Conditions relate to any Market Data Information, the Bank expressly disclaims any duty to ensure the accuracy, currency, availability and completeness of the information and the Bank does not make any representation or warranty of any kind, whether express or implied, as to the reliability of the information provided to the Client.

SECURITIES TRANSACTIONS

The Client acknowledges and agrees that the trading of China Connect Securities is subject to the rules, regulations, policies, guidelines and circulars of various stock exchanges, markets, trading platforms, regulatory authorities and jurisdictions prevailing from time to time. The Bank is required to establish, implement and/or modify its internal procedures, processes and requirements so as to ensure or facilitate the Bank's compliance with the applicable rules, regulations, policies, guidelines and circulars. The Client accepts and agrees to comply with any such procedures, processes and requirements as laid down by the Bank, and expressly agrees not to hold the Bank liable for any loss, damage, costs, expenses, claims, risks and consequences to which the Client may be exposed or liable in connection therewith. As Northbound trades are executed on the SSE platform, they will follow the SSE market practices in general. These may include, as applicable, the trading hours, trading days, trading currency, order types (limit orders, at-auction limit orders, or other), price limit, availability or otherwise of "day trading", availability or otherwise of block trades, clearing and settlement cycle. The Client will note that the Bank may, but is not obliged to, adopt settlement arrangements that follow the CSDCC and HKSCC cycles and time schedules.

TRADING DAY DIFFERENCE

Unless notified otherwise, Clients can only trade China Connect Securities on a day which is a business day in both Singapore and Hong Kong, provided that both Hong Kong and the relevant China Connect market(s) are open for trading on that day (T-day) and banking services are available in both markets on the corresponding money settlement days (T+1).

Clients should also note that A Shares trading will follow the trading hours of SSE and SZSE.

It is possible that there are occasions when it is a normal trading day for the Shanghai market and / or Shenzhen market as the case may be but Singapore investors cannot carry out any A Share trading. Clients should take note of the days China Connect is open for business and decide according to their own risk tolerance capability whether or not to take on the risk of price fluctuations in A Shares during the time when China Connect Service is not operating.

SPECIAL CONDITIONS

1. INFORMATION REQUEST AND CO-OPERATION

1.1 In the event that SEHK, the relevant SEHK Subsidiary or HKSCC is notified by SSE, SZSE, CSDCC or any other relevant exchange, clearing house or governmental or regulatory body that there is reasonable cause to believe that the Client has failed to comply with or has breached any Applicable Regulations, the Client shall, upon the request of the Bank, provide such information (including translations into Chinese if requested by the Bank) as the Bank may reasonably request to enable it to assist the relevant exchange, clearing house or governmental or regulatory body (including, without limitation, SSE, CSDCC or any PRC governmental or regulatory authority or agency) to assess whether or the extent to which any non-compliance or breach of Applicable Regulations has occurred. **The Client expressly relieves the Bank of any confidentiality, banking secrecy or data privacy obligations to the maximum extent permissible by law.**

1.2 Without prejudice to the foregoing, the Bank shall be entitled in its absolute discretion, without further notice or demand, forthwith to satisfy any actual or potential obligation of the Bank arising from or in connection with any trading, investment, holding, disposing of or otherwise dealing in any China Connect Securities by the Client to: (a) require the Client promptly to provide to the Bank the relevant details and information in respect of all of his transactions in China Connect Securities as and when required by the Bank; and (b) provide all required information related to the Client and/or his transactions in China Connect Securities to any China Connect Authority as and when required by the Bank, and the Client agrees and fully consents to the Bank providing the same.

2. SALE, TRANSFER AND DISGORGEMENT

2.1 Where, under the terms of the China Connect Rules, the Exchange Participants receive notice from a China Connect Authority requiring the Exchange Participant to sell and liquidate a specified quantity of China Connect Securities owned by the Client ("Forced Sale Notice"), the Client hereby consents and authorises the Bank to take such action as the Bank considers necessary to comply with such notice, on behalf of the Client at such price and on such terms and at such time as the Bank may determine in its absolute discretion to the extent necessary to comply with all Application Regulations.

2.2 Where China Connect Securities owned by the Client that are the subject of a Forced Sale Notice have been transferred from the holding of the Clearing Participant, that settled the relevant Northbound buy order (the "Original CP") to another Clearing Participant or custodian (the "Recipient Agent"), the Client hereby authorises the Bank to instruct the Recipient Agent on behalf of the Client to return the relevant China Connect Securities to the Original CP for sale and liquidation in accordance with Applicable Regulations. The Client also undertakes to inform the Recipient Agent of such authorization and, where required, the Client undertakes to instruct the Recipient Agent to act accordingly.

2.3 The Client hereby authorises the Bank to sell or arrange for the sale of any quantity of China Connect Securities owned by the Client if the Bank receives notice from any China Connect Authority requiring the Client to disgorge any profit as a result of the "Short Swing Profit Rule" as described in the Risk Disclosures in Appendix 1 to the Stock Connect Terms.

2.4 In addition to the above, the Client hereby consents to and authorises the Bank to sell, transfer or carry out any other action in relation to China Connect Securities owned by the Client if the Bank is instructed to do so by any China Connect Authority or if the Bank otherwise determines in its absolute discretion that it is necessary or desirable to do so in order to comply with any Applicable Regulations.

2.5 Neither the Bank nor any Related Person shall have any liability for any loss or risk which may result directly or indirectly from any action taken by the Bank pursuant to this article 2 of the Stock Connect Terms including, without limitation, the materialisation of any of the risks set out in the Risk Disclosures in Appendix 1 to the Stock Connect Terms.

3. REPRESENTATIONS AND WARRANTIES

By instructing the Bank in respect of any transaction relating to China Connect Securities, the Client acknowledges, represents, warrants and confirms (which representations, warranties and confirmations are deemed to be repeated each time the Client enters into a transaction in respect of China Connect Securities or each time the Client instructs an order to sell China Connect Securities and otherwise on a continuing basis):

3.1 that (a) the Client is aware of and shall comply with all China Connect Rules; (b) the Client has read and fully understood and accepted the Risk Disclosures and other information applicable to China Connect, both set out in Appendix 1 to the Stock Connect Terms; (c) the Client understands and agrees that there is a risk, with or without prior notice, of prohibition from trading China Connect Securities; (d) the Client understands his instructions to trade China Connect Securities may not be accepted by the Bank pursuant to the terms agreed between the Bank and the Client, including without limitation: (i) under article 5.2 of the General Terms and Conditions where the management or execution of any transactions may trigger for the Bank a disclosure duty, or (ii) under article 7.2 of the General Terms and Conditions where the Client fails to supply information to the Bank's satisfaction, or (iii) if the Client's instructions is not compliant with any Applicable Regulations or if the Bank reasonably believes that such instruction may not be compliant with any Applicable Regulations or if the Bank is required by SEHK not to accept such instruction, or (iv) in respect of any instruction to make a Northbound sell order, the Bank determines in its absolute discretion that the Client does not have sufficient securities at the time of such instruction to settle the delivery obligation; (v) in respect of any instruction to make a Northbound buy order, the Bank determines in its absolute discretion that the Client does not have sufficient funds to settle the payment obligation in respect of such order on the settlement day; or (vi) where the Bank is requested by SEHK to reject any order made on the Client's behalf. Without prejudice to the foregoing, the Bank may in its absolute discretion refuse to receive and/or accept for deposit from the Client or his custodian any China Connect Securities without giving any reason. The Client acknowledges and accepts that any Northbound order placed by the Client may also be rejected by any China Connect Authority if such order is not compliant with any Applicable Regulations or if the relevant China Connect Authority believes that such order may not be compliant with any Applicable Regulations. The Bank shall not have any liability for any losses or risks incurred or suffered, directly or indirectly, by the Client arising

- out of or resulting from such refusal by the Bank or rejection by any China Connect Authority; (e) the Client understands and accepts the Client's obligations arising as a consequence of trading China Connect Securities through China Connect including any consequences in the event of a breach of any of the Applicable Regulations; (f) the execution of any instructions given by him to the Bank will not result in any breach of any China Connect Rules;
- 3.2 that neither the Bank nor any Related Person shall be liable for any loss, liability or third party claim or demand that the Client may suffer or incur directly or indirectly as a result of any action or inaction by the Bank and/or any Related Person in connection with the provision of trading services in respect of China Connect Securities to the Client by the Bank, including, without limitation, the materialisation of any of the risks set out in the Risk Disclosures in **Appendix 1 to the Stock Connect Terms**;
- 3.3 that SEHK has the power not to extend or to withdraw the China Connect Service and the power to demand the Bank not to accept instructions from the Client, if it is found that the Client, the Bank, or any of the Bank's clients are found to have committed any unusual trading activities referred to in the SSE Rules and/or SZSE Rules (as the case may be) or failed to comply with the China Connect Rules;
- 3.4 that each (a) article 7.26 (Data Protection and Banking Secrecy) of the General Terms and Conditions and (b) the Information Disclosure Agreement forming part of the Acknowledgement to the General and other Terms and Conditions booklet, provides for the Bank and/or any Related Person the right to provide to a China Connect Authority, at any time and by any communication means with any and all relevant information and materials relating to the Client, the beneficial owner and/or the China Connect Securities, including, without limitation, in relation to the Client's and the Beneficial Owner's identity, personal data, trading activities, ISIN, number of securities held, and the Client's account at the Bank, without any prior notice to the Client. **The Client understands that any information transmitted to the PRC shall be governed by the laws of the PRC and shall accordingly no longer be protected by the Bank's obligations of confidentiality. The Client shall alone assume, without any restriction and to the entire discharge of the Bank, any risks and prejudices which may result from the authorisation to the Bank to make the transmission, and the transmission of such information;**
- 3.5 that if the SSE Rules and/or SZSE Rules are breached, or the disclosure and other obligations referred to in any Applicable Regulations are breached, (a) the relevant China Connect Market has the power to carry out investigations, and may, through SEHK (or the SEHK Subsidiary or any other governmental or regulatory body), require the Bank and/or any Related Person to (i) provide relevant information and materials relating to the Client; and (ii) assist in a China Connect Authority's investigation in relation to the Client and/or the Client's trading activity, and (b) the Client may be subject to regulatory investigations and the relevant legal and regulatory consequences if he is in breach of, or fails to comply with, such laws, rules and regulations;
- 3.6 that SEHK may (for the purpose of assisting the relevant China Connect Market in its regulatory surveillance of the China Connect Market and enforcement of the relevant China Connect Rules and as part of the regulatory cooperation arrangement between SEHK, the relevant SEHK Subsidiary and the relevant China Connect Market), at the request of the relevant China Connect Market require the Bank to provide information (including, without limitation, in relation to his identity, personal data and trading activity) in relation to the Client and any other persons referred to in the SEHK China Connect Rules with respect to any China Connect orders placed or transactions made or entered into by the Bank on their behalf without providing the Client specific prior notice or obtaining the Client's prior authorization;
- 3.7 that where a China Connect Authority considers that there is, or there is the possibility for, a breach of the SSE Rules and/or the SZSE Rules, the Bank may be required by a China Connect Authority to take specific action, including, for example, to issue a warning statement to the Client, or to cease providing the Client with any banking or securities trading service;
- 3.8 that, prior to the Bank informing the Client that a Northbound buy order instructed by the Client has been settled, the Client shall not instruct a Northbound sell order in respect of the China Connect Securities which are the subject of such Northbound buy order;
- 3.9 that the Client consents to the Bank and/or any Related Person providing information relating to the Client's profile and the types and values of Northbound buy and sell orders and transactions made and executed on the Client's behalf to a China Connect Authority at such intervals and in such forms as such China Connect Authority may specify or require from time to time;
- 3.10 that the Bank will be required under the China Connect Rules to keep, for a period of up to 20 years, records (including telephone records) of all orders and trades executed on the Client's behalf, any instructions received from the Client, and the Client's account information in relation to Northbound trading;
- 3.11 that none of the China Connect Authorities or their respective directors, employees and agents shall be responsible or held liable for any loss or damage directly or indirectly suffered by the Bank and/or any Related Person, the Client, or any other third party arising from or in connection with:
- (a) the trading of China Connect Securities or the operation of the CSC in respect of China Connect Securities, or
 - (b) the amendment, making or enforcement of China Connect Rules, or
 - (c) any action taken by a China Connect Authority in the discharge of its supervisory or regulatory obligations or functions (including any action taken in respect of abnormal trading activities); and
- 3.12 that (a) the Client is aware of and shall comply with all Applicable Regulations to which the Client may be subject; (b) the execution of any instruction the Client gives to the Bank shall not result in any breach of any Applicable Regulations; (c) the Client understands and has assessed the risks relating to China Connect and the Client is willing to undertake the risks relating to China Connect; (d) the Client is not a PRC Citizen resident or domiciled in the PRC and his authorised agents with authority to give Northbound trading instructions with respect to China Connect Securities are not PRC Citizens resident or domiciled in the PRC; (e)(i) his opening of any account with the Bank (or other member of the Credit Agricole Group) is not prohibited by or restricted under any applicable PRC law or regulation, (ii) all governmental and other consents (including, without limitation, any approval by SAFE) that are required to have been obtained with respect to his opening of any account has been obtained and are in full force and effect; and (iii) all conditions of any such consents have been complied with; (f) any funds used by him for the purpose of trading in China Connect Securities are permitted under PRC laws and regulations to be placed in an offshore account; (g) any personal data provided to the Bank is not a state secret as defined under PRC law and the Client will indemnify the Bank and hold the Bank harmless from any illegal disclosure of state secrets; **and (h) that he will not trade ChiNext Shares unless he qualifies as an Eligible Investor and has been expressly accepted as a ChiNext Shares investor by our Bank.**

In the event that the Client becomes or has any reason to believe that the Client is or may become in breach of any of the representations above, the Client will notify the Bank immediately.

- 3.13 that (a) the Client does not know of any fact that might impair the validity of such China Connect Securities and that the Client has full authority to receive, deal with and give instructions, authorisations or declarations in respect of the same; (b) there is no adverse claim to such China Connect Securities; (c) there is no restriction on the transfer of such China Connect Securities other than those expressly provided for under the SEHK China Connect Rules, or CCASS China Connect Rules; and (d) where the order is for a sale of one or more odd lots in respect of a China Connect Security, such order relates to all, and not some only, of the odd lots held by him in respect of that China Connect Security.

- 3.14 Information Requests and Co-operation – The Client shall, at his own cost, using reasonable care, make available to the Bank such information, documents and records, provide such assistance as the Bank may reasonably request, and co-operate with the Bank for the purposes of enabling or facilitating the Bank to comply with any enquiry from a China Connect Authority or under any Applicable Regulations.

4. SETTLEMENT, RENMINBI PAYMENTS AND CURRENCY CONVERSION

- 4.1 To the extent that Northbound trading is required to be effected and settled in RMB, if the Bank does not receive sufficient funds from the Client in RMB before settlement of a Northbound buy order to settle such purchase of China Connect Securities, the Client accepts that settlement may be delayed and/or fail and the Client may not acquire title to, or become entitled to, sell or transfer, the relevant China Connect Securities.

- 4.2 Where the Bank holds any funds on the Client's behalf, if the Client instructs:

- (a) Northbound buy orders only, or
- (b) both Northbound buy orders and other buy orders (in respect of securities other than China Connect Securities),

and if the Client does not have sufficient RMB funds in the Client's account to settle all such orders, and all payment obligations in relation thereto, the Bank may reject all or some of such orders, and the Bank may in its absolute discretion decide which of such orders to accept or reject without regard to the sequence in which the orders were placed by the Client.

- 4.3 If the Bank receives any of the funds arising from any China Connect Securities which the Bank holds for the Client, and the Client does not hold any cash account at the Bank in the currency of the funds received, the Client authorises the Bank to convert such funds into the currency of, and credit such funds to, any cash account that the Bank holds for the Client as determined by the Bank in its absolute discretion. The Bank may at any time act at its own discretion to make the conversion at the Client's risk, without being obligated to do so.

- 4.4 Notwithstanding any provisions in the General Terms and Conditions and these Stock Connect Terms, where the Bank determines that there is insufficient liquidity in RMB to settle any buy order, the Bank may, in its sole and absolute discretion, reject the Client's instruction to place such buy order.

- 4.5 Any action taken by the Bank pursuant to this article 4 of the Stock Connect Terms resulting in any, direct or indirect, loss, risk or cost to the Client shall be borne by the Client.

5. INDEMNITY

- 5.1 In addition and without prejudice to any of the Bank's rights under the General Terms and Conditions and these Stock Connect Terms, the Client will indemnify the Bank and/or each Related Person on a full indemnity basis against any claims, demands, actions, proceedings, damages, costs, expenses, losses and all other liabilities whatsoever arising directly or indirectly from the Bank providing any services to the Client in respect of the Client's trading or investment in China Connect Securities, including without limitation (a) any taxes arising out of or resulting from any trading or holding of or otherwise dealing in China Connect Securities pursuant to China Connect; (b) the materialisation of any risk referred to in Appendix 1 to the Stock Connect Terms; (c) any legal costs which the Bank may incur in connection with any instruction given by the Client; or (d) any costs incurred in connection with article 2 (Sale, Transfer, and Disgorgement) of the Stock Connect Terms above.

- 5.2 In addition and without prejudice to any other right or remedy which the Bank may have, the Bank shall be entitled in its absolute discretion, without further notice or demand, forthwith to satisfy any claims, demands, actions, proceedings, damages, costs, expenses, losses and all other liabilities whatsoever referred to in article 5.1 of the Stock Connect Terms above, and any obligation of the Bank and/or any Related Person or the Client to pay or account for any amounts in respect of any taxes, by selling, realising or otherwise dealing with, in such manner as the Bank in its absolute discretion may determine, all or part of any property held by the Bank and/or any Related Person for any purpose in any of the Client's accounts with the Bank and/or any Related Person, and to apply the proceeds in reduction of all or part of the Client's liability to any tax authority or the Bank and/or any Related Person.

- 5.3 Neither the Bank nor any Related Person shall have any liability for any losses or risks which may result directly or indirectly from any actions taken by the Bank and/or any Related Person in connection with the foregoing.

- 5.4 The Client shall be fully and solely responsible for paying all fees, charges, levies and taxes, and the Client shall be required to comply with any filing or registration obligations, in each case as may be required by any China Connect Authority or any Applicable Regulations, relating to any trading or investment or holding by the Client of or in China Connect Securities.

6. LIABILITY

Notwithstanding any other provision in these Stock Connect Terms, neither the Bank nor any Related Person shall be responsible for or have any liability to the Client for any damage, liability or loss (including loss of profit) unless such damage, liability or loss is a direct result of the Bank's fraud, wilful default or negligence.

7. FURTHER INFORMATION AND SURVIVAL OF OBLIGATIONS

The Client will provide all information (including translations into Chinese, if required) to the Bank which the Bank requests if (a) such information is requested by or required to be disclosed to any China Connect Authority, exchange, regulatory authority, governmental agency (including tax authority) or other organization (in each case, whether within or outside Hong Kong) with which the Hong Kong Government, any China Connect Authority, the Bank and/or any Related Person has entered into an information-sharing arrangement or agreement; or (b) such information is otherwise required under Applicable Regulations. In addition, by providing any such information to the Bank pursuant to the foregoing, the Client authorises the Bank to disclose such information to the relevant China Connect

Authority, exchange, regulatory authority, governmental agency (including tax authority) or other organisation (in each case, whether within or outside Hong Kong) which requested the information or to which the information is required to be disclosed. Any failure by the Client to comply with this article 7 of the Stock Connect Terms may (amongst other things) result in a suspension or termination of China Connect Services to the Client.

The Client's agreement to these Stock Connect Terms shall not be terminated upon the death, mental capacity, bankruptcy of the Client or any similar causes. In the case of joint or collective relationships, the Client takes note that these Stock Connect Terms require the agreement of all the co-holders, but that its revocation by one of them is sufficient. Any revocation of these Stock Connect Terms in whole or in part carries with it instructions to the Bank to sell the China Connect Securities.

APPENDIX 1 TO PART I

Risk Disclosures Applicable to Shanghai-Hong Kong Stock Connect and Shenzhen-Hong Kong Stock Connect Services**1. PRE-TRADE CHECKING**

Under PRC law, the relevant China Connect Market may reject a sell order if an investor does not have sufficient available China Connect Securities in his account. SEHK will apply similar checking on all Northbound sell orders at the Exchange Participant level to ensure there is no overselling by any Exchange Participant (“**Pre-Trade Checking**”). Accordingly, the Client will comply with any requirements relating to Pre-Trade Checking required by the China Connect Authorities and/or as notified to the Client by the Bank. The Client will in addition ensure there are sufficient available China Connect Securities in the Client’s account to cover any proposed sell order.

If the Bank considers that the Client has not (by the commencement of trading on the Trading Day on which the Client wishes to execute a sell order or any other cut-off time specified by the Bank from time to time) transferred sufficient available China Connect Securities to the Exchange Participant’s designated CCASS stock account(s) to cover a proposed sell order, the Bank may (but shall not be obliged to) in its absolute discretion:

- (a) Reject the Client’s sell order (in whole or in part);
- (b) Where appropriate arrangements are in place and as permitted by Applicable Regulations, use any China Connect Securities in the Exchange Participant’s (or any other Exchange Participant’s) designated CCASS stock account(s) which the Bank holds for itself or on behalf of its other customers to fulfill the Pre-Trade Checking requirement in respect of the Client’s sell order, in which case the Client shall reimburse the Bank for any costs, losses or expenses which the Bank incurs as a result of buying in or otherwise sourcing the amount of China Connect Securities which the Client has failed to deliver in respect of the Client’s sell order, on such terms and at such price (including any associated fees and expenses) and at such time as the Bank shall determine in its absolute discretion; or
- (c) Perform any other act which the Bank considers necessary or desirable to comply with Pre-Trade Checking and/or relevant Applicable Regulations and to cover the Client’s shortfall (including but not limited to applying any other China Connect Securities available to the Bank) from any stock borrowing arrangements (to the extent permitted by Applicable Regulations and available to the Bank) or other sources. In addition, the Bank may in its absolute discretion reject the Client’s sell order (in whole or in part) if for any other reason the Bank considers that there is or may be non-compliance or potential non-compliance with Applicable Regulations. Any risk, loss or cost resulting from non-compliance or potential non-compliance with Pre-Trade Checking and/or any relevant Applicable Regulations shall be borne by the Client.

2. SETTLEMENT

Northbound trades will follow the settlement cycle of the relevant China Connect Market. For settlement of China Connect Securities trades, CSDCC will debit or credit the securities accounts of its participants (including HKSCC as clearing participant) on T day free of payment. The Bank may have settlement arrangements in place different from the CSDCC settlement arrangements. Where any China Connect Securities have been overbought or oversold (notwithstanding any Pre-Trade Checking arrangements), there may be a delay in settlement due to a delay or failure by the Bank’s system for reconciliation of orders.

Although the transfer of the China Connect Securities precedes the transfer of cash, under the China Connect Service, the title to China Connect Securities will not be released until the receipt of confirmation of payment. Accordingly, for the purpose of

contract notes, the settlement date would be T+1 day when both the securities and the cash are settled or, where the purchase was pre-funded, the settlement date would be the date on which the securities are released from hold.

3. QUOTA RESTRICTIONS

Purchases of China Connect Securities through China Connect are subject to certain quota controls as described below. As a result, there is no assurance that a buy order can be successfully placed through China Connect. There is a daily quota limiting the maximum value of all Northbound buy trades that can be executed by Exchange Participants on each Trading Day (“**Daily Quota**”) in respect of each China Connect Market. The Daily Quota may change from time to time without prior notice and the Client is advised to refer to the HKEx website and other information published by HKEx for up-to-date information.

Under the China Connect Rules, Northbound selling is permitted regardless of whether the Daily Quota has been reached. If there is a restriction, rejection or suspension of Northbound buying as a result of the Daily Quota being fully utilised, the Bank will be unable to carry out any further buy orders.

4. RESTRICTION ON DAY TRADING

Unless SEHK otherwise determines, day (turnaround) trading is not permitted on the China Connect Markets. If the Client buys China Connect Securities on T day, the Client may be able to sell the China Connect Securities only on or after settlement has been completed (normally on T+1 day). Due to Pre-Trade Checking requirements, the Bank may process an instruction to sell China Connect Securities that were bought on T day only on or after the applicable cut-off time (as notified to the Client by the Bank from time to time) on T+1 day subject to any Applicable Regulations.

5. DISCLOSURE OF INTERESTS

Under PRC laws, rules and regulations, if the Client holds or controls shares (on an aggregate basis, i.e., including both domestically and overseas issued shares of the same PRC Listco (as defined below), whether the relevant holdings are through Northbound trading, the QFII/RQFII regime or other investment channels) in a PRC incorporated company which is listed on a PRC stock exchange (a “**PRC Listco**”) up to a certain threshold (as may be specified from time to time by the relevant China Connect Authorities), the Client must disclose such interest within the period specified by the relevant China Connect Authority, and the Client must not buy or sell any such shares within the period specified by the relevant China Connect Authority. The Client must also disclose any substantial change in his holding as required by the relevant China Connect Authority.

Under Hong Kong law, where a PRC incorporated company has both H Shares listed on SEHK and A Shares listed on a China Connect Market, if an investor is interested in more than a certain threshold (as may be specified from time to time) of any class of voting shares (including A Shares purchased through China Connect) in such PRC incorporated company, the investor is under a duty of disclosure pursuant to Part XV of the SFO. Part XV of the SFO does not apply where the PRC incorporated company has not listed any shares on SEHK.

It shall be the Client’s responsibility to comply with any disclosure of interest rules from time to time imposed by the relevant China Connect Authorities and to arrange for any relevant filings.

6. SHORT SWING PROFIT RULE

Under PRC laws, rules and regulations, the “short swing profit rule” requires the Client to give up / return any profits made from purchases and sales in respect of China Connect Securities of a particular PRC Listco if (a) the Client’s shareholding in such PRC Listco exceeds the threshold prescribed by the relevant China Connect Authority from time to time and (b) the corresponding sale transaction occurs within the six months after a purchase transaction, or vice versa. The Client (and the Client alone) must comply with the “short swing profit rule”. The Bank shall have no responsibility to alert the Client or otherwise assist the Client in complying with the “short swing profit rule”.

7. FOREIGN OWNERSHIP LIMITS

Under PRC laws, rules, regulations, policies, guidelines and circulars, there is a limit to how many shares a single foreign investor is permitted to hold in a single PRC Listco, and also a limit to the maximum combined holdings of all foreign investors in a single PRC Listco. Such foreign ownership limits may be applied on an aggregate basis (i.e. across both domestically and overseas issued shares of the same issuer, whether the relevant holdings are through Northbound trading, the QFII/RQFII regime or other investment channels). It shall be the Client's responsibility to comply with all foreign ownership limits from time to time imposed by Applicable Regulations. In addition, the Bank shall have the right to apply any procedure or requirements which the Bank determines in its absolute discretion to be necessary or desirable to comply with any foreign ownership limits from time to time including (for example, and without limitation) imposing any threshold on the Client that is lower than the foreign ownership limits prescribed by any China Connect Authority. Such legal and regulatory restrictions or limitations may have an adverse effect on the liquidity and performance of an investment in China Connect Securities due to factors such as limitations on fund repatriation, dealing restrictions, adverse tax treatments, higher commission costs, regulatory reporting requirements and reliance on services of local custodians and service providers. As a result, the Client may suffer losses through the Client's trading or investment of or in China Connect Securities.

If the Bank becomes aware that the Client has breached (or reasonably believes that the Client may breach upon execution of further Northbound buy orders) any foreign ownership limits, or if the Bank is so required by any China Connect Authority, including, without limitation, as a result of any Forced Sale Notice issued by the relevant China Connect Market, the Bank will sell any China Connect Securities pursuant to article 2 of the Stock Connect Terms (Sale, Transfer and Disgorgement) above in order to ensure compliance with all Applicable Regulations. In such case, no China Connect Securities buy orders for the relevant China Connect Securities will be accepted until the relevant China Connect Market informs its corresponding SEHK Subsidiary or SEHK that the aggregate foreign shareholding has fallen below a certain percentage. SEHK may determine in its absolute discretion which Exchange Participants and what quantity of China Connect Securities should be subject to a Forced Sale Notice (this is generally likely to be on a "last-in, first-out" basis), and SEHK's (or the relevant SEHK Subsidiary's) own records shall be final and conclusive.

Moreover, under PRC laws, where the aggregate holding of foreign investors exceeds a specified percentage (the "**Cautionary Level**") of the issued shares of a single PRC Listco, upon notification by the China Connect Market to its corresponding SEHK Subsidiary, SEHK and the SEHK Subsidiary are required as soon as practicable thereafter to suspend accepting buy orders in respect of the relevant China Connect Securities. In such circumstances, the Bank may reject the Client's buy order instructions until the aggregate shareholding of foreign investors has fallen below a specified percentage (the "**Permitted Level**") as advised by the relevant China Connect Market from time to time.

As of the date of these Stock Connect Terms, the single foreign investor limit is set at 10% of the shares of a PRC Listco and the aggregate foreign investor limit is set at 30% of the shares of a PRC Listco (while the Cautionary Level and the Permitted Level are set at 28% and 26% respectively of the shares of a PRC Listco). Such limits and levels are subject to change from time to time and the Bank shall not be under any obligation to inform the Client of any such changes relating to foreign ownership limits.

8. SHARES ELIGIBLE FOR NORTHBOUND TRADING

SEHK will include and exclude securities as China Connect Securities based on the prescribed criteria under the China Connect Rules and any other relevant rules and regulations. The Bank shall not be under any obligation to inform the Client of any changes to the eligibility of shares for Northbound trading. The Client should refer to the HKEx website and other information published by HKEx for up-to-date information.

According to the SSE Listing Rules and SZSE Listing Rules, if any company listed on the SSE or SZSE (other than a company listed on the ChiNext Board) is in the delisting process, or its operation is unstable due to financial or other reasons such that there is a risk of being delisted or exposing investors' interests to undue damage, such listed company will be earmarked and traded on the risk alert board. Any change to the risk alert board may occur without prior notice. If a China Connect Security has been placed under risk alert, it ceases to be a China Connect Security and investors under China Connect will be allowed only to sell it and are prohibited from further buying. For details concerning the risk alert board, please refer to the SSE Listing Rules, the SZSE Listing Rules and any other relevant sources from time to time.

9. SPECIAL CHINA CONNECT SECURITIES

9.1 SEHK will accept or designate securities which cease to meet the eligibility criteria for China Connect Securities as Special China Connect Securities (provided that they remain listed on the relevant China Connect Market). In addition, any securities or options (which are not 'eligible for China Connect trading') received by the Client as a result of any distribution of rights or entitlements, conversion, takeover, other corporate actions or abnormal trading activities will be accepted or designated by SEHK as Special China Connect Securities. The Client will be able only to sell, but not to buy, any Special China Connect Securities.

9.2 ChiNext Shares involve a high investment risk. In particular, profitability and other financial requirements for listing on the ChiNext Board are less stringent than the Main Board and the SME Board of the SZSE. The Client should make the decision to invest only after due and careful consideration.

Companies listed on the ChiNext Board may include enterprises in the innovation and technology sector as well as other start-up and/or growth enterprises with smaller operating scale and share capital. Stock prices may also be more susceptible to manipulation due to fewer circulating shares. Accordingly, the ChiNext Shares may be very volatile and illiquid. In addition, current information on such companies may be limited and may not be widely available.

It may be more common and easier for companies listed on the ChiNext Board to be delisted. The ChiNext Shares may become very illiquid after delisting. The Client may suffer a total loss of his investment in the event of a delisting.

The Client should seek independent professional advice if he is uncertain of or has not understood any aspect of this risk disclosure statement or the nature and risks involved in trading of ChiNext Shares.

10. NO OFF-EXCHANGE TRADING AND TRANSFERS

The Client and the Bank shall not trade or provide services to facilitate trading of any China Connect Securities otherwise than through the China Connect Market System, and the Bank shall not (unlike the current practice in Hong Kong in respect of SEHK-listed shares) match, execute or arrange the execution of any sale and purchase instructions or any transfer instructions from the Client or effect any Non-trade Transfer or settlement of instructions in respect of any China Connect Securities in any manner otherwise than through China Connect in accordance with the China Connect Rules, except in the following circumstances or as otherwise provided by a relevant China Connect Authority:

- (a) Stock borrowing and lending of China Connect Securities which are eligible for covered short selling and with a tenor of no more than one month;
- (b) Stock borrowing and lending of China Connect Securities which are eligible for satisfying the Pre-Trade Checking requirement, with a tenor of one day (and which is not renewable); and

- (c) Any other situations specified by the relevant China Connect Market and CSDCC, including but not limited to any Non-trade Transfer as a result or for the purpose of (i) succession; (ii) divorce; (iii) dissolution, liquidation or winding up of any company or corporation; (iv) donation to a charitable foundation; and (v) assisting in any enforcement action or proceedings of any court, prosecutor or law enforcement agency.

The Client acknowledges that the rule against off-exchange trading and transfers under Northbound trading may delay or disrupt reconciliation of orders by the Bank. The Bank shall not be responsible or held liable for any loss or damage directly or indirectly suffered by the Client arising from this rule, including, without limitation, any loss arising from any delay in settlement of trades.

11. PLACING ORDERS

Only limit orders with a specified price are allowed pursuant to Applicable Regulations, whereby buy orders may be executed at or lower than the specified price and sell orders may be executed at or higher than the specified price. Market orders will not be accepted.

12. CHINA CONNECT MARKET PRICE LIMITS

China Connect Securities are subject to a general price limit of a $\pm 10\%$ based on the previous Trading Day's closing price (and a price limit of $\pm 5\%$ where the China Connect Securities are on risk alert). The price limit may be changed from time to time. All orders in respect of China Connect Securities must be within the price limit. Any orders with a price beyond the price limit will be rejected by the relevant China Connect Market.

13. TAXATION

In addition and without prejudice to any of the Bank's rights, the Client will be fully and solely responsible for any and all his liabilities and obligations for any Taxes (which the Bank shall determine in its absolute discretion and in good faith) in respect of China Connect Securities including, without limitation, any taxes on gains or any other taxes, duties or levies, and will indemnify the Bank from and against all Taxes imposed or levied by any jurisdiction (including without limitation Hong Kong and the PRC) which the Bank may incur or be subject to arising in connection with any China Connect Securities which the Client holds, trades or otherwise deals in. The Bank does not assume any responsibility for advising on or handling any tax issues, liabilities and/or obligations in connection with China Connect, nor will the Bank provide any service or assistance in this regard. The Client acknowledges and agrees that the Bank shall have no responsibility to act as tax agent, representative or adviser of the Client in respect of any Taxes. Prior to investing in China Connect Securities, the Client is strongly urged to consult his own tax advisers and counsel with respect to the possible tax consequences to him of such investment since such tax consequences may differ in respect of different investors.

In addition and without prejudice to any other right or remedy which the Bank may have, the Bank shall be entitled in its absolute discretion, without further notice or demand, forthwith to satisfy any obligation or potential obligation of the Bank or the Client to pay or account for any amounts in respect of any Taxes by selling, realising or otherwise dealing with (including but not limited to withholding or deducting any amount towards Taxes), in such manner as the Bank in its absolute discretion may determine, all or part of any property held by the Bank for any purpose in any of the Client's accounts held with the Bank, and to apply the proceeds in reduction of all or part of any liability of the Client to the Bank. The Bank shall not have any liability for any losses or risks which may result directly or indirectly from any actions taken by the Bank in respect of the foregoing.

14. CLIENT SECURITIES RULES

By way of brief background, the Client Securities Rules prescribe how Client assets are to be dealt with by all intermediaries and their associated entities. However, as the China Connect Securities traded through China Connect are not listed or traded on SEHK, the Client will not have protection under the Client Securities Rules, unless otherwise specified by the SFC or any other relevant China Connect Authority.

15. INVESTOR COMPENSATION FUND

Trading in China Connect Securities does not enjoy the protection afforded by the Investor Compensation Fund established under the SFO. Accordingly, unlike the trading of SEHK-listed securities, the Client will not be covered by the Investor Compensation Fund in respect of any loss the Client may sustain by reason of a default by any SFC licensed or registered person.

16. OWNERSHIP OF CHINA CONNECT SECURITIES

China Connect Securities are held in CSDCC. HKSCC will become a direct participant in CSDCC and China Connect Securities acquired by investors through Northbound Trading will be:

- Recorded in the name of HKSCC in the nominee securities account opened by HKSCC with CSDCC and HKSCC will be nominee holder of such China Connect Securities; and
- Held in custody by the depository of CSDCC and registered in the security holders' register of the issuer of the China Connect Securities.

HKSCC will record interests in such China Connect Securities in the CCASS stock account of the relevant CCASS Clearing Participant.

Under Hong Kong law, HKSCC will be regarded as the legal owner of such China Connect Securities and will be regarded as holding the beneficial entitlement to the China Connect Securities on behalf of the relevant Clearing Participant(s). Depending on the custody arrangements between a Clearing Participant and its Hong Kong or overseas Clients, such Clearing Participant will in turn generally be regarded as holding the beneficial entitlement for such Hong Kong or overseas Clients.

Under current PRC regulations, China Connect Securities will be recorded in a nominee account opened by HKSCC with CSDCC and Northbound investors have rights and interests in China Connect Securities acquired through China Connect according to the applicable laws. The CSRC Securities Registration and Settlement Measures, CSDCC Securities Registration Rules and Administrative Rules on Securities Accounts, the CSDCC China Connect Rules, SSE China Connect Rules and SZSE China Connect Rules generally provide for the concept of a "nominee holder" and recognise the Northbound investors as the "ultimate owners" of China Connect Securities.

Northbound investors shall exercise their rights in relation to China Connect Securities through HKSCC as the nominee holder. As Northbound investors will have actual control over voting rights in respect of such China Connect Securities (either individually or acting in concert with others), Northbound investors are responsible for complying with disclosure obligations under PRC laws and regulations in relation to China Connect Securities acquired through Northbound trading.

HKEx has published materials explaining the ownership rights of Northbound investors in China Connect Securities and may publish further information from time to time. In summary, the HKEx published materials state that:

- It is the Hong Kong and overseas investors as the ultimate investors (rather than any broker, custodian or intermediary through whom such investors hold the China Connect Securities) who should be recognised under PRC laws and regulations as having beneficial ownership in the China Connect Securities;

- (b) As key functions of a nominee holder, HKSCC will be responsible for collecting and distributing dividends to its participants (for their own account and/or as agent for their investors) and obtaining and consolidating voting instructions from its participants and submitting a combined single voting instruction to the issuer of the relevant China Connect Securities. Under the CCASS China Connect Rules, HKSCC is prepared to provide assistance to the beneficial owners of China Connect Securities where necessary. Further details are set out in the HKEx published materials.

HKEx notes that any beneficial owner who decides to take legal action is responsible for seeking its own independent legal advice to satisfy itself and HKSCC that a cause of action exists and the beneficial owner should be prepared to conduct the action and take up all costs in relation to the action, including providing HKSCC with indemnities and legal representation in proceedings; and

- (c) On the insolvency of HKSCC, the China Connect Securities would not be regarded as the general assets of HKSCC under Hong Kong and PRC law and would not be available to the general creditors of HKSCC. CSDCC and the PRC courts would recognise the liquidator of HKSCC, duly appointed pursuant to Hong Kong law, as the rightful person to deal with China Connect Securities in the place of HKSCC.

The Client should conduct the Client's own review of the HKEx published materials and the applicable China Connect Rules from time to time. The Client should also consult his own legal advisers to make his own assessment of his rights as a Northbound investor in China Connect Securities.

17. AMENDMENT OF ORDERS AND LOSS OF PRIORITY

Consistent with the current practice in the PRC, if an investor engaged in Northbound trading wishes to amend an order, the investor must first cancel the original order and then input a new one. Accordingly, order priority will be lost and, subject to the Daily Quota and Aggregate Quota restrictions (see paragraph 3 of Appendix 1 to the Stock Connect Terms), the subsequent order may not be filled on the same Trading Day.

18. RISK OF CSDCC DEFAULT

CSDCC has established a risk management framework and measures that are approved and supervised by the CSRC. If CSDCC (as the host central counterparty) defaults, HKSCC may (but shall have no obligation to) take any legal action or court proceeding to seek recovery of the outstanding China Connect Securities and monies from CSDCC through available legal channels and through CSDCC's liquidation process, if applicable. As CSDCC does not contribute to the HKSCC guarantee fund, HKSCC will not use the HKSCC guarantee fund to cover any residual loss as a result of closing out any of CSDCC's positions. HKSCC will in turn distribute China Connect Securities and/or monies recovered to clearing participants on a pro-rata basis as prescribed by the relevant China Connect Authorities. The Bank in turn will be distributing China Connect Securities and/or monies only to the extent recovered directly or indirectly from HKSCC.

Although the likelihood of a default by CSDCC is considered to be remote, investors should be aware of this arrangement and of this potential exposure before engaging in Northbound trading.

19. RISK OF HKSCC DEFAULT

The Bank's provision of services pursuant to these Stock Connect Terms also depends upon the performance by HKSCC of its obligations. Any action or inaction of HKSCC or a failure or delay by HKSCC in the performance of its obligations may result in a failure of settlement, or the loss, of China Connect Securities and/or monies in connection with them and the Client may suffer losses as a result. The Bank shall not have any responsibility or liability for any such losses.

20. SCRIPLESS SECURITIES

China Connect Securities are traded in scripless form, and accordingly China Connect Securities may not be physically deposited into and/or withdrawn from CCASS.

21. COMPANY ANNOUNCEMENTS ON CORPORATE ACTIONS

Any corporate action in respect of China Connect Securities will be announced by the relevant issuer through the SSE website or SZSE website as the case may be and certain officially appointed newspapers. HKSCC will also record all corporate actions relating to China Connect Securities in CCASS and inform its clearing participants of the details via the CCASS terminals as soon as practicable on the announcement date. Investors engaged in Northbound trading undertake to refer to the SSE website and the SZSE website as the case may be and the relevant newspapers for the latest listed company announcements or, alternatively, the HKEx website's China Stock Markets Web (or such other replacement or successor web-page from time to time) for corporate actions in respect of China Connect Securities issued on the previous Trading Day. Investors should note that (i) issuers listed on the China Connect Markets publish corporate documents in Chinese only and English translations will not be available, and (ii) issuers listed on the ChiNext Board are required to publish certain corporate announcements on their corporate websites and the officially appointed websites only. The Bank expressly disclaims any obligation to forward any announcements and corporate action notices to the Client.

Unlike the existing market practice in Hong Kong, investors engaged in Northbound trading may not be able to attend shareholder meetings by proxy or in person.

The Bank shall have no obligation whatsoever to collect or receive or take any other action (including attending any general meeting and/or exercising any voting right) in relation to any payment or distribution or voting in respect of China Connect Securities for the Client's account or to notify the Client of the existence of or the terms of any notice, circular, report, announcement or similar corporate action in respect of China Connect Securities. If the Bank shall make any such collection or receipt, take any such action or give the Client any such notification or shall take any action pursuant to any such notification, the Bank shall not have:

- (a) Any liability in respect of any inaccuracies or delays; and
- (b) Any obligation to continue or repeat any such action. The Bank does not and cannot ensure the accuracy, reliability or timeliness of any company announcements of corporate actions, and the Bank accepts no liability (whether in tort or contract or otherwise) for any loss or damage arising from any errors, inaccuracies, delays or omissions or any actions taken in reliance thereon. The Bank expressly disclaims all warranties, express or implied, as to the accuracy of any company announcement or as to the fitness of the information for any purpose.

22. DISCLOSURE OF INFORMATION AND PUBLICATION OF TRADE INFORMATION

SEHK may require the Bank to provide information on the Client's profile, and the type and value of the Client's orders in relation to Northbound trading of China Connect Securities and the trades which the Bank executed for the Client, at such intervals and in such form as SEHK may specify from time to time for purposes of the publication, dissemination or public distribution of aggregated information in respect of China Connect Securities trades under China Connect, trading volumes, investor profiles and other related data.

In addition, the Bank may be required by any China Connect Authority to provide any information relating to the Client including, without limitation, any information relating to China Connect trades executed by the Client through Exchange Participants other than the Bank, where the China Connect Securities in respect of such trades have been transferred to the Bank for sale.

23. RETENTION OF INFORMATION

The Client acknowledges and accepts that the Bank will be required under the China Connect Rules to keep records for a period of not less than 20 years of:

- (a) All orders and trades executed on the Client's behalf;
- (b) Any instructions received from the Client;
- (c) The Client's account information in relation to Northbound trading; and
- (d) All relevant information concerning margin trading and stock borrowing and lending of any China Connect Securities (including, without limitation, in respect of any such margin trading, the relevant securities margin trading arrangement and the funds provided).

24. CLIENT ERROR

The Bank shall not be liable for any loss, damage or expense or consequential loss, damage or expense suffered by the Client as a result of any trading based on the Client's instructions. The Bank will not be able to unwind any trade, and the Client should also take note of the settlement arrangements in respect of China Connect Securities including but not limited to quota restrictions, which may affect the Client's ability to mitigate the consequences of any error trades.

The China Connect Rules generally prohibit any off-exchange trading or transfers. However, transfers may be permitted between Exchange Participants and their Clients to rectify an error trade in limited circumstances, although there is a lack of clarity as to the circumstances in which such transfers may be permitted. Any Exchange Participant who performs a Non-trade Transfer to rectify an error trade will be required to submit to SEHK an error trade report together with supporting documents explaining how the error was made and providing details of the Non-trade Transfer. SEHK has the power to disallow a particular Exchange Participant to conduct Non-trade Transfers for error trade rectification if SEHK has reasonable cause to suspect or to believe that the Exchange Participant may abuse or may have abused such rectification arrangements or may have used such rectification arrangements to circumvent the prohibition against off-exchange trades or transfers. SEHK may provide error trade reports and related information to the SFC and SSE. Exchange participants are warned by SEHK not to misuse this arrangement to effect off-exchange trades or transfers which are otherwise disallowed under the relevant China Connect Rules. The Bank shall have absolute discretion to determine whether to conduct any transfer to rectify any error trade and shall have no obligation to do so. The Bank shall have no liability for any losses which may result directly or indirectly from any error trade or any refusal to conduct a transfer to correct an error trade.

25. OPERATION OF CHINA CONNECT SERVICE/ CHINA CONNECT MARKET SYSTEM

Unless notified otherwise, Stock Connect Service will only operate on a Hong Kong business day, provided that both Hong Kong and Shanghai markets are open for trading on that day (T-day) and banking services are available in both markets on the corresponding money settlement days (T+1). Clients should also note that A Shares trading will follow the SSE's trading hours.

It is possible that there are occasions when it is a normal trading day for the Mainland China market but Hong Kong investors cannot carry out any A Share trading. Investors should take note of the days Stock Connect is open for business and decide according to their own risk tolerance capability whether or not to take on the risk of price fluctuations in A Shares during the time when China Connect Service is not trading.

The SSE, SZSE, SEHK or the relevant SEHK Subsidiary (after consulting with SEHK) may, under certain circumstances including where any of them determines that it is appropriate and in the interest of a fair and orderly market to protect investors, temporarily suspend or restrict all or part of the order-routing and related supporting services with regard to all or any Northbound trading of China Connect Securities, and for such duration and frequency as the SEHK may consider appropriate. Suspension may be executed with or without prior notice, for a specific stock, or for all stocks of the relevant

market(s), or subject to such other conditions and criteria as they may determine. The Client will not be able to buy or sell China Connect Securities through China Connect during any period in which trading of China Connect Securities is suspended.

In particular, the Client should note that while trading of China Connect Securities is suspended by SEHK, trading of such China Connect Securities may continue on the relevant China Connect Market. The Client may remain exposed to fluctuations in the price of China Connect Securities caused by trading on the relevant China Connect Market during the period when trading of such China Connect Securities is suspended by SEHK.

SEHK has absolute discretion to change the operational hours and arrangements of the China Connect Service at any time and without advance notice, whether on a temporary basis, due to operational needs, inclement weather, under emergency situations or otherwise. Moreover, SEHK or the SEHK Subsidiary (with the agreement of SEHK) may cease the provision of the China Connect Northbound trading service permanently.

Such suspension, restriction or cessation will affect the Bank's ability to accept and process the Client's orders and the Client is advised to refer to the HKEx website and other information published by HKEx for up-to-date information. There can be no assurance that the Client's orders will be accepted or processed, notwithstanding that China Connect Securities may be traded through other channels including, without limitation, by PRC investors on the relevant China Connect Market.

Further, the SEHK Rules state that, where any H Shares with corresponding A Shares eligible as China Connect Securities are suspended from trading on SEHK but the corresponding A Shares are not suspended from trading on SSE, the service for routing the China Connect sell orders and China Connect buy orders for such A Shares to SSE for execution will normally remain available. However, SEHK may, in its discretion, restrict or suspend such service without prior notice and the Client's ability to place sell orders and buy orders may be affected.

In addition, the China Connect Market System is a new platform for trading of China Connect Securities under China Connect. The Bank provides trading services based on the China Connect Market System which is operated by the relevant China Connect Market. The Bank is not responsible for any delay or failure caused by the China Connect Market System and investors accept all risks arising from trading China Connect Securities through the China Connect Market System. The Bank shall not be responsible or held liable for any loss or damage directly or indirectly suffered by the Client arising from or in connection with the China Connect Service or the CSC through Northbound trading including, without limitation, the following:

- (a) A suspension, restriction or cessation of the China Connect Service or the CSC, or any inability to access or use the CSC or the China Connect Service;
- (b) Any special arrangement put in place or any action, step or measure taken or not taken to deal with an emergency, including but not limited to the cancellation of any or all China Connect orders input by Exchange Participants;
- (c) Any suspension, delay, interruption or cessation of trading of any China Connect Securities on the relevant China Connect Market or through SEHK;
- (d) Any delay, suspension, interruption or order cancellation of any China Connect Securities as a result of the hoisting of a Typhoon Signal No. 8 or above or the issuance of the Black Rainstorm Warning in Hong Kong;
- (e) Any delay or failure to route any China Connect orders or any delay or failure to send any order cancellation requests or to provide the China Connect Service, due to any system, communication or connection failure, power outage, software or hardware malfunction or other event beyond the control of SEHK or the Bank;
- (f) Any circumstance in which a China Connect order which a China Connect Exchange Participant has requested to be cancelled is not cancelled for any reason whatsoever;
- (g) Any delay, failure or error of any China Connect Market System or any system upon which the relevant SEHK Subsidiary or the Bank is reliant in providing the China Connect Service; and

- (h) Any delay or failure to execute, or any error in matching or executing any, China Connect order due to any reason beyond the control of SEHK, HKEx or the relevant SEHK Subsidiary, or the Bank (including, without limitation, any action or decision taken or made, or not taken or made, by SSE, any China Connect Authority or any other relevant governmental or regulatory body).

If there is any delay or failure to send any order cancellation request in any circumstance described in paragraph 25 (e) or (f) of Appendix 1 to the Stock Connect Terms above, the Client shall, in the event such order is matched and executed, remain responsible to fulfil any settlement obligations in respect of such transaction.

26. OPERATIONAL HOURS

SEHK has absolute discretion to determine from time to time the operational hours of the China Connect Service, and will have absolute discretion to change the operational hours and arrangements of the China Connect Service at any time and without advance notice, whether on a temporary basis or otherwise. The Bank shall not be under any obligation to inform the Client of any such determination by SEHK as to the operational hours of the China Connect Service. Any such change in the operational hours and arrangements with respect to the China Connect Service will affect the Bank's ability to accept and process the Client's orders and generally to provide the China Connect Service in a timely manner.

Where, for example, there is any price sensitive information relating to a PRC Listco during a time when the China Connect Service is not in operation, the China Connect Securities issued by or in connection with the PRC Listco may continue to trade on the relevant China Connect Market and the price of such China Connect Securities may move significantly. In such case, Northbound investors will not be able to trade in such securities until the next available Trading Day under China Connect.

27. MARGIN TRADING

Subject to any and all conditions prescribed by the Bank from time to time, the Bank may provide margin trading facilities but shall have no obligation to do so. Any and all margin trading activities shall be subject to the conditions prescribed by the China Connect Authorities. Subject to the foregoing, Hong Kong and overseas investors may conduct margin trading in China Connect Securities determined by the relevant China Connect Authorities to be eligible for margin trading ("Eligible Margin Trading Securities"). The HKEx will from time to time publish a list of Eligible Margin Trading Securities. SSE may suspend margin trading activities in any specific A Share if the volume of margin trading activities in such A Share exceeds a threshold determined by the relevant China Connect Market and resume margin trading activities when the volume of margin trading activities drops below a prescribed threshold. Where the SEHK is notified by the relevant China Connect Market that a suspension or resumption involves a security on the list of Eligible Margin Trading Securities, the HKEx will disclose such information on its website. In such circumstances, any margin trading (except for margin trading in respect of China Connect Securities buy orders) in the relevant China Connect Security shall be suspended and/or resumed accordingly. Where SSE and/or SZSE as the case may be have reserved the right to require (at some point in time) margin trading orders to be flagged as margin trading orders when routed to China Connect, the Bank shall have no obligation to update the Client in respect of the list of Eligible Margin Trading Securities or any restrictions or suspensions in respect of margin trading from time to time.

28. RIGHTS ISSUANCES

Where a Hong Kong or overseas investor receives any form of entitlement security from the issuer of a China Connect Security, if such entitlement security:

- (a) Is a China Connect Security, Hong Kong and overseas investors will be allowed to buy and sell the entitlement security through China Connect;

- (b) Is not a China Connect Security but is a RMB-denominated security listed on a China Connect Market, Hong Kong and overseas investors may be permitted to sell the entitlement security through China Connect but will not be permitted to buy such entitlement security;
- (c) Is a security listed on a China Connect Market but is not traded in RMB, Hong Kong and overseas investors will not be allowed to buy or sell the entitlement security through China Connect. HKEx has stated that the relevant China Connect Market and SEHK will consult each other to agree on the appropriate treatment of the entitlement security; or
- (d) Is not listed on a China Connect Market, Hong Kong and overseas investors will not be allowed to buy or sell the entitlement security on China Connect unless and until appropriate arrangements (if any) have been provided by HKSCC. It is possible that no such alternative arrangements will be provided.

29. ODD LOT TRADING

Odd lot trading in China Connect Securities is available only for sell orders and all odd lots must be sold in one single order. A board lot order may be matched with different odd lot sell orders, resulting in odd lot trades. Board lot and odd lot orders are matched on the same platform on China Connect and subject to the same share price. The maximum order size is 1 million shares and the tick size is uniformly set at RMB0.01.

30. SHORT SELLING

Unless specifically agreed, all orders must be fully covered. Short selling may only be allowed in the absolute unfettered discretion of the Bank subject to any and all requirements and conditions stipulated by the Bank from time to time, provided that such covered short selling satisfies the requirements specified by the relevant China Connect Authorities. Short selling may be suspended where the volume of short selling in respect of the relevant China Connect Security exceeds the threshold(s) specified by the SEHK, and may be resumed if the SEHK so permits. However, naked short selling of China Connect Securities is prohibited. The Client shall be fully responsible for understanding and complying with short selling requirements in effect from time to time and for any consequences of non-compliance.

31. RISKS ASSOCIATED WITH INVESTING IN CHINA CONNECT SECURITIES

PRC-related risks

Investing in the PRC, an emerging market, involves special considerations and risks, including without limitation greater price volatility, less developed regulatory and legal framework, economic, and social and political instability.

Market risk

The market value of China Connect Securities and the income from them may go down as well as up. There can be no assurance that the Client will achieve profits or avoid losses from trading China Connect Securities, significant or otherwise. The return the Client receives from China Connect Securities (if any) will fluctuate in response to changes in capital appreciation and/or income relating to such China Connect Securities. Furthermore, China Connect Securities may experience volatility and decline depending on market conditions. Through trading China Connect Securities, the Client is exposed to various forms of risk, including (for example) interest rate risks (risks of falling China Connect Securities values in a rising interest rate market), income risks (risks of falling incomes from China Connect Securities in a falling interest rate market) and credit risk (risk of a default by an issuer of China Connect Securities).

Possible business failure risk

In the current economic environment, global markets are experiencing very high levels of volatility and an increased risk of corporate failures. The insolvency or other corporate failure of any issuer of China Connect Securities may have an adverse effect on the Client's investment. The Client may lose money by investing in China Connect Securities.

Equity risk

Investing in China Connect Securities may offer a higher rate of return than investing in short term and longer term debt securities. However, the risks associated with investments in China Connect Securities may also be higher, because the investment performance of China Connect Securities depends upon factors which are difficult to predict. Such factors include the possibility of sudden or prolonged market declines and risks associated with individual companies.

Dividend risk

Whether an issuer of China Connect Securities will pay distributions is subject to such issuer's dividend policy. Dividend payment rates in respect of China Connect Securities may depend on factors including general economic conditions and the financial positions of the relevant issuers. There can be no assurance that any dividends or distributions in respect of China Connect Securities will be declared or paid.

Liquidity risks

Although China Connect Securities are listed for trading on China Connect Market and available for trading through SEHK by China Connect, there can be no assurance that an active trading market for China Connect Securities will develop or be maintained. If spreads on China Connect Securities are wide, this may adversely affect the Client's ability to dispose of China Connect Securities at the desired price. If the Client needs to sell China Connect Securities at a time when no active market for them exists, the price the Client receives for his China Connect Securities – assuming the Client is able to sell them – is likely to be lower than the price received if an active market did exist.

General legal and regulatory risk

The Client must comply with all Applicable Regulations. Furthermore, any change in any Applicable Regulations may have an impact on the market sentiment which may in turn affect the performance of China Connect Securities. It is impossible to predict whether such an impact caused by any such change will be positive or negative for China Connect Securities. In the worst case scenario, the Client may lose a material part of his investments in China Connect Securities.

Currency risk

The value of RMB against Hong Kong dollars or other foreign currencies may be affected by a wide range of factors. There is no guarantee that RMB will not depreciate. A depreciation of RMB may result in a decrease in the market value of RMB securities and the realisation price of RMB securities. Non-RMB based investors who are trading in RMB securities may also sustain loss in the event that they subsequently convert any RMB proceeds back to Hong Kong dollars or other base currencies.

There are also significant restrictions on the remittance of RMB into and out of the PRC. If the issuer of RMB securities is not able to remit RMB to Hong Kong or make distributions in RMB due to exchange controls or other restrictions, the issuer may make distributions (including dividends and other payments) in other currencies. Investors may therefore be exposed to additional foreign exchange risk and liquidity exposures.

The liquidity and trading price of China Connect Securities may be adversely affected by the limited availability of RMB outside the PRC and restrictions on the conversion of RMB. These factors may affect the liquidity of RMB for investors and accordingly adversely affect the market demand for China Connect Securities.

DEFINITIONS AND INTERPRETATION

"A Shares" means any securities issued by companies incorporated in the PRC which are listed and traded on any PRC A Share market (i.e. the Shanghai Stock Exchange or the Shenzhen Stock Exchange) and not on SEHK.

"Applicable Regulations" means any law, regulation or order, or any rule, direction, policy, guideline, circular, code, notice or restriction (whether or not having the force of law) issued by any exchange, regulatory authority, governmental agency (including tax authority), or other organisation (in each case, whether within or outside Hong Kong) which is applicable to the Client and/or the Bank or any Related Person from time to time including, without limitation, the China Connect Rules.

"Cash" means all cash or cash equivalents in Renminbi received and held by the Bank on the terms of these Stock Connect Terms.

"CCASS" means the Central Clearing and Settlement System operated by HKSCC for the clearing of securities listed or traded on SEHK and/or any system established for the purpose of China Connect.

"CCASS China Connect Rules" means the general rules of CCASS, as amended for the purposes of implementing China Connect, and as amended, supplemented, modified and/or varied from time to time.

"China Connect" means a securities trading and clearing links programme developed or to be developed by SEHK, the relevant China Connect Market(s), HKSCC and CSDCC for the establishment of mutual market access between SEHK and the relevant China Connect Market(s).

"China Connect Authorities" means the exchanges, clearing systems and regulators which provide services in relation to and/or regulate China Connect and activities relating to China Connect, including without limitation SEHK, HKSCC, the relevant SEHK Subsidiary, the relevant China Connect Market(s), CSDCC, CSRC, PBOC, SAFE, SAT, SFC, HKMA and any other regulator, exchange, clearing system, agency or authority with jurisdiction, authority or responsibility in respect of China Connect (including, without limitation, any tax or other authority that may impose or levy any form of tax, duty, fine, penalty or interest on or in respect of any China Connect Securities under any applicable law or regulation); and "China Connect Authority" means any one of them.

"China Connect Market" means a stock market in the PRC including, without limitation SSE and SZSE for as long as such market is acceptable to SEHK and included in the list of China Connect Markets which are eligible for China Connect trading.

"China Connect Market System" means the system used for the trading of China Connect Securities on the relevant China Connect Market, as operated by the relevant exchange that operates the China Connect Market and has entered into trading links with SEHK.

"China Connect Rules" means any laws, rules, regulations, policies, guidelines or circulars published or applied by any China Connect Authority from time to time in respect of China Connect or any activities arising from China Connect.

"China Connect Securities" means any securities listed on the relevant China Connect Market which may be eligible for trading on China Connect.

"China Connect Service" means the order-routing service through which Northbound orders placed by an Exchange Participant may be transmitted by SEHK or the SEHK Subsidiary to the corresponding China Connect Market for the buying and selling of China Connect Securities and any related supporting services.

"ChiNext Shares" means any securities listed on the ChiNext Board of the SZSE which may be traded by Hong Kong and international investors under China Connect.

"Clearing Participant" has the meaning given to such term in the rules of the CCASS.

"CSC" means the China Stock Connect System for receiving and routing China Connect orders to a China Connect Market System for automatic matching and execution.

"CSDCC" means China Securities Depository and Clearing Corporation.

"CSRC" means China Securities Regulatory Commission.

“Eligible Investor” means a “professional investor” within the meaning of paragraph (a), (b), (c), (d), (e), (f), (g), (h) or (i) or the definition of “professional investor” in section 1 of Part 1 of Schedule 1 to the SFO who is permitted or approved by the prevailing China Connect Authorities to trade the relevant SZSE Securities through Shenzhen-Hong Kong Stock Connect, or such other types of investors permitted or approved by the prevailing China Connect Authorities to trade the relevant SZSE Securities through Shenzhen-Hong Kong Stock Connect.

“Exchange Participant” means any China Connect Exchange Participant (as defined in the SEHK China Connect Rules).

“Forced Sale Notice” has the meaning given to such term in article 2.1 in the Stock Connect Terms.

“H Shares” means any securities issued by companies incorporated in the PRC and listed on the SEHK.

“HKEx” means the Hong Kong Exchanges and Clearing Limited.

“HKSCC” means the Hong Kong Securities Clearing Company Limited, a wholly-owned subsidiary of HKEx.

“Market Data Information” means any market data information in respect of any China Connect Security which SEHK, SSE or any other China Connect Authority from time to time disseminates or otherwise makes available to the Client.

“Non-trade Transfer” means a transfer of China Connect Securities which involves a change in the beneficial ownership of the China Connect Securities and which is not conducted through the China Connect Service and executed on the China Connect Market.

“Northbound” denotes the trading of China Connect Securities by Hong Kong and international investors through China Connect.

“PBOC” means the People’s Bank of China.

“PRC” means, for the purposes of these Stock Connect Terms, the People’s Republic of China (excluding Hong Kong, Macau and Taiwan).

“PRC Citizen” means any person holding a resident identification card or other equivalent government-issued identification of the PRC.

“PRC Listco” has the meaning given to such term in paragraph 5 of Appendix 1 to the Stock Connect Terms.

“Pre-Trade Checking” has the meaning ascribed to it under paragraph 1 of Appendix 1 to the Stock Connect Terms.

“QFII” means the Qualified Foreign Institutional Investor program which was launched in 2002 in the PRC to allow licensed foreign investors to buy and sell A Shares in the PRC stock exchanges.

“Related Person(s)” shall mean any company or entity of the Credit Agricole group of companies, and their respective employees and agents.

“Renminbi” or **“RMB”** means the lawful currency of the PRC, deliverable in Hong Kong.

“RQFII” means the RMB Qualified Foreign Institutional Investor program which was launched in 2011 to allow Hong Kong and other foreign jurisdictions to reinvest offshore RMB into the PRC securities market.

“SAFE” means the State Administration of Foreign Exchange of the PRC.

“SAT” means the State Administration of Taxation of the PRC securities market.

“SEHK” means The Stock Exchange of Hong Kong Limited, a wholly-owned subsidiary of HKEx.

“SEHK China Connect Rules” means the rules of HKEx, as amended for the purposes of implementing China Connect, and as amended, supplemented, modified and/or varied from time to time.

“SEHK Subsidiary” means a wholly-owned subsidiary of SEHK duly authorised as an automated trading service provider under the SFO and licensed under applicable laws in the PRC to provide the order-routing service under China Connect.

“SFO” means the Securities and Futures Ordinance (Cap. 571) of Hong Kong.

“Shanghai-Hong Kong Stock Connect” means a securities trading and clearing links programme developed by SEHK, SSE, HKSCC and CSDCC for the establishment of mutual market access between SEHK and SSE.

“Shenzhen-Hong Kong Stock Connect” means a securities trading and clearing links programme developed by SEHK, SZSE, HKSCC and CSDCC for the establishment of mutual market access between SEHK and SZSE.

“SSE” means the Shanghai Stock Exchange.

“SSE China Connect Rules” means the SSE Regulations on the Shanghai-Hong Kong Stock Connect Pilot Programme which have been published by SSE for the purposes of implementing China Connect, as amended, supplemented, modified and/or varied from time to time.

“SSE Listing Rules” means the Rules Governing the Listing of Stocks on Shanghai Stock Exchange, as amended, supplemented, modified and/or varied from time to time.

“SSE Rules” means the SSE China Connect Rules and the business and trading rules and regulations of SSE, as amended, supplemented, modified and/or varied from time to time.

“SSE Securities” means any securities listed on the SSE which may be traded by Hong Kong and international investors under China Connect.

“Stock Connect Terms” means these terms and conditions (including any Appendices hereto) which are supplemental to the General Terms and Conditions, and as amended, supplemented, modified and/or varied from time to time.

“SZSE” means the Shenzhen Stock Exchange.

“SZSE China Connect Rules” means the SZSE Regulations on the Shenzhen-Hong Kong Stock Connect Programme which have been published by SZSE for the purpose of implementing China Connect, as amended, supplemented, modified and/or varied from time to time.

“SZSE Listing Rules” means the Rules Governing the Listing of Stocks on SZSE as amended, supplemented, modified and/or varied from time to time.

“SZSE Rules” means the SZSE China Connect Rules and the business and trading rules and regulations of SZSE, as amended, supplemented, modified and/or varied from time to time.

“SZSE Securities” means any securities listed on the SZSE which may be traded by Hong Kong and international investors under China Connect.

“Taxes” means all taxes, (including but not limited to income tax, business tax, stamp duty, value added tax, tax on gains, transactional tax, if applicable), duties, levies, imposts, charges, assessments, deductions, withholdings and related liabilities, including but not limited to additions to tax, penalties and interest imposed on or in respect of (i) China Connect Securities or Cash, (ii) any transaction effected under these Stock Connect Terms or (iii) the Client.

“Trading Day” means a day on which SEHK is open for Northbound trading for (a) Hong Kong and Shanghai (in case of Shanghai-Hong Kong Stock Connect) or (b) Hong Kong and Shenzhen (in the case of Shenzhen-Hong Kong Stock Connect), where “T day” denotes the day on which a transaction is executed and “T+1 day” denotes (as the case may be) the day which is one Trading Day or, in the context of settlement of funds, one business day (on which banks in Hong Kong and (a) Shanghai (in the case of Shanghai-Hong Kong Stock Connect) or (b) Shenzhen (in the case of Shenzhen-Hong Kong Stock Connect) are generally open for business) after T day.

Words importing the masculine gender shall include the feminine and neuter genders respectively. Words importing the singular shall include the plural and vice versa.

1. PREAMBLE

These online services special terms and conditions (hereinafter **“Special Terms and Conditions”**) govern the availability of online banking services provided by CA Indosuez (Switzerland) SA, Singapore Branch (hereinafter the **“Bank”**), regardless of how they are accessed, including via a mobile terminal (hereinafter the **“Online Services”**). These Online Services are an extension of the services already offered by the Bank as part of its business relationships with the Client.

The Online Services provide access through an encrypted computer connection and in accordance with access profiles defined in the Access Request (as defined below) to some of the Bank's online banking platform functionalities, such as the ability to carry out transactions, extract accounting data and certain general and financial information and/or an electronic messages system.

“Access Request” means the form used to request and obtain access to Online Services, subject to the Bank's approval, in accordance with these Special Terms and Conditions.

“Applicant” means, as the case may be, the Client or any other individual or legal entity designated in the Access Request who requests Online Services, without necessarily requesting access for itself.

“Client” means the holder(s) of the banking relationship(s) with the Bank.

“Mobile Applications” means the Bank's software available on online downloading platforms that enable the User (as defined below) to access certain services, including Online Services, from a mobile terminal (e.g. smartphone or tablet).

“User” means, as the case may be, the Client or any other authorized individual designated by the Applicant in the Access Request for whom personal access to Online Services is granted and who acts on behalf of the Applicant and the Client.

These Special Terms and Conditions apply to the legal relationships between the Bank and the Client, as holder of any banking relationship in which access to Online Services is granted, whether or not the Client personally has such access as User. The Applicant and the User alone are responsible for informing the Client, and hereby undertake to inform the Client, if the latter is neither the Applicant nor the User, of its Access Request and these Special Terms and Conditions as well as, where appropriate, any other additional terms and conditions.

In any case, these Special Terms and Conditions and, where appropriate, any other additional terms and conditions are fully applicable to and binding on the User, the Applicant and the Client.

2. AVAILABILITY/ACCESS

The Online Services shall be made available to the User, provided an Access Request has been signed and submitted to the Bank, the Bank approves it, and the User has access to technology –in particular an information technology environment and network– compatible with the technology needed for the Online Services. Where appropriate, the User may also use Mobile Applications, subject to additional terms and conditions. If these Special Terms and Conditions conflict with the additional terms and conditions regarding Mobile Applications, these Special Terms and Conditions shall take prevail.

The Bank's agreement to make Online Services available is evidenced by its granting of online access to one or more Users.

The Online Services shall be made available and accessible through remote public transmission networks using an encrypted communications channel between the User and the Bank, normally via the internet. Depending on technical developments, they may also be made accessible via other channels or remote means of communication, at the Bank's discretion.

If a User has access to multiple banking relationships via one and the same access, only one access profile may be requested and granted. A single access profile selected for each banking relationship shall, in all cases, be identical for any related sub-account. If there is any difference in access profile, only the profile most limited in scope may be granted.

3. USERS OF ONLINE SERVICES

Access to Online Services may be requested for the Client himself if he is an individual, or (in respect of any accounts held by individuals, entities or trusts) for any other authorized User who is authorized by the Client or the Applicant, in respect of one or more accounts maintained with the Bank.

A User's scope of access to Online Services shall be subject to the authority it has or which has been granted to it in respect of the relevant account.

As an exception to the preceding paragraph, access to Online Services may be requested for a User having a collective power over an account together with another User, provided that the “orders approval” option is selected, where applicable, or, otherwise, that such User's access is limited only to the “view” function.

The User must be familiar with the use of current information systems technologies.

The Applicant and the User are required to inform the Bank immediately of any change concerning their personal data, particularly data provided to the Bank as part of the Online Services documentation.

The User undertakes to connect to the Online Services at least once per calendar year.

4. TECHNICAL ASSISTANCE (“HELPLINE”)

The Bank is not required to provide User training for Online Services. Nonetheless, it may in its sole discretion try to provide assistance to Users via online technical assistance, although it cannot guarantee any results.

5. RISKS

The Online Services are provided for use in a specific environment involving risks, which may result from potential transmission problems, damage to or overload of the Bank's and/or User's information technology system, breach of confidentiality, viruses, intrusions and/or unlawful acts. The Bank shall assume no liability in this regard. These risks are borne exclusively by the Applicant, the User and/or the Client, whether or not the Client is itself a User. By signing the Access Request, the Applicant and the User, if they are not the Clients, expressly release the Bank from any liability in its provision of the Online Services and indemnifies it against any possible claim by the Client relating thereto.

More specifically, with regard to the risk of breach of confidentiality, the Bank shall use reasonable efforts to provide a high degree of security and confidentiality by using information systems protection mechanisms that are considered (acting reasonably) to be effective. Subject to gross negligence on the part of the Bank, the Bank shall nevertheless assume no liability should unauthorized third parties gain access to, discover or disclose information concerning the Client as a result of the use of Online Services. To prevent any unauthorized access to information relating to the Client, the User is asked to take all appropriate measures (depending on the information technology equipment used, including, where applicable, mobile terminals). Furthermore, the Bank strongly advises against accessing Online Services via open networks such as public WiFi, jailbroken mobile terminal or third-party devices, such as computers in cybercafés.

The software provided by the Bank must be installed only on a computer or, where appropriate, mobile terminal meeting applicable minimum technical standards, which the Bank shall specify on request, excluding any others.

More specifically, with respect to potential viruses, intrusions and unlawful acts, there is always a risk that hacking or computer viruses of all kinds, designed to force access, collect, copy or destroy information, may contaminate the computer or the mobile terminal used by the User, in particular when he uses the internet and comes into contact with the outside environment through computers, networks or connecting to external data media. It is the User's responsibility to take all appropriate measures to prevent such risks and to protect data and/or software stored or loaded on the information technology equipment used, in particular by immediately installing updates provided by the Bank and/or third-party software publishers.

Any potential damage resulting from the use of the Online Services and/or the Mobile Applications, whether caused by the User or a third party (including a Bank employee) shall be borne exclusively by the User, the Applicant and/or the Client, whether or not the Client is itself a User.

6. RESTRICTIONS

The use of Online Services, and any technical and security means necessary for this purpose, may be subject to legal and regulatory restrictions, particularly when accessible via the internet. The Online Services are not intended for or targeted at the persons of any country in particular. The languages in which they are available form part of the working languages of the Bank and should not be construed as an indication of a targeted country. They are not intended for persons who are domiciled, resident or located in a country in which their availability or use would might contravene applicable laws or regulations. The Online Services may not be considered as an offer or a solicitation for products or services to the territories of the United States of America or Canada or any other countries to which their content could be considered as a breach of the applicable laws and regulations. The Bank reserves the right to refuse or restrict access to all or part of such services if it considers that this could be the case. Moreover, the Applicant and the User hereby represent that they are aware of the existence of any such restrictions in their country of domicile, residence and/or location, and undertake to comply with them. By requesting a connection and by connecting to said Online Services from any location whatsoever, they certify to the Bank that they are not subject to such restrictions, thereby fully releasing the Bank from any liability in this regard.

7. USER LEGITIMATION AND DUE DILIGENCE

For any account that can be accessed by one and the same access profile, each User shall receive only one start-up kit, the start-up kit shall include the various equipment or items required by a User to access the Online Services as well as required for identification of the User (hereafter the “Means of Identification”), along with a User guide. These equipment or items must be kept with the greatest care. The Bank shall remain sole the owner of any equipment or items that it provides.

The Bank is entitled to consider that any person who enters the correct Means of Identification shall be validly verified as the User. In such a case, the Bank shall be entitled, within the scope of the particular User's access profile, to allow all information accessible via Online Services to be viewed, including information and documents available for viewing prior to granting access to the particular User, and to follow any instructions falling within the scope of said profile, without having to carry out additional checks of any kind.

To limit the risks of unauthorized access, the User shall have the obligation to take all appropriate precautions to keep all components of the Means of Identification in a safe place, to ensure that the password is kept separately from the other components, and to maintain strict confidentiality of any related data. The User may change his password at his initiative and at any time, and is advised to do so frequently.

The Bank shall assume no liability in case of theft or loss of all or part of components of the Means of Identification before it has received notification thereof. As long as such notification has not been received by the Bank, all risks of an unauthorized third party using the Online Services shall be borne exclusively by the User, the Applicant and/or the Client, whether or not the Client is itself a User. By signing the Access Request, the Applicant and the User, if they are not the Clients, expressly release the Bank from any unauthorized use or access to the Online Services and indemnifies it against any possible claim by the Client relating thereto.

It is the User's sole responsibility to contact the Bank immediately upon becoming aware that all or part of components of the Means of Identification components are lost or stolen, or if it has any doubts as to whether such components are still strictly confidential, in order for the Bank to block access to the Online Services concerned, and promptly replace the relevant components of the Means of Identification.

The Bank reserves the right to charge the User, the Client and/or the Applicant separately for providing any replacement Means of Identification.

The Bank shall assume no liability in the event the abovementioned due diligence duties are not fulfilled by a User, Client or Applicant. The User, the Applicant and/or the Client, whether or not the Client is itself a User, shall exclusively bear all risks, consequences, loss and damages resulting therefrom. By signing the Access Request, the Applicant and the User, if they are not the Clients, expressly release the Bank from all such risks, consequences, loss and damages and indemnifies it against any possible claim by the Client relating thereto.

8. ACCESS BLOCKED BY THE BANK

Without prejudice to the other provisions that authorize the Bank to terminate the Online Services, the Bank reserves the right at any time and at its sole discretion, without prior notice and without stating its reasons, to block any User's access to the Online Services whenever it deems such measure appropriate, including without limitation in the event of the death of the User or the Client, when the Applicant or the User no longer meets the conditions for obtaining access to Online Services, or when their change in circumstances no longer corresponds to the information provided.

The Bank shall not assume any liability if the Online Services are interrupted as a result of such block, except in the event of gross negligence on its part. All possible risks, consequences, loss and damages that may result (whether directly or indirectly) therefrom shall be borne exclusively by the User, the Applicant and/or the Client, whether or not the Client is itself a User. By signing the Access Request, the Applicant and the User, if they are not Clients, expressly release the Bank from all such risks, consequences, loss and damages and indemnifies it against any possible claim by the Client relating thereto.

9. ACCESS BLOCKED AT THE REQUEST OF THE USER, THE APPLICANT OR THE CLIENT

The Bank shall block access to a User's Online Services, and shall be released from all responsibility and liability with regard to doing so, when expressly requested (in writing, via Online Services electronic messaging, or verbally in case of emergency) upon its receipt of such request from the User, the Applicant or the Client, whether or not the Client is itself a User. The block shall apply to such User's access to Online Services in respect of such account(s) designated by the person making such request, and may be lifted only upon written request from such person.

If there are multiple holders of an account, a holder of such account acknowledges that all holders of such account have an individual right to use the Online Services in respect of that account and further agrees that it shall not request the Bank to block the access of other holders of the account.

Unless expressly stated otherwise, any request by the Client or the joint holder to block a User's access (where such User is not a holder of an account) shall only apply to the User's access to Online Services and not to any other powers or rights such User may have been granted in respect of the applicable account(s).

The Bank shall not assume any liability in the event the Online Services are interrupted as a result of a request to block the Online Services being received by and acted upon by the Bank, including without limitation where such request is made fraudulently or by mistake, except in the event of gross negligence on its part. All possible risks, consequences, loss and damages that may result therefrom shall be borne exclusively by the User, the Applicant and/or the Clients, whether or not the Client is itself a User. By signing the Access Request, the Applicant and the User, if they are not the Clients, expressly release the Bank from all such risks, consequences, loss and damages and indemnifies it against any possible claim by the Client relating thereto.

10. NON-TRANSFERABILITY

The use of Online Services and of the rights arising therefrom is strictly personal. The User is prohibited from assigning or transferring them to third parties, either free of charge or in exchange for payment, for any reason whatsoever. The Applicant, the User and the Client shall bear all consequences of any breach of this prohibition.

11. TECHNICAL MEANS OF USE

Access to Online Services shall be provided in accordance with the Bank's organizational and operational rules. The Bank alone shall determine the technical means allowing such access. The Bank reserves the right to modify and/or cancel the features and scope of such technical means at any time, including any component of the Means of Identification. The Bank shall inform the User thereof as soon as possible by any appropriate means, including by Online Services electronic messaging. The User shall inform the Applicant and the Client thereof if they are not Users themselves.

The Bank shall endeavour to ensure that the Online Services function properly, in particular in respect of proper execution of instructions received. However, the Bank cannot exclude the possibility of technical interruptions due to breakdowns or maintenance work that may be required for said services to function properly or for any other reason against from its will or beyond its control.

Furthermore, the Online Services accessible via the Mobile Application may differ from the Online Services accessible from a browser, both visually and functionally. The Bank neither provides nor guarantees any maintenance of the User's information technology system or of the private or public transmission means used for communications (particularly telephone lines) outside of the Bank's premises.

12. DATA PROTECTION

The protection of personal data and the conditions under which the Bank collects and processes such data are governed in general by its policy for protecting personal data published on its website (<https://singapore.ca-indosuez.com/indosuez-in-singapore/compliance> and is also set out in the Acknowledgment to the General and Other Terms and Conditions booklet).

The Bank may therefore process personal data concerning the User, the Applicant and/or the Client transmitted to it in connection with the Online Services, including via the Access Request, as well as publicly accessible data and data procured by third parties, and may establish profiles based on such data.

The Bank may also collect certain data automatically in connection with the use of Online Services, including through cookies and similar technological means.

The User may block cookies and similar technological means in the preferences of his browser and/or device used to access the Online Services. In certain cases, such block may nevertheless interfere with the proper operation of such Online Services.

The Bank processes personal data collected accordingly mainly for the purposes of implementing the Online Services and, in particular, executing orders transmitted in connection with such services.

The Bank also has the right to process such data for any other purpose. In particular, the Bank may transmit such data to third parties, including outside of Singapore, if, among other things, such processing is foreseeable for the person concerned when his data is collected and/or upon specific instructions and/or if it has a predominant interest to do so, and subject to legal restrictions, especially banking secrecy. In the event of transmission, at the sole initiative of the Bank, of personal data in a country that does not guarantee an adequate level of protection, contractual provisions with such third parties ensuring the protection and security of such data would be put in place by the Bank.

In particular, the Bank may process personal data collected in connection with Online Services for marketing purposes or market research, and in connection with risk management. This includes data from the Client, the Applicant and the User, contractual data, transactions data, interaction data and data regarding the needs of the Client. Data may be used to advise the Client individually, to send offers for products and services of the Bank and/or its subsidiaries, branches and representative offices, specially suited to the Client's personal needs, as well as to improve the Bank's services and/or those of its subsidiaries, branches and representative offices.

By signing the Access Request, the Applicant and the User, if they are not the Clients, expressly consent to the collection, use and processing of personal data for the aforementioned purposes and also represent to the Bank that it has obtained the necessary consent from the Client (if such Client is not an Applicant or User) for the Bank's collection, use and processing of personal data for the aforementioned purposes. Each of the User and Applicant, if they are not the Clients, hereby releases the Bank from all responsibility and liability in respect of the Bank's collection, use and disclosure of personal data and indemnifies it against any possible claim by the Client relating thereto.

13. INTELLECTUAL PROPERTY

All intellectual property rights, in particular copyrights and trademarks, concerning the Online Services and the Mobile Applications are the exclusive property of the Bank, or the Bank has acquired the right to use them.

Therefore, the Applicant, respectively the User, has only a strictly personal limited and revocable right to use such information and data, and only for purposes strictly linked to the activity engaged in with respect to each banking relationship for which access is provided.

14. GENERAL INFORMATION PROVIDED

Communications and information from the Bank transmitted in connection with Online Services, including those displayed on or printed from screens, shall not under all circumstances be considered as contractual offers or investment advices, unless they are expressly designated as such. The Bank shall not assume any liability for the consequences of any acts or omissions by the Applicant or the User based wholly or in part on such communications and information.

The Bank makes no representation or warranty and does not guarantee that the information it supplies, whether originating from its systems or imported from third-party systems, is accurate, complete or current. Such information must always be considered as provisional and provided for information purposes only.

15. ELECTRONIC MESSAGES AND DOCUMENTS

The Applicant and the User undertake to inform the Client in an appropriate manner of any correspondence and documents transmitted or received by the Bank via Online Services electronic messaging, including transaction orders (hereinafter the "**Electronic Message(s)**"). Consequently, the Bank shall be entitled to act on any Electronic Message transmitted or received by it via Online Services and such Electronic Message shall bind the User, Applicant and Client in all respects.

In respect of accounts for which there is more than one User, the Client, the Applicant and each User are reminded that the Electronic Messages may be accessed by each of the Users.

By requesting access to Online Services from the Bank, the Client notes that, notwithstanding his instructions for correspondence are (for example standard mailing, hold mail with periodic sending, etc.), the correspondence made available through the Online Services (hereinafter the "**Electronic Documents**") is deemed to be delivered on the date set out on the Electronic Documents. The Applicant and the User undertake to inform the Client of the Electronic Documents by any appropriate means. Consequently, the Bank shall be deemed to have delivered the Electronic Documents to the Client as long as it has made them accessible through the Online Services.

When access to Electronic Messages and Electronic Documents accessible through the Online Services is the only method used to send such correspondence, the Bank remains entitled, but is not required, to inform or notify the Client and/or any authorized representative of the Client, by any other means that it deems appropriate and to any location where the Bank believes it will be able to reach him. For the avoidance of doubt, the Bank shall not have any obligation to use any other methods of informing or notifying the Client or its authorized representatives of the Electronic Messages or Electronic Documents made accessible through the Online Services.

Electronic Messages and Electronic Documents shall be accessible through the Online Services for three (3) years. After this period, the Bank reserves the right to delete the Electronic Messages and the Electronic Documents, whether or not they have been read, subject to the Bank's rights or obligations to retain them for a longer period in its system outside of the Online Services. A Client may request for copies of the Electronic Messages and/or Electronic Documents which are no longer accessible through the Online Services. The Bank may in its sole discretion make available such correspondences to the Client upon its request provided that it has retained copies of such correspondences in its system which are easily retrievable, and the Client shall bear the costs for such retrieval as set out in the Bank's Fee Brochure.

The Client, the Applicant and/or the User alone shall bear all risks, consequences, losses and damages resulting from the means of communication set out in this Article 15. By signing the Access Request, each of the Applicant and the User, if they are not the Clients, releases the Bank from all such risks, consequences, losses and damages and indemnifies it against any possible claim by the Client relating thereto.

16. MULTIPLE HOLDERS OR AUTHORIZED SIGNATORIES

If (i) there is more than one holder of an account or (ii) there is more than one authorized signatory of an account, Online Services may in principle be made available only to co-holders of joint accounts (and not to co-holders of collective accounts) or to authorized signatories who have the authority to act singly on an account respectively.

As an exception to the preceding paragraph, access for a co-holder of collective accounts or authorized signatories of an account with collective rights may be granted, provided that the "orders approval" option is selected, where applicable, or, otherwise, that access is limited only to the "view" function.

The Bank's consent shall remain applicable in all cases.

Each co-holder shall be jointly and severally liable for all resulting consequences under all circumstances.

17. CHANGES TO ACCESS PROFILES AND SCOPE

The Applicant and/or the User may at any time request access to one or more additional accounts which were originally excluded from the existing Access Request as well as a change to his access profile, as long as such request of access to additional accounts or to a change of access profile falls within the scope of the power and authority it has been granted by the relevant Client in respect of the relevant account(s). Such request must be made in writing, or where applicable, sent by Online Services electronic messaging.

If more than one accounts share one and the same access, any change to the access profile must apply equally for all such accounts.

18. COMMUNICATION AND NOTICES TO THE BANK

To ensure that communications requiring the Bank's urgent attention (including without limitation reporting loss/theft, requesting access block/termination) are handled as quickly as possible, they must be sent on a priority basis to the Helpline and simultaneously to the Client's or Applicant's contact person at the Bank.

19. AMENDMENTS - GENERAL PROVISIONS

The Bank reserves the right to amend these Special Terms and Conditions and the features and scope of the Online Services and/or Mobile Applications at any time, in particular by offering new versions or updates. The Bank shall inform the User, Applicant and Client of such amendments, new versions or updates by any means deemed appropriate by the Bank including without limitation via the Online Services. The User agrees to immediately notify the Applicant of such amendments, new versions or updates. The Client confirms to the Bank that all Users have been granted the authority to accept and agree to such amendments, new versions or updates on behalf of the Client.

The Client, the Applicant and the User who do not agree with such amendments, new versions or updates are required to notify the Bank promptly. In this case, the Bank shall terminate the relevant access in accordance with the provisions set out below. In the case of multiple Users, such notice, provided that it originates from the Client, shall definitively terminate access to the Online Services for all Users in respect of the same relevant accounts.

20. AMENDMENTS TO THESE SPECIAL TERMS AND CONDITIONS

The Bank shall inform the User of any amendments to these Special Terms and Conditions by any means deemed appropriate by the Bank. The User undertakes to immediately inform the Client and the Applicant (if they are not Users themselves) in an appropriate manner of any amendments to these Special Terms and Conditions.

The Client, the Applicant and the User shall be deemed to accept such amendments, and shall consequently be bound by them, if (i) the User continues to use Online Services after notification thereof or (ii) the Client, Applicant or User does not object to such amendment in writing within 30 days of notification thereof to the User, in the case where the User does not use the Online Services in such time period. The Client confirms to the Bank that all Users have been granted the authority to accept and agree to such amendments on behalf of the Client.

In the case of multiple holders, and without prejudice to the foregoing, amendments shall be deemed accepted by all co-holders unless one of them objects within this aforementioned 30-day period.

21. CHANGES TO THE FEATURES AND SCOPE OF THE ONLINE SERVICES

Any new version or update of the Online Services and/or the Mobile Applications shall automatically terminate the old versions of the Online Services.

The Client, the Applicant and the User are deemed to accept such change, with any consequential change in the terms and conditions of use, as soon as the User connects to and uses the new version of the Online Services and/or the Mobile Applications once such change goes into effect.

Without prejudice to the foregoing, whenever a change to the features of the Online Services and/or the Mobile Applications requires replacement or adaptation of certain information technology equipment, the User undertakes to replace or adapt such equipment as soon as possible.

22. TERMINATION OF ACCESS

The Bank may unilaterally decide at any time and without prior notice to terminate all or part of the access to the Online Services and the Mobile Application.

The Client, the Applicant and the User shall individually have the same rights under these Special Terms and Conditions. The User may nevertheless request termination of his own access only. Any request to terminate access must be made in writing or via the Online Services electronic messaging.

Unless other wise stipulated, the termination of access to the Online Services shall apply to all accounts subject to such access. Such termination does not revoke any instructions previously given in via the Online Services that are in the process of being executed.

Users whose access is terminated shall be held jointly and severally liable with the Applicant to return to the Bank any equipment provided, including the start-up kit and components of the Means of Identification, and insofar as there is no other access, to delete any copies of software received and traces of use from their computer and/or their mobile terminal.

23. CONTRACT (RIGHTS OF THIRD PARTIES) ACT

A person who is not a party to these Special Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act 2001, to enforce or enjoy any of the terms of these Special Terms and Conditions.

24. GOVERNING LAW AND JURISDICTION

These Special Terms and Conditions supplement the Bank's General Terms and Conditions, which shall remain applicable, in particular with regard to the risks associated with this type of services, the governing law, the place of performance and the competent jurisdiction.

To the extent that the Applicant and the User assume certain risks and obligations under these Special Terms and Conditions, it is agreed that the Bank's General Terms and Conditions shall also apply to them. It is specified in this regard that the term "Client" used therein shall be interpreted, where relevant, as covering the Client as well as the Applicant and the User.

ACKNOWLEDGEMENT

The undersigned acknowledge(s) having received a copy drafted in English of the current version of the General Terms and Conditions of CA Indosuez (Switzerland) SA, Singapore Branch (hereinafter called the "Bank") as well as the Explanation of effect of being treated as an accredited investor under the consent provisions, General Risk Disclosure Statement for Transactions (including the addendum to the same), General Conditions for the Granting of Credit, Specific Conditions for Foreign Exchange, Precious Metals, and Derivatives Transactions (Over the counter), Specific Conditions for Forward Contracts and Quoted Options on Exchanges, General Conditions for the Issue of Guarantees, Terms and Conditions of Renminbi Services~~and~~, Shanghai-Hong Kong Stock Connect and Shenzhen-Hong Kong Stock Connect Terms and Conditions and Special Terms and Conditions – Online Services (each set out as Parts A to ~~I~~^J respectively in this booklet) and expressly declare(s) having read and approved all the provisions contained therein, especially those concerning international sanctions (article 1.6 of the General Terms and Conditions), open safe custody (article 3.2 of the General Terms and Conditions), transfers of moneys and of securities (article 5.5 of the General Terms and Conditions), correspondence and communications to the attention of the Client (article 7.10 of the General Terms and Conditions), intra-group disclosures (article 7.24 of the General Terms and Conditions), internal support services / outsourcing of activities (article 7.25 of the General Terms and Conditions), his liability in tax matters (articles 1.5 and 7.13 of the General Terms and Conditions), data protection and banking secrecy (article 7.26 of the General Terms and Conditions) and the governing law and jurisdiction (article 7.36 of the General Terms and Conditions).

He/they also certifies(y) having received a copy drafted in English of the document titled "Fees ~~and~~⁸ Charges Schedule" in its current version. He/they declare(s) having read, understood and approved the content of the document and taken note that the Bank remains at his/their disposal to provide any additional information relating thereto.

The Client:

- (i) accepts the risks so notified and/or implied by the General Risk Disclosure Statement for Transactions (including the addendum to the same);
- (ii) acknowledges that, by entering into any transaction, the Client is confirming that he has read and fully understood the General Risk Disclosure Statement for Transactions (including the addendum to the same) and all documents pertaining to such transaction, the nature of the transaction, the terms and conditions governing the transaction as well as the margin requirements, if applicable;
- (iii) acknowledges that in entering into any transaction, he has made his own assessment of the transaction and of his own objectives, knowledge, experience, financing risk capacity and ability to monitor the transaction, based on such independent financial, tax, legal or other advice as he considers appropriate;
- (iv) acknowledges that he understands, is familiar with and is fully aware of the risks related to the transaction, is willing to take all such risks and is capable of bearing a full loss of the amounts invested as a result of or in connection with any transaction entered into with the Bank and any additional loss over and above the initial amounts invested;
- (v) agrees that he is and shall at all times be fully responsible for any transaction he chooses to enter into or, as the case may be, entered into by the Bank in respect of the Discretionary Mandate;
- (vi) also confirms that he is aware of and fully understands all applicable laws, regulations and directives to which he is subject and that he is entitled and/or authorized under or by such laws, regulations and/or directives to enter into any transaction he chooses to enter into;
- (vii) confirms that the Client understands, is familiar with, and accepts all risks arising from the fluctuation of the value of the Collateral (as defined in article ~~93~~⁹³ of the GCGC in Part D of this booklet), and notably from the purchase of securities by means of borrowed funds as well as from exchange transactions;
- (viii) declares that the Client is particularly aware of the risk inherent in financing operations in a different currency from that in which the Collateral is denominated;
- (ix) expressly declares that the Client is aware of and accepts all the risks arising from the CSFX Transactions (as defined in article 1 of the CSFX Conditions) and CSMR Transactions (as defined in article 1 of the CSMR Conditions);
- (x) confirms that he has full knowledge of the rules applicable to the Exchanges (as defined in article 1 of the CSMR Conditions) on which he intends to trade and that he accepts without any restriction all their terms and conditions;
- (xi) expressly requests and authorizes the Bank to send to or keep him informed of, any or all publications and/or marketing materials prepared by the Bank or any member of the Credit Agricole Group ~~which contains or related to general macro economical information or general information on the markets ("Macro"~~ ("Publications"), by any means of communications chosen by the Bank in its sole discretion. The Publication may include macroeconomic information and/or generic information (e.g. expert opinion on given themes, market trends, etc.), with no reference to specific products/securities, complex asset classes or investment advice or recommendation. The Publications sent to the Client shall be in the English language. Notwithstanding the foregoing, the Bank shall be entitled (but not obliged) to send to the Client Macro Publications in any other language(s) where the Client has previously communicated to the Bank (or vice versa) in such other language(s) ~~and~~. These Publications shall not in any way constitute or be inferred as advice or a recommendation to the Client;
- (xii) represents and warrants to the Bank that the information provided by it to the Bank in Parts 1 (Application to Establish Relations - Legal Entity), 2 (Application to Establish Relations - Private Persons), 3 (Declaration of Identity of the Beneficial Owner), 4 (Establishing of the Controlling Person of Operating Legal Entities and Partnerships both not quoted on the stock exchange), 5 (Foundations (as well as similar constructs), 6 (Declaration for Trusts), 7 (Information on Life Insurance Policies with separately managed accounts / securities accounts (so-called insurance wrappers), 8 (Client Contact Form), 9 (Right of Inspection), 10 (Mandate Limited to the Transmission of the Client's Information and Instructions) and 11 (Application for Access to Online Service s) (collectively referred to as "Forms") is true, correct, accurate and up-to-date and undertakes to immediately and spontaneously inform the Bank in writing of any changes to such information, in which case the foregoing representation and warranty shall similarly apply to all such changes. The Client agrees that the Bank shall not be deemed to have obtained knowledge of any such changes prior to having received a written notification thereof. The Bank may further request at any time a written declaration from the Client that this representation and warranty is still true and accurate, as well as documentary evidence that the above criteria are met. Furthermore, the Client acknowledges that it is aware that it may be a criminal offence under Singapore law to deliberately provide false information in any of the Forms;

- (xiii) acknowledges and agrees that the same representation, warranty and undertaking apply to all information provided by it to the Bank in the Forms or any other forms or documents or information provided by it to the Bank from time to time ("Information from Client"). The Client further acknowledges and agrees that the Information from the Client is essential to and shall form an integral part of, its relationship with the Bank and that the Bank shall be entitled to rely on the Information from Client in its dealings with the Client; and
- (xiv) agrees to indemnify the Bank, its directors and officers, executives and employees, as well as those of its correspondents, in full for any damages, costs, actions, suits, proceedings, claims, demands which may be taken or made against or suffered by any of them or other reasonable expenses incurred or which they are liable or might be liable towards the Bank or any correspondent, authority (Singapore or foreign), third party, as a consequence of its failure to comply with the above limb (xii) or of any of the documents in limb (xii) being incorrect, misleading or outdated in any material respect; and
- (xv) has read, agrees with and accepts, without any restriction whatsoever, all of the contents on every page of the General Terms and Conditions and all other documents referred to or listed out above, and (as relevant) the Forms.

FMIA CLASSIFICATION

(This section is not applicable to Clients who are natural persons, unless he or she is entered into the commercial register in Switzerland as a sole proprietor or serves as a trustee of a trust under foreign law)

Forward exchange transactions on currencies, precious metals or any other underlying, as well as any over-the-counter purchases or sales of options on currencies, transactions on precious metals or any other underlying concluded between the Client and the Bank as covered by the Specific Conditions for Foreign Exchange, Precious Metals and Derivatives Transactions (the «CSFX Transaction(s)») are subject to the Swiss Financial Market Infrastructure Act (the «FMIA»).

In order to determine which requirements of the FMIA apply to the CSFX Transactions, the Client hereby informs the Bank of its classification under the FMIA and represents and warrants to the Bank on a continuing basis (i.e. shall be deemed to represent and warrant to the Bank on any date on which a CSFX Transaction is made or a payment or delivery becomes due thereunder) that the information provided hereunder is true and correct.

The Client confirms hereby that it has read the Appendix to Part E and accordingly represents and warrants that it is (tick the relevant box):

- ☐ a «large Financial Counterparty»;
- ☐ a «small Financial Counterparty»;
- ☐ a «large Non-Financial Counterparty»;
- ☐ a «small Non-Financial Counterparty».

With the following Legal Entity Identifier⁹ (LEI): _____*

The Client undertakes to spontaneously inform the Bank in the event of any change to its classification. The Bank may further request at any time a written declaration and/or satisfactory evidence from the Client confirming that the above representations and warranties are still true and accurate.

CUSTODY ARRANGEMENTS

The undersigned hereby acknowledge and agree that any of his securities or assets that are deposited or transferred to the Bank for custody and safe-keeping may be placed with foreign professional third-party custodians ("Third-Party Custodians"). It is possible that such Third-Party Custodian may claim a lien or right of retention or sale over such securities or assets in respect of charges for administration or custody of the securities or assets or other amounts.

INFORMATION DISCLOSURE AGREEMENTS

The undersigned hereby irrevocably authorise(s) the Bank and any representatives, officer and/or agent of the Bank, during or after termination of the banking relationship with the undersigned, to furnish, disclose, divulge and reveal any and all information relating to the undersigned, the financial condition, deposit information (including information on deposits with the Bank, funds under management by the Bank and any safe deposit box maintained by, or any safe custody arrangements made by, the Bank), personal particulars and all other information relating to the undersigned and the accounts established by the undersigned with the Bank and/or relating to the credit standing, financial position of the undersigned and all other information of whatsoever nature, including any Personal Data (as defined in article 5.5.1 of the General Terms and Conditions), pertaining to the undersigned, falling within the definition of "customer information" under Section 40A of the Banking Act or otherwise, as the Bank shall consider appropriate for any purpose whatsoever as the Bank may think fit to:

- (a) any of the Bank's servants, agents, head office, holding company(ies), ultimate holding company(ies), affiliates or any member of the Credit Agricole Group (i) for the purposes of risk management, credit appraisal, review, reporting, collation, synthesis or processing of information whether pursuant to a statutory or contractual requirement or otherwise or (ii) if you or any of your authorized attorneys or representatives request for us to do so;
- (b) if the undersigned opts in or out of the accredited investor status, (i) any other account holder of any joint and/or collective account owned by the undersigned and/or (ii) any person that relies on the undersigned's accredited investor status to be qualified as an accredited investor;
- (c) any (i) issuer (or its agent) of financial instrument(s) or (ii) manager, trustee, intermediary or such other persons having a role in the operation or administration (or each of their agents) of collective investment scheme(s) (as such term is defined in the Securities and Futures Act 2001 which the undersigned has invested in even if the undersigned no longer holds such financial instrument or collective investment scheme at the time of the disclosure;
- (d) any stock exchange, central depository or custodian in Singapore or other jurisdictions in which the undersigned's assets are traded, registered, deposited or governed;

⁹ Every legal entity, including funds or trusts, can be granted a LEI. LEIs are issued by «Local Operating Units» (LOUs) of the Global LEI System. The list of LOUs and relevant internet websites are available on: www.gleif.org and www.lei.org. The LEI is a 20-character, alpha-numeric code, to uniquely identify legally distinct entities that engage in financial transactions.

* This field is not mandatory if the Client has no LEI and is not a Financial Counterparty.

- (e) any person if the release of information is necessary or desirable for the Bank to perform its duties, exercise its powers, comply with any legal or regulatory requirement or any request of a Court or Government agency or supervisory or regulatory authority or any intermediary or other intervening party whether in Singapore or elsewhere or any auditor appointed for purposes of satisfying the requirements, whether contractual or otherwise, of any such agency or supervisory or regulatory authority, or to safeguard the Bank's interests;
- (f) any potential assignee or transferee in respect of the Bank's rights and/or liabilities in relation to the account(s);
- (g) any person from whom the Bank takes or proposes to take any guarantee or security in connection with any of the obligations and/or liabilities of the undersigned to the Bank;
- (h) any credit card companies and credit reference agencies;
- (i) the Bank's subsidiaries, related corporations (being corporations which are deemed to be related to each other pursuant to Section 6 of the Companies Act 1967), parent companies, offices (including but not limited to the head office in Switzerland and branch offices), representative offices, and associated companies in any jurisdiction ("Affiliates"), third party service providers or agents, each including but not limited to (i) those who provide administrative, telecommunications, computer, payment, clearing or other services to the Bank in connection with the transaction of its business, mailing houses, telecommunication companies, marketing agents, call centres and information technology companies, (ii) those who grant us any licence to use any of their products, know-how, information or any other types of intellectual property, or (iii) those with whom the Bank has entered into a commercial agreement;
- (j) any person to whom the Bank outsources the performance of any financial, risk management, legal, transactional or technology functions of the Bank including the Bank's auditors and other professional advisors including solicitors, ~~as well as any person which is a service provider~~ used by the ~~person Bank or to whom~~ the Bank's functions are outsourced to, any person directly engaged by a service provider of the Bank or through a sub-contractor of that service provider to provide the whole or any part of a relevant service (as defined in Section 47A(12) of the Banking Act 1970) pursuant to a sub-contracting arrangement (where that service provider or sub-contractor is a branch or office of the Bank, or a person) (a "Sub-Contractor") and any person engaged by any Sub-Contractor (whether such engagement is directly or through one or more further sub-contracting arrangements);
- (k) any third party printer, agent or storage or archival service provided (including but not limited to any provider of microfilm service or any electronic storage, archival or recording facility) for any purpose, including but not limited to for the purpose of making, printing, mailing, storing, microfilming and/or filing personalized statements of accounts, labels, mailers or any other document or items on which the undersigned's name and/or other particulars appear, or any date or record of any document whatsoever;
- (l) credit agencies or credit bureaus;
- (m) insurance brokers or insurance companies;
- (n) persons necessary for purposes of effecting wire transfers/correspondent banking;
- (o) persons who provide introducing services to the Bank or persons to whom the Bank provides introducing services;
- (p) such persons that are attorneys and/or representatives that the undersigned has executed a General Power of Attorney and/or Power of Attorney for Asset Management in favour of, such persons that are beneficiaries that the undersigned has executed a Right of Inspection in favour of and/or any other persons which such duly appointed ~~attorneys and/or representatives~~ attorneys, representatives and/or beneficiaries request the Bank to release any/all such information to (including without limitation any of their service providers);
- (q) such persons who are (i) a director or company secretary or (ii) a shareholder or beneficial owner of an entity or foundation which is an account holder, such persons who are (i) a settlor, (ii) a trustee, (iii) a protector or (iv) a beneficiary of a trust which is an account holder, and such persons whom an account holder is holding the assets in the account for the benefit, on behalf of or as a nominee of;
- (r) such persons (including without limitation the undersigned's spouse, children, relatives, lawyers, doctors, advisors, service providers etc) (i) whom the undersigned requests or instructs (whether in writing, verbally or by any other means) the Bank to disclose any / all such information to, or (ii) where disclosure of any / all such information to the aforementioned persons is reasonably conceivable as a consequences of the Bank's acceding to the requests or instructions (whether in writing, verbally or by any other means) of the undersigned;
- (~~r~~) persons to whom disclosure is necessary in the Bank's interest or necessary in order for the Bank to be able to effect the undersigned's instructions and provide the services under the General Terms and Conditions, all other relevant terms and conditions including without limitation Parts A to I of the General and ~~o~~Other Terms and Conditions booklet or other documents signed by the Client; and/or
- (~~t~~) any person, or any person belonging to a class of persons specified in the second column of the Third Schedule to the Banking Act 1970 (including, without limitation any third party service provider (each a "Service Provider") whether within or outside Singapore engaged by the Bank to perform out-sourced functions) and any other person to whom disclosure is permitted or required by Singapore law or any other applicable laws.

Without limiting the generality of the above, the undersigned hereby acknowledges that the undersigned's attention has been drawn to the circumstances in which the undersigned's information or data may be disclosed by the Bank as set out in articles 3.1, 5.2, 5.5 and 7.25 of the General Terms and Conditions and consents to such disclosure.

The undersigned hereby agree(s) that the disclosure of any such information to any such person in any such circumstances shall not constitute a breach of any of the Bank's obligations of confidentiality.

The undersigned further agree(s) that if, and to the extent that, the Bank or any service provider shall consider that non-disclosure of any information requested by any Court or Government agency or regulatory authority or other authority of the United States of America or any other country, or any auditor or other person appointed for purposes of satisfying the requirements, whether contractual or otherwise, of any such agency or regulatory authority, would result in any assets, transactions or personnel of the Bank or such service provider or of any of the Bank's or such service provider's holding company's branches, Affiliates, subsidiaries and/or representative offices becoming liable to seizure, interference or prejudice in the United States of America or such other country, the Bank or, as the case may be, such service provider shall be entitled (and is fully authorised by the undersigned) to make disclosure of any such information to such party as the Bank or, as the case may be, such service provider considers necessary in the particular circumstances.

PERSONAL DATA

In addition to any other consents relating to Personal Data that the undersigned has previously provided, the undersigned hereby agrees and consents to the Bank's Personal Data Privacy Policy available at: <https://singapore.ca-indosuez.com/indosuez-in-singapore/compliance> or on request.

Further, the undersigned agrees to the collection, use and disclosure of Personal Data for the "Additional Purposes" described in the Bank's Personal Data Privacy Policy, and to receiving marketing and promotional information about products, services, events, special offers, rewards and promotions offered by the Bank and third parties via voice calls, SMS, fax, email and postal mail.

For the purposes of this Acknowledgement, any capitalized terms used in this Acknowledgement which are not defined herein but are defined in the Personal Data Protection Act 2012 (hereafter, "PDPA") shall bear the same meaning as set forth in the PDPA.

The signature by or on behalf of the Client, whether such signature is a wet-ink signature, an electronic signature or otherwise, at the bottom of this document or otherwise in this booklet, carries its agreement with the whole of its contents, on all its pages.